

1 Roberto Anguizola (IL Bar No. 6270874)  
James Evans (VA Bar No. 83866)  
2 Federal Trade Commission  
600 Pennsylvania Ave., NW, Mailstop H-144  
3 Washington, DC 20580  
(202) 326-3284 / ranguizola@ftc.gov  
4 (202) 326-2026 / james.evans@ftc.gov

5 Attorneys for Amicus Curiae  
Federal Trade Commission  
6

7 **UNITED STATES DISTRICT COURT**  
**NORTHERN DISTRICT OF CALIFORNIA**  
8 **SAN FRANCISCO DIVISION**

9 **Gretchen Shanahan**, on behalf of herself and  
her minor children A.S. and B.S., **Amy**  
10 **Warren**, on behalf of herself and her minor  
child B.W., and **Kimberly Whitman**, on  
11 behalf of herself and her minor child H.W.,  
individually and on behalf of all others  
12 similarly situated,

13 Plaintiffs,

14 v.

15 **IXL Learning, Inc.**,

16 Defendant.

No. 3:24-cv-02724-RFL

**Brief for Amicus Curiae Federal Trade  
Commission**

17  
18 **INTRODUCTION AND INTEREST OF THE FEDERAL TRADE COMMISSION**

19 The Children’s Online Privacy Protection Act (“COPPA”), 15 U.S.C. § 6501, *et seq.*,  
20 protects the online privacy of children under age 13, including by regulating the collection of  
21 personal information from children over the internet. Contrary to what IXL Learning, Inc.  
22 (“IXL”) claims in its motion to compel arbitration [Doc. 19] (“Mot.”), Mot. 4-6, whether parents  
23 and children are bound to mandatory arbitration and class action/jury trial waiver provisions  
24 when school districts agree to Terms of Service for software used in their classrooms is outside  
25 the scope of COPPA and its implementing rule.

26 The Federal Trade Commission (“FTC” or “Commission”) is an independent agency of  
27 the United States Government that protects consumer interests by, among other things, enforcing  
28 consumer protection laws and conducting studies of industry-wide consumer protection issues.

1 The FTC was a driving force behind the enactment of COPPA and serves as the principal  
 2 enforcer of COPPA and its implementing rule, which was promulgated by the Commission. The  
 3 FTC therefore has a strong interest in the proper construction and application of COPPA.<sup>1</sup>

## 4 BACKGROUND

### 5 I. The Children’s Online Privacy Protection Act (COPPA)

6 As the internet became more central to the lives of children and their families, concerns  
 7 grew about whether kids were too exposed in this new online environment. Congress enacted  
 8 COPPA in 1998 to better protect children’s online privacy. An FTC study provided the basis for  
 9 the legislative efforts that culminated in COPPA’s enactment. *See* Federal Trade Commission,  
 10 *Privacy Online: A Report to Congress* (June 1998); 144 Cong. Rec. S8482 (July 17, 1998)  
 11 (Statement of Sen. Bryan). The legislation “drew heavily from the recommendations and  
 12 findings of the [FTC].” *S. 2326: Children’s Online Privacy Protection Act of 1998*, Hearing  
 13 before Senate Subcommittee on Communications, S. Hrg. 105-1069 (Sept. 23, 1998) at 3  
 14 (Statement of Sen. Burns).

15 In the words of its principal sponsor, COPPA was designed “(1) to enhance parental  
 16 involvement in a child’s online activities in order to protect the privacy of children in the online  
 17 environment; (2) to enhance parental involvement to help protect the safety of children in online  
 18 fora such as chatrooms, home pages, and pen-pal services in which children may make public  
 19 postings of identifying information; (3) to maintain the security of personally identifiable  
 20 information of children collected online; and (4) to protect children’s privacy by limiting the  
 21 collection of personal information from children without parental consent.” 144 Cong. Rec.  
 22 S11657 (Oct. 7, 1998) (Statement of Sen. Bryan).

23 To meet those objectives, Congress directed the Commission to promulgate  
 24 implementing regulations, including detailed regulations governing the collection and use of  
 25

---

26 <sup>1</sup> The FTC takes no position on questions of state-specific agency law involved in the Court’s  
 27 ultimate analysis of the issues IXL raises. For example, under state law, schools may be able to  
 28 limited to issues regarding COPPA, which is where the FTC has “unique information or  
 perspective that can help the court.” *NGV Gaming, Ltd. v. Upstream Point Molate, LLC*, 355 F.  
 Supp. 2d 1061, 1067 (N.D. Cal. 2005).

1 personal information from children online. 15 U.S.C. § 6502(b)(1), 6502(c). Pursuant to  
2 Congress’s instructions, the Commission promulgated the Children’s Online Privacy Protection  
3 Rule (“COPPA Rule”), 16 C.F.R. Part 312; *see* 64 Fed. Reg. 59888 (Nov. 3, 1999) (final rule).  
4 COPPA declares it “unlawful for an operator of a website or online service directed to children,  
5 or any operator that has actual knowledge that it is collecting personal information from a child,  
6 to collect personal information from a child in a manner that violates [those FTC] regulations.”  
7 15 U.S.C. § 6502(a)(1).

8 Congress assigned principal responsibility for COPPA’s enforcement to the Commission,  
9 authorizing the agency to bring enforcement actions for violations of the COPPA Rule in the  
10 same manner as for other Commission rules defining unfair or deceptive acts or practices under  
11 the FTC Act. 15 U.S.C. § 6502(c). Several other federal agencies help enforce the statute in  
12 specified areas. *Id.* § 6505(b). In addition, COPPA authorizes state attorneys general to enforce  
13 compliance with the COPPA Rule by filing actions in federal district courts after serving prior  
14 written notice upon the Commission when feasible. *Id.* § 6504(a). The statute does not include a  
15 private right of action.

## 16 **II. The FTC’s Enforcement of COPPA**

17 Since the COPPA Rule took effect in April 2000, the FTC has brought numerous  
18 enforcement actions for violations of the rule. In a recent example, the FTC took action against  
19 the company formerly known as Weight Watchers, and a subsidiary called Kurbo, Inc., for  
20 marketing a weight loss app for use by children as young as eight and then collecting their  
21 personal information without parental permission (among other violations). The FTC reached a  
22 settlement with these defendants requiring them to delete personal information illegally collected  
23 from children under 13, destroy any algorithms derived from the data, and pay a civil penalty.<sup>2</sup>  
24 The Department of Justice filed the Complaint on behalf of the FTC in this Court, and the Court  
25 (Hixson, Mag. J.) subsequently entered the stipulated order.<sup>3</sup>

26  
27 <sup>2</sup> *See*, FTC, *FTC Takes Action Against Company Formerly Known as Weight Watchers for*  
28 *Illegally Collecting Kids’ Sensitive Health Data* (Mar. 4, 2022), [https://www.ftc.gov/news-  
events/news/press-releases/2022/03/ftc-takes-action-against-company-formerly-known-weight-  
watchers-illegally-collecting-kids-sensitive](https://www.ftc.gov/news-events/news/press-releases/2022/03/ftc-takes-action-against-company-formerly-known-weight-watchers-illegally-collecting-kids-sensitive).

<sup>3</sup> *United States v. Kurbo, Inc. and WW International, Inc.*, No. 3:22-cv-00946 (N.D. Cal. 2022).

1 Even more recently, the FTC charged Epic Games, the maker of the video game Fortnite,  
 2 with violating the COPPA Rule by collecting personal information from children without  
 3 parental notice or consent and failing to comply with parental review and deletion requirements.  
 4 Following a settlement with the FTC, Epic was ordered to pay \$275 million for these violations,  
 5 a new record for COPPA monetary penalties. *See United States v. Epic Games, Inc.*, No. 5:22-cv-  
 6 00518 (E.D.N.C. 2023). The FTC also has recently brought COPPA enforcement actions against,  
 7 among others, an online advertising platform, for collecting children’s personal information  
 8 without parental consent; online app developers, for similar violations; and an online video  
 9 sharing platform, which allegedly made millions of dollars by using personal information  
 10 collected from children (without first notifying parents and getting their consent) to deliver  
 11 targeted ads to viewers of video channels directed at children.<sup>4</sup>

12 In addition to its enforcement work, in the last five years alone, the FTC has undertaken  
 13 numerous other initiatives involving COPPA, including launching a regulatory review of the  
 14 COPPA Rule, releasing a policy statement, conducting studies and workshops, and issuing a  
 15 report relating to COPPA.<sup>5</sup>

16  
 17  
 18  
 19 <sup>4</sup> *See, e.g., United States v. OpenX Technologies, Inc.*, No. 2:21-cv-09693 (C.D. Cal. 2021);  
 20 *United States v. Kuuhuub Inc., et al.*, No. 1:21-cv-01758 (D.D.C. 2021); *United States v.*  
 21 *HyperBeard, Inc., et al.*, No. 3:20-cv-03683 (N.D. Cal. 2020); *FTC and New York v. Google*  
 22 *LLC and YouTube, LLC*, No. 1:19-cv-02642 (D.D.C. 2019) (all consent decrees).

23 <sup>5</sup> *See, e.g., Request for Public Comment on the Federal Trade Commission’s Implementation of*  
 24 *the Children’s Online Privacy Protection Rule*, 84 Fed. Reg. 354852 (July 25, 2019),  
 25 [https://www.federalregister.gov/documents/2019/07/25/2019-15754/request-for-public-](https://www.federalregister.gov/documents/2019/07/25/2019-15754/request-for-public-comment-on-the-federal-trade-commissions-implementation-of-the-childrens-online)  
 26 [comment-on-the-federal-trade-commissions-implementation-of-the-childrens-online](https://www.federalregister.gov/documents/2019/07/25/2019-15754/request-for-public-comment-on-the-federal-trade-commissions-implementation-of-the-childrens-online); FTC,  
 27 *Policy Statement of the Federal Trade Commission on Education Technology and the Children’s*  
 28 *Online Privacy Protection Act* (2022),  
[https://www.ftc.gov/system/files/ftc\\_gov/pdf/Policy%20Statement%20of%20the%20Federal%20](https://www.ftc.gov/system/files/ftc_gov/pdf/Policy%20Statement%20of%20the%20Federal%20Trade%20Commission%20on%20Education%20Technology.pdf)  
[Trade%20Commission%20on%20Education%20Technology.pdf](https://www.ftc.gov/system/files/ftc_gov/pdf/Policy%20Statement%20of%20the%20Federal%20Trade%20Commission%20on%20Education%20Technology.pdf); FTC, *Federal Trade*  
*Commission Report to Congress on COPPA Staffing, Enforcement and Remedies* (2022),  
[https://www.ftc.gov/system/files/ftc\\_gov/pdf/p155401\\_coppa\\_general\\_project\\_report\\_2022.pdf](https://www.ftc.gov/system/files/ftc_gov/pdf/p155401_coppa_general_project_report_2022.pdf);  
 FTC Workshop, *The Future of the COPPA Rule* (2019), [https://www.ftc.gov/news-](https://www.ftc.gov/news-events/events/2019/10/future-coppa-rule-ftc-workshop)  
[events/events/2019/10/future-coppa-rule-ftc-workshop](https://www.ftc.gov/news-events/events/2019/10/future-coppa-rule-ftc-workshop); FTC Workshop, *Student Privacy and Ed*  
*Tech* (2017), <https://www.ftc.gov/news-events/events/2017/12/student-privacy-ed-tech>; FTC,  
*FTC Issues Orders to Nine Social Media and Video Streaming Services Seeking Data About How*  
*They Collect, Use, and Present Information* (2020), [https://www.ftc.gov/news-](https://www.ftc.gov/news-events/news/press-releases/2020/12/ftc-issues-orders-nine-social-media-video-streaming-services-seeking-data-about-how-they-collect-use)  
[events/news/press-releases/2020/12/ftc-issues-orders-nine-social-media-video-streaming-](https://www.ftc.gov/news-events/news/press-releases/2020/12/ftc-issues-orders-nine-social-media-video-streaming-services-seeking-data-about-how-they-collect-use)  
[services-seeking-data-about-how-they-collect-use](https://www.ftc.gov/news-events/news/press-releases/2020/12/ftc-issues-orders-nine-social-media-video-streaming-services-seeking-data-about-how-they-collect-use) (initiating a study relating to social media and  
 video streaming companies’ practices, including their impact on children and teens).

1 **III. This Case**

2 In this case, Plaintiffs allege that IXL unlawfully collected, used, and sold their children’s  
3 data in connection with their use of IXL’s websites and software in school. Compl. ¶¶ 26-255.  
4 Based on this alleged misconduct, Plaintiffs filed this putative class action for violations of the  
5 Federal Wiretap Act, multiple California statutes and the common law. Compl. ¶¶ 256-329.

6 IXL argues that this Court should compel arbitration based on mandatory individual  
7 arbitration and class action/jury trial waiver provisions contained in the Terms of Service  
8 between IXL and the school districts where Plaintiffs’ children attend school. Mot. 3-9.

9 **ARGUMENT**

10 Nothing in COPPA, 15 U.S.C. § 6501 et seq., or the COPPA Rule, 16 CFR part 312,  
11 addresses whether parents and their children should be bound by every provision contained in a  
12 contract between an operator like IXL and a school district. Yet IXL argues that even though the  
13 complaint does not allege violations of COPPA, the school districts bound Plaintiffs to arbitration  
14 agreements by agreeing to Terms of Service containing mandatory individual arbitration and  
15 class action/jury trial waiver provisions. Mot. 2, 4. In making this argument, IXL claims COPPA  
16 created “an express agency” between “Plaintiffs and the relevant school districts as a matter of  
17 federal law.” Mot. 4. However, as discussed below, in addressing schools’ role in the COPPA  
18 context, neither the statute nor the Commission’s interpretations of it support the invocation of  
19 COPPA.

20 IXL cites text in the Statement of Basis and Purpose accompanying the COPPA Rule as  
21 originally promulgated;<sup>6</sup> an FTC staff blog post;<sup>7</sup> and a notice of proposed rulemaking proposing  
22 modifications to the COPPA Rule.<sup>8</sup> Mot. 4-6. This commentary and guidance applies solely to  
23 COPPA’s parental notice and consent requirements, however.

24 First, IXL relies on a mischaracterization of the Statement of Basis and Purpose (“SBP”)  
25 accompanying the COPPA Rule, 64 Fed. Reg. 59888, 59903 (1999). IXL quotes selectively from

26  
27 <sup>6</sup> 64 Fed. Reg. 59888, 59903 (1999).

28 <sup>7</sup> Lisa Weintraub Schifferle, “COPPA Guidance for Ed Tech Companies and Schools during the  
Coronavirus” (Apr. 9, 2020), available at [https://www.ftc.gov/business-  
guidance/blog/2020/04/coppa-guidance-ed-tech-companies-and-schools-during-coronavirus](https://www.ftc.gov/business-guidance/blog/2020/04/coppa-guidance-ed-tech-companies-and-schools-during-coronavirus).

<sup>8</sup> 89 Fed. Reg. 2034, 2055 (2024).

1 the SBP while omitting relevant language that narrowly limits that discussion to the COPPA-  
 2 required notice and consent process. *See* Mot. 4-5. The language IXL quotes (highlighted in  
 3 yellow in the block quote below) comes from a fuller “Response to Comments Requesting an  
 4 Exception for Information Collection in the Educational Setting,” which states:

5 Numerous commenters raised concerns about how the Rule would  
 6 apply to the use of the Internet in schools. Some commenters  
 7 expressed concern that requiring parental consent for online  
 8 information collection would interfere with classroom activities,  
 9 especially if parental consent were not received for only one or two  
 10 children. In response, the Commission notes that the Rule does not  
 11 preclude schools from acting as intermediaries between operators  
 12 and parents in the notice and consent process, or from serving as  
 13 the parents’ agent in the process. For example, many schools  
 14 already seek parental consent for in-school Internet access at the  
 beginning of the school year. Thus, where an operator is authorized  
 by a school to collect personal information from children, after  
 providing notice to the school of the operator’s collection, use, and  
 disclosure practices, the operator can presume that the school’s  
 authorization is based on the school’s having obtained the parent’s  
 consent.

15 64 Fed. Reg. 59888, 59903 (footnotes omitted).

16 Similarly, the FTC staff blog post that IXL cites also does not support IXL’s position. The  
 17 blog post relates, again, to the school’s role in the notice and consent process:

18 COPPA generally requires companies that collect personal  
 19 information online from children under age 13 to provide notice of  
 20 their data collection and use practices and obtain verifiable  
 21 parental consent. In the educational context, however, schools can  
 22 consent on behalf of parents to the collection of student personal  
 23 information - but only if such information is used for a school-  
 authorized educational purpose and for no other commercial  
 purpose.<sup>9</sup>

24 Finally, IXL points to language in a notice of proposed rulemaking proposing  
 25 modifications to the COPPA Rule. Mot. 5-6. In addressing public comments the Commission had  
 26 received about the COPPA Rule, the Commission stated:

27 After careful consideration of the comments, the Commission  
 28 proposes codifying in the Rule its long-standing guidance that

<sup>9</sup> Schifferle, *supra* n.7.

1 schools, State educational agencies, and local educational agencies  
2 may authorize the collection of personal information from students  
3 younger than 13 in very limited circumstances; specifically, where  
4 the data is used for a school-authorized education purpose and no  
5 other commercial purpose.

6 When a child goes to school, schools have the ability to act *in loco*  
7 *parentis* under certain circumstances. This is particularly the case  
8 when schools are selecting the means through which the schools  
9 and school districts can achieve their educational purposes, such as  
10 when deciding which educational technologies to use in their  
11 classrooms. The Commission finds compelling the concern that  
12 requiring parental consent in the educational context would impose  
13 an undue burden on ed tech providers and educators alike. As an  
14 initial matter, many ed tech providers have relied upon and  
15 structured their consent mechanisms based on the Commission's  
16 existing guidance. Requiring providers to reconfigure their systems  
17 to obtain parental consent directly from parents would undoubtedly  
18 create logistical problems that could increase costs and potentially  
19 dissuade some ed tech providers from offering their services to  
20 schools.

21 The need for parental consent is also likely to interfere with  
22 educators' curriculum decisions. As a practical matter, obtaining  
23 consent from the parents of every student in a class often will be  
24 challenging, in many cases for reasons unrelated to privacy  
25 concerns. In situations where some number of parents in a class  
26 decline to consent to their children's use of ed tech, schools would  
27 face the prospect of foregoing particular services for the entire  
28 class or developing a separate mechanism for those students whose  
parents do not consent. Because the proposed school authorization  
exception restricts an operator's use of children's data to a school-  
authorized education purpose and precludes use for commercial  
purposes such as targeted advertising, it may ultimately be more  
privacy protective than requiring ed tech providers to obtain  
consent from parents.

89 Fed. Reg. 2034, 2055 (footnotes omitted). Here, again, the Commission's commentary was  
limited to addressing circumstances under which schools are acting as an agent for purposes of  
complying with COPPA's notice and consent requirements.

Thus, contrary to IXL's claims, the Commission and its staff's comments and guidance  
do not create an agency relationship between Plaintiffs and their school districts. As set forth  
above, in its comments and guidance, the Commission and its staff responded to concerns that



1 requiring parental consent to collect student’s information could interfere with classroom  
2 activities, by noting that the COPPA Rule “*does not preclude* schools from acting as  
3 intermediaries between operators and parents in the notice and consent process, or from serving  
4 as the parents’ agent in the process.” 89 Fed. Reg. 2034, 2053 (emphasis added). The scope of  
5 any agency relationship is not determined by the parental “notice and consent process” required  
6 by COPPA, 89 Fed. Reg. at 2053.

7 **CONCLUSION**

8 The Commission respectfully offers its “unique information or perspective” on COPPA in  
9 hopes that it will “help the court.” *NGV Gaming*, 355 F. Supp. 2d at 1067. Nothing in COPPA’s  
10 text, purpose, or legislative history, or the interpretation thereof by the Commission and its staff,  
11 addresses the arbitration issue in this case.

12  
13 Respectfully submitted,

14 Dated: August 19, 2024

/s/ Roberto Anguizola

**Roberto Anguizola**, IL Bar No. 6270874  
**James Evans**, VA Bar No. 83866  
Federal Trade Commission  
600 Pennsylvania Ave., NW, CC-6316  
Washington, DC 20580  
(202) 326-3284 / [ranguizola@ftc.gov](mailto:ranguizola@ftc.gov)  
(202) 326-2026 / [james.evans@ftc.gov](mailto:james.evans@ftc.gov)

**Attorneys for Amicus Curiae  
Federal Trade Commission**