

CityLYNX Gold Line Phase 2 FAQ

When will construction begin and end?

Construction on CityLYNX Gold Line Phase 2 is set to begin in early 2017 with major construction being completed by early 2020. This will lead to final testing and the opening of the four-mile streetcar system to riders in fall 2020.

What is the cost of Phase 2? How will it be funded?

The cost of Phase 2 is \$150 million (provided through a 50/50 federal match). Capital funding to cover the City's 50% comes from unallocated and contingent capital accounts within the revenue sources, other than property taxes. Phase 2 was included in President Obama's FY2016 budget for \$75 million after the Federal Transit Administration's Small Starts evaluation resulted in the project being rated "medium-high".

Who will construct Phase 2?

Construction bids were opened by the City on November 1, 2016. The Johnson Bros. Corp. from Fort Worth, Texas was the apparent low bidder. City Council awarded a construction contract at the November 28th City Council meeting.

Once complete, how many stops will be added to the six that already exist? Where do I find the updated map?

Phase 2 will add eleven stops to the existing six. Two will be constructed on Hawthorne Lane, and nine on West Trade Street/Beatties Ford Road. An updated map can be found at www.CharlotteFuture.com.

Is there a designated travel time?

The CityLYNX Gold Line streetcar runs in the street with mixed traffic. The streetcar obeys standard traffic laws including stoplights. This being the case, the travel time for the streetcar fluctuates based on current traffic conditions. The current streetcar operates approximately every 15 minutes.

How much will it cost to ride?

Once opened, a ride on the CityLYNX Gold Line streetcar will be the same as any local CATS fare; that is currently \$2.20.

Construction Impacts:

When will construction occur in front of my residence/business?

A construction contract for Phase 2 is set to be awarded on November 28, 2016. The project team has already begun to approach property owners to begin individual communication about the project. Once the contract is awarded, the contractor will work with the project team to develop a final construction schedule. The project team will continue to meet individually with property owners throughout this construction preparation phase to keep them informed of the final schedule and upcoming events.

Will pedestrian access be maintained in front of my residence/business?

Yes. Typically pedestrian (sidewalk) access will be maintained to your residence/business. If conditions change and a sidewalk must be temporarily closed, pedestrian detour signage will be posted and nearby residences and businesses will be given notification.

Will any other improvements be made in conjunction with the Phase 2 project?

Updated 1/20/2017

Yes, several City departments have partnered with the project to accomplish utility upgrades and maintenance work. Throughout the duration of the project Charlotte-Mecklenburg Storm Water Services, Charlotte Water, and several other departments will conduct work in conjunction with or nearby Phase 2 construction.

Vehicles:

What vehicles will be used on the Gold Line once Phase 2 is complete?

City Council has awarded a contract to Siemens for the procurement of six S70 hybrid modern streetcars. These vehicles are 85 feet long, 8' 8" wide, have 56 seats and can hold 255 passengers.

How much do these vehicles cost?

The cost of the modern streetcars (approx. \$40 million) is included in the project budget of \$150 million. No additional financing is necessary for the vehicles. Costs related to start up and testing are also included in the \$150 million.

Will the streetcar overhead catenary system (OCS) wires run through "the square"?

These modern streetcars have the capability to clear the intersection of Trade and Tryon streets (aka "the square") without the use of OCS wires. City Council is expected to award that contract on November 28, 2016.

Do you already know what the vehicles will look like? What will happen to the old ones?

The current Gomaco replica streetcars will be retired and sold. The Siemens S70 modern streetcar vehicles do not yet have a design scheme which will be determined at a later date.

CityLYNX Gold Line Operations:

What is the projected operational cost of the line when finished?

The projected operating cost is \$6.2 million for the full 4 mile alignment after Phase 2 is complete. This includes the current cost of operating phase 1. The projected fare revenue is \$1.5 million annually after the completion of Phase 2.

What will each rider pay to ride the CityLYNX Gold Line once Phase 2 has opened?

CATS existing local fare and fare policies will apply to the CityLYNX Gold Line upon the completion of Phase 2. The current local fare is \$2.20.

What is the projected ridership and total cost per rider?

In addition to local fares, revenue supporting Gold Line operating costs includes Vehicle Rental Tax, Motor Vehicle License, and a portion of the City's sales taxes. Projected opening Ridership from Phase 2 is 4,100 per average weekday.

Contact Information:

Who should I contact if I have questions or concerns about construction?

If you have an urgent concern relating to construction or building access, please contact the project's Lead Inspector at 704-361-5735. You can provide comments or ask questions by emailing us at citylynxgoldline@charlottenc.gov. You can also reach CATS Customer Service at 704-366-RIDE (7433) or telltransit@charlottenc.gov.

Updated 1/20/2017

What do I do if I have a utility outage?

If you're experiencing a utility outage, start by contacting the appropriate party:

AT&T 866-620-6900

Charlotte Water 311

Duke Energy 800-PowerOn (800-769-3766)

Piedmont Natural Gas 800-752-7504

Time Warner Cable 877-566-4892

How can I stay informed on construction impacts?

Visit www.charlottefuture.com to stay connected to project information, rapid transit planning and future construction updates. To receive newsletters, public meeting notices, construction updates, and upcoming milestones sign up for "Notify Me" by clicking on the *notifyme* tab to receive CityLYNX Gold Line updates electronically. When prompted check the box under CATS General Information section. Also, follow us on Twitter @CityLYNXUpdates and Facebook at [Facebook.com/CityLYNXGoldLineConstructionUpdates](https://www.facebook.com/CityLYNXGoldLineConstructionUpdates).