

# Nondiscrimination in Health Programs and Activities

Section 1557 of the Patient Protection and Affordable Care Act

## ATTENTION:

If you speak Spanish, Chinese, Korean, or another language, language assistance services, free of charge, are available to you.

Call (856) 641-7770

## Discrimination is Against the Law

Inspira Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Inspira Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex, including pregnancy, sexual orientation, and gender identity.

## Inspira Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Remote Video Interpreter
  - Telephone interpreting Services
  - Information written in other languages

If you need these services, contact The Director of Patient Relations at (856) 641-7770.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (856) 641-7770.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (856) 641-7770。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (856) 641-7770.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (856) 641-7770.

सुचना: ज़ो तमे गुजराती भोवता छो, तो नन:शुक्क भाषा सहाय सेवाओ तमारा माटे उपलब्ध छ. झोन करो (856) 641-7770.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (856) 641-7770.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (856) 641-7770.

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If you believe that Inspira Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Patient Relations  
Patient Relations Department  
1505 W. Sherman Avenue  
Vineland NJ 08360  
Phone (856) 641-7770  
Fax (856) 641-7646  
feedback@ihn.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, The Patient Relations Department is available to help you. You may also make a report by calling the Inspira Compliance Hotline at (888) 413-4313.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf) or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1 (800) 368-1019  
(800) 537-7697 (TDD)

Complaint forms are available at [hhs.gov/ocr/office/file/index.html](http://hhs.gov/ocr/office/file/index.html).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (856) 641-7770.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (856) 641-7770.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (856) 641-7770.

ध्यान दें: यदद आप ह दिी बोलते हैं तो आपके ललए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (856) 641-7770 पर कॉल कर।

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (856) 641-7770.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (856) 641-7770.

تامدخ ىك ددم ىك ناپز وك پآ وت ، ىىء ىء لوب ودرآ پآ رگا : رادر ب خ ك 856 641 7770 1- لآك - ىىء باىء سء د ىىء مء ء ء ء ء