



#### THE DEPARTMENT OF IMMIGRATION

2022











## VISION STATEMENT

To ensure that ports of entry are properly equipped in order to control the flow of Immigrants into The Bahamas;

- To cooperate with local and international law enforcement agencies to ensure the security of The Bahamas and its people;
- To promote the delivery of quality service;
- To provide the necessary training for Administrators, Immigration Officers and Clerical staff by conducting in-house workshops and seminars, and to encourage the pursuit of higher education;
- To effect the timely processing of all applications for temporary or permanent immigration status.

## STATEMENT OF PURPOSE

The Bahamas Immigration Department has grown tremendously over the past 84 years. We continue to partner with Bahamian citizens to provide quality service in all Immigration matters. We execute our duties in fairness, compassion and with high regard to human rights and dignity while maintaining professionalism.

The goals and objectives outlined in the vision and mission statements can and will be accomplished through the proven leadership, competence, and dedication of our team of Immigration Officers who are passionate about their mandate to enforce the **Immigration Act Chapter 191.** 

## Table of contents

INTRODUCTION	PP 6 - 9
Director's Message	6
Meet the Directorate	7
ABOUT US	PP 10 - 28
CHAPTERONE	PP 29 - 28
Promotions & Recognitions	29
Training, Course & Exhibitions	23
Recruitment 2022	27
49th Independence Celebration	29
CHAPTERTWO	PP 31 - 83
ANNUAL REPORTS	
New Providence	32
Northern Region	63
Central Region	74
Southern Region	83
CHAPTERTHREE	PP 85 – 100
SOCIAL & WELFARE	
Trade Union	86
Fallen From the Ranks	92



The Honourable Minister Keith Bell, Minister of Labour and Immigration

Ms. Cecilia Strachan
Permanent Secretary
Ministry of Labour and Immigration





## DIRECTOR'S MESSAGE

Mrs. Keturah M. Ferguson, Director of Immigration

As we reflect on the year 2022 and the goals we've accomplished or those we did not complete or reach, let us, "Learn from yesterday, live for today, hope for tomorrow."—Albert Einstein.

In 2023, let us focus on the positives; strive for excellence remembering that no man is an island and

that we need each other to succeed. If we endeavor to give our best each day, step by step, we will accomplish our goals and surpass our expectations. Together we stand side by side to face the challenges ahead.

Each new day is an opportunity to strive to reach the top, and with God's help we can achieve whatever goal we set our minds to. In our quest to excel let us remember to give a helping hand to those in need, as well as, share our knowledge with our colleagues. Each one teach one or each one help one so that the department will be a better place. We can truly then say 'It's better in The Bahamas!"

I'm expecting great things in 2023 for the Department of Immigration, particularly in the areas of training, equipment for the job, improved working environment, upward mobility, and succession planning. To this end we must all be willing to do our part to make a positive difference in the landscape.

Looking forward to a splendid year ahead!

## The Directorate



Fausteen Major-Smith

**Deputy Director** 



**Dwight Beneby** 

**Deputy Director** 



**Agatha Joyce**Assistant Director
(Grand Bahama & Bimini District)



**Claudine Minus**Assistant Director



**Stephen Laroda**Assistant Director
(Abaco District)



**Peter Joseph**Assistant Director



Juanita Armbrister

Assistant Director



Rudolph Ferguson

Assistant Director



**Stewart Curtis** 

Assistant Director



#### MISSION STATEMENT

To regulate the movement of people across the borders of The Bahamas so as to ensure the security, facilitate economic advancement and promote the harmonious social development of The Bahamas through the collaborative efforts of responsible government and non-government agencies both nationally and internationally.

## History of the Immigration Department

The History of the Immigration Department began in 1920 when the Governor-in Council for the Colony of The Bahama Islands passed the Law of Emigrating. This Law was followed by the Act of 1928, which established the post of Immigration Officer.

Under this Act, Commissioners in the Family Island districts were authorized to administer the laws dealing with aliens' admission to, and their exclusion and deportation from the Bahama Islands. The ultimate control on Immigration matters during this period remained that of the Governor-in-Council for the colonies.

Archival records indicate that George Campbell Roberts was appointed Acting Immigration Officer (a rank no longer used) until the appointment of John A. Hughes as an Immigration Officer on 15th February, 1938. Hughes' confirmation to this post meant that two (2) distinct ranks were now in effect; they were Immigration Officer and Assistant Immigration Officer.

On 1st January, 1939 an Act regulating Immigration was passed in Parliament establishing the Immigration Department. The administration of the Department then became the responsibility of the Colonial Secretary of his Majesty's Government, England with a

staff of approximately twelve (12) persons.
Appointments as Immigration Officers in

those early years were:

JOHN A. HUGHES 15/02/38 - 31/12/42

PHILIP STRONG BRICE

01/01/43 - 31/12/52

HERSAL W. STUART-HALL

10/01/53 - 31/12/63

On 6th January 1964, Wenzel Vernon
Granger was seconded from
the Police Department and was
appointed Chief Immigration
Officer. This effectively
introduced a third and more
senior rank to the prevailing
structure.



The movement of individuals from one country to another has existed since the beginning of time. Whether such occurrences were initiated by choice or otherwise, historically, such movements were to search for social, political or economic relief. Termed emigrating, this phenomenon has directly impacted The Bahamian society and continues today. From the native Arawaks, Eleutheran Adventurers, Loyalists and slaves have emerged a people who are the descendants of the emigrating process in The Bahamas.

In 1967, with the arrival of Majority Rule a newly elected Government passed a bill to enact the Immigration Act, 1967. This Act essentially focused on the control of admittance, employment, movement and residence of persons within The Bahama Islands who were neither Citizens nor Permanent Residents. Chaired by the Minister responsible for Immigration its mandate is outlined in Section 6 of the Act which describes its functions as: "..... the exercise of general supervision and control over matters concerning or connected with the entry of persons into The Bahamas and the authorization of work and residence concerns in The Bahamas of persons who are not citizens or permanent residence".

With the Electoral changes also came an improved rank structure consisting of: Director, Deputy Director, Chief, Senior, Grade I, Grade II, and Grade III, Accountant, Clerks Grade I, Grade II, Assistant Clerks and Messenger. Today the following ranks exist: Director, Deputy Director, Superintendent, Chief, Senior, Grades I & II Officers, Trainee Immigration Officers, Immigration Guards, First Assistant Secretary, Director of Operations, Finance Officer, Chief Executive Officers, Senior Executives, Executives, Private Secretary, Chief Clerks, Senior Clerks, Clerks, Filing Assistants, Messenger & Security Officer.

Over the years the Immigration Act has been amended in assorted areas to enable the Department to affect its mandate of supervision and control. A more recent and notable inclusion to the Department's mandate of control is The Bahamas Immigration Detention Centre, the former Carmichael Road Primary School, this entity serves as a transitory holding facility, until repatriation arrangements are secured for detainees.

Previously, the Ironmongery Building, Bay Street and the former Hampshire House represented the sites from which the Department of Immigration operated. Presently, Mount Royal House, Hawkins Hill is the Headquarters from which the Immigration Department renders its services. In order to execute and administrate the laws of Immigration this organization maintains a staff of over **641** Immigration Officers and over **117** Clerical Staff who are strategically dispersed throughout The Bahamas at sixteen ports of entry.

## THE IMMIGRATION ACT AND AMENDMENTS

In 1967, with the arrival of majority rule, a newly elected government passed a Bill to enact the Immigration Act 1967. This Act essentially focused on the control, admittance, employment, movement, and residence of persons within the Bahama Islands who were neither citizens nor belongers.

The 1967 Act was revised in 1975 and this revision established The Immigration Board. The Immigration Board consists of persons holding office as Cabinet Ministers. The Prime Minister is the Chief Executive Officer of the Board. However, this duty is generally exercised by the Minister with responsibility for Immigration. The functions of the Board are to exercise general supervision and control over matters concerning or connected with the entry of persons into the Bahamas, and the residence and occupation of persons who are not citizens of The Bahamas or permanent residents.

Various amendments to the Immigration Act have served to enable the Department to effectively carry out its mandate of supervision and control. As a result of one of these amendments came the establishment of the Detention Center.

More recently in 2015 there were a series of amendments that reflected the following.

- ❖ The establishment of the Immigration Reserves and provision for the enlistment, promotion, dismissal powers and duties of reservists.
- ❖ The establishment of the **Resident Belongers Permit**.
- ❖ Mandate for the formulation, implementation, and publication by the Minister of a sector policy, effective upon publication, in relation to **Immigration** (Amendment) Bill, 2015'.
- ❖ The exercising of **Ministerial discretion** with respect to residence and employment matters in The Bahamas under Part VI of the Act.
- ❖ Authorizing the Minister of Immigration to make regulations establishing a Detention Center for persons pending deportation at one or more locations within The Bahamas.
- ❖ To make provision for the grant of a Certificate of Permanent Residence to the foreign spouse of a Bahamian who is widowed, divorced, or separated after applying for the certificate.

ð	Mr. Wenzel Granger	1964 – 1969
ð	Mr. Arthur Barnett (Acting)	1969 – 1972
ð	Dr. Davidson Hepburn	1971 – 1972
ð	Mrs. Barbara Pierre (Retired)	1972 – 1993
ð	Dr. Doswell Coakley (Acting)	1993 – 1994
ð	Mr. Charles Turnquest	1994 (March – October)
ð	Dr. Doswell Coakley	1994 – 1996
ð	Mr. Allan Strachan (Acting)	1996 - 1997
ð	Mr. Melvin Seymour	1997 – 2000
ð	Mr. Vernon Burrows	2000 – 2008
ð	Mr. Jack A. Thompson	2008 – 2012
ð	Dr. William J. Pratt	2012 – 2017
ð	Mr. Clarence A. Russell II	2018 – 2021
$\partial$	Mrs. Keturah M. Ferguson	2021 – Present



## Rank structure

#### **IMMIGRATION OFFICERS**

Director of Immigration
Senior Deputy Director of Immigration
Deputy Director of Immigration
Assistant Director of Immigration
Superintendent of Immigration
Chief Immigration Officer
Senior Immigration Officer
Immigration Officer I
Immigration Officer II
Trainee Immigration Officer
Immigration Officer
Immigration Officer

#### CLERICAL (ADMINISTRATIVE) STAFF

First Assistant Secretary

Office Manager

Finance Officer II

Finance Officer III

Chief Executive Officer

Senior Executive Officer

Executive Officer

Private Secretary

Chief Clerk

Senior Clerk

Senior Data Operator

Clerk

Data Entry Operator

Filing Assistant

Messenger

General Service Worker

Custodial Staff

Security Officer

Security Assistant

Security Guard

Senior Assistant Secretary

**Executive Secretary** 

Administrative Officer

Administrative Cadet

Personal Assistant

Registry Supervisor

Assistant Registry Supervisor

Chief Registry Clerk

Assistant Cashier

Receptionist

## **Nicola Rahming**

General Manager
SEACOR Island Lines



@immdept



As we move in the direction of cutting edge technology, The Bahamas Immigration Department has given its customers and stakeholders an easy and modernized way of doing business in this changing World.

With just the click of a button you can apply for work permit in the comfort of your home, office or while on the go.

This system was introduced by Immigration Officer I - Public Relations/IT Officer, Grand Bahama District, Ms. Thea Moss along with her dynamic team on Wednesday February 12, 2022.

Their articulation of the platform was not only user friendly but knowledgeable. Additionally, the transition to the online application was very smooth.



## Have You Booked Your Company's One on One Online Platform Training as Yet?

- Knowledgeable staff to assist with all your questions and provide you with technical support for faster submission.
- Assist with a more efficient work flow by assessing your actual processes in office.
  - Interactive hands on training to make the transition to digital a more smooth one.

To book sessions contact:

Department of Immigration Public Relations Unit

New Providence: 242-225-5337 ext. 30250

Grand Bahama: 242-602-9744



# SIMMIGA Celebrates NATIONA

APPRECIATING OUR PAST WHILE EMBRACING THE FUTURE OF WOMEN LEADERSHIP WITHIN THE DEPARTMENT



# CHAPTER ONE

## Awards & Recognition

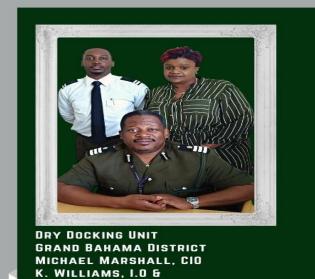






November 2021 commenced The Department's promotional exercise that spanned from New Providence to all Family Islands.





MRS. A. PINDER-MOSS (CLERICAL STAFF)

#### **EFFICIENCY COMMENDATION**

C. I. O Marshall and his team are be commended the tramendous work done processing online applications with a high degree of efficiency. greatly assisted ensuring more smooth process for border officers.

**Greta Knowles Chief Immigration Officer** Officer-in-Charge Grand Bahama Int'l Airport

Unit Spotlight 17th February, 2022.



Corporate New Providence receiving optimal customer service and assistance with the navigation of our online portal from the corporate services training team.

Ingratulations

Congratulations to I.Os Rolle-Higgs and Lloyd on the tremendous job they're doing.

Corporate New Providence...... have you booked your session as yet?

TELEPHONE 322-7530 EXT 2290 OR 225-5337 EXTS 30250/30258

Online Portal Spotlight 1st March, 2022



Character Spotlight: Keith Russell, Immigration Officer II, received the National Youth Leadership Award on 14<sup>th</sup> July, 2022.



Superintendent of Immigration, Alice Inniss and Senior Immigration Officer, Cheryl Lloyd-Pinder, whom the Government of The Bahamas recognized with a Distinguished Service Medal at the National Honours Award Ceremony, held at The Baha Mar Convention Centre on 10<sup>th</sup> October, 2022.

## Training, Courses &

## EXHIBITIONS

Six (6) Immigration Officers, (from left to right) **Brian Davis**, **Corey Bonaby**, **Alexandria Fox**, **Brandon Fowler**, **Ursula Oliver** and **Darren Deveaux** attended and successfully completed the Fraudulent Documents and International Course in San Salvador, El Salvador on 12<sup>th</sup> April 2022.





Immigration Officers **Kadrian Cooper** and **Eva Knowles** successfully completed a twelve (12) week Physical Training Instructor course hosted by the Royal Bahamas Defence Force on 11<sup>th</sup> May, 2022.



Immigration Officers **Javano Musgrove** and **Braddesha Mackey** completed the Drill Instructors course with the Royal Bahamas Police Force on 27<sup>th</sup> June, 2022.





Immigration Officers Charlos
Curtis and Ashley Collie
completed the Information
Operations Combat Camera
Training at The National Security
Complex on 27<sup>th</sup> August, 2022.

Tuesday, 20<sup>th</sup> September, 2022 began a five (5) day seminar for officers newly promoted to the supervisory ranks within the Department. Held under the theme "*Preparing Future Leaders Today, For Greater Service Tomorrow*", the sessions are intended to be continuous throughout the rank and file of the Department as we reset, refocus, realign and fully equip the future leaders of the Department to fulfill our mandate.

(Photos courtesy of the R.B.P.F)





Staff attended The Billy Graham
Association's Rapid Response Team
Chaplaincy Training
Course commencing
26<sup>th</sup> – 29<sup>th</sup>
September, 2022 at
Living Waters
Kingdom Ministries,
Warren Street.

Immigration Officers

De'Antrinique Whymns,

Thorn Curry and Trevon

Greene received the overall third-place award in the

Bahamas Department of Correctional Services Best

Marksman Competition held on 17<sup>th</sup> November, 2022.





Immigration Officers

Daina Glinton-Burrows,
Elkeno Major, Tadia
Mitchell-Knowles, Javano
Musgrove, Devaughn
Anderson and Davriel
Rolle participated in the
United Nations High
Commissioner for Refugees
(UNHCR) administrative
workshop in Miami,
Florida, from 5<sup>th</sup> -7<sup>th</sup>
December 2022.



#### Squad A 2022 Alpha Unit

## RECRUITMENT 2022

On 31<sup>st</sup> January, 2022, The Department embarked on a massive recruitment exercise that commenced training of **176** Immigration Recruits.

**Training Officer: Rudolph Ferguson**, Assistant Director of Immigration

#### **Administrative Team:**

- ∇ N. Monique Gittens, Chief Immigration Officer
- ∇ Vasco Johnson, Chief Immigration Officer
- ∇ Charmaine Smith, Immigration Officer II

#### **Squad A 2022 Instructors:**

- $\nabla$  Garnet Johnson, Immigration Officer I
- ∇ Charles Hepburn, Immigration Officer I
- ∇ Shanna Mackey, Immigration Officer I
- $\nabla$  Nadia McPhee-Balfour, Immigration Officer I
- ∇ Avia Beckford-Martin, Immigration Officer I
- ∇ Javano Musgrove, Immigration Officer II
- ∇ Eva Knowles, Immigration Officer II
- ∇ **Braddesha Mackey**, Immigration Officer II
- ∇ **Trevon Green**, Immigration Officer II
- ∇ Trevorvano Mackey, Immigration Officer II





Squad A 2022 Bravo Unit



Squad A 2022 Charlie Unit



Squad A 2022 Delta Unit



Squad A 2022 Echo Unit

### 49<sup>TH</sup> BAHAMAS INDEPENDENCE CELEBRATIONS

On  $1^{st}$  July 2022, the Department held a Flag Raising Ceremony at our headquarters located Mount Royal House, Hawkins Hill, Nassau.





A team of Immigration Officers under the command **Vasco Johnson**, Chief Immigration Officer and **Javano Musgrove**, Immigration Officer I, participated in the 49<sup>th</sup> Independence Day Parade.



# CHAPTER TWO

ANNUAL REPORTS



## New Providence

## APPLICATIONS



Juanita Armbrister, Assistant Director of Immigration Portfolio: Applications comprises of Call Center, Application Summary, Short Term Work Permits, Communications, Registry, Call Center, Belongers/Homeowners, Online Applications and Classified Registry

### Call Center

Under the supervision of Christine Sweeting-Armbrister. this area is responsible for engaging with extend clients arrange appointments for persons wishing to access the Immigration office for the purpose of submitting applications lodging complaint and a

outstanding applications. The Call Center also assists with the invoicing of document fee payments and assisting the public with online issues, etc.

After the promotion of Christine Sweeting-Armbrister to Chief Immigration Officer in 2022, Immigration Officer I Da'Ressia Davis-Mott temporarily supervised the Call Center until Chief Immigration Officer Ursula Oliver became the new Officer-in-Charge.

## Application Summary

The Application Summary Unit prepares the summary of an application to be submitted to the Directorate for the necessary Recommendation and Final Decision by Board. **Immigration** Interviews with sponsors/employers/applicants also are conducted to acquire additional information in reference to the submitted application. The year 2022 began with applications backdated to the year 2019 due to the Global Covid -19 Pandemic.



The staff, under the supervision of Chief Immigration Officer Carnie Gibson, and Executive Officer Heather Bain, rose to the challenge and worked diligently to ensure that

all applications were current. By October 2022 the Unit was able to achieve this goal. The Unit was able to sponsor two (2) training sessions during the year 2022 (one in-house and one online session) to sensitize the staff in giving superior customer service and provide information that is most beneficial.

## Communications

Headed by Registry Supervisor, Gina Ross, the Communications Unit is responsible sending out all correspondence relative to applications submitted for various statuses; Approval letters, Electronic Entry, Re-entry, and Trusted Traveler letters. This unit is also responsible generating for written correspondence from the Department to the public.



## Classified Registry

The Classified Registry, which is headed by **Lilian Brennen**, Chief Immigration Officer, is responsible for:

- ✓ Managing and Maintaining the Stop List,
- ✓ Managing and Maintaining Restricted List/Watch List Management System
- ✓ Creating and maintaining confidential files
- ✓ Making recommendations for the removal or addition to Restricted List
- ✓ Issuance and inventory of Immigration Landing Stamps
- ✓ Processing of applications for special permits
- ✓ Distribution of Restricted List Circular to ports of entries

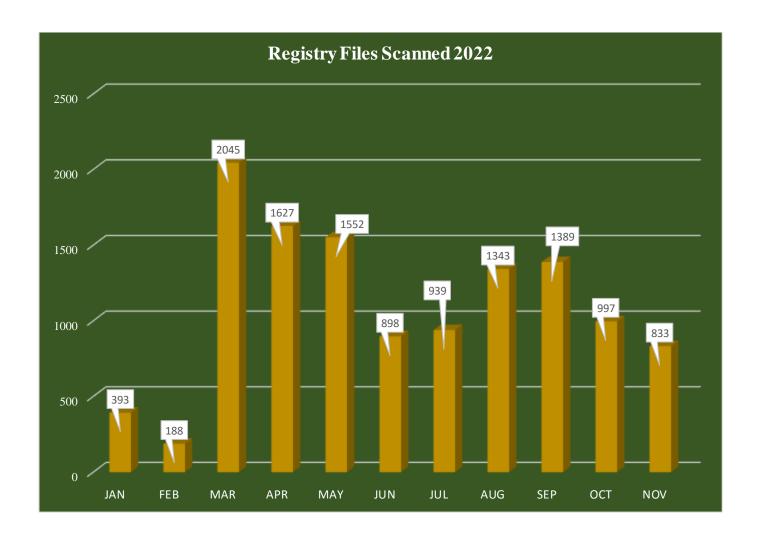
The Director of Immigration has the authority to place an individual on the Restricted/Watch List for minor offense against the Immigration Act. If a person is in contravention of the Immigration Act and formally charged and convicted in the Magistrate or Supreme Court, he/she on the decision of Cabinet is placed on the Stop List.

For persons on the Restricted List requesting temporary leave to land can submit an application for a Special Permit only after two (2) years, depending on the severity of the offence. These people can also request to have their names removed from the Restricted List.

## Registry and Indexing

This area is supervised by Chief Registry Clerk **Veramae McPhee**, and **Leah Scavella**, Clerk. The initial staff complement was seven (7) clericals. However, due to the recent graduation of the 2022 Squad A, this number has increased exponentially. The registry is responsible for the maintenance of the manual records and the placement of scanned documents on the various files in the **Identity Document Management System (IDMS).** 

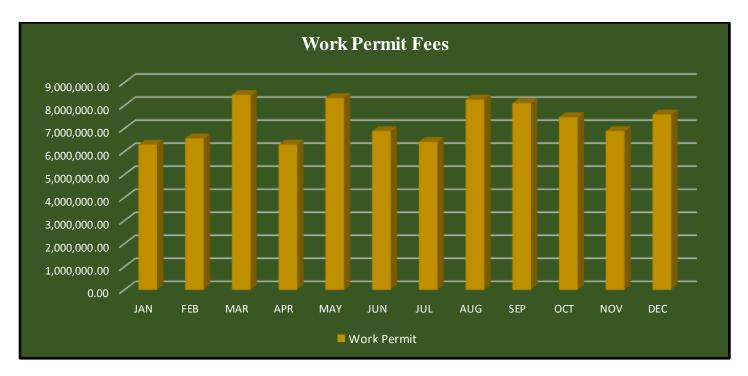
Recently this area was allowed to work extra hours to break down files for scanning and reassembling. Those files are now placed in storage for future use. A total of **12,204** files have been scanned from January 2022 to November 2022 (see chart below).

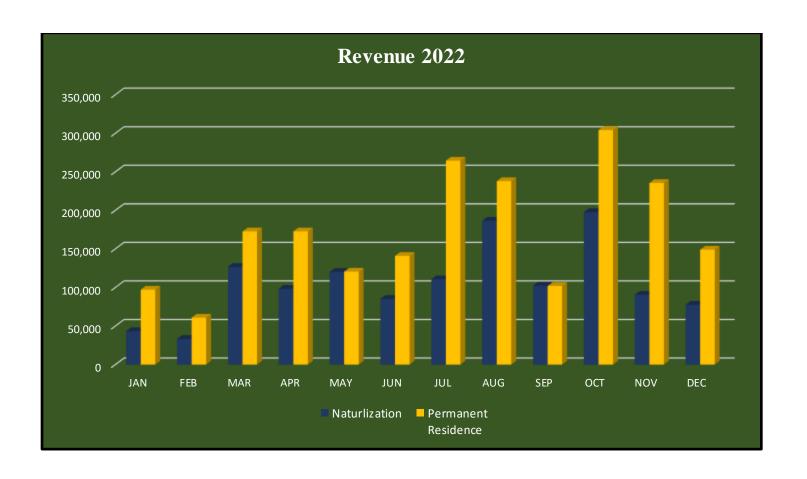


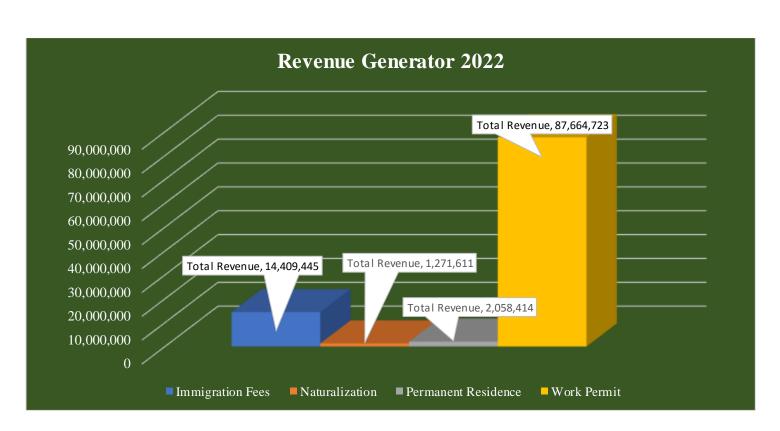


### REVENUE STATISTICS









## **EXTENSIONS**

**Extension** Unit, The headed by Chief **Immigration** Officer Cherise Johnson, is overseeing responsible for the extension of Visitor and Crew members onboard Vessels.

Once the application is completed and the applicant meets the requirements, the supervisor will review the application and make a sound decision. Online applications for extensions were introduced in 2019 due to COVID-19. Visitors who were stranded in the Bahamas and unable to travel or return to their homeland were allowed to submit an extension request electronically.



#### **UPGRADES & IMPROVEMENTS**

To expedite the application process, the team identified the need of additional **Border Control Management Systems** (**BCMS**) to execute search of a person's Arrival and Departure and a check of the Stop List before the application is forwarded to the Extension Officer for review.

For improved records management, we seek the operational functionality in the BCMS to generate weekly and monthly statistical reports that would allow us to sort and filter extension applications, ultimately providing conclusive results of applications that were granted, refused, executed online or submitted in-person.



40



# Insurance Unit

The Insurance Unit headed by Chief Immigration Officer **Leroy Miller** is the mediators between the Department and Colina Insurance Limited. It is their responsibility to be knowledgeable of Colina's group insurance coverage to aid officers when needed.

The role of the Insurance Unit consists of:

- $\nabla$  Determining an employee or dependents eligibility for enrollment
- $\nabla$  Enrollment of Officers and their dependents
- $\nabla$  Adding dependents to an officer's existing coverage
- $\nabla$  Terminating employee or dependent coverage
- $\nabla$  Notifying Colina of any changes to key employee information, i.e., occupation, salary, employment classification, etc.,
- $\nabla$  Completion of the Plan Administrator's section of all forms (where applicable) and ensuring that all information is complete and accurate.
- $\nabla$  Ensuring that employees are aware of their rights and obligations under the group insurance plan.
- $\nabla$  Acting as a key resource for Officer's questions or enquiries pertaining to group insurance.

#### **GOALS FOR 2023**

- ✓ Enrollment of all employees to the group insurance plan
- ✓ Transition of employees to Colina's Online Portal
- ✓ Increase staff compliment.
- ✓ Training of staff on the Colina Module
- ✓ Training in record keeping and information management.
- ✓ Creation and management of staff contact information.

# $R_{\text{esearch}} \& S_{\text{taff}} D_{\text{evelopment}}$

The Research and Staff Development Unit is headed by Chief Immigration Officer **Montello Gibson** and assisted by Chief Immigration Officer **Christine Sweeting-Armbrister**. The Unit has been tasked with the organization and issuance of statistical data of all areas of the department. The Unit continues to assist all sections in the execution of training sessions, career fairs, exhibitions, research and statistical information.

#### COMPLETED COURSES/TRAINING/SESSIONS OF 2022

Course Name	No. of Participants
Customer Service – Call Center	10
Personal Safety Techniques, CARICOM IMPACS	23
Leadership Training (Grade 1 Officers)	36
Migration, IOM	13
Importance of Biometric Fingerprints, CARICOM IMPACS	33
Developing an Investigative Mindset, CARICOM IMPACS	33
International Protection of Refugees, CARICOM IMPACS	20
Intelligence Awareness for Law Enforcement, CARICOM IMPACS	19
Leadership Training (Senior Immigration Officers), NTA	19
First Aid Training, Red Cross	20
Cyber Crime and Security Lecture, CARICOM IMPACS	10
Trafficking In Persons, TIPS Task Force	13
Case File Management and Court Procedures, CARICOM IMPACS	10
International Protection of Refugees Sensitization, CARICOM IMPACS	20
Importance of Biometric Fingerprints, CARICOM IMPACS	20
DTMS Refusal Refresher	14
Drones in Law Enforcement and Society Lecture, CARICOM IMPACS	06

The Unit is responsible for all internal & external training initiatives for staff of the Department. It is the view of those within this unit that training should be consistent, relative, and impactful and in most instances life changing. Further, we believe and accept that a great responsibility has been placed on our shoulders as we get to select courses and training programs that will potentially assist in lifelong decisions of staff.

# "Our Goal is to train today for what we want tomorrow" –Montello Gibson

#### PROPOSED COURSES/TRAINING/SESSIONS OF 2023

- ∂ IDMS Refresher Training
- ∂ Customer Service Training
- ∂ Interviewing/Investigation Techniques
- ∂ Colina Insurance Lecture
- ∂ General Orders Lecture
- Asylum Seekers/ Refugee/Trafficking In Persons Sessions
- ∂ Foreign Language Courses
- ∂ Proper Uniform and Work Attire Lecture
- ∂ Security Training
- ∂ Qualification Courses
- ∂ Planning for Retirement Lecture
- ∂ Financial Independency Lecture
- ∂ CPR Certification
- ∂ Credit Awareness

- ∂ Immigration Act/Constitution (Citizenship)
- ∂ Effective Writing
- ∂ Firearms Training
- ∂ Bahama Host
- ∂ Defensive Driving
- ∂ Public Speaking
- ∂ Leadership Seminars
- ∂ Court Procedures
- ∂ Counselor/Mentorship Training
- ∂ Vehicle Maintenance
- ∂ Standard Shift Driving
- ∂ Online Applications Training
- Train the TrainersFirst Aid and Safety Training

The Unit has proposed a system to ensure that all staff of the Department, inclusive of Clerical Staff, be trained and rotated in all areas with execution of timely rotations and access to online and face-to-face training and workshops.





# Supplies & Fleet Management

The Supplies/Stores Section is headed by Superintendent of Immigration, Ella Porter-Lewis and her competent team of officers. They play a pivotal role in providing supplies for all Sections and Stations within the Department.

#### **FLEET MANAGEMENT**

This Unit is responsible for ensuring that all government vehicles are inspected, insured and licensed. Additionally, they are to see to it that vehicles are regularly serviced and in good working order.

#### APPLICATION FORMS/STATIONARY

The ordering and printing of all application forms, Office/Section Stamps, Officers Business Cards, Name plate identification; receipt books etc.

#### **UNIFORM**

In addition to the above, the section is responsible for supplying all uniforms, caps, shoes, gloves, epaulettes, and tactical gear, including enforcement attire, boots, special event planning such as T-Shirts and pins.

#### FOOD/WATER

This unit is responsible for ensuring that water is supplied for staff and when the need arrives for food items to be sent to islands for migrants.

#### **FUTURE ENDEAVORS:**

✓ Fully computerize stores whereby items will be scanned via barcode before distribution to maintain accurate check and balance of all inventories.





## ENFORCEMENT UNIT

The Enforcement Unit of the Department of Immigration consists of the Investigations Section, Canine (K-9) Unit, Court, Refugee Administration, Deportation Unit and Detention Center. These various sections continue to collaborate and ensure that the individuals that are found in contravention of the **Immigration Act Chapter 191** are apprehended, prosecuted and repatriated. The **Court Section** is the unit within the Department responsible for placing persons before the Magistrate Court to be charged with any offence committed in The Bahamas. The table below shows the number of individuals prosecuted by the Department in 2022 for various offences.

OFFENCE(S)	TOTAL
Illegal Landing	580
Overstaying	241
Overstaying & Possession of Forged Documents	02
Illegal Landing & Possession of Forged Document(s)	06
Overstaying & Knowingly Attempting to Mislead an Immigration Officer	06
Illegal Landing & Knowingly Attempting to Mislead an Immigration Officer	24
Illegal Embarkation	105
Overstaying, Possession of Fraudulent Document & Unlawful Use of a Fraudulent Document	03
Overstaying & Engaging in Gainful Occupation	01
Overstaying & Illegal Embarkation	07
Illegal Embarkation & Knowingly Attempting to Mislead an Immigration Officer	02
Knowingly Attempting to Mislead an Immigration Officer, Possession of Fraudulent Document & Unlawful Use of a Fraudulent Document	02
Illegal Landing & Assisting Illegal Passenger to Enter The Bahamas	06
Knowingly Attempting to Mislead an Immigration Officer	02

#### PERSONS CHARGED

Month	Total
January	333
February	22
March	19
April	54
May	11
June	04
July	22
August	72
September	76
October	90
November	89
December	196
Total	988

#### PERSONS CONVICTED

Month	Total
January	53
February	21
March	14
April	50
May	02
June	05
July	12
August	57
September	75
October	124
November	41
December	186
Total	640

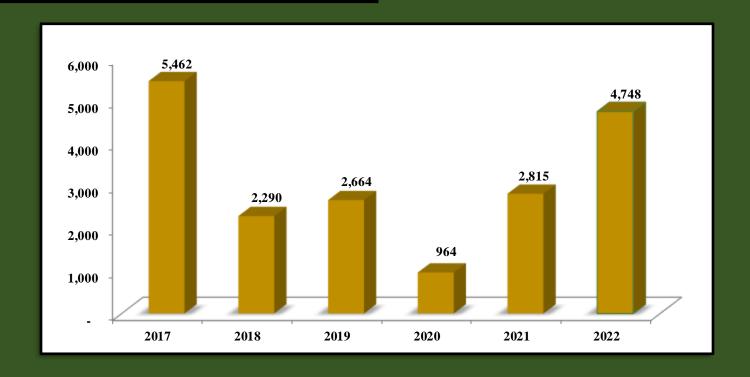
# PERSONS COMMITTED TO THE DETENTION CENTER





NATIONALITY	2021	2022
Afghan	1	1
Albanian	0	1
American	3	6
Argentinean	0	6
Bahamian	2	0
Belgium	0	1
Brazilian	62	20
British	1	2
Canadian	2	1
Chinese	20	16
Colombian	42	30
Costa Rican	2	0
Cuban	340	934
Dominican – Dominican Republic	102	53
Dominican - Dominica	3	11
Ecuadorean	23	60
Egyptian	0	2
Gambian	2	1
Georgian	0	9
Guyanese	0	8
Haitian	1,432	3,597
Honduran	1	1
Indian	1	6
Italian	1	1
Jamaican	83	141
Kittitian, Nevisian	1	0
Mexican	2	4
Moldavian	0	1
Nicaraguan	0	3
Pakistani	0	2
Panamanian	4	0
Peruvian	1	2
Romanian	11	4
Russian	0	1
Saint Vincentian	1	0
Salvadorian	7	0
Sierra Leonean	2	0
Sri Lankan	6	0
South African	0	4
Surinamese	5	0
Trinidadian	0	4
Turkish	1	4
Ugandan	0	1
Venezuelan	9	11
TOTAL	2,173	4,949

#### Repatriation Statistics 2017-2022



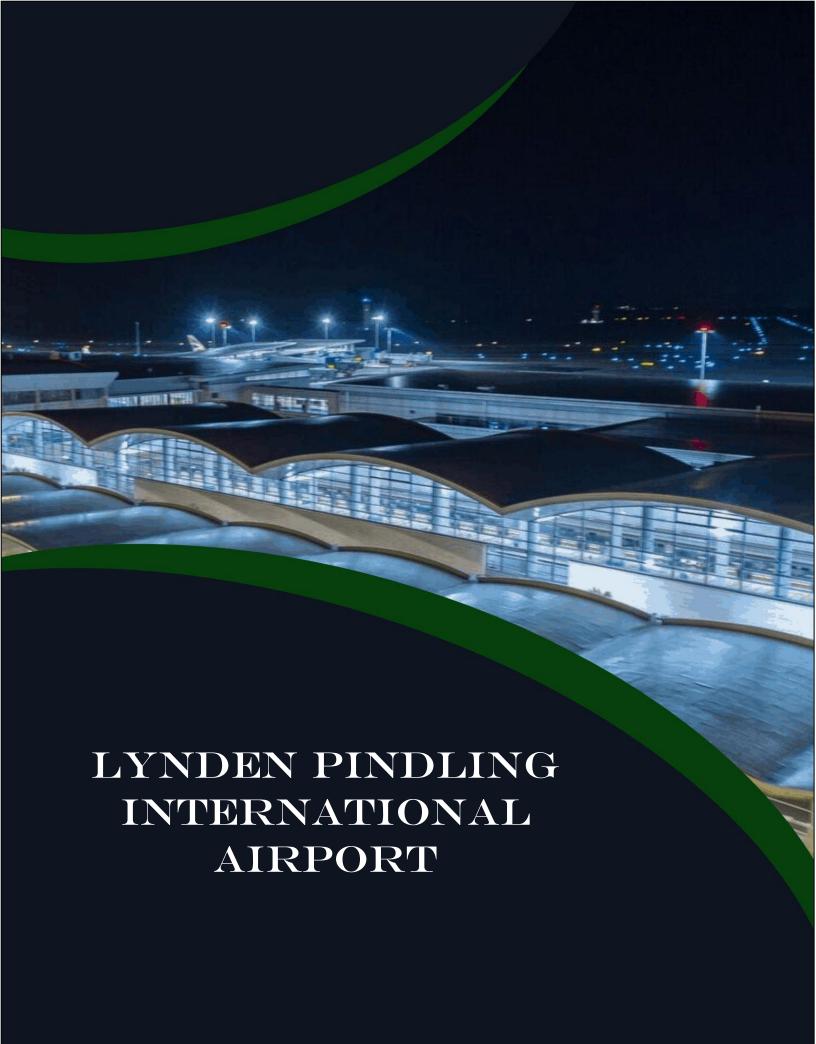


Senior Immigration Officer **David Rolle** conducted interviews of eight potential K-9 candidates of the Royal Bahamas Defence Force at their base.



Repatriation 2022 Nationality Breakdown

NATIONALITY	MALE	FEMALE	CHILDREN (M)	CHILDREN (F)	TOTAL
Afghan	01	0	0	0	01
American	10	02	0	0	12
Argentinean	0	02	0	0	02
Belgium	01	0	0	0	01
Brazilian	11	03	0	0	14
British	03	0	0	0	03
Chinese	08	01	0	0	09
Colombian	08	18	0	0	26
Cuban	824	143	21	13	1,001
Dominican	49	09	0	0	58
Ecuadorean	46	17	01	02	66
Egyptian	02	0	0	0	02
Georgian	04	03	01	01	09
Guyanese	05	04	02	0	11
Haitian	1,828	1,276	156	89	3,349
Honduran	01	03	0	0	04
Indian	07	0	0	0	07
Italian	03	0	0	0	03
Jamaican	87	38	0	0	125
Mexican	01	0	0	0	01
Moldavian	01	0	0	0	01
Nicaraguan	01	0	0	0	01
Pakistani	02	0	0	0	02
Peruvian	01	01	0	0	02
Romanian	06	01	0	0	07
Russian	02	0	0	0	02
South African	01	01	02	0	04
Trinidadian	04	01	0	0	05
Turkish	05	0	0	0	05
Ugandan	01	01	0	0	02
Venezuelan	05	08	0	0	13
TOTAL	2,928	1,532	183	105	4,748



## Lynden Pindling International Airport has a staff

complement of one hundred and two (102) Immigration Officers who continue to provide services at LPIA and to three (3) Fixed Base Operator locations, namely General Aviation Charter, Jet Aviation and Odyssey Aviation. LPIA is currently under the leadership of Rudolph Ferguson, Assistant Director of Immigration and Kainell Brown, Chief Immigration Officer.

The Automated Data Processing Unit (ADP) is responsible for the purchasing, dissemination, and collection of all Bahamas Immigration Arrival/Departure Cards. ADP continues to work directly with the Ministry of Tourism to provide statistical data relevant to arrival and departures.

#### **PARTNERS**

To effectively secure and safeguard our borders, Immigration at the Lynden Pindling International Airport (LPIA) collaborates with other entities. Our national partners include Bahamas Customs, Airport Authority, Royal Bahamas Police Force, Nassau Airport Development (NAD) and Ministry of Tourism. We have also liaised with international branches mainly:

Joint Regional Communication Centre (JRCC) provides Advance Passenger Information (API) screening of all passengers arriving by air or sea vessels. The system alerts officers when travelers are watch listed, wanted for questioning, or restricted. Furthermore, a device known as Biometric Identification Transnational Migration Alert Program (BITMAP) aids with the tracking of persons of interest with biometrics (fingerprints, iris, facial scans, and notable mark on the body).

#### TRAVEL HEALTH VISA

During 2022 it was decided by the government of The Bahamas that the Travel Health Visa was no longer necessary for returning residents or visitors.

#### **MARINAS**

Officers provide services to crew and passengers arriving onboard yachts and private vessels who need Immigration processing at Lyford Cay Marina and Albany Marina. Protocols were adjusted to ensure the safety of officers while all requirements pertaining to the processing of pleasure vessels at Albany Marina and Lyford Cay Marina are maintained.

#### LPIA Employee of the Quarter

	Alpha Shift	Bravo Shift	Charlie Shift
1 <sup>st</sup> Quarter	Kenderia Dill	Kyle Edwards	Levon Adderley
2 <sup>nd</sup> Quarter	Akeem Rolle	Kyheisha Treco	Greneka Rolle
3 <sup>rd</sup> Quarter	Jessica Kemp	John Meadows	<b>Teshan Young</b>
4 <sup>th</sup> Quarter	Shandeshia Marshall	Lynell Culmer	Deondra Lloyd

#### Events held at Lynden Pindling International Airport

- On 25<sup>th</sup> January, 2022, Lynden Pindling International Airport hosted a ceremony in honor of the officers that received their promotions.
- C.P.R Training for the Staff of Lynden Pindling International Airport was conducted at the Red Cross on 14<sup>th</sup> -15<sup>th</sup> March, 2022
- Officers stationed at Lynden Pindling International Airport participated in a Bitmap Training, which was held on 18<sup>th</sup> February, 2022.
- Canadian Fraudulent Seminar on 29th March, 2022.



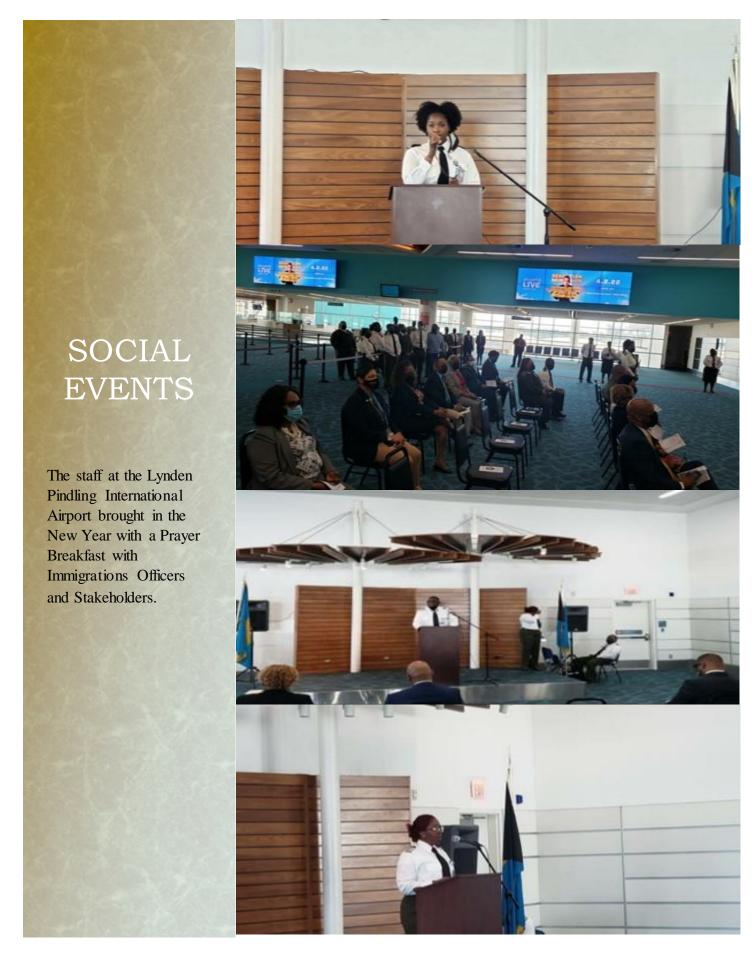
Lynden Pindling International Airport conducted a Seniors Training with Tourism hosted by Ms. **Simone Bowe** on 23<sup>rd</sup> February, 2022.



Immigration Officers Shemetrus Rolle, Kelleta Cartwright and Marco Ferguson participated in a Bitmap Update Training hosted by United States Department of Homeland Security. The trio successfully completed the training on 25<sup>th</sup> February, 2022 at The Detention Center.



Director of Immigration, **Keturah M. Ferguson**, paid a visit to staff stationed at Lynden Pindling International Airport on 17<sup>th</sup> August, 2022.





# WINTER WONDERLAND

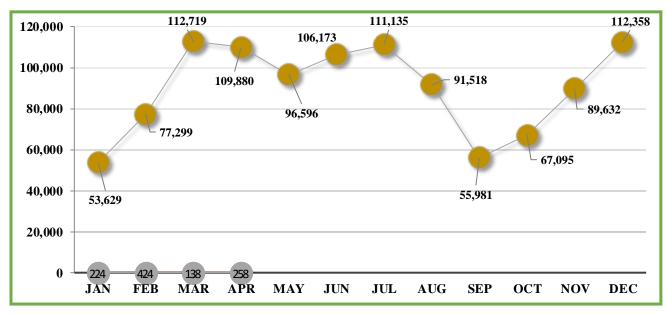
Lynden Pindling International Airport hosted its Christmas Party at the National Training Agency under the theme Winter Wonderland on Wednesday 7<sup>th</sup> December, 2022.





# LYNDEN PINDLING INTERNATIONAL AIRPORT STATISTICS

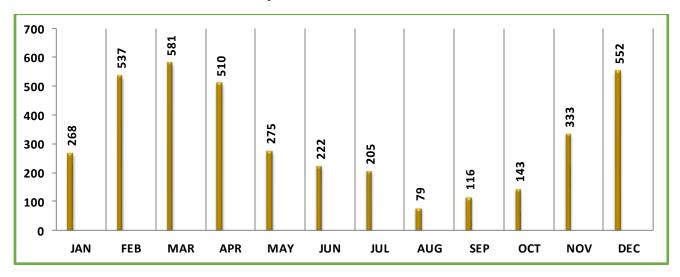
Display of visitor air arrival travel stats to New Providence from January 2022 - December 2022



TOTAL: 1,084,015 people

There was an increase in Air visitor arrivals from 2021 to 2022 by 66.84%.

Display of sea visitor arrival travel stats to New Providence from January 2022 - December 2022

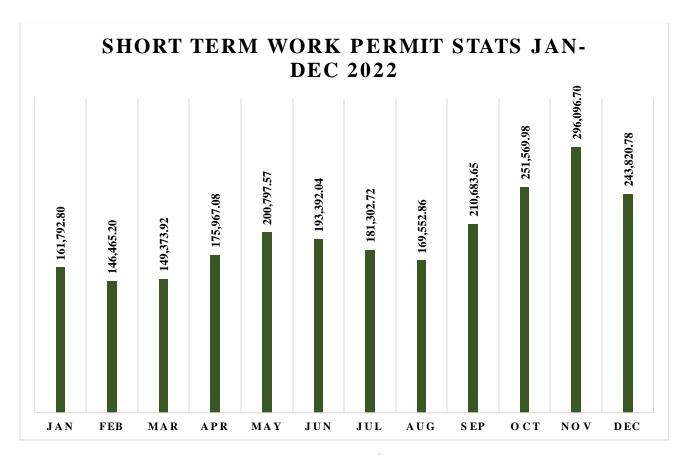


**TOTAL:** 3,821.00 people

There was a decrease in Sea visitor arrivals from 2021 -2022 by 15.051%.

#### **Short-Term Work Permits**

In the year 2022, Hawkins Hill is now fully up and running and functioning in all areas. As a result of this, the airport's workload has been slightly decreased in this area. From 2021 - 2022 there has been a decrease in revenue for Short Term Work Permits at the Airport by \$932,898.79 - (A decrease of 28.15%)



**GRAND TOTAL OF REVENUE JAN - DEC 2022:** \$ 2,380,815.30



2020 \$420,524.50

2021 \$3,313,714.09

2022 \$2,380,815.30

# PRINCE GEORGE DOCK

Prince George Wharf is the gateway where thousands of cruise ship passengers disembark to traverse the quaint but busy city of Nassau. Immigration at Prince George Wharf is headed by Chief Immigration Officer, Leroy Miller who is assisted by a team of eager Immigration Officers.

#### **GOALS FOR 2023**

- $\nabla$  Relocating to the new facility at Prince George Dock.
- $\nabla$  Increasing the number of officers working at the port.
- $\nabla$  To receive transportation in the form of Golf carts for the port

#### **STRENGTHS**

- $\nabla$  Our staff is able and dedicated.
- $\nabla$  We expeditiously render cruise ship clearance in a thorough manner. Additionally, we service surrounding marinas and Palm Cay Marina in a timely fashion.
- ∇ Staff are cooperative in rendering assistance during extenuating circumstances, for example medical debarkations, early morning clearances, etc.
- $\nabla$  Productive in Short Term Permit issuance.

## STATISTICAL DATA ON CRUISE SHIP ARRIVALS JANUARY TO DECEMBER, 2022

MONTH	PAX	CREW
JANUARY	147,663	116,362
FEBRUARY	174,535	117,649
MARCH	280,494	142,613
APRIL	266,936	122,773
MAY	231,048	96,953
JUNE	251,600	91,958
JULY	288,915	104,254
AUGUST	278,421	192,004
SEPTEMBER	275,514	108,537
OCTOBER	256,114	95,634
NOVEMBER	334,279	127,725
DECEMBER	414,895	156,445
TOTAL	3,200,414	1,472,907

## STATISTICAL DATA ON PLEASURE VESSEL ARRIVALS JANUARY TO DECEMBER, 2022

MONTH	PAX	CREW
JANUARY	43	361
FEBRUARY	12	559
MARCH	34	808
APRIL	30	741
MAY	39	570
JUNE	33	600
JULY	78	550
AUGUST	10	317
SEPTEMBER	10	20
OCTOBER	47	402
NOVEMBER	6	844
DECEMBER	29	925
TOTAL	371	6,697

# ORTHERN REGION

# GRAND BAHAMA

The Northern Region of the Department consists of Grand Bahama and Bimini and is under the command of Assistant Director, **Agatha Joyce** who is assisted by Superintendents **Greta Knowles** and **Ruth Pinder**. There are over eighty (80) Immigration Officers and over twenty (20) Clerical Staff assigned to the district. The Grand Bahama Immigration Headquarters is situated in The Cornelius A. Smith Building Complex, Mall Drive, Freeport.

#### **GRAND BAHAMA PORTS OF ENTRY:**

- ∇ Grand Bahama International Airport
- ∇ Freeport Harbour
- ∇ Port Lucaya Marina
- ∇ West End

#### **BIMINI PORTS OF ENTRY:**

- ∇ North Bimini (Sea Plane/Marinas)
- ∇ South Bimini (Airport/Marinas)
- $\nabla$  Cat Cay (Marina)
- ∇ Ocean Cay (Air Strip/Cruise Port)

#### **Grand Bahama Staff Complement**

#### **ADMINISTRATION**

Agatha Joyce, Assistant Director Greta Knowles, Assistant Director Jacqueline Russell, Executive Officer

#### **ACCOUNTS**

Mizpah Bain, Accountant
Karen Williamson, Senior Clerk
Elijah Laing, Senior Clerk
Chamaro Smith, Immgration Officer I
Derisse Burrows, Immigration Officer II
Charlisa Strachan, Immigration Officer II
Breanna Rahming, Trainee Immigration Officer

#### APPLICATIONS/BOARD

Bernard Pratt, Superintendent
Racquel Lightbourne, Chief Immigration Officer
Kristin Coakley, Senior Executive Officer
Dwayne Anderson, Senior Immigration Officer
Lisa Curry, Executive Secretary
Thea Moss, Immigration Officer I
Portia Rolle, Chief Clerk
Jeroldene Douglas, Senior Clerk

#### DRY DOCK

Michael Marhsall, Chief Immigration Officer Antonio Forde, Immigration Officer II

#### **ENFORCEMENT**

Darren Bodie, Chief Immigration Officer Napthali Cooper, Senior Immigration Officer Shenella Griffin-King, Immigration Officer I Lawrence McIntosh, Immigration Officer I Alfred Russell, Immigration Officer I Darnell Johnson, Immigration Officer I Tadia Mitchell, Immgiration Officer II Kaleo Wilchombe, Trainee Immigration Officer Kadrian Cooper, Immigration Officer II
Marcien Rolle, Immigration Officer II
Devaughn Anderson, Immigration Officer II
Jamaal Seymour, Immigration Officer
Deaina Simmons, Immigration Officer II
Sheldon Horton, Immigration Officer II
Darrecka Pratt, Immigration Officer II
Tristan Laing, Trainee Immigration Officer
Sade Johnson, Trainee Immigration Officer
Enoch Joseph, Trainee Immigration Officer

#### FREEPORT HARBOUR

Rodney Wildgoose, Chief Immigration Officer Brian Davis, Senior Immigration Officer Sharean Scott-Bowe, Immigration Officer I Wayne Smith, Immigration Officer I Linda Farrington, Immigration Officer II Tawanna McIntosh, Immigration Officer II Pino Hall, Immigration Officer II Valdez Cooper, Immigration Officer II Dikembe Johnson, Trainee Immigration Officer Entynique Rolle, Trainee Immigration Officer

#### **GRAND BAHAMA INT'L AIRPORT**

Ricardo Sands, Chief Immigration Officer
Dawn Clark, Senior Immgration Officer
Phenyala Minnis, Senior Immgration Officer
Shamika Cooper, Immigration Officer I
Troyanna Rolle-Butler, Immigration Officer I
Stephen Farquharson, Immigration Officer II
Kyle King, Immigration Officer II
Roscoe Ferguson, Immigration Officer II
Alicia Bartlett, Immigration Officer II
Denica Thompson, Immigration Officer II
Akino Cooper, Trainee Immigration Officer
Thelya Archer, Trainee Immigration Officer
Levar Morris, Senior Immigration Guard
Tiffany Baillou, Clerk

#### **GRAND BAHAMA SHIPYARD**

Allan Smith, Superintendent of Immigration Deron Brooks, Chief Immigration Officer Vernessa Stuart, Senior Data Entry Operator Brandyn Simmons, Immigration Officer II

#### **HUMAN RESOURCES**

Joanne Moxey-Lockhart, Senir Admin. Secretary Dorothy King-Rolle, Executive Officer Tavaras Rusell, Senior Clerk Antenique Pinder-Moss, General Service Worker Peggy Bridgewater, General Service Worker Tirra Forbes, General Service Worker

#### **NATURALIZATION**

Sophia Ferguson, Superintendent
Patrice Darling, Chief Immigration Officer
Varnette Coleby, Immigration Officer II
Erica Oliver, Immigration Officer II
Samantha Armbrister-Delancy, Filing Assistant

#### **ONLINE APPLICATIONS**

Eugenia Poitier-Fawkes, Chief Immigration Officer Latira Rolle, Immigration Officer II

Ivan Conyers, Immigration Officer II

#### **PERMITS**

Marilyn Burrows, Superintendent Deborah McCoy, Chief Clerk Deathera Leathen, Clerk

#### REGISTRY

Una Bethel, Assistant Registry Supervisor Prescilla McIntosh, Clerk Zoe Cumberbatch, Immigration Officer II Britnae Davis, Immigration Officer II Deangelo Dames, Trainee Immigration Officer Sanyu Kemp, Trainee Immigration Officer Janella Lowe, Genral Service Worker

#### **SHORT TERM APPLICATIONS**

Ruth Pinder, Superintendent Sandra McIntosh, Chief Clerk Gabrielle Styles, Immigraion Officer I

#### TRIAGE/ENROLLMENT

Venetta Saunders, Chief Immigration Officer Shericka Bastian, Immigration Officer I Shanara Rusell, Immigration Officer I Kenya Stubbs, Immigration Officer II

#### WEST END

**Dale Robinson**, Immigration Officer I **Anique Murphy**, Trainee Immigration Officer

## Westend, Grand Bahama

The Immigration Office at West End is located at **Old Bahama Bay Marina**, in the settlement of West End. The Immigration Office at the port is open seven (7) days a week for both air and sea passengers. Old Bahama Bay is a full-service marina and airport clearance catering primarily to the Florida boating community offering room night accommodations to its guests with the convenience of Immigration and Customs clearance. Old Bahama Bay is home to many second homeowners which is a clear indication that it can bring in investments. At present, there are no known projects at Old Bahama Bay or in the general community.

#### **EVENTS:**

 Wahoo Tournament, a fishing tournament hosted by Old Bahama Bay during the month of November 2022.

The Bahamas saw an increase in migrant smuggling operations and illegal entry and embarkations since the country relaxed travel restrictions. In the aftermath of the COVID-19 virus, the effects are still being seen. The decrease in food, medicine, basic goods, and the lack of 2022 ration booklets have caused a larger number of Cubans to leave their country. The numbers doubled last year in comparison to 2021. In 2021, the Grand Bahama Unit processed **Eleven (11)** groups of Cuban migrants that illegally entered The Bahamas, and in 2022, there was a total of **Twenty-Three (23)** groups of Cuban detainees processed.

# Refugee administration unit, grand bahama

In 2022, the Refugee Administration Unit, Grand Bahama headed by **Tadia Mitchell-Knowles**, Immigration Officer II was able to identify an increase in the number of Cuban nationals departing Cuba, whether as bonafide visitors or suspected refugees. All nationals detained having been found in Bahamian territory and/or having admitted to attempting to smuggle into the United States were brought before the Judiciary and charged. After being screened by the Refugee Unit, those migrants meeting the requirements of migrants in need of international protection according to UNHCR's 1951 Convention and its 1967 Protocol would have had their case files escalated to the New Providence office for further processing.

In keeping with the Department's mandate and mission, which is to regulate the movement of people across the borders of The Bahamas, the Unit is also tasked with screening potential victims of trafficking. It is with pleasure that the Unit did not encounter any potential victims of trafficking.

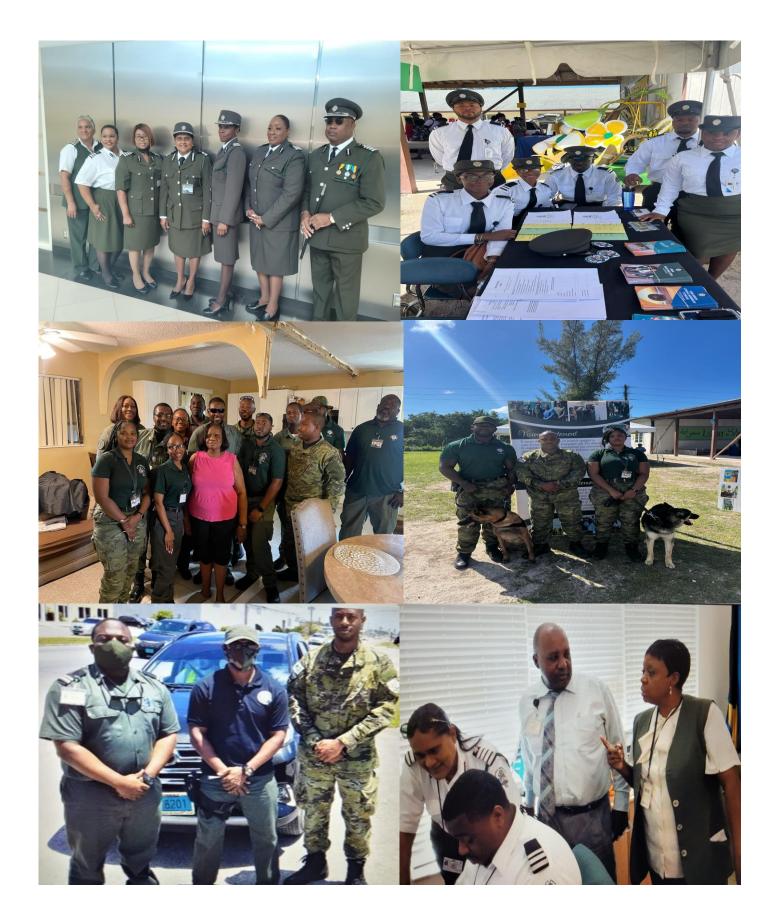
#### **UNIT HIGHLIGHTS 2022**

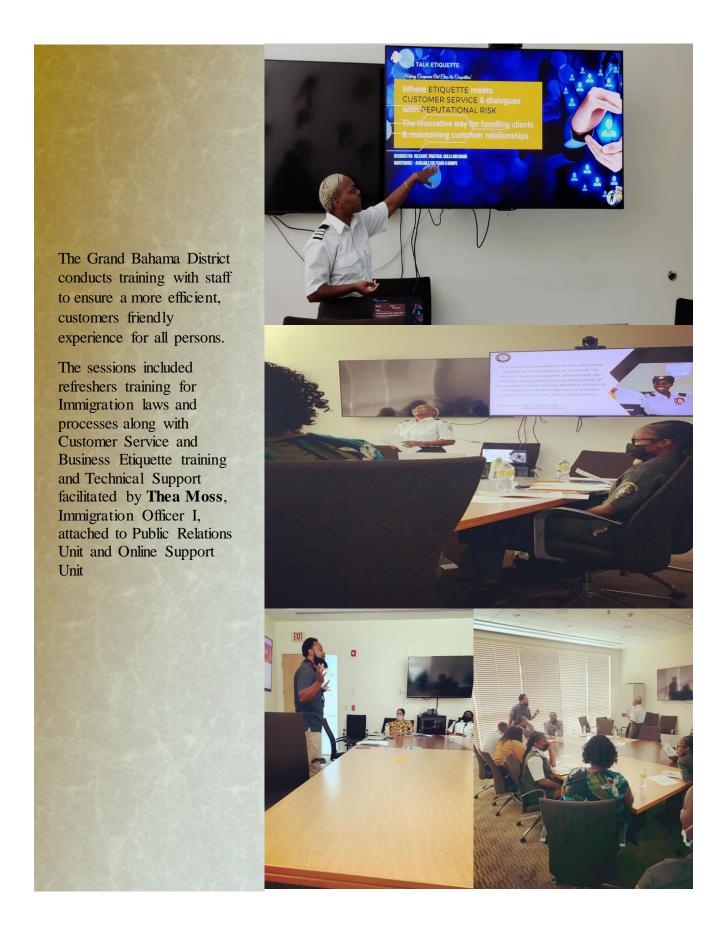
 $\nabla$  Present and new staff participation in the Regional Refugee Status Determination/UNHCR Training

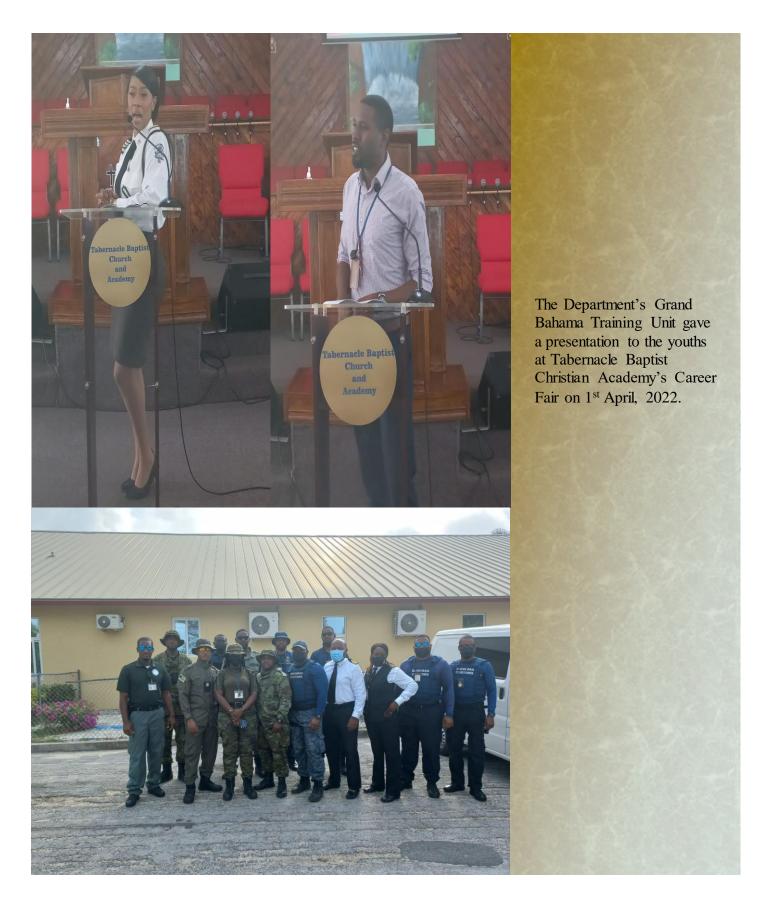
#### **UNIT GOALS 2023**

∇ Further local and international capacity development training and retraining for present and new staff; ensuring and attaining knowledge about refugee law and asylum procedures and trafficking in persons.









# ~ Deron Brooks, Chief Immigration Officer

# BIMINI

The island of Bimini is the western most district of The Bahamas. It is comprised of a chain of islands that include North Bimini, South Bimini, North Cat Cay, South Cat Cay and Ocean Cay. It is located about 50 miles due east of Miami and is the closest point in The Bahamas to the mainland United States.

Bimini commonly known for its big game fishing, beautiful beaches, and party nightlife; is also experiencing an increase in tourist flow from cruise ship arrivals, private yacht arrivals, Fast Ferry and the construction of second homes at private property developments.

However, Bimini's proximity to the United States, its makeup of several ports across four unique islands along with its geographic composition poses a challenge as it relates to human smuggling, human trafficking and proper policing.

#### **North Bimini Immigration Headquarters**

North Bimini Immigration Headquarters is located in the "old" Administrative Complex in Alice Town, Bimini houses the departments two Identity Management Systems. The responsibilities, processes and procedures carried out here include:

#### Administrative Responsibilities

- > Oversee quarterly, monthly, annual expenditure.
- Equip station and officers with resources needed for performance.
- ➤ Liaise current departmental and governmental policies with stakeholders.

#### **General Processes and Procedures**

- ➤ Enroll and Process Long & Short Term, Resident Spouse, Permanent Resident, Homeowner and Citizenship applications.
  - > Interview potential applicants and sponsors
  - > Receipt and input of permit payments
  - ➤ Issue Annual & Short-Term Permits
  - > Creation of annual/monthly reports
  - ➤ Grant/Refuse visitor extensions
- ➤ Process all private boat owners who arrive at a port near the Alice Town location.

- Process all private boat owners who arrive at a port near the Alice Town location.
- > Process detainees

Detention of Migrants

#### Bimini Enforcement

As mentioned, due to Bimini's proximity to mainland America the island serves as a transit point for persons attempting to smuggle into the United States. Our enforcement unit which consist of four (4) immigration officers; three (3) males: **Neko Pearce**, Immigration Officer I, **Clayton Williams**, Immigration Officer II and **Tristan Major**, Trainee Immigration Officer and one (1) female: **Shiann Bethel**, Immigration Officer II led by **Philize Ellis**, Senior Immigration Officer works jointly with our law enforcement partners at the Royal Bahamas Police Force (RBPF) and Royal Bahamas Defense Force (RBDF) to carry out the following functions:

#### Surveillance

- ❖ Day to Day monitoring of international flights and vessels at South Bimini Airport, North Bimini Seaplane and Main Office.
- Status checks of each passenger.
- Profiling passengers for suspected migrant smuggling and trafficking
- **Ensuring** all vessels passengers/crew have proper clearance.

#### > Schedule checks of:

- ❖ Domestic vessels used for transporting cargo and passengers.
- ❖ Status checks of each passenger
- ❖ Profiling passengers suspected of being smuggled and trafficked.

#### Random patrols throughout the Island:

- ❖ Targeting known safe houses
- Target known Airbnb's that house persons being smuggled or trafficked.
- Checks of suspicious vessels at the Marinas
- ❖ Joint operation with RBPF and RBDF

#### ➤ Apprehension and Arrest comprises of:

- Securing migrants
- ❖ Meals three (3) times a day
- \* Checks by local nurses once apprehended out to sea.
- **...** Enrolled into the DTMS for record keeping.
- Stored at the Alice Town Police Station for safekeeping.

- > Escorting comprises of:
  - ❖ Safe arrival into Nassau
  - Ensure all reports are done and the necessary paperwork is packaged.

With the assistance of the United States Coast, annual arrests for the island Bimini were:

Annual Arrest
185 persons



# CENTRAL REGION

## Andros

## Fresh Creek, andros

There are several foreigners residing within the Central Andros District who hold immigration status such as Permanent Residents, Teachers, Resident Spouse Permit Holders, Work Permit Holders, Homeowners and Contract Personnel (Employed on **Autec Andros**). Due to minimal activity seen, no arrests were made at this station for the 2022 period.

There are no new major projects in the Central Andros area at this time, but we will continue to monitor the area for any possible changes. Apex Paving and the Light House Point project are still ongoing.

#### **GOALS FOR 2023**

- ∂ Installation of more IDMS
- ∂ Training of staff in the various departmental systems

#### Air Arrivals

Visitors	Residents	Flights	Crew
5,895	1,492	1,740	2,524

#### **Sea Arrivals**

Visitors	Residents	Vessels	Crew
33	08	77	389

## Berryislands

## Chubcay, berry islands

This station is based at the Chub Cay International Airport. Officers are responsible for the processing of aircraft, commercial and private vessels, enforcement of immigration laws and regularization of status.

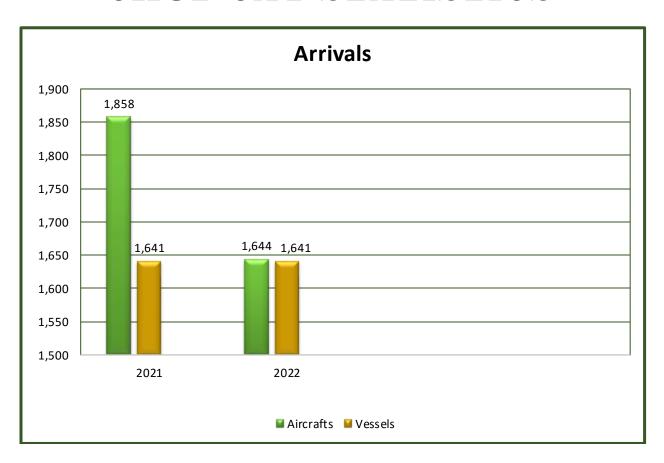
The airport on Chub Cay serves as the preferred port of entry for many aircrafts travelling from the United States to Staniel Cay, Exuma, and other cays in the northern Exuma Cays.

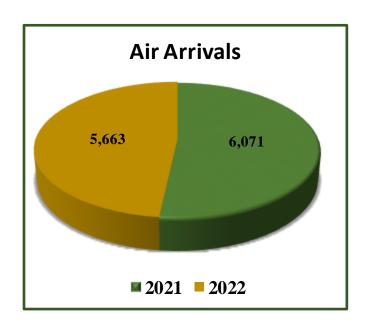
Chub Cay's primary operation is **The Chub Cay Resort & Marina** that comprises of a 12-room hotel, 33 rental villas, private homes, over 320 marina slips, a full-service spa, clothing and grocery store and two restaurants.

A dive shop is operated by Chub Cay Divers and the Cay is a fishing hub, known as the bill fishing capital of the world, which attracts fishermen year-round.



#### CHUB CAY STATISTICS





Air Arrivals 2022					
Visitor	5,482				
Resident	181				
Aircrafts	1,644				
Refusals	01				
Departures	4,565				

## Great Harbour Cay, Berry Islands

The Department of Immigration has provided services on the island for many years. Officers stationed in the area oversee immigration matters on the island. The Department's main office is located in Bullock's Harbour, where all applications are processed. Daily operations consist of; the preparation of daily statistics, clearance of cruise ships on **Little Stirrup Cay** (**Coco Cay**) and **Great Stirrup Cay**, admitting visitors and residents at Great Harbour Cay International Airport and monitoring domestic flights. In addition, we provide service in the clearance of pleasure vessels at Great Harbour Marina and monitor foreign movement on both cays.

#### **ENFORCEMENT**

Keeping with the Department's policies, we do our best to monitor all domestic flights ensuring that all visitors have valid status on the island. Inspections of construction sites are conducted regularly to maintain records of all foreign workers. We request all contractors to submit a listing of all the people employed with their company. Recently, we have been experiencing a large influx of Haitian workers employed in Nassau working on construction sites. This has become an issue due to shortage in manpower.

#### CONTRIBUTIONS FROM LITTLE & GREAT STIRRUP CAY

**Royal Caribbean** and **Norwegian Cruise Lines** represented by Little Stirrup Cay and Great Stirrup Cay have demonstrated an excellent partnership with the Great Harbour Cay District. Both Cays aid in the maintenance of the island's ambulance, they assist with paying the Community Center's utility bills, back to school distributions, donations of supplies for the community cleanup and they completed full renovations for the government dock.



**Northern Eleuthera** district comprised of Gregory Town, Upper and Lower Bogue, Current, Bluff, Harbour Island, Spanish Wells and the Blackwood community. The Officer-in-Charge of Eleuthera operates out of the Lower Bogue office in North Eleuthera and is assisted by a Senior Immigration Officer in Governor's Harbour.

South Eleuthera district, made up of Tarpum Bay, Rock Sound, Green Castle, Waterford, Bannerman Town and Deep Creek.

The officers assigned to these districts are responsible for immigration matters including, but not limited to the following:

- Airport
- Marina
- Investigation and Enforcement
- Escort
- Reception and Enrollment
- Processing of Applications
- Interview and Inspections
- Report Writing
- Collection and Deposit of government revenue

## GOVERNOR'S HARBOUR,

#### ELEUTHERA

Governors Harbour is the settlement of Eleuthera and the Department of Immigration is responsible for the operations at the Governors Harbour International Airport. For the period of 1<sup>st</sup> January, 2022 to 31<sup>st</sup> December, 2022, Governor's Habour International Airport received a total of **3,490** passengers.

The Governors Harbour office issued a total of **181** visitor extensions with **2** refusals. In our effort to enforce the Immigration Laws of the Bahamas, 11 migrants of various nationalities were detained for the year 2022. In **2022**, the Governor's Harbour office reported revenue of **\$1,048,311.61**, which represents a **67%** increase of the revenue collected in **2021** that totaled **\$757,375.34**.

#### PROJECTS AND DEVELOPMENTS

- Developers have commenced construction at Windermere Island of a new marina.
- Belmont House project, which is the renovation of a historic home that dates from the mid-1800s to a Vacation Rental is ongoing. The home consists of 3 bedrooms and 2 bathrooms. The house is located on Buccaneers Hill.
- Second home construction projects are abundant from Gregory Town to Tarpum Bay. This
  continues to create a growing demand for labour in the construction field.

#### NORTH ELEUTHERA – ARRIVAL STATISTICS

Month	Air	Air	Air	Total	Sea	Sea	Sea	Total
	Visitors	Residents	Departures	Aircrafts	Visitors	Residents	Departures	Vessels
Jan	4,850	72	5,629	464	60	25	04	25
Feb	6,417	92	5,515	488	78	04	00	25
Mar	9,138	73	8,050	691	133	02	27	40
Apr	8,495	87	8,274	663	114	00	79	44
May	6,625	47	5,682	502	100	00	00	37
Jun	7,336	89	5,251	511	141	02	05	39
Jul	8,157	339	4,897	122	68	00	16	16
Aug	4,125	447	3,211	306	45	00	00	09
Sep	1,245	276	622	145	10	00	00	03
Oct	2,625	414	1,430	203	45	02	00	10
Nov	5,496	436	3,595	404	32	08	00	14
Dec	8,750	482	4,224	549	80	00	00	22
Totals	73,259	2,854	56,380	5,048	906	43	131	284

#### SOUTH ELEUTHERA - ARRIVAL STATISTICS

Month	Air	Air	Air	Total	Sea	Sea	Sea	Total	Cruise
	Visitors	Residents	Dep.	Aircrafts	Visitors	Residents	Dep.	Vessels	Transit
Jan	130	02	205	53	00	00	00	00	33,171
Feb	141	12	98	39	14	00	04	04	44,719
Mar	205	05	161	53	03	00	04	01	63,822
Apr	199	09	162	57	05	00	00	01	27,731
May	172	13	98	47	08	00	00	03	29,653
Jun	93	114	40	27	03	00	00	01	30,757
Jul	129	16	36	41	07	00	00	01	35,921
Aug	97	15	29	52	04	00	00	01	27,262
Sep	40	06	08	18	00	00	00	00	11,447
Oct	100	06	17	26	00	00	00	00	41,278
Nov	172	12	31	49	07	00	00	02	64,231
Dec	219	10	17	45	08	02	00	02	109,078
Totals	1,697	120	902	507	59	02	08	16	519,070

## Exuma & The cays

The Government of the Bahamas has noted that Exuma is poised for growth. Superintendent of Immigration **Sean Gordon** has informed the staff to be more vigilant as Officers and if any cases outside of the daily operations are encouraged to feel free to discuss these matters with him so that they can be escalated appropriately.

#### **OPERATIONAL STRATEGY**

- ➤ Office Administration ensuring the processing of all applications is done in an efficient timely manner and due diligence on each application is done.
- ➤ Enforcement routine status checks on the ports of entry in Exuma as well as construction sites, Investigations and Surveillances throughout Exuma.
- ➤ The Airport arrival of inbound passengers, i.e., domestic, and international.

#### **EVENTS**

- Minister of Labour and Immigration Hon. Keith Bell, Permanent Secretary Cecilia Strachan, Director of Immigration Keturah Ferguson and Assistant Director Peter Joseph visited the island of Exuma (pictured on the left).
- > Public Service Week Expo (picture on the right).





#### **ONGOING PROJECTS**

- ➤ Caribbean Pavement Solutions Ltd. was contracted by The Government of The Bahamas to commence a major project involving the tarring of the roads throughout the island of Exuma.
- ➤ The construction of thirty- eight (38) condominiums, restaurant, entertainment centre and Marina on Elizabeth Island commenced January 2023.
- ➤ Hog Cay/Torch Cay, the proposed development by PMR Bahamas off Williams Town, is a mixed- use luxury resort and residential development complete with an 18- Hole golf course, 81- slip marina, 224 residential lots, marina village and runway.
- > The construction of the Golf Course on Lignum Vitae Cay "Bock Cay" has not set a date of completion.
- ➤ **Neighbors Cay**, the current multimillion dollar unit and guest house are nearing completion.











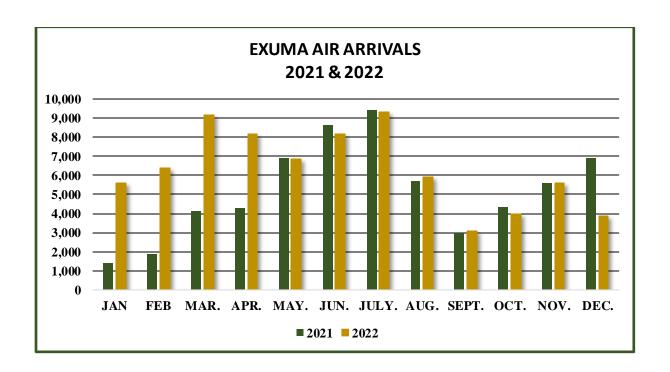


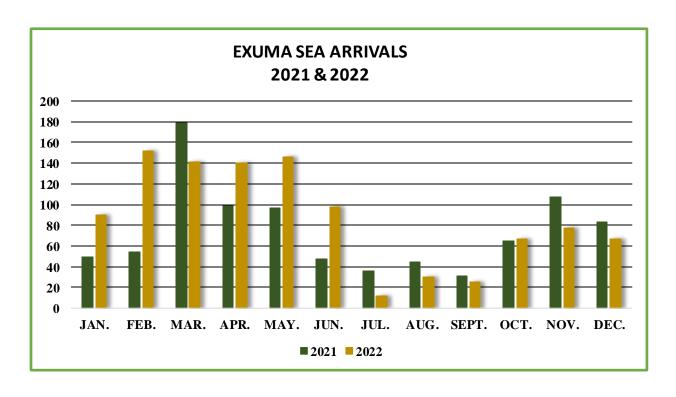






#### **STATISTICS**





# SOUTHERN REGION

## Inagua

The progress report for the Department of Immigration in Inagua reflects improvements compared to the year 2021 with revenue collection amounting to \$26,471.99. This serves as evidence that the country is slowly recovering from the pandemic and the revenue is expected to steadily rise in the upcoming years. Expenditures are down due to the decline of illegal migration.

INAGUA COMPARATIVE DATA- ARRIVAL STATISTICS					
	2021	2022			
Passengers (Air)	454	429			
Passengers (Sea)	258	275			
Crew (Air)	354	293			
Crew (Sea)	4,411	1,596			
Aircrafts	102	119			
Sea Vessels	270	395			
Arrests	1,127	801			
Revenue	\$19,929.42	\$29,221.99			

## San salvador

Throughout the year 2022, Immigration in San Salvador has monitored the comprehensive assessment of the conditions of the Club Med property by its Executive team for its projected opening in October. This resulted in an increase in the number of Short-Term Work Permits processed by this office. By March 2022, work on the property had begun. In October 2022, Club Med commenced its operations and commercial flights resumed their normal schedule. Work continues on the resort to complete the unfinished portion.

Total revenue collected for the year 2022 inclusive of Long-Term Work Permits, Short-Term Work Permits and Permit Fees is \$182,880.12.

#### **San Salvador Statistics**

Month	Air	Air	Air	Total	Sea	Sea	Sea	Total
	Visitors	Residents	Departures	Aircrafts	Visitors	Residents	Departures	Vessels
Jan	9	0	8	4	2	0	6	4
Feb	13	2	8	5	3	0	0	6
Mar	22	0	19	3	5	0	2	3
Apr	15	1	0	7	12	0	1	5
May	74	1	64	30	16	0	0	8
Jun	123	1	29	32	22	0	2	3
Jul	38	2	13	10	0	0	0	2
Aug	1	0	0	1	0	0	0	2
Sep	7	0	0	2	0	0	0	2
Oct	471	15	76	11	13	1	0	7
Nov	1,577	9	1,576	14	2	0	0	3
Dec	1,815	17	1,639	30	5	0	0	3
Totals	4,165	48	3,432	149	80	01	11	48



# CHAPTER TIMES

SOCIAL & WELFARE

## TRADE UNION

The Bahamas Customs, Immigration Allied Workers Union (BCIAWU) continues to work assiduously on behalf of its members, seeking out ways to make the work environment one that is harmonious and safe, and to secure benefits for the members.

Some of the mentionable achievements of 2022 include:

#### 1. Court Action

In September 2021 the Union filed a court case against the Government for Customs Officers who were not receiving the amount stated in the Industrial Agreement (\$200 as opposed to \$250).

Additionally, the Union initiated Court action against the Government for breach of its contract over the illegality of appointments of a Director, Deputy and Assistant Directors and a Senior Immigration Officer contrary to the Union's constitution.

In December 2021, the Courts made a ruling in reference to the cases. The rulings favoured

the Union. Effectively, the Courts issued a order showed that that the consent Government agreed that the appointment of those persons to those offices was inconsistent with the appointment of Immigration Officers. Consequently, those appointments are void as agreed in the consent order. The Union is assured that the Government's position is to promote home-grown Immigration leadership from within the agency, now and into the future.

Shortly thereafter, in January of 2022 a new Director of Immigration was sourced from within the ranks of the Department, along in two Deputy Directors and a few Assistant Directors. The Union anticipates the Government's position of home-grown leadership to continue in the best interest of all concerned.

In respect of the Uniform Allowance for Customs Officers, during February 2022, the Customs Officers received 4 years back pay uniform allowance that was owed to them when they were not paid the proper uniform



allowance from January 2018.

### 2. Representation by Union Executive Internationally

June 2022, Secretary General of BCIAWU Ms. Ursula Oliver represented the Government of The Bahamas at the International Labour Organization (ILO) in Geneva Switzerland.



#### 3. A new Industrial Agreement

13<sup>th</sup> September, 2022 the Union signed its new Industrial Agreement with the Government after not having an agreement for four years. This three-year agreement (July 1<sup>st</sup>, 2022-June 30<sup>th</sup>, 2025) brought first time benefits for some and added benefits to others. Some of these benefits include;

- Increase in Uniform allowance from \$250 to \$275 monthly.
- Increase in Shift allowance from \$125 to \$250 monthly.
- Increase in transportation allowance for persons using their personal to carry out their duties from \$2 per mile/\$250 monthly to \$3 per mile or \$300 monthly.

- 50% increase in responsibility allowance for Senior Immigration Officers and above responsible for ports/stations
- Officers: (2022-2023 yr.1) 1 increment in addition to the normal increment
  - o (2023-2024 yr.2) 2 increments in addition to the normal increment
  - o (2024-2025 yr.3) 1 increment in addition to the normal increment
- Clerical Staff: Persons receiving \$400 increment annually increase to \$450 annually.
  - (2022-2023 yr.1) 3 increments in addition to the normal increment
  - o (2023-2024 yr.2) no additional increment
  - o (2024-2025 yr.3) 2 increments in addition to the normal increment
- Expansion of the medical insurance for officers only (not dependents) to include dental and vision.

#### 4. Pension

19<sup>th</sup> December, 2022, the Union back paid members that had retired and met the requirements for the Unions pension. Those eligible have and continue to receive monthly payments of \$100.



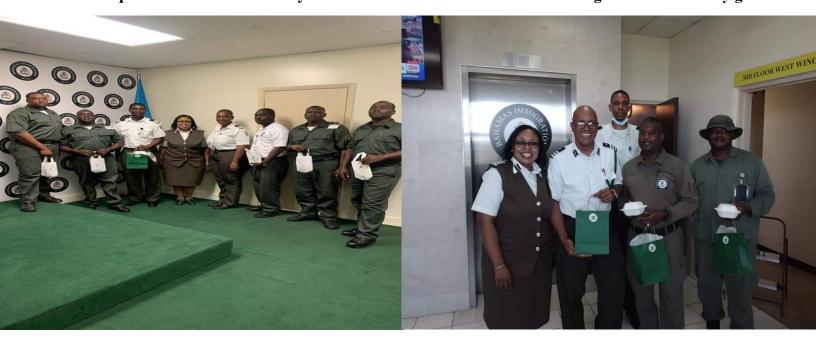
The Department hosted its 1<sup>st</sup> Staff Easter Bake-Off on 20<sup>th</sup> April, 2022. Congratulations to **Mikaella** Tucker-Coleby, Immigration Officer I for winning the competition.



The Department showed their appreciation by presenting thoughtful Mother's Day gifts to the extraordinary mothers of this department.



A special and heartfelt thank you is extended to our Director for the thoughtful Father's Day gift.





The Department made a food donation to the Great Commission Ministries. Pictured are Bishop Walter Hanchel, **Peter Joseph**, Assistant Director and **Shemah Saunders-Darling**, Superintendent.



On Friday, 24<sup>th</sup> September, staff of the Department along with corporate partners donated back to school supplies and tennis shoes to the children at the Bilney Lane Children's Home.

## RETIREMENT

The Immigration Department would like to recognize those that have contributed to the foundation, growth and development of this department over the years as they have continued to go above and beyond until their time in the Public Service came to an end. We salute the admirable men and women and wish them all the best in their retirement.

	Name	Date of Retirement
$\partial$	Arneth Rolle-Hanna, Superintendent of Immigration	9 <sup>th</sup> October, 2021
$\partial$	Donnalee King-Burrows, Superintendent of Immigration	31st October, 2021
$\partial$	William Pratt, Senior Under Secretary	16 <sup>th</sup> December, 2021
$\partial$	John Forde, Immigration Officer I	17 <sup>th</sup> December, 2021
$\partial$	Hubert Ferguson, Assistant Director of Immigration	27 <sup>th</sup> December, 2021
$\partial$	Florinda Farrington, Chief Immigration Officer	14 <sup>th</sup> January, 2022
$\partial$	David Duncombe, Superintendent of Immigration	15 <sup>th</sup> January, 2022
$\partial$	Ruis Gibson, Senior Immigration Officer	18 <sup>th</sup> March, 2022
$\partial$	Eloise Poitier-Percentie, Chief Clerk	17 <sup>th</sup> April, 2022
$\partial$	Annamae Russell, Chief Clerk	11 <sup>th</sup> July, 2022
$\partial$	Leonard Smith, Senior Immigration Officer	22 <sup>nd</sup> July, 2022
$\partial$	Eugene Cowan, Immigration Officer I	17 <sup>th</sup> August, 2022
$\partial$	Mervin Dean, Immigration Officer I	15 <sup>th</sup> October, 2022
$\partial$	Sandra Johnson, Computer Operator	4 <sup>th</sup> December, 2022

## FALLEN FROM THE RANKS



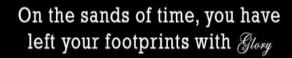
On the Sands of time, you have left your footprints with Glory

Everyone will know your name and shall recall your Glory.

Author Unknown

2001 Squad

Fallen From the Ranks: 24th April, 2021



Everyone will know your name and shall recall your Story

Author Unknown

SIMMICA

EST. 1939

Mrs. Tamara Moss Immigration Officer II 2010 Squad

Fallen From the Ranks: 17th July, 2021

On the Sands of time, you have left your footprints with Glory

Everyone will know your name and shall recall your Gury.

Author Unknown

SIMMON and shared share

EST. 1939

peace

Ms Lanisha Armbrister Trainee Immigration Officer 2017 Squad

Fallen From the Ranks: 14th August, 2021

On the Sands of time, you have left your footprints with Glory

Everyone will know your name and shall recall your Georg.

Author Unknown

SIMMICA

EST. 1939

peace

Mrs. Kushna Rolle-Miller Trainee Immigration Officer 2017 Squad

Fallen From the Ranks: 25th October, 2021

On the Sands of time, you have left your footprints with Story

Everyone will know your name and shall recall your Georg.

Author Unknown

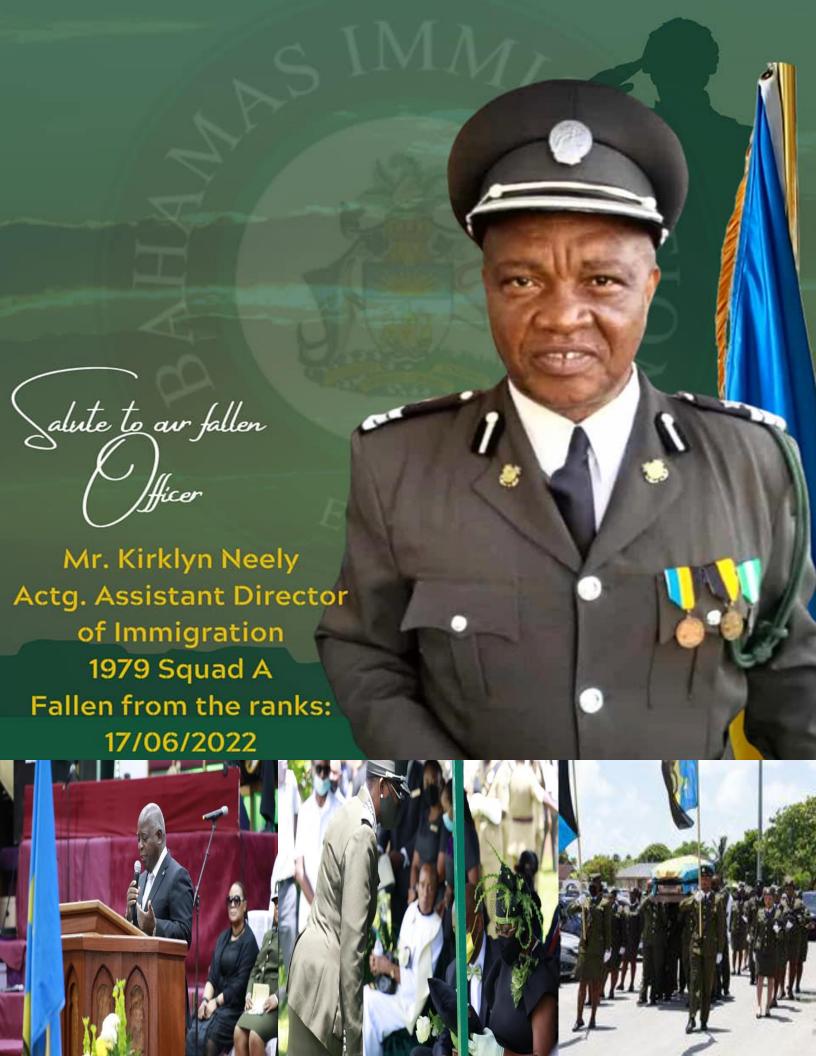
SIMMICA

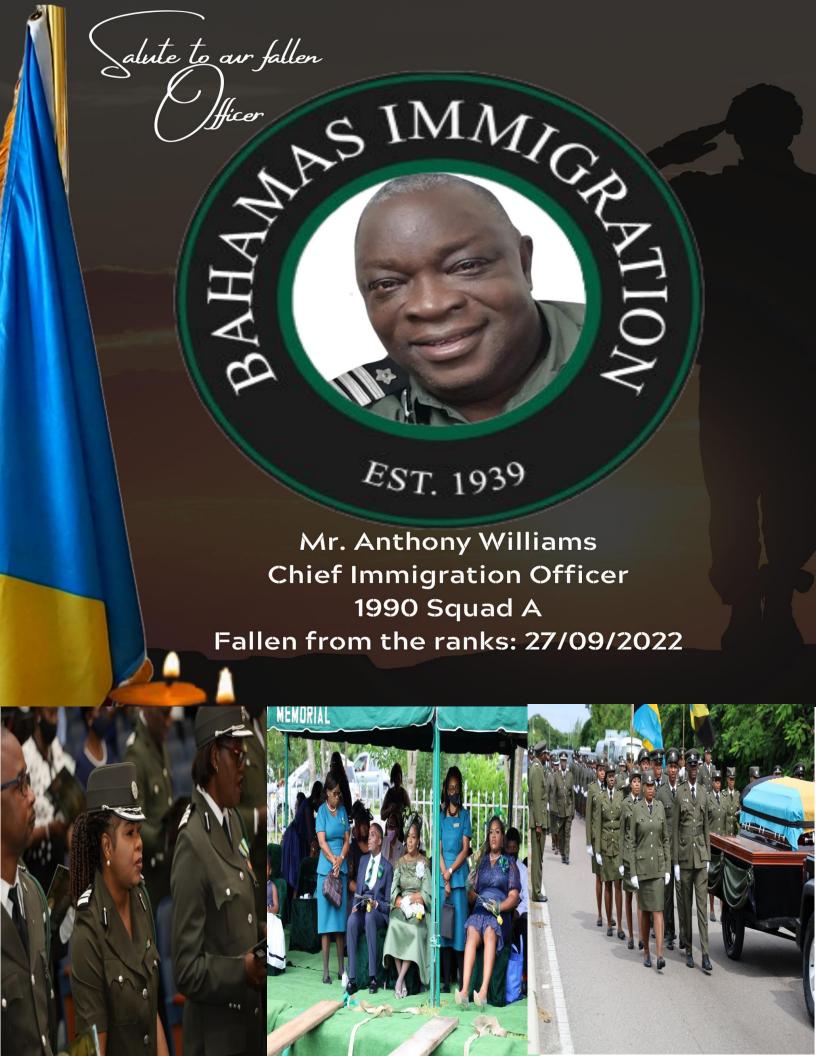
EST. 1939

peace

Mr. Jamaal T. Stubbs Trainee Immigration Officer 2014 Squad

Fallen From the Ranks: 17th January, 2022





## Answers to your questions

#### 1. Do I have to pay a processing fee for the dependents?

Yes. Processing fees must be paid for every application (except for Refugee, Diplomats and Government Workers) regardless of the age of the applicant.

#### 2. How will I hear from the Immigration Department in reference to this application?

Your contact information is here, we will call, email, or write to you using the information you gave to us.

#### 3. If this application is refused, does the applicant have to leave the country?

An application that is refused and no reclassification has been granted by the Board, the applicant is given twenty-one (21) days to wind up their affairs and depart with evidence of the same being submitted.

#### 4. Can I endorse my adult child on my Permanent Residence Certificate?

Children over the age of 18 cannot be or continue to be endorsed on their parents' Permanent Residence Certificate. Those who were previously endorsed having attained the age of 18 will need to make an independent application for status of their own.

#### 5. How do I enquire on this application to see how far it is?

You can email the office's main email address (immigration@bahamas.gov.bs) and give the application ID # and the applicant's name. Also, you can call the office's Consultation Unit (242) 322-7530-9, or you can check with Reception Unit on the ground floor at Head Quarters or the Immigration Office where your application was submitted.

## DID YOU KNOW?

- All applications for a period exceeding thirty (30) days, the prescribed application form, First Schedule Form, requires \$10 Bahamian postage stamp affixed. Additionally, all supporting documents that are not English must be translated with \$10 Bahamian postage stamp affixed to each translation.
- ➤ When submitting via our online portal, the postage stamp for the application is automatically added once a period exceeding 30 days is selected. You can add additional stamps for each translated document immediately following the tab that automatically selects **YES** to the "**POSTAGE STAMP REQUIRED PROMPT**."
- ➤ The Department of Immigration has a **Trusted Traveller Programme**. This allows entry into The Bahamas for the purpose of attending business meetings, and or conducting research and other studies for a period not exceeding fourteen (14) days.
- ➤ Holders of Bahamas Extended Access Travel Stay (BEATS) status can apply for a permit to reside as BEATS is presently suspended until further notice.
- ➤ The Department of Immigration maintains a "Restricted List", which contains the names of persons who must seek special permission to enter the Bahamas. These are typically persons who would have been lawfully deported or removed from The Bahamas. Persons whose names are on the Restricted List who wish to visit the Bahamas must seek special permission to do so from the Director of Immigration. If granted, this permission is in the form of a "Special Permit", which is issued for a specified purpose and for a specified maximum period of 28 days, at the discretion of the Director of Immigration.
- ➤ Appointments are still required to access all in-person services at the Bahamas Department of Immigration.
- ➤ ALL applications fees regardless of the submission method can be paid via the Department's online portal.



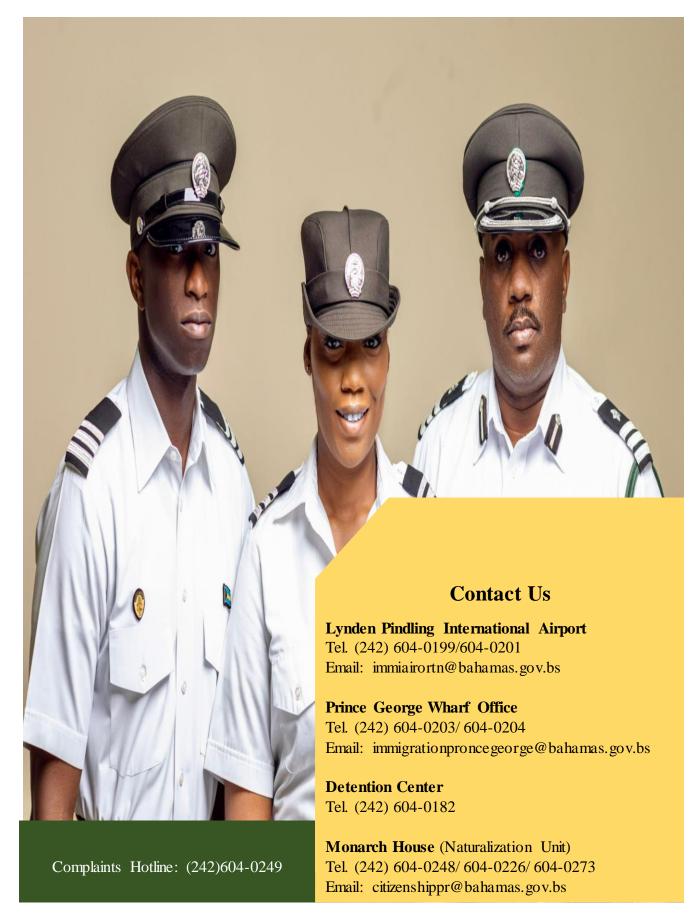
# Acknowledgements

The Research and Staff Development Unit would like to thank the talented and dedicated officers who contributed to the completion of this report. The Department shows gratitude to the staff of the Research and Staff Development Unit, Officers Christine Sweeting-Armbrister, Montello Gibson, Ganyell Lewis-Francis, Talesha Turnquest and Marco Ferguson and special thank you to Officer Rashad Smith of the Public Relations Unit for his hard work and commitment to complete this endeavor efficiently and effectively. Additionally, we would like to thank the Officers Sophia Bailey and Zephia Newbold of the Family Islands Unit for providing vital information on participating Family Island ports.

Special recognition is given **Director**, **Keturah M. Ferguson**, **Deputy Directors Fausteen Major-Smith and Dwight Beneby**, and **Assistant Directors Peter Joseph**, **Juanita Armbrister and Rudolph Ferguson** for their vision and leadership in bringing this 2022 Annual Report to fruition.

We look forward to the continued support and cooperation of all staff of the Immigration Department as we continue to advance the Immigration Department and protect our borders in the years ahead.

THANK YOU!



#### **Family Island Offices**

#### **Abaco**

#### Marsh Harbour International Airport

Abaco, The Bahamas

Tel. (242) 367-2536/2674, or 365-8604 Email: marshharbourimmi@bahamas.gov.bs

#### **Andros**

#### Fresh Creek

Andros, The Bahamas Tel. (242) 368-2031 Vibe. (242) 225-9382

Email: freshcreekimmi@bahamas.gov.bs

San Andros

Andros, The Bahamas Tel. (242) 329-4466 Vibe. (242) 225-9209

Email: sanandrosimmi@bahamas.gov.bs

#### **Bimini**

#### Alice Town Office

Alice Town

Bimini, The Bahamas Tel. (242) 347-3446 Vibe. (242) 225-2406

Email: biminiimmi@bahamas.gov.bs

#### **Berry Island**

#### **Great Harbour Cay**

Berry Islands, The Bahamas

Tel. (242) 367-8112 or (242) 368-2031

Fax. (242) 367-8567

Email: gharbourimmi@bahamas.gov.bs

Chub Cay

Berry Islands, The Bahamas

Email: chubcaygeneral@bahamas.gov.bs

#### Eleuthera

#### **Rock Sound**

Eleuthera, The Bahamas Tel. (242) 334-2055

Fax. (242) 335-1858

Email: rocksoundimmi@bahamas.gov.bs

#### Governor's Harbour

Eleuthera, The Bahamas

Tel. (242) 332-2576

Vibe. (242) 225-9788

Fax. (242) 332-3771

Email: govharbourimmi@bahamas.gov.bs

#### Governor's Harbour Airport

Eleuthera, The Bahamas Tel. (242) 332-2604

#### **North Eleuthera**

Eleuthera, The Bahamas

Tel. (242) 335-1124

Vibe. (242) 225-2408 / 9162

Email: neleutheraimmi@bahamas.gov.bs

#### **Exuma**

#### Exuma, The Bahamas

Tel. (242) 336-2569

Vibe. (242) 225-1349

Fax. (242) 336-3569

Email: exumaimmi@bahamas.gov.bs

#### **Exuma International Airport**

Exuma, The Bahamas Tel. (242) 345-0073

#### **Grand Bahama**

Bahamas Immigration Department

#### **Main Office**

Freeport

Grand Bahama, The Bahamas

Tel. (242) 602-9700

Email: immigrationfairport@bahamas.gov.bs

#### **Grand Bahama International Airport**

Grand Bahama, The Bahamas

Tel. (242) 602-9701

#### Inagua

Bahamas Immigration Department

#### **Airport**

Inagua, The Bahamas

Tel. (242) 336-1602

Email: inaguaimmi@bahamas.gov.bs

#### Office

Inagua, The Bahamas

Tel. (242) 339-1234 / 453-8419

Email: inaguaimmi@bahamas.gov.bs

#### San Salvador

**Bahamas Immigration Department (Office)** 

San Salvador, The Bahamas Tel. (242) 331-2100

Fax. (242) 339-2431 or 331-2431

Email: sansalvadorimmi@bahamas.gov.bs

All Immigration location Office hours are 9:00am to 5:00pm, Monday to Friday, except on weekends and public holidays.

Note: On islands where there is no immigration presence, Bahamas Customs or the Administrator's office perform agency duties on the Department's behalf.