

ICMIF (eiseverywhere.com/icmif.org) Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to gain a clear understanding of how we collect, use, protect or otherwise handle your PII in accordance with our website.

What personal information do we collect from the people that visit our website, app and our events?

When ordering, registering on our site or app or attending one of our events, as appropriate, you may be asked for your name, email address, mailing address, phone number, credit card information or other details. In addition to this we may capture your images.

When do we collect information?

We collect information from you when you place an order, fill out a form, enter information on our site, app or during our events.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, use certain other site features, or attend an event in the following ways:

- To quickly process your transactions.
- Share with other organisations that are members or prospective members of the Cooperative and Mutual Insurance Federation, for purposes of but not limited to collaboration, networking, etc...
- We may use your captured images for but not limited to internal purposes, publications, news stories, social media communications, etc...
- We publish delegate lists on our website with unrestricted access for potential delegates to view

Some processes are required to enable us to operate however, if you do not wish to have your information processed in the above always that are not imperative to the operation of the business, then please contact us on the following email address: webservice@icmif.org

How do we protect visitor information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order, enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers. No transaction details are forwarded on to any other site.

Do we use 'cookies'?

We do not use cookies for tracking purposes.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (e.g. Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

Third Party Disclosure

We do not sell, trade your PII to outside parties. We only share information between our members or prospective members, for - but not limited to – networking purposes and knowledge sharing.

Privacy and Electronic Communications Regulations

We collect your email address and other PII (Personally Identifiable Information) in order to:

- Process orders and to send information and updates pertaining to orders
- Send you additional information related to your product and/or service.
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred

We adhere to the UK's GDPR

More information can be found here: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/>

We will:

- NOT use false, or misleading subjects or email addresses
- Identify the message as an advertisement in some reasonable way
- Include the physical address of our business or site headquarters
- Monitor third party email marketing services for compliance, if one is used.
- Honour opt-out/unsubscribe requests quickly
- Allow users to unsubscribe by using the link at the bottom of each email

If at any time you would like to unsubscribe from receiving future emails, please follow

the instructions at the bottom of each email and we will promptly remove you from the mailing list.

Contacting Us

If you have any questions regarding this privacy policy you may contact us using the information below.

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