

Indexes & Order Information

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This model number index is organized numerically then alphabetically by the digits before the first dash in the part number. If you have a custom part number or your part number is not listed, you may contact us by phone or via our website for information on your product.

1-800-824-4166 www.n-c.com



Order Information

Regional Sales Contacts

Locate your
sales representative
at
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or call
800-824-4166
for assistance

Send drawings
and quote
requests to
ncsales@n-c.com

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Your satisfaction is our most important goal

Nor-Cal Products' global customer service and sales specialists, sales managers, product managers and technical support teams stand ready to provide prompt, honest answers to your component and application requirements, answer technical questions, and recommend components for your particular vacuum application. *Your satisfaction is our most important goal.*

Our experience designing and manufacturing industrial and research vacuum process equipment make Nor-Cal Products a preferred source for the design and manufacturing of comprehensive solutions to optimize application performance, decrease downstream preventative maintenance intervals, and increase application throughput. Our sales engineers, technical support experts, and stocking distributors are located strategically around the world and stand ready to serve your vacuum component needs.

Allow us to earn your trust . . . one order at a time.

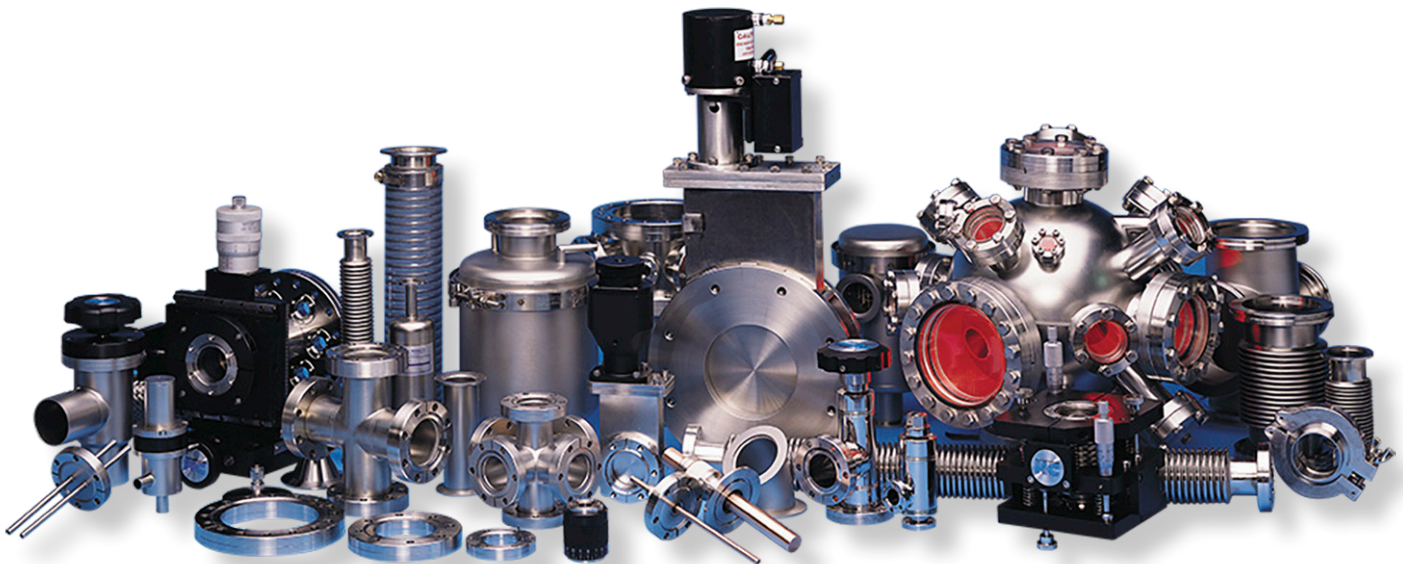
www.n-c.com

Nor-Cal Products' easy to navigate website is your 24/7 source to order over 6000 standard components, download catalogs, component and services information, 3D models, operator's manuals, and training videos.

Visit www.n-c.com to find corporate and industry news, component and service spotlights, our trade show schedule, and register to receive an occasional newsletter and follow us on LinkedIn. Request a Quote, Return Material Authorization, Ask a Question, and Request a Catalog online forms are located at the bottom of every page. All inquiries are directed promptly to the appropriate personnel.

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Nor-Cal Products, Inc.

1967 South Oregon Street
Yreka, California, 96097 USA

Tel: **800-824-4166**
or 530-842-4457
Fax: 530-842-9130

www.n-c.com

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San Jose, CA 95131 USA

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Anna-Vandenhoeck-Ring 44
37081 Göttingen, Germany

Tel: **+49 551 99963-0**
Fax: +49 6441 802-1202

Republic of Korea

Gadong 2nd Floor, 531-8 Gajang-ro
Osan-si, Gyeonggi-do,
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Republic of Korea

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Fax: +82 31 8003-1342

Asia-Pacific

Serangoon Garden
P. O. Box 428
Singapore 915531

Tel: **+65-6634-1228**

Terms & Conditions of Sale

Payment terms are net 30 days from the date of the invoice once credit has been approved. Otherwise, C.O.D. Most major credit cards are accepted.

If payment in full is not received within 30 days, a 1.5% per month late charge may be added to the unpaid balance. Discounts may be revoked if an account is not paid within these terms.

MINIMUM ORDERS: The minimum domestic order is \$40. The minimum international order is \$100.00.

QUANTITY PRICING:

Quantity pricing is valid on single shipments only.

AVAILABILITY: Our inventory is updated automatically, but there is always a possibility that an item may be unavailable or sold-out. If this occurs, customers are notified as soon as possible and alternative options are offered if available.

PACKAGING: The factory will determine the most cost effective method to package items for shipment. A \$5.00 USD per cardboard box charge will be applied to all orders with a maximum charge of \$25.00 USD per shipment. Large products requiring a wooden crate will be charged an amount consistent with the fabrication of the necessary crate.

FOB POINT: All orders ship FOB Yreka from 1967 S. Oregon, Yreka, California, 96097, USA unless quoted otherwise.

LOST OR DAMAGED ITEMS: Nor-Cal does not assume responsibility for items lost or damaged in transit, or for any direct or indirect damages incurred. Shipping damages are to be handled by the customer. Nor-Cal will provide the tracking number and contact information for the shipping company as needed. All items are purchased at the customer's risk.

EXPORTED COMMODITIES: US Export administration Regulations must be followed. Diversion contrary to US Law is prohibited.

Pricing & Dimensions

In order to meet the changing needs of our customers we periodically make design revisions in our standard product line. As a result, the dimensions, pricing and specifications are subject to change without notice. International pricing may also vary.

SPECIAL TOOLING: Products ordered to non-standard specifications should state specification requirements in detail. Fee for special tooling may apply. On request, test report(s) and/or certification(s) can be supplied at additional cost.

Discounts

OEM and quantity discounts are available to qualified customers.

Return Policy

An RMA (Return Materials Authorization) number must be obtained from Nor-Cal Products before returning any merchandise. The RMA form can be found under SUPPORT in the footer of pages at www.n-c.com. To expedite the assignment of an RMA number, complete the form online and submit online. You may also print and email the completed form to rma@n-c.com or fax to the attention of the RMA Coordinator at 866-640-9012.

- Nor-Cal Products reserves the right to refuse the return of non-stocked items. A twenty-five (25) percent restocking fee may be charged.
- Nor-Cal Products shall incur no liability for damage, shortages or other cause alleged to have occurred at, or prior to, delivery to the carrier unless buyer shall have entered full details thereof on its receipt to the carrier. Products over 60 days old from the date of shipment will not be accepted for return.
- Nor-Cal Products must be allowed time to investigate all returns.

Cancellations & Rescheduling

Any request by customers to reschedule or cancel in total or part of any purchase order must be approved at the sole discretion of Nor-Cal Products and shall be subject to the following conditions. Nor-Cal Products must receive written notice of Request for Cancellation or Reschedule, stating the reasons therefore.

Customer shall be liable for payment of the following charges to Nor-Cal in the event of Cancellation or Reschedule.

- For all charges incurred (including overhead, G&A, and profit) prior to the date that notice of cancellation is received by Nor-Cal for all parts peculiar to customer's requirements. Upon payment by the customer of these charges, such parts become the property of customer, Nor-Cal will store said parts for a reasonable period of time pending the receipt of customer's instructions for disposition. Such storage is at customer's risk and may be subject to storage charges if stored by Nor-Cal for longer than 30 days from the cancellation date; plus
- Charges to convert modified standard parts for return to Nor-Cal's inventory; plus
- A restocking charge of twenty (25) percent of the purchase price of the cancelled item.

Warranty Products manufactured by Nor-Cal Products are warranted against defects in material and workmanship for a period of twelve (12) months from the date of shipment from Nor-Cal Products to the buyer. Any modification to the product by the buyer or their agent voids this warranty. Liability under this warranty is expressly limited to the replacement or repair (at Nor-Cal Products' option) of defective parts. Nor-Cal Products may at any time discharge its warranty as to any of its products by refunding the purchase price and taking back the products. This warranty applies only to parts manufactured and labor provided by Nor-Cal Products under valid warranty claims received by Nor-Cal Products within the applicable warranty period and shall be subject to the terms and conditions hereof.

- Expendable items such as tubes, heaters, sources, bellows, etc., by their nature, may not function for one year; if such items fail to give reasonable service for a reasonable period of time, as determined solely by Nor-Cal Products, they will be repaired or replaced by Nor-Cal Products at its election.
- All warranty replacement or repair of parts shall be limited to equipment malfunctions which, in the sole opinion of Nor-Cal Products, are due or traceable to defects in original materials or workmanship. Malfunctions caused by abuse or neglect of the equipment are expressly not covered by this warranty. Nor-Cal Products expressly disclaims responsibility for any loss or damage caused by the use of its products other than in accordance with proper operating and safety procedures. Reasonable care must be taken by the user to avoid hazards.
- The buyer shall give Nor-Cal Products prompt notice of any claim under this warranty. If Nor-Cal Products, in its sole discretion, determines that the product does not conform to this warranty, Nor-Cal Products shall replace or repair the product free of charge. If such replacement or repair is not feasible, Nor-Cal Products may, at its sole option, refund the purchase price.
- In-warranty repaired or replacement parts are warranted only for the remaining unexpired portion of the original warranty period applicable to the parts which have been repaired or replaced.
- After the expiration of the applicable warranty period, the buyer shall be charged at Nor-Cal Products' then current prices for parts and labor plus transportation.
- Except as stated herein, Nor-Cal Products makes no warranty, expressed or implied (either in fact or operation of law), statutory or otherwise: and, except as stated herein, Nor-Cal Products shall have no liability for special or consequential damages of any kind or from any cause arising out of the sale, installation, or use of any of its products. Statements made by any person, including representatives of Nor-Cal Products, which are inconsistent or in conflict with the terms of this warranty shall not be binding upon Nor-Cal unless reduced to writing and approved by an officer of Nor-Cal Products.
- This warranty shall not extend to any product, that in Nor-Cal Products' judgment, has been affected by damage or wear resulting from operations performed after the sale, or misuse, abrasion, negligence, accident, tampering, faulty installation, inadequate maintenance, damage or casualty.

DISCLAIMER OF WARRANTY: NOR-CAL MAKES NO WARRANTIES WITH RESPECT TO THIS SALE, WHETHER EXPRESSED OR IMPLIED, EXCEPT AS STATED HEREIN, NOR-CAL PRODUCTS MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF REMEDY AND DAMAGES: THE EXCLUSIVE REMEDY OF THE BUYER WITH RESPECT TO THE TRANSACTIONS CONTEMPLATED HEREIN SHALL BE THE REPLACEMENT OR REPAIR OF SAID PRODUCTS, OR THE RETURN OF THE PURCHASE PRICE, AS SET FORTH UNDER "WARRANTY".

EXCEPT AS HEREIN PROVIDED, EVERY FORM OF LIABILITY FOR DIRECT OR CONSEQUENTIAL DAMAGE FOR LOSS, ARISING FROM CONTRACT, TORT OR OTHERWISE, IS EXPRESSLY EXCLUDED AND DENIED, INCLUDING WITHOUT LIMITATION, LOSS OR DAMAGES TO BUILDINGS, CONTENTS, PRODUCTS OR PERSONS.

Order Information

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Nor-Cal Products, Inc. patents and trademarks:

Genesis Modular Valves are manufactured under patent number 6289932

Intellisys Pressure Control Products are manufactured under patent number 6612331

Genesis is a trademark of Nor-Cal Products, Inc.

Intellisys is a registered trademark of Nor-Cal Products, Inc.

Other registered patents and trademarks:

Magnetic Linear/Rotary Feedthroughs are manufactured under patent number 5514925

Sample Transfer Systems are manufactured under patent number 5705128

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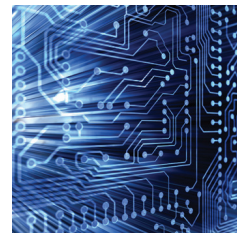
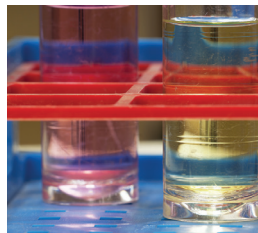
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Nor-Cal Products



by PFEIFFER VACUUM

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