

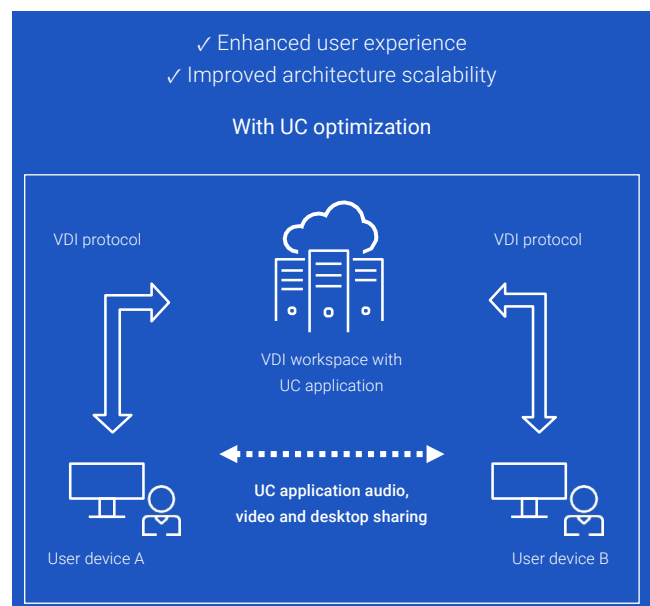
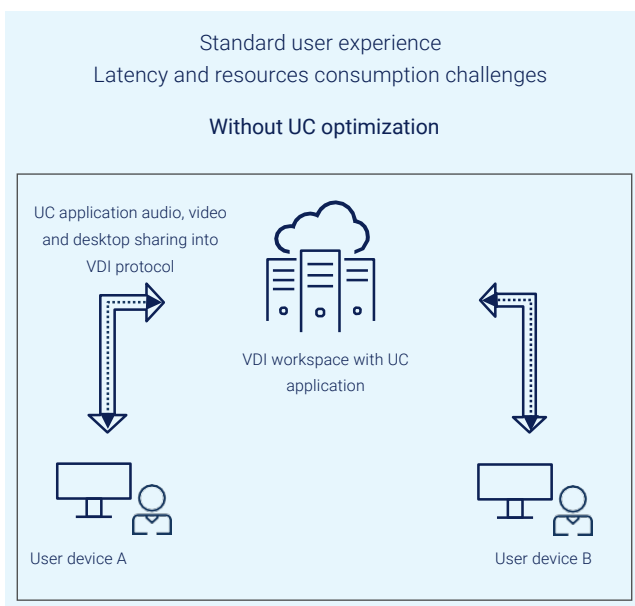
# Optimized collaboration

Optimizing Unified Communications for VDI with Dell thin client solutions



The modern workforce demands real-time collaboration through unified communications solutions. Live audio conferencing, video conferencing and desktop sharing can require varying client resource workloads that can affect overall performance whether you are running your virtual desktop infrastructure on premises, in the cloud or as a cloud-hosted desktop service. Enable your employees to work anywhere with anyone by combining the security and manageability of Dell thin client solutions with the communication and collaboration benefits of the most popular unified communications solutions with VDI optimization.

## Collaborate more efficiently



# Optimized collaboration

## 4 steps to ensure the best possible collaboration user experience with Dell thin clients and unified communications optimization for VDI

1. Verify your VDI solution supports UC optimization for VDI
2. Select a Dell thin client solution
3. Verify your collaboration application supports optimization in VDI
4. Select the accessories to connect and collaborate more effectively and efficiently

	Microsoft Azure Virtual Desktop (RDP)	Citrix Workspace (ICA/HDX)	VMware Horizon (Blast Extreme)
Dell ThinOS <sup>1</sup>	Microsoft Teams <sup>2</sup> Zoom Cloud Meetings	Microsoft Teams & Skype For Business Zoom Cloud Meetings Cisco Webex Teams and Webex Meetings Cisco Jabber Softphone Avaya <sup>3</sup> RingCentral	
Dell Hybrid Client <sup>4</sup>		Microsoft Teams Zoom Cloud Meetings Cisco Webex Meetings Cisco Jabber Softphone	
Windows 10 IoT Enterprise <sup>3</sup>		Microsoft Teams Zoom Cloud Meetings Cisco Webex Teams and Webex Meetings Cisco Jabber Softphone	

- USB Webcams with hardware acceleration: Logitech C930e Webcam recommended
- USB Headset with firmware management: Jabra or Sennheiser recommended

### Dell thin client solutions

Laptop, All-in-One and desktop form factor options give you freedom to create your ideal work setup.

**Latitude 3440**  
with Dell ThinOS, Dell Hybrid Client or Windows 10 IoT Enterprise

**OptiPlex All-in-One**  
Dell ThinOS, Dell Hybrid Client or Windows 10 IoT Enterprise

**OptiPlex 3000 Thin Client**  
with Dell ThinOS, Dell Hybrid Client or Windows 10 IoT Enterprise

**OptiPlex Micro** with Windows 10 IoT Enterprise

**Precision 3260 Compact Workstation**  
with Dell Hybrid Client

**Latitude 5440**  
with Dell ThinOS, Dell Hybrid Client or Windows 10 IoT Enterprise

1. Dell ThinOS 2211 or above is required. The latest release is recommended
2. Dell ThinOS 2306 or above is required. The latest release is recommended
3. Windows 10 IoT LTSC 2021 is required
4. Dell Hybrid Client version 1.8 or above is required. Dell Hybrid Client base image includes the Zoom for Linux local client and Microsoft Teams for Linux local client is tested (available from Microsoft.com)
5. Unified Communications optimization for Audio, Video and Desktop Sharing is not currently supported when using PCoIP.
6. Software package available from respective vendor.