



# 2025 CAMPUS SAFETY PLAN

CALIFORNIA STATE UNIVERSITY, EAST BAY

Hayward | Concord Center | Oakland Center

## **AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE**

### **Availability and Location of Law Enforcement Assistance**

The California State University, East Bay Police Department (UPD) is located at 25800 Carlos Bee Boulevard, Hayward, California, in LI 1063, and provides police services 24 hours a day to our community. Police dispatch can be reached 24 hours a day by phone at 510-885-3791. In case of an emergency, call 9-1-1.

### **Enforcement and Arrest Authority**

The peace officers of California State University, East Bay have state-wide police authority and jurisdiction per Penal Code 830.2 and Education Code 89560. They are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

### **Crime Reporting**

The university community is strongly encouraged to report any known or suspected incidents of criminal activity on the campus to the University Police Department (UPD) as soon as possible. When calling UPD, always:

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to provide suspect and vehicle description, and direction of travel.
- DON'T HANG UP! Follow the instructions of the dispatcher.

### **By Telephone Contact:**

- Emergency: 9-1-1
- Hayward Campus, University Police: (510) 885-3791
- Concord Center, University Police: (925) 602-6737
- Oakland Center, Manager's Office: (510) 208-7001

### **In Person Contact:**

- Hayward Police Services at LI 1063, 25800 Carlos Bee Blvd, Hayward
- Concord Police Services at the main lobby of the facilities operations building at 4700 Ygnacio Valley Rd, Concord
- Oakland Center at 1000 Broadway #109, Oakland

### **Emergency Blue Light Call Stations**

A 24-hour 9-1-1, button-activated emergency telephone system will connect you with emergency personnel for any emergency need.

## **SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES**

### **Security of and Access to Campus Facilities**

All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Access to campus buildings is restricted during non-business hours. University custodians open campus buildings on weekdays at approximately 7 a.m. and secure them by UPD at approximately 11 p.m.

Access to the Housing and Residential Life Complex is with key access only. Housing policy requires residents to ensure that all doors allowing access to residential buildings remain closed when not in use. Campus key control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the UPD enforces Educational Code 89031 and housing Policies. Campus facility access may be revoked per Penal Code 626.

### **Security Considerations Used in Maintenance of Campus Facilities**

Regular inspections and surveys of campus indoor/outdoor lighting, shrubbery, and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

### **Special Event Safety Planning**

Preparation for large events on campus involves the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

## **ACTIONS IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY**

- Emergency Management conducted the Great ShakeOut earthquake campus-wide drills and evacuation drills at the following locations:
  - 2024 - Hayward campus and Concord Center buildings
  - 2023 - Hayward Campus: evacuation drills at Recreation and Wellness Center, Student Health & Counseling Services and the CORE buildings.
- Emergency Management conducted an assessment of assembly areas, identified new locations (Braddock Center & CORE) and relocated some for better flow and visibility. Maps were updated and posted on the Emergency Management website.
- Emergency Management coordinated Emergency Operations Center (EOC) training sessions - EOC Fundamentals and Veoci (a cloud and technology-based platform used to communicate and collaborate during an emergency) delivered by CSU Systemwide Emergency Management & Continuity personnel.
- Emergency Management, in collaboration with Facilities Management, installed additional evacuation chairs in buildings at the Hayward campus buildings and Concord Center.
- ITS implemented a stronger form of Multi-Factor Authentication for campus systems, known as Duo Verified Push. This requires the confirmation of a login through the entry of a three-digit confirmation number, raising assurance that users remain in control of their university accounts.
- The CSU in collaboration with each of its universities updated its [Time, Place, and Manner of Free Expression policy](#) which addresses which activities may be conducted on university property. These regulations ensure that those who participate in lawful expressive activities are protected and do not disrupt university operations or infringe on the rights of others.

## **CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS**

- UPD will conduct an assessment to determine if policies and signs on campus are needed to address the increase of personal motorized vehicles on campus (e.g. scooters, one-wheelers, e-bikes, etc.) as well as car, cart, and van movement in inner campus pathways.
- UPD will conduct an assessment and inventory of new and existing panic alarms, burglary alarms, and call boxes. The information will be transferred to a software program for easier management and documentation of the equipment.
- UPD will create an online report submission option for the community. Online reporting will allow individuals to submit their own reports for minor crimes.
- Emergency Management, in collaboration with other campus departments, will launch the CSUEB SAFE app which allows the campus community to directly connect with UPD and other emergency services and provides safety and other essential information.
- Emergency Management is reviewing capabilities to send Desktop Notifications to employees during emergencies.
- Emergency Management will develop and deliver a training and exercise program for Emergency Operations Center (EOC) members.
- Emergency Management will investigate the feasibility of revitalizing the verbal outdoor broadcast system with equipment updates and remote access capabilities.
- Facilities Development & Operations will upgrade the fire alarm system in the Music Building.
- Facilities Development & Operations will perform a condition assessment of all fire doors campuswide.
- Facilities Development & Operations will continue to create fire breaks in areas around campus to prevent wildfires.
- ITS will look into additional enhancements to campus authentication systems to continue raising assurance that users remain in control of their university accounts.

## **RECORDS OF ON-CAMPUS CRIME**

### **California Education Code 67380(a)(1)(A)**

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please email [clery@csueastbay.edu](mailto:clery@csueastbay.edu) or contact UPD at 510-885-3791.