**Remote Access Setup**

Information Services provides remote access through Horizon which provides an optimized Teams audio experience, improved performance, and standardize multi-factor authentication with Microsoft products. The Horizon system is available for users approved for Remote Access at remote.energy-northwest.com.

Employees and Contractors who use remote access will be required to take the following actions:

- Existing Remote Access users configure and use Microsoft multi-factor authentication (MFA). Please follow the Horizon Client Logon instructions to setup and use MS Authenticator app. The MS Authenticator app is recommended for the best experience, and you may change the MFA preferences at https://aka.ms/MFASetup. New Employees or Contractors logging onto remote access for the first time, please follow the New User First Logon and MFA Setup steps.

- All Remote Access users install or update the Horizon client on personal devices to ensure the latest features are available. Please follow the Horizon Client Installation section to install the latest Horizon client.

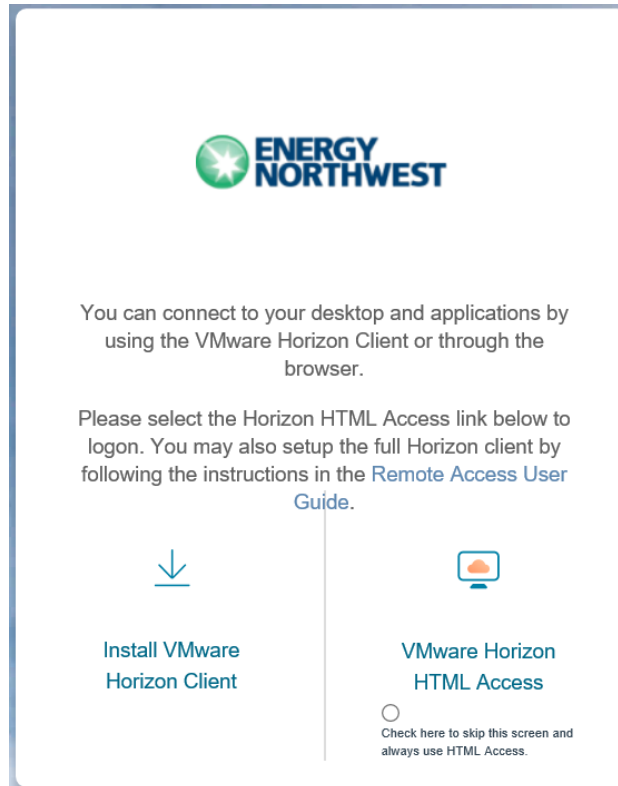**Horizon Server Address**

1. **START** the Horizon client
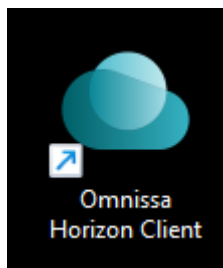
2. **SELECT** Add Server and enter remote.energy-northwest.com
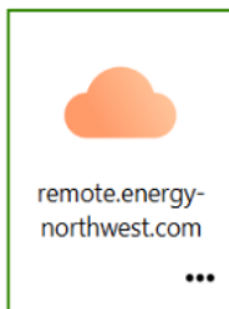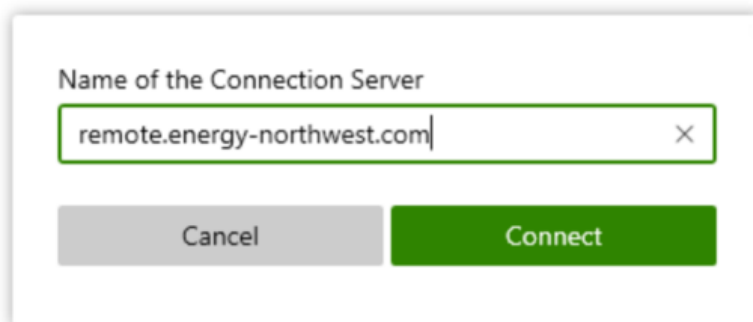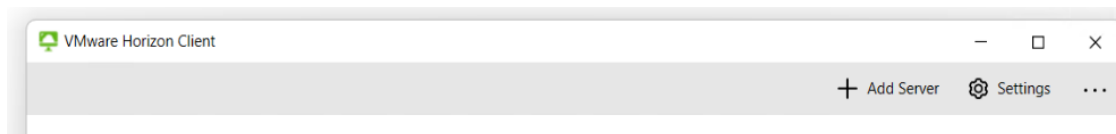
3. **PROCEED** to the Horizon client logon instructions at <ins>Horizon logon instructions</ins>

Horizon Client Installation

4. **LAUNCH** a Web Browser
   <u>AND</u> **ENTER** the path below: https://remote.energy-northwest.com

5. **SELECT** Install VMware Horizon Client

ENERGY NORTHWEST

You can connect to your desktop and applications by using the VMware Horizon Client or through the browser.

Please select the Horizon HTML Access link below to logon. You may also setup the full Horizon client by following the instructions in the Remote Access User Guide.

Install VMware Horizon Client

VMware Horizon HTML Access

◯ Check here to skip this screen and always use HTML Access.

<u>NOTE</u>:	The "VMware Horizon Client for Windows" is the recommended version for Windows operating systems, including Windows 10.
<u>NOTE</u>:	The "VMware Horizon Client for Windows 10 UWP (Universal Windows Platform)" has limited functionality and is NOT recommended.

6. **SELECT** the "Omnissa Horizon Clients - View Download Components" link for the appropriate operating system (e.g., select "Go to Downloads" for the "Omnissa Horizon Client for Windows").

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ALL PRODUCTS

Desktop & End-User Computing

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Omnissa ThinApp	View Download Components | Drivers & Tools
Omnissa Dynamic Environment Manager	View Download Components | Drivers & Tools
Omnissa Horizon	View Download Components | Drivers & Tools
Omnissa App Volumes	View Download Components | Drivers & Tools
Omnissa Workspace ONE Tunnel	View Download Components | Drivers & Tools
Omnissa Horizon Clients	View Download Components | Drivers & Tools
Omnissa Access	View Download Components | Drivers & Tools
Omnissa Secure Email Gateway	View Download Components | Drivers & Tools

Home / Omnissa Horizon Clients

Download Omnissa Horizon Clients

Version:

2412

Omnissa Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your Omnissa Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

Please Note: The latest 2412 client may not work with existing Zoom, Cisco, Nuance and Imprivata integrations

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Product Resources

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Product Info
Documentation
Horizon Mobile Client Privacy
Horizon Community

Product Downloads   Drivers & Tools   Open Source   Custom ISOs   OEM Addons

| Product	Release Date	
Omnissa Horizon Client for Windows		
Omnissa Horizon Client for Windows	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for macOS		
Omnissa Horizon Client for macOS	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for Linux		
Omnissa Horizon Client deb package for 64-bit Linux	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for Linux tarball version	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client RPM package for 64-bit Linux	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for iOS		
Omnissa Horizon Client for iOS devices	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for Android		
Omnissa Horizon Client for Android 64-bit ARM-based devices	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for Android devices from Google Play store	2024-12-24	GO TO DOWNLOADS
Omnissa Horizon Client for Chrome		
Omnissa Horizon Client for Chrome devices	2024-12-24	GO TO DOWNLOADS

7. **SELECT** Download Now.
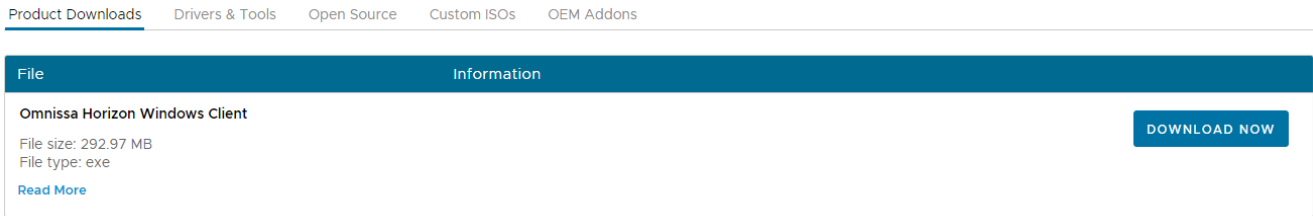
8. IF prompted,
      THEN **SELECT** Open File or Run.
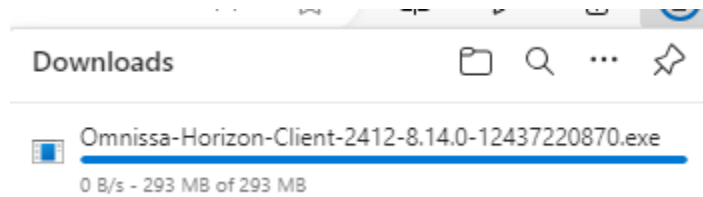
9. **SELECT** Customize Installation.
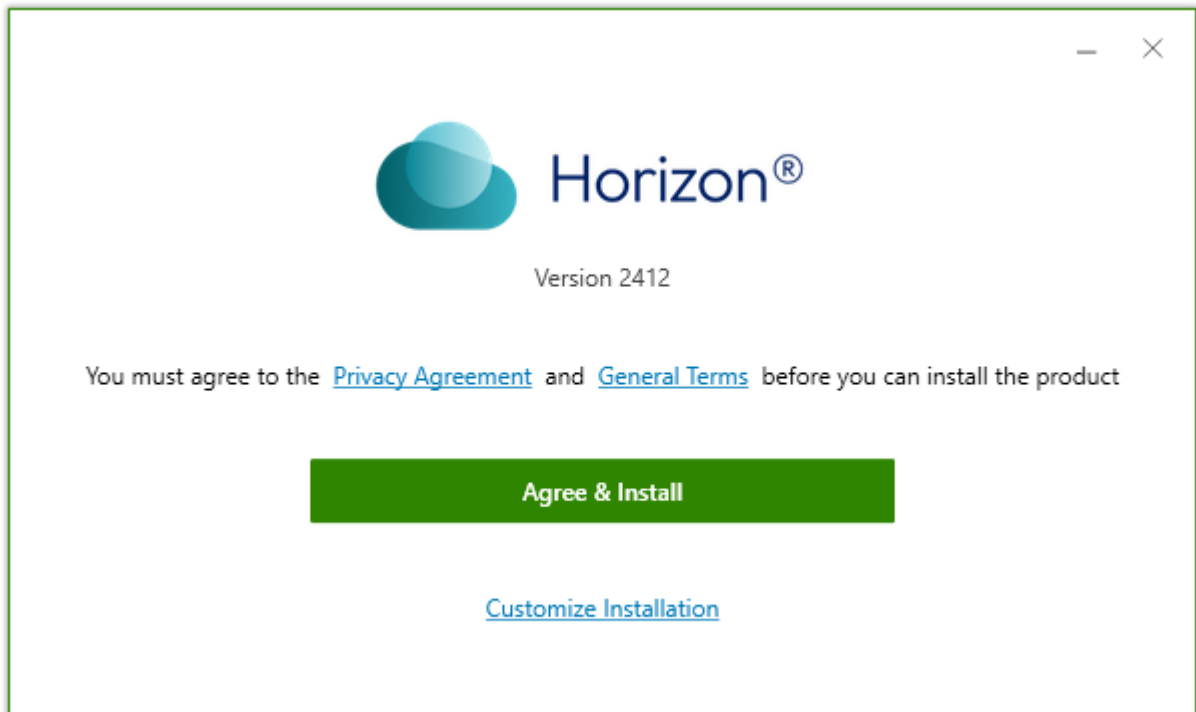
10. **SELECT** Enable Keylogger Blocking.

11. **ENTER** remote.energy-northwest.com in the Default Connection Server field.

12. **SELECT** Agree & Install

13. **SELECT** Finish.

14. **SELECT** Restart Now.

You must restart your system for the configuration changes made to Omnissa Horizon Client to take effect.

Restart Now

Restart Later
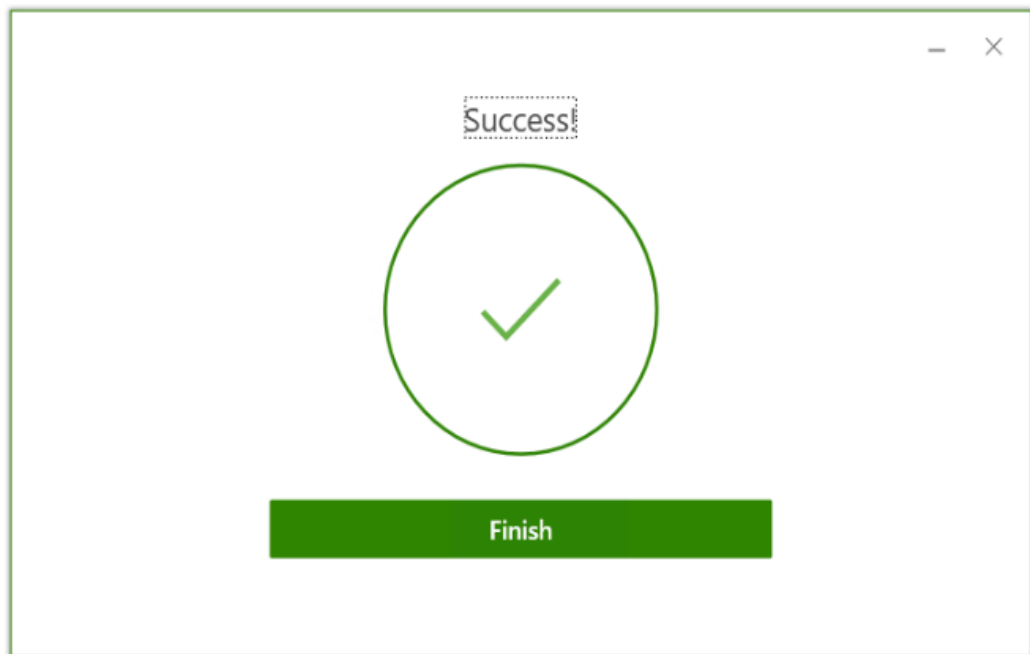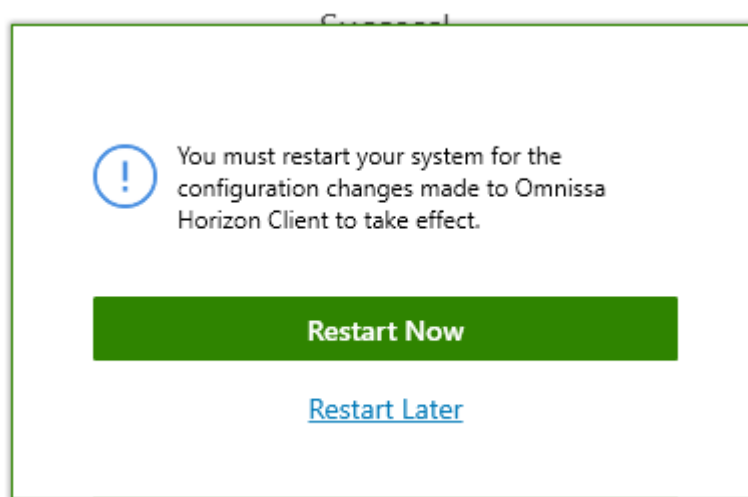
Horizon Client Logon Instructions

15. START the Horizon client
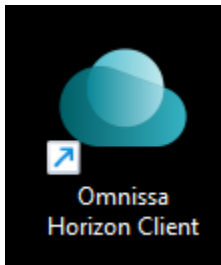
16. **SELECT** the remote.energy-northwest.com server entry. If you do not see the
remote.energy-northwest.com entry, select Add Server and enter remote.energy-
northwest.com
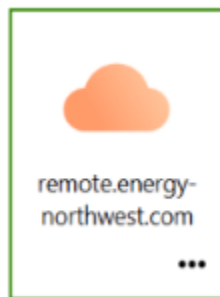
17. IF prompted,
    THEN **ENTER** your Energy Northwest email address.
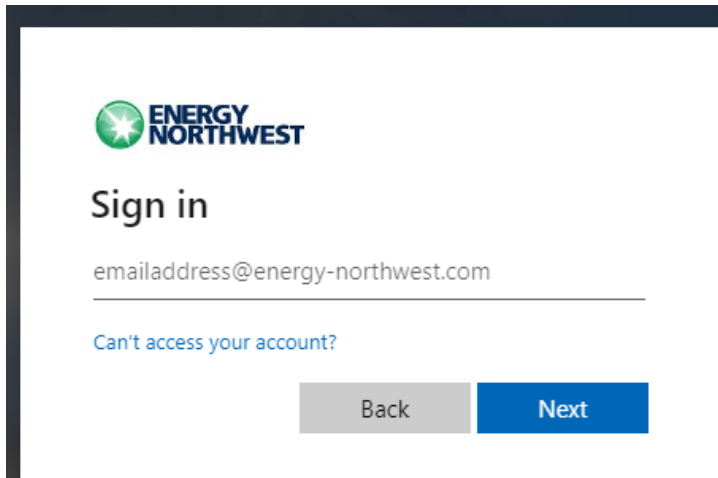
18. **ENTER** your Energy Northwest password and click Sign In
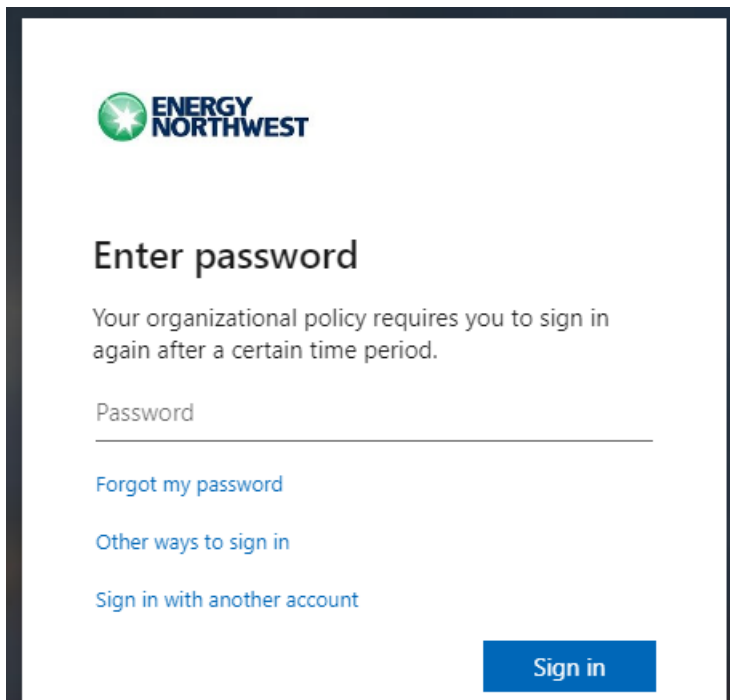
19. **ENTER** the MS Authenticator app verification number on the device and **SELECT** OK to approve the MS MFA authentication.

Note: If you do not receive the MS Authenticator prompt, please visit https://aka.ms/MFASetup to setup the default option as the MS Authenticator app as shown below. If you are a new user logging on for the first time, please follow the New user first-time logon instructions.
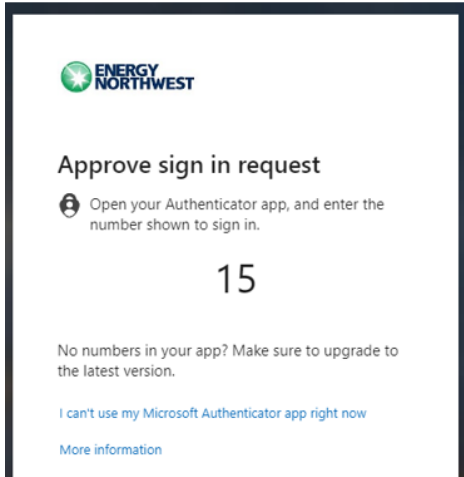
Recommended default MFA configuration accessible at https://aka.ms/MFASetup:
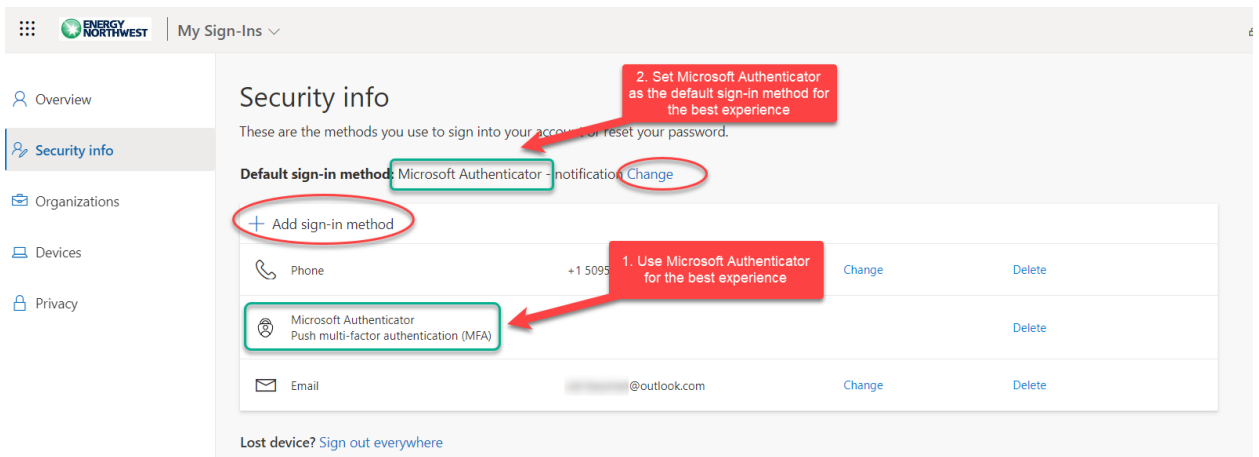
20. **APPROVE** the MFA request using the MS Authenticator app by entering the number presented on the web page into the MS Authenticator app. Select Yes, to approve the request after entering the matching number.

Note: MFA requests can also be sent through SMS Text or a Phone call but the MS Authenticator app is recommended.
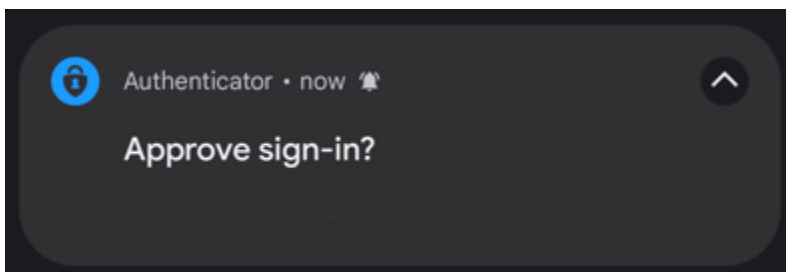
21. **SELECT** Yes to continue

22. IF prompted,
THEN **SELECT** "Open VMware Horizon Client" and select "Always allow" to not be prompted again.

Open VMware Horizon Client?

https://remote.energy-northwest.com wants to open this application.

☐ Always allow remote.energy-northwest.com to open links of this type in the associated app

Open VMware Horizon Client   Cancel
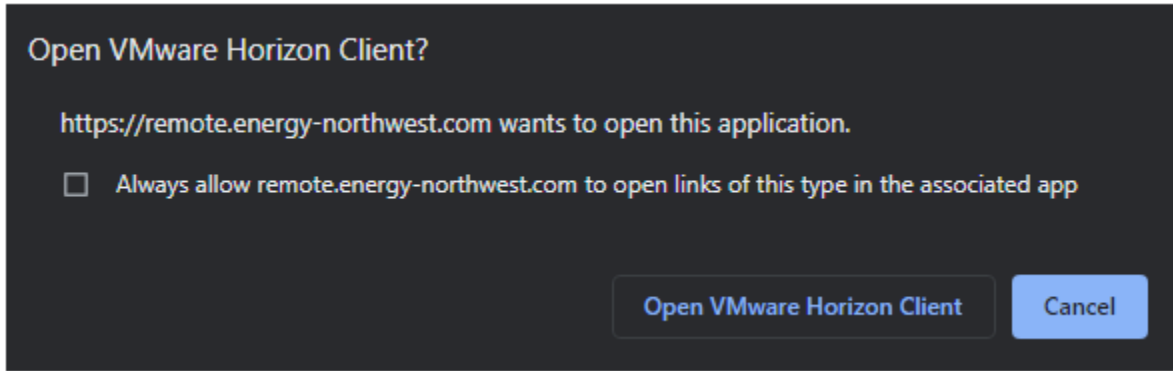
23. **SELECT** the Standard Desktop to logon to the Energy Northwest Horizon environment.
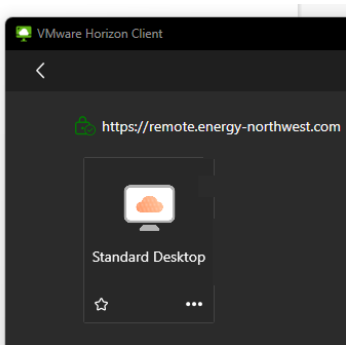
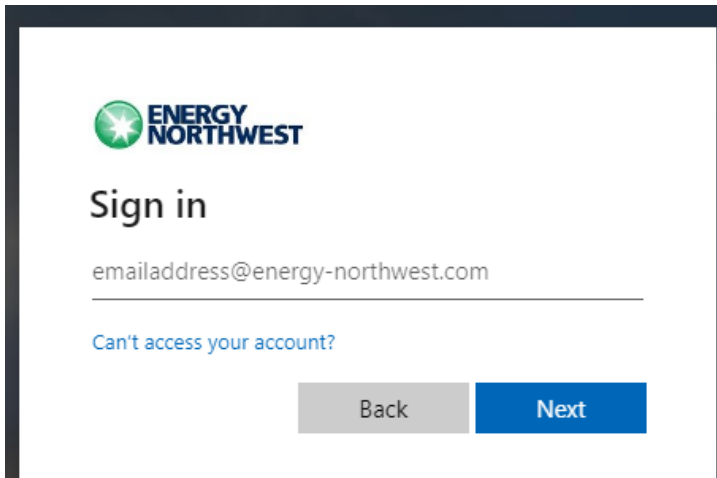24. **READ** <u>AND</u> **ACCEPT** the disclaimer to access a desktop.
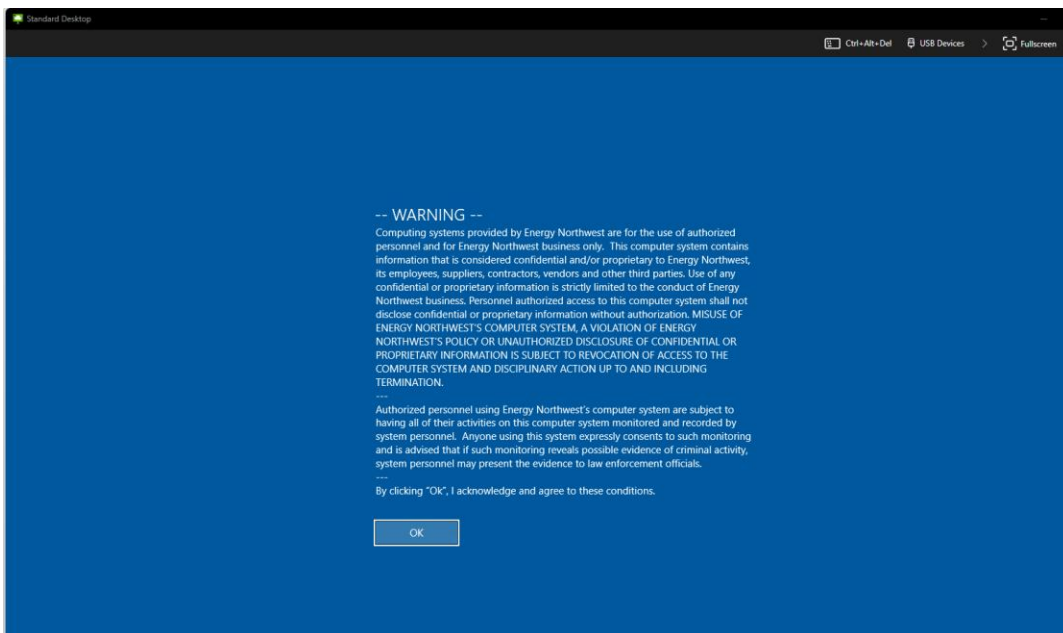
Note: You may adjust the Monitors used, display resolution, and display scaling before logging on if desired. You may also adjust the monitors used under the Full Screen drop down menu as shown below. Please contact the IS Solution Center (x8400) if you need assistance.
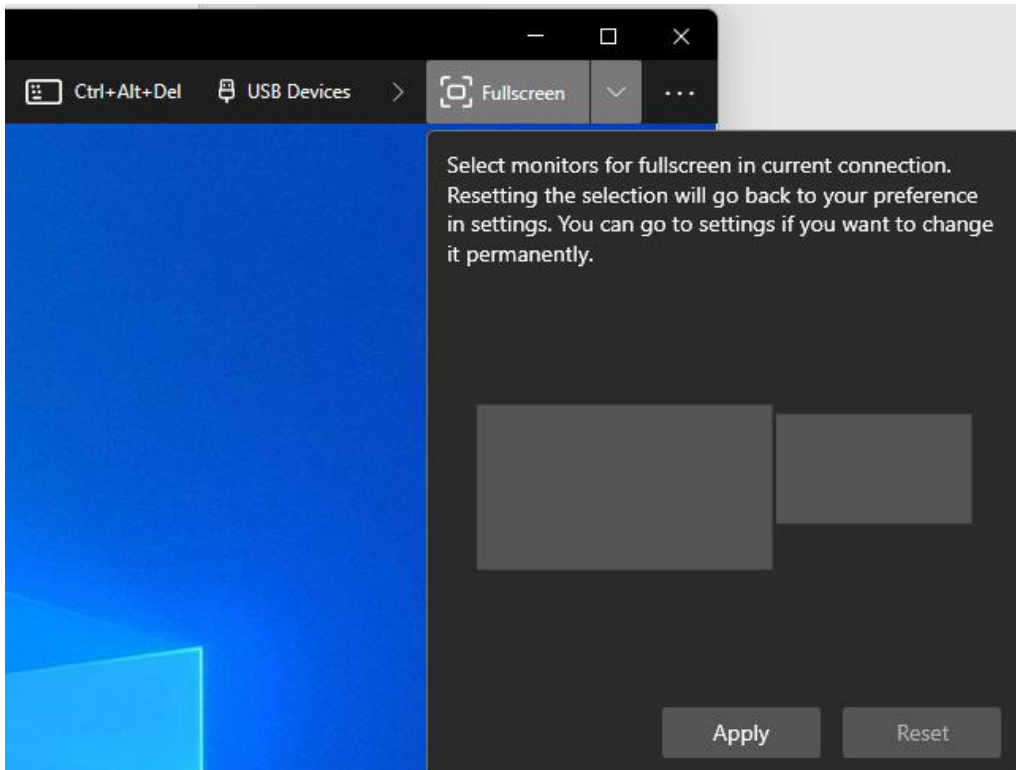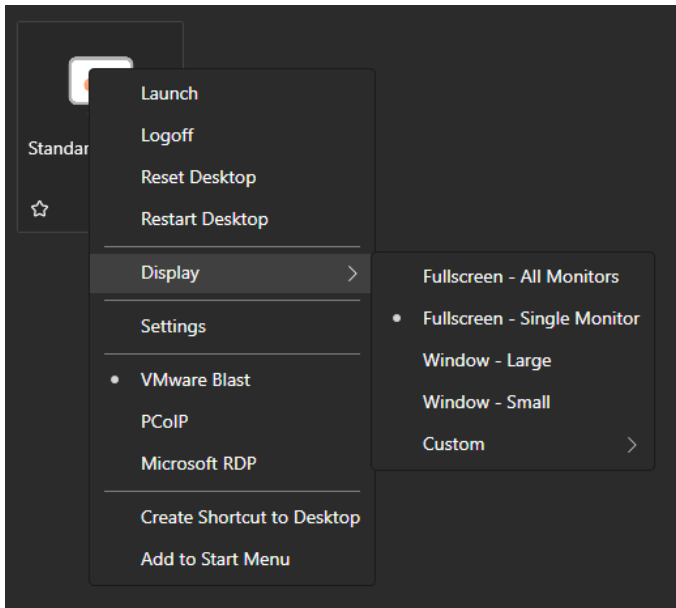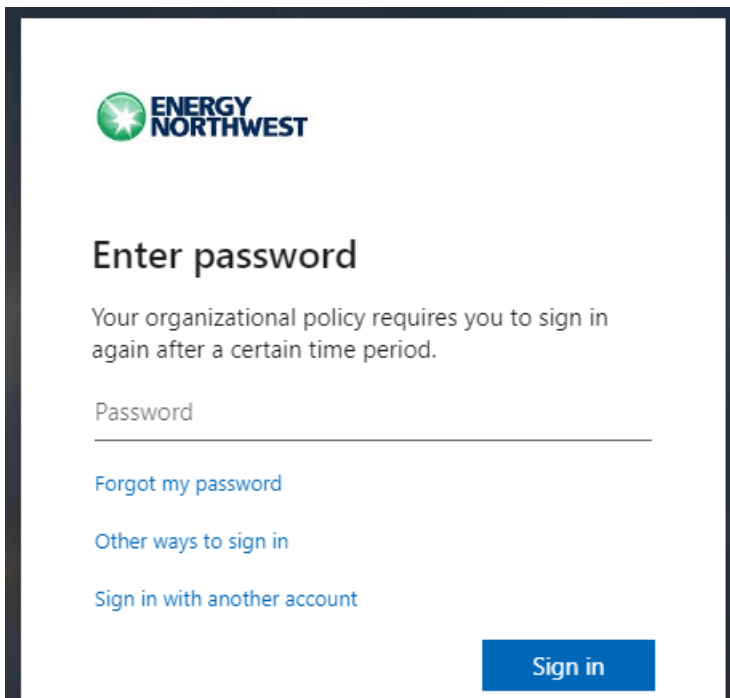
New User First Logon and MFA Setup

Please follow the steps below if you are a new user logging on for the first time and have not setup Microsoft MFA.

1. **BROWSE** to the Microsoft MFA site at https://aka.ms/MFASetup

2. **ENTER** your Energy Northwest email address.

    ![Energy Northwest Sign in screen with email address field]

3. **ENTER** your Energy Northwest password and click Sign In. Please contact the IS Solution Center (x8400) if you need assistance.
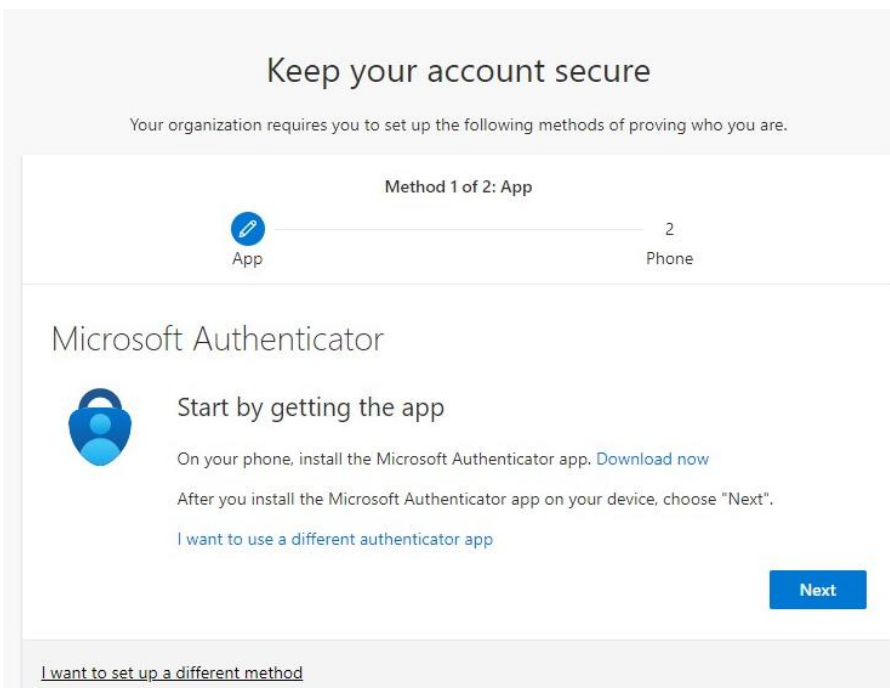
    ![Energy Northwest Enter password screen]

4. IF prompted,
   THEN **SELECT** Next on the More information required prompt.
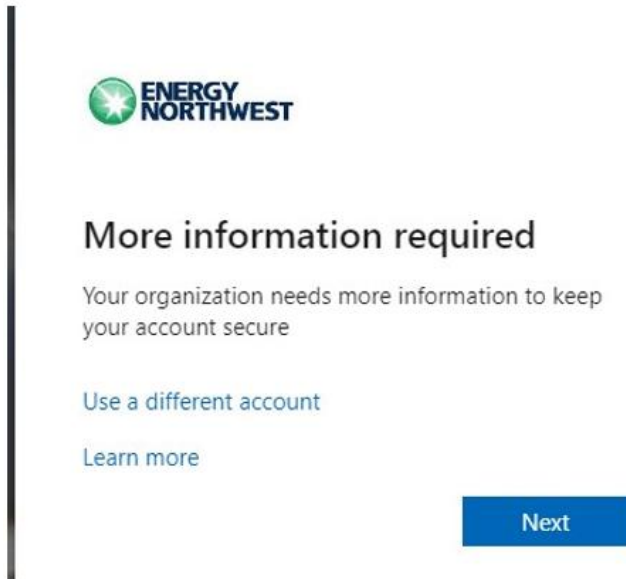
5. **SELECT** Next on the Keep your account secure prompt to setup the MS MFA.

   Note: You may use other MS MFA authentication methods such as SMS text or Phone call verification but MS Authenticator app is recommended.
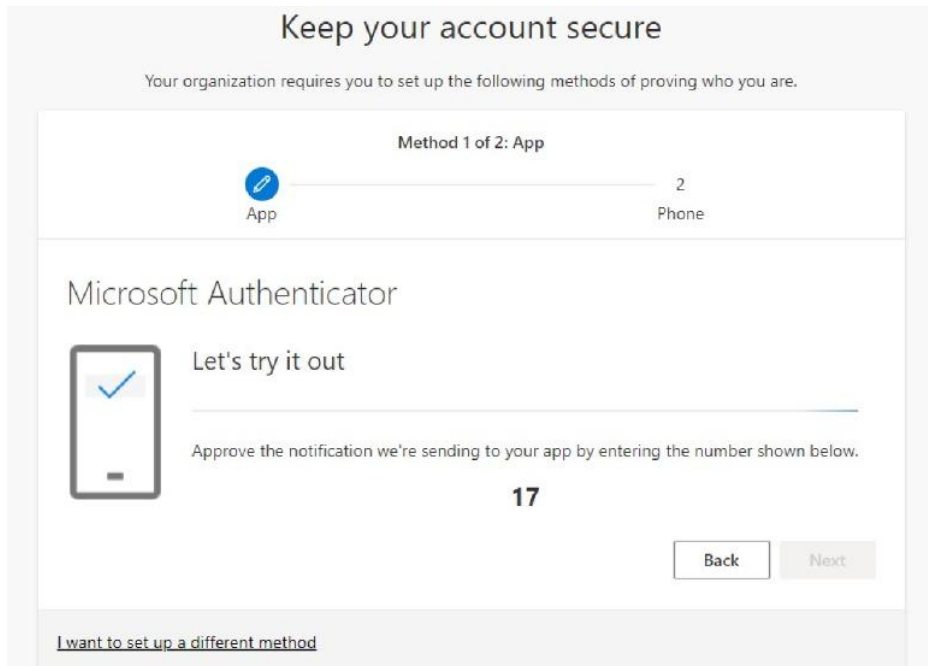

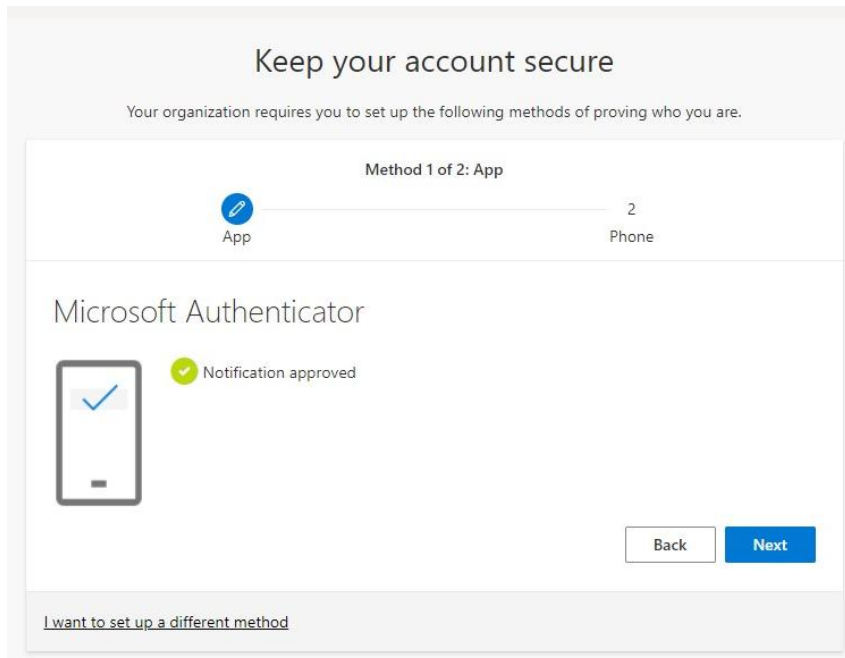6. **SELECT** Next to begin setting up the MS Authenticator app.

7. **INSTALL** the MS Authenticator app from the Apple or Google app store.

8. **SCAN** the QR Code to configure the authenticator app
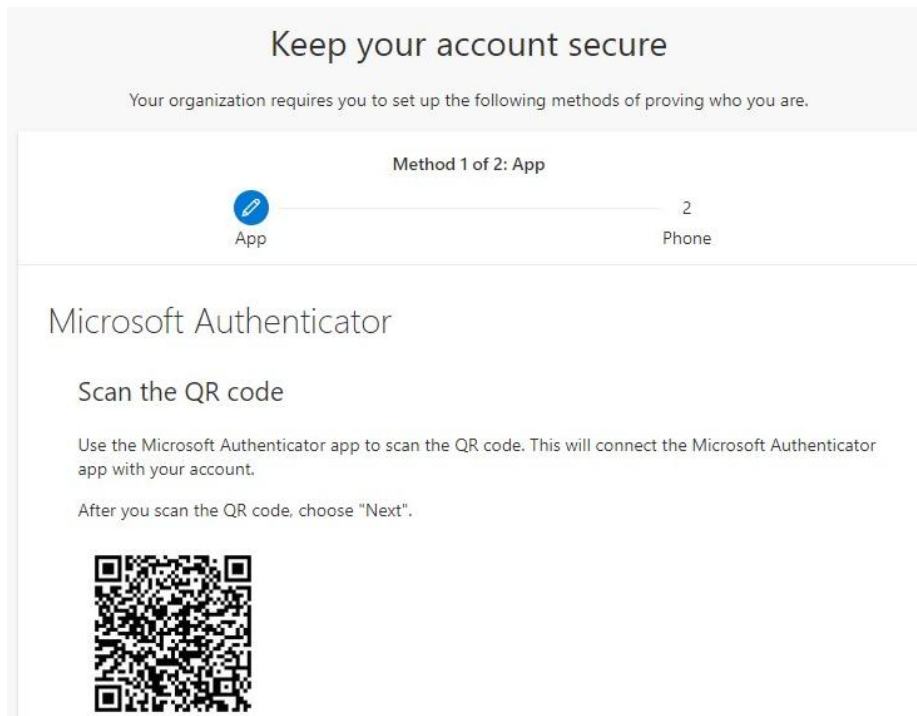
9. **ENTER** the authentication code from the MS Authenticator app to verify it's working as expected.

10. **SELECT** Next after approving the notification.

11. **ENTER** a second method of verified such as a Phone Number and select "Text me a code" or "Call me".

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Method 2 of 2: Phone

App ✓ ———— Phone ✎

Phone

You can prove who you are by answering a call on your phone or texting a code to your phone.

What phone number would you like to use?

United States (+1) ▾   5091231234

⊙ Text me a code
○ Call me

Message and data rates may apply. Choosing Next means that you agree to the Terms of service and Privacy and cookies statement.

Next

12. **ENTER** the code provided.

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.
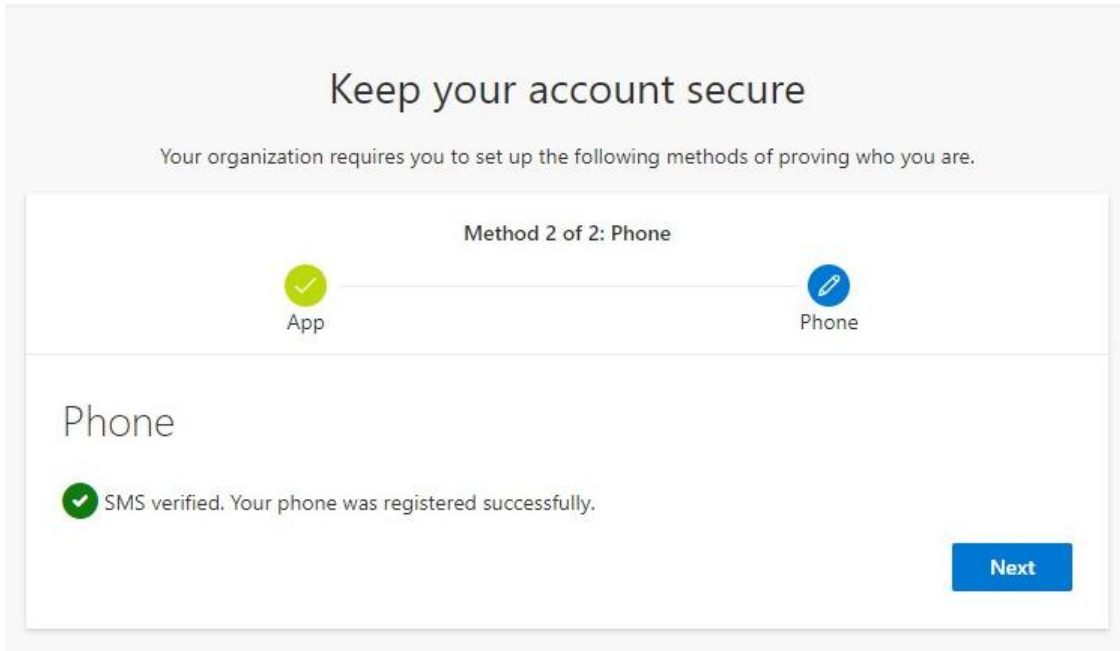
Method 2 of 2: Phone

App ✓ ———— Phone ✎

Phone

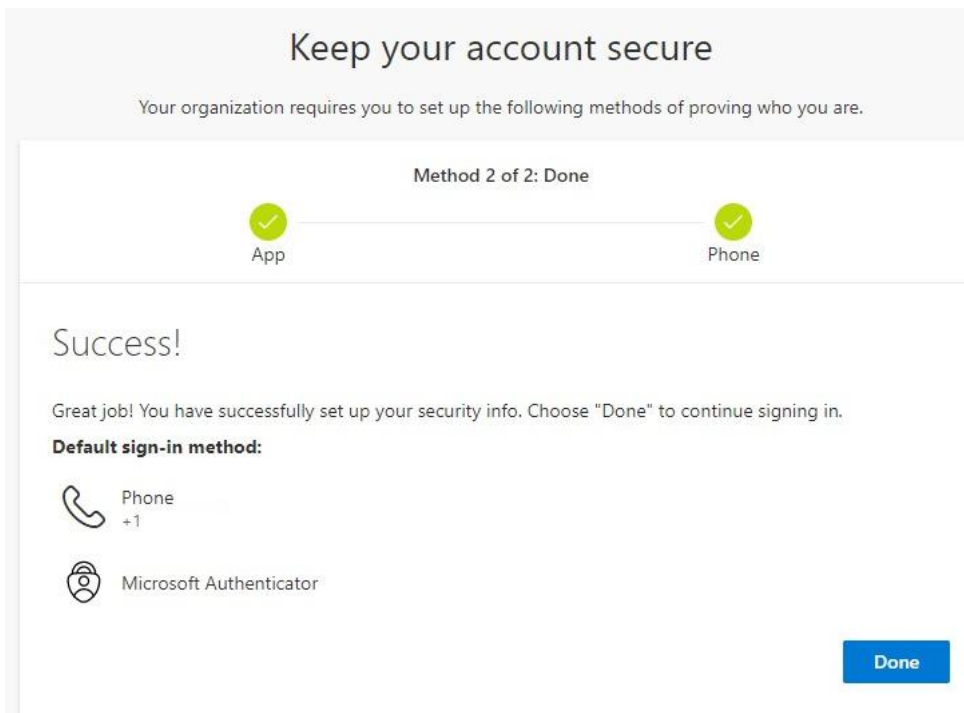We just sent a 6 digit code to +1   . Enter the code below.

Enter code

Resend code

Back   Next

I want to set up a different method

13. **SELECT** Next.

14. **SELECT** Done.

15. **ENTER** the temporary Energy Northwest password provided and new password twice.

16. **SELECT** Yes.

17. **FOLLOW** the Horizon client installation and Horizon client logon instructions