

RETURNS FORM

YOUR DETAILS (THE SAME DETAILS AS USED ON YOUR ORDER)

NAME	<input type="text"/>	ORDER NUMBER	<input type="text"/>
ADDRESS	<input type="text"/>		
<input type="text"/>	POST CODE	<input type="text"/>	
TELEPHONE NUMBER <small>(THE BEST NUMBER TO GET IN TOUCH)</small>	<input type="text"/>		

WHAT ARE YOU RETURNING? (PLEASE LIST EVERY ITEM BEING RETURNED)

QTY	PRODUCT NO.	MAKE	MODEL

ORIGINAL ORDER PAYMENT METHOD

CARD
 PAYPAL
 FINANCE
 CYCLE TO WORK

! PLEASE NOTE - Due to hygiene reasons we cannot refund or exchange undergarments (including socks), padded shorts, bibshorts, tights, etc.

WHY ARE YOU RETURNING?

<input type="checkbox"/> PRODUCT NOT AS DESCRIBED	<input type="checkbox"/> GOODS DAMAGED IN TRANSIT
<input type="checkbox"/> LATE DELIVERY	<input type="checkbox"/> INCORRECT SIZE
<input type="checkbox"/> WRONG ITEM	<input type="checkbox"/> FAULTY / DEFECTIVE
<input type="checkbox"/> OTHER REASON	

DESIRED OUTCOME

WARRANTY CLAIM
 REFUND
 EXCHANGE (PLEASE USE THE BOX BELOW TO TELL US THE ITEM(S) YOU WOULD LIKE IN EXCHANGE)

PLEASE ADD ANY ADDITIONAL, RELEVANT, INFORMATION

BEFORE RETURNING

Please make sure to contact us on aftersales@cyclesolutions.co.uk before returning

Please make sure to fully read the Returns policy at cyclesolutions.co.uk/pages/returns/ before returning

You will be responsible for the returned products until received by us

Once received, products will be inspected prior to any refund being issued

Where applicable, we'll issue a full refund (less any postage/delivery fees incurred)

FAO Aftersales Dept.

Cycle Solutions
 6 Europa Way
 Fforestfach
 Swansea
 SA5 4AJ