



## Customer Newsletter

Welcome to the fourth EPrints Services customer newsletter. As a valued support customer we would like to keep you more informed with what we are busy with at EPrints HQ at the University of Southampton in the UK. In particular we aim to use this format to keep you updated on new projects and feature improvements which we are making exclusively available to you. Since our last newsletter we have completed the roll-out of Search Filters (Facets) to all who can support it. We now have the EPrints 3.4 upgrade roll-out underway.

In this newsletter we are including information on the REF Support Package, updates on our work with Jisc, upcoming features on EPrints 3.4, and since receiving a number of queries we have included information on GDPR.

Feedback is important to us so please let us know what you'd like to hear about in future newsletters. Just reply to this email.

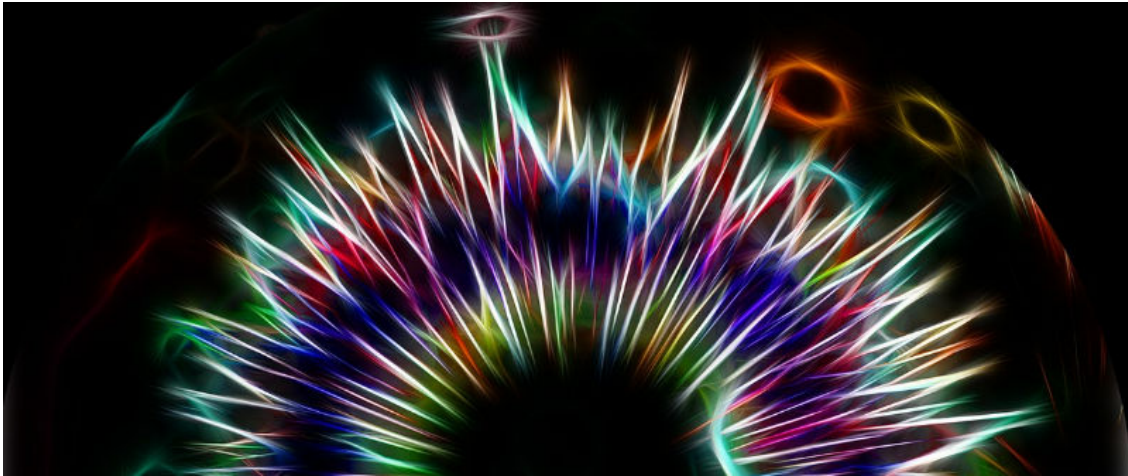
EPrints Services Management Team



### EPrints 3.4 Upgrade roll-out

The roll-out of EPrints 3.4 to our hosted customers is now underway. With over 60 customers repositories to upgrade we will be proceeding in small groups at a time. As part of the upgrade process we will provide you with an upgraded copy of your repository for you check over first and then identify a mutually convenient time at which your upgrade can go-live. See details of EPrints Services exclusive features

coming as part of 3.4 in sections below.



### **REF Support Package**

Helping our customers with their REF2021 requirements.

We will shortly be releasing a new EPrints REF Support plugin, along with an update to the popular REF CC plugin.

To go with this we are now offering a REF Support Package to assist with REF activities from now until the submission deadline.

As with the previous REF, our customers can now opt in on our new package, which offers both technical support for EPrints REF activities as well as configuration and customisations for the REF related plugins.

While the new plugins will be publicly available, support relating to them will come under this new package.

The new REF support plugin can sit alongside or replace the now unsupported REF2014 plugin.

If you are interested in what the REF Support Package can do for you, please get in touch.



### **Jisc work update**

In our Christmas communication we provided an update on a number of projects we have been working on with Jisc all of which has prompted a lot of interest from our

customers. Here is the latest on two of the most asked about plugins:

The ORCID Support Advanced is currently with Jisc being finalised and we hope to hear confirmation of a release date soon. As soon as this is confirmed, we will notify our customers and commence a roll-out to those who have already asked for this to be installed. If you would like to be added to this list, please get in touch. In case you missed it you can watch the [Jisc UK ORCID online briefing](#) which includes a demonstration of this plugin.

Duplication Checker (Issues2) which helps you find duplicate records in your repository is now being used by a number of early adopters. The latest version of this plugin can be found on the [EPrints Bazaar](#).



### Save the dates!

[OER18](#), 18th & 19th April, Bristol.

[OR2018](#), 4th - 7th June, Bozeman, Montana.

[Repository Fringe](#), 2nd & 3rd July, Royal Society of Edinburgh, Edinburgh.

[ALTC2018](#), 11th - 13th September, Manchester.



**New features for EPrints 3.4 - User Profiles, Lists**

As a result of the underlying changes introduced as part of EPrints 3.4 we are taking the opportunity to modernise and extend the features available to you. These extensions will be exclusively for EPrints Services customers at this time.

### User Profiles

We are currently extending the User Profiles as a complete replacement for MePrints which is used heavily across EdShare installations. This feature will provide greater support across the flavours, widgets will be replaced with a user friendly and flexible layout which can display personalised information from across the repository.

### Lists

Intended to replace the legacy Shelves plugin and more. Our new Lists features has many uses across all the flavours. Users of your repository will be able to create and share Lists of resources and favourite items within EPrints, keeping these either private or public. Lists can contain links to other EPrints resources, or to external web sites.

We look forward to sharing more details on these extensions in our upcoming newsletters.



### **General Data Protection Regulation (GDPR)**

As many of you will be aware, GDPR comes into effect in May this year. Jisc ran an event last year, and the notes and videos from may well be of interest <https://www.jisc.ac.uk/events/gdpr-conference-06-dec-2017>

If you need help identifying what personal data is held on your EPrints repository then get in touch.

*What information does EPrints store about individuals in the repository?*

We can supply details on what the user accounts store, which is likely what is needed as this relates to your staff, past and present. Information about individuals more generally, such as externals, will only be held in the publication records, and while we can supply this too, its likely only name and email address.

*How do we find out what information is stored for a given individual?*

Most information in the system can be queried by the Admin searches, Item search (for publications etc), users search, and history search,

*What is the process for removing information about an individual?*

Information about a given individual or publication can be purged from the system, via the admin tools or if something bespoke is required, contact us.

### Looking ahead...

New EPrints 3.4 demos and examples, public update release for EPrints 3.3, more on EdShare, visualisation tools for EPrints.

If you are new to EPrints, or just need a refresher, we offer Administrator training here in Southampton.

If you would like to know more, please get in touch.

You are receiving this email as you are currently listed as one of the three official support contacts for your repository support contract with EPrints Services at the University of Southampton, or we have been asked to include you.

If you have any questions on the above topics or anything else please [click here](#) to drop us an email.

