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London, UK

Amina Patel

Dedicated and detail-oriented cashier with 5+ years of experience in fast-paced retail environments. Proven track record of delivering exceptional customer service while efficiently processing transactions and maintaining accurate financial records. Adept at handling cash and utilising modern Point of Sale (POS) systems. Excellent communication skills and team player committed to ensuring a seamless user experience for customers.

Skills

Cash Handling and Reconciliation
Payment Processing Methods
Point of Sale (POS) Systems
Cash Register Maintenance
Customer Engagement
Conflict Resolution
Customer Service
Product Upskilling

Education

Diploma in Retail Management, Manchester Metropolitan University, Manchester, 2018

Languages

English	Native speaker
Arabic	Proficient

References

Available upon request

Work experience

Cashier   2022 - Present

Luxe Grocer Supermarket - London

Process customer transactions accurately and efficiently handle various payment methods. Provide excellent customer service by addressing inquiries and maintaining organised checkout areas. Collaborate with the team, ensure smooth shifts, and accurately reconcile daily cash registers.

- Maintained a consistent 95%+ customer satisfaction rating through outstanding customer service, addressing inquiries, and resolving concerns.

- Achieved accurate reconciliation of daily cash registers, ensuring minimal discrepancies in end-of-day reports and deposits.

Front End Cashier   2020 - 2022

UrbanMart - Manchester

Operated the cash register with precision, efficiently processing daily transactions. Trained new cashiers on company policies and procedures. Managed high-volume queues during peak hours, ensuring customer satisfaction. Assisted in inventory management by restocking merchandise and identifying low-stock items.

- Efficiently processed an average of 250 transactions daily at the cash register.

- Reduced out-of-stock instances by 20% through effective inventory management and identifying low-stock items.