

# Collegiate UK - Lowest Price Guarantee Terms and Conditions V2.0

Updated 11<sup>th</sup> November 2024

## 1. Eligibility

The Lowest Price Guarantee is exclusively available to current residents of Collegiate UK properties during the 2024/25 academic year. To qualify, residents must currently live in the property they wish to rebook and must book accommodation for the 2025/26 academic year at one of the participating Collegiate UK properties.

The lowest price guarantee is an offer available for bookings at the following properties:

- Bagot street
- Clarendon Street
- Bonhay House
- Dashwood Studios

## 2. Guarantee of Lowest Price

Collegiate UK guarantees that the rate offered to eligible residents for the 2025/26 academic year will be the lowest rate available for the same accommodation type. Collegiate UK will not offer a lower price for the same accommodation type during the entire booking period for the 2025/26 academic year.

## 3. Promotion Period

This offer is valid from the launch of 2025/26 bookings until Friday, 22<sup>nd</sup> November 2024. Collegiate UK reserves the right to extend, shorten, or amend the promotion at its discretion without prior notice. However, the Lowest Price Guarantee will remain applicable for any bookings made during this period.

## 4. Applicability

The Lowest Price Guarantee applies to specific room types in participating properties for the 2025/26 academic year. Residents are advised to check for room availability early.

## 5. No Cheaper Offers

Collegiate UK guarantees that once a resident has booked under this promotion, no cheaper offer for the same room type in the same building will be made available at any point, either publicly or privately.

## 6. Changes to the Offer

Collegiate UK reserves the right to extend or shorten the promotion period. However, residents who have booked under the offer during the promotion period will retain the benefits of the Lowest Price Guarantee.

## 7. Booking Process:

A booking is only confirmed once full booking details are completed, and the appropriate reservation fee has been made, and all signatories - tenant, guarantor (if applicable) and landlord have been completed on your 25/26 tenancy agreement within 7 days of making the initial booking. Room availability is on a first-come, first-served basis, and Collegiate UK cannot guarantee specific room types or locations.

## 8. Non-Transferable

The Lowest Price Guarantee is non-transferable and can only be used by the eligible resident who is currently residing in a Collegiate UK property.

## 9. Cancellation of Booking

If a resident cancels their booking for the 2025/26 academic year, they will forfeit their entitlement to the Lowest Price Guarantee. Cancellations and refunds will be governed by Collegiate UK's standard cancellation policy.

#### **10. Exclusions**

This offer cannot be combined with any other promotions, discounts, or offers unless explicitly stated by Collegiate UK. This guarantee only applies to rent prices and does not cover any other fees or charges.

#### **11. Accuracy of Information**

All information regarding the Lowest Price Guarantee is correct at the time of publication. Collegiate UK will make every reasonable effort to inform residents of any changes, but will not be held responsible for typographical or factual inaccuracies.

#### **12. Fair and Transparent Terms**

Collegiate UK ensures that the terms of this offer are clear, unambiguous, and in no way misleading, in line with UK Advertising Standards.

#### **13. Consumer Rights**

This promotion does not affect or reduce residents' statutory rights under the Consumer Rights Act 2015, including the right to fair terms and fair pricing.

#### **14. Right to Withdraw**

Collegiate UK reserves the right to withdraw this offer from any resident who engages in fraudulent or dishonest behaviour. In such cases, Collegiate UK will notify the resident, and any further bookings at the guaranteed lowest rate may be voided.

#### **15. Complaints**

Any complaints regarding this promotion should be addressed to Collegiate UK's customer service team. If unresolved, residents have the right to pursue further action through independent resolution services, including the Advertising Standards Authority.

#### **16. Governing Law**

These terms and conditions are governed by UK law. Any disputes arising from this promotion will be handled in accordance with the laws of England and Wales.

#### **17. General Conditions**

In the event of any disputes, Collegiate UK's decision will be final.

By booking a room using this offer, residents agree to these terms and conditions.