![eprints services - digital repository solutions - www.eprints.org](logo)

Customer Newsletter

Welcome to the second EPrints Services customer newsletter. As a valued support customer we would like to keep you more informed with what we are busy with at EPrints HQ at the University of Southampton in the UK. In particular we aim to use this format to keep you updated on new projects and feature improvements which we are making exclusively available to you. Since our last newsletter we have rolled out IRStats2.5 to over 30 repositories, once complete we will be commencing the roll-out of Search filters (Facets) and EPrints*Flo* to our hosted customers.

In this newsletter we are including information on improvements to the REF Compliance Checker, Reporting Framework as well as our continued EPrints community outreach, OR2017 and the Repository Fringe.

Feedback is important to us so please let us know what you'd like to hear about in future newsletters. Just reply to this email.

EPrints Services Management Team

Open Repositories 2017, Repository Fringe 2017

We will be attending OR2017 in Brisbane, Australia in June. Let us know if you are going too!

We will also be at the Repository Fringe in Edinburgh in August. Come and say hi! We'll be running a user group meeting on the Friday, discussing what direction to EPrints is taking next.

As a primer to this, please fill in this form with any requests to discuss on the day.

Security Matters

Following the recent ransomware and cyber attacks we would like to assure our customers that we take security seriously at EPrints Services.

We have both suitable firewalls in place to protect direct access to our servers, and frequently apply security updates and patches.

Our servers are Linux based and as such are not susceptible to the recent WannaCry ransomware which targets older Windows based systems.

We are dedicated to maintaining secure and resilient networks and services.

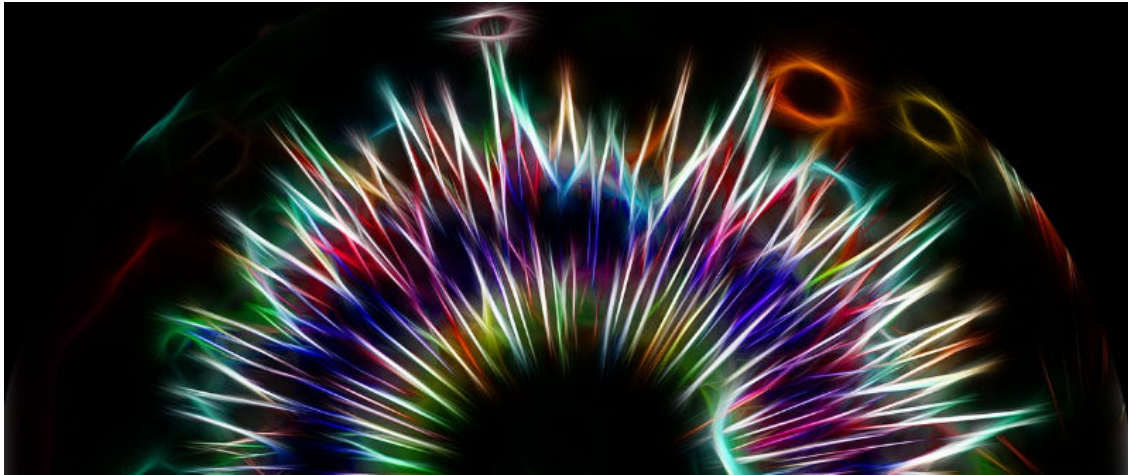## REF Compliance Checker and Reporting

By popular demand, we've been working on better supporting REF Compliance reporting.

The latest updates to the Reporting plugin introduce new, more flexible report generating (allowing for school level reports for example), choosing which fields get

included in report exports, and more granular levels of reporting on outputs.

Taking advantage of these features is the latest version of the REF CC plugin, with its new traffic light system for helping to identify different levels of REF compliance.

Our roll-out plan to customers is the 3rd quarter of this year.

Community outreach

As part of our work with the broader EPrints Community we are inviting active members to help co-ordinate the development of the public EPrints releases.

Have you identified a specific area for improvement in EPrints? Perhaps a new feature, or just an improvement to something existing? If you would like to submit an enhancement request to any aspect of EPrints such as the core, publication or education instances, please use the following form.
EPrints Enhancement Request form

All submitted requests will be reviewed by the EPrints Services Management Team for consideration. Submitting a request does not guarantee its inclusion in a future release of the EPrints software.

Collaborating with Google

We have been collaborating with the Google Scholar team to ensure that your EPrints repositories are indexed and catalogued by Google Scholar correctly. Earlier in the year we applied some changes to a number of pilot repositories, in

line with our discussions with Google. The pilot has proven to be a success, and we are now happy to roll out the changes to any of our customers repositories.

If you would like to know more, please get in touch.
We will also be releasing the new code and instructions to the EPrints community, so all can benefit.

EPrints 3.4
We are continuing with 3.4 development, and initiating plans for upgrades and roll-outs for hosted customers. New features are being curated, such as - new visualisation tools, bookmarks & collections, a more flexible user interface. As well as further support for repositories outside the publications domain.

Looking ahead...
More EPrints 3.4, more on our CRIS-lite features, MePrints Profile extensions, Research Data repositories, Open Education (EdShare), Research Impact repositories.