### Public Opinion Survey: Residents of Moldova

September 16, 2021 - November 1, 2021



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### **Detailed Methodology**

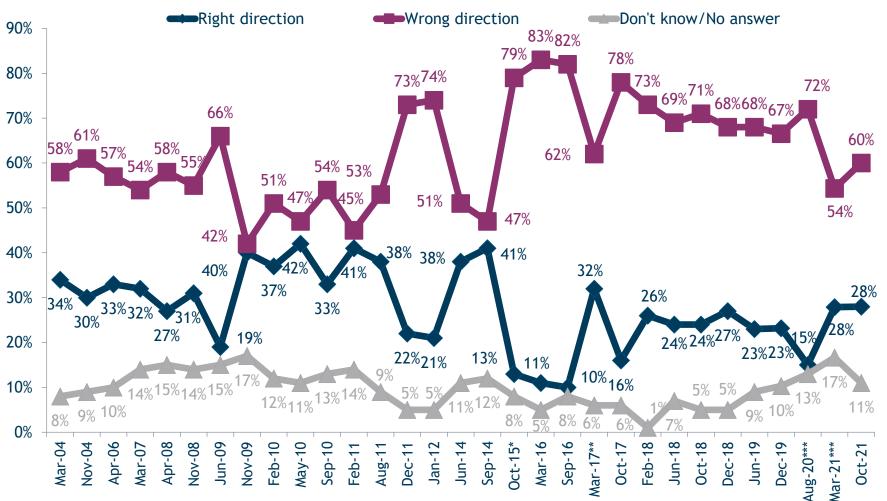
- The survey was coordinated by Dr. Rasa Alisauskiene from <u>Baltic Surveys/The Gallup Organization</u> on behalf of the <u>Center</u> <u>for Insights in Survey Research</u>. The fieldwork was carried out by <u>Centre CIVIS</u>.
- Data was collected throughout Moldova (with the exception of Transnistria) between September 16 and November 1, 2021 through face-to-face interviews in respondents' homes.
- The sample consisted of 1,619 permanent residents of Moldova aged 18 and older and eligible to vote and is representative of the general population by age, gender, region and settlement size, according to the Moldova Statistical Databank.
- A multistage probability sampling method was used, with the random route and next birthday respondent selection procedures.
  - Stage one: All districts of Moldova are grouped into 11 groups; all regions (with the exception of Transnistria) were surveyed.
  - Stage two: Selection of the settlements (cities and villages).
    - Settlements were selected at random.
    - The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
  - Stage three: Primary sampling units were described.
- The margin of error does not exceed plus or minus 2.5 percent for the full sample.
- The response rate was 31 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the <u>United States Agency for International Development</u>.

### Mood of the Country



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# In general, would you say that Moldova is heading in the right direction or the wrong direction?



\*In December 2014, news broke of a major banking scandal involving nearly \$1 billion missing from three state banks. The scandal is often referred to as "the stolen billion."

\*\*In 2016, Moldova conducted the first popular presidential election since 1996. Igor Dodon was elected in the second-round contest on November 13, 2016.

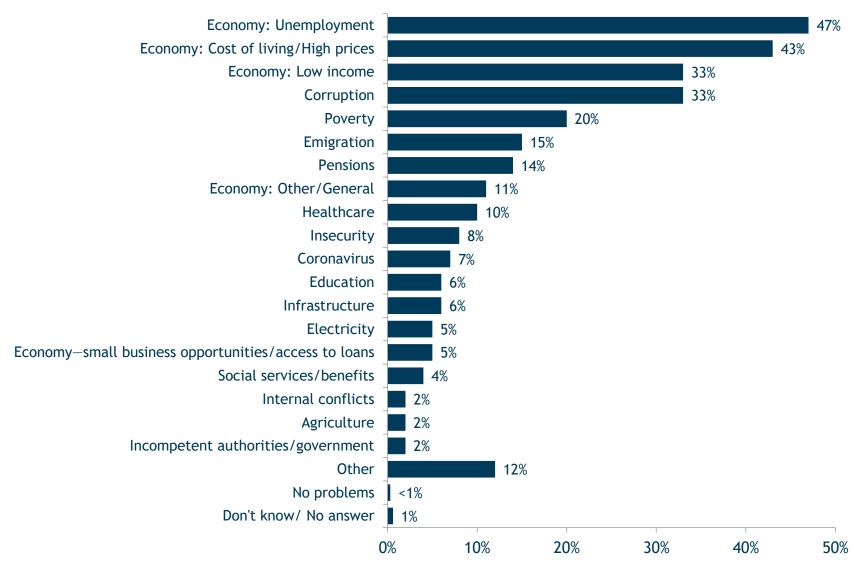
\*\*\* Interviews for the August 2020 and March 2021 surveys were done via computer-assisted phone interviews (CATI). All previous polls were conducted through face-to-face interviews.

# How satisfied or dissatisfied are you with the pace of change in the country?

- I am satisfied; change is happening at the right pace
- I am dissatisfied; change is not happening fast enough
- I am dissatisfied; change is happening too fast
- No change is taking place
- Don't know/No answer

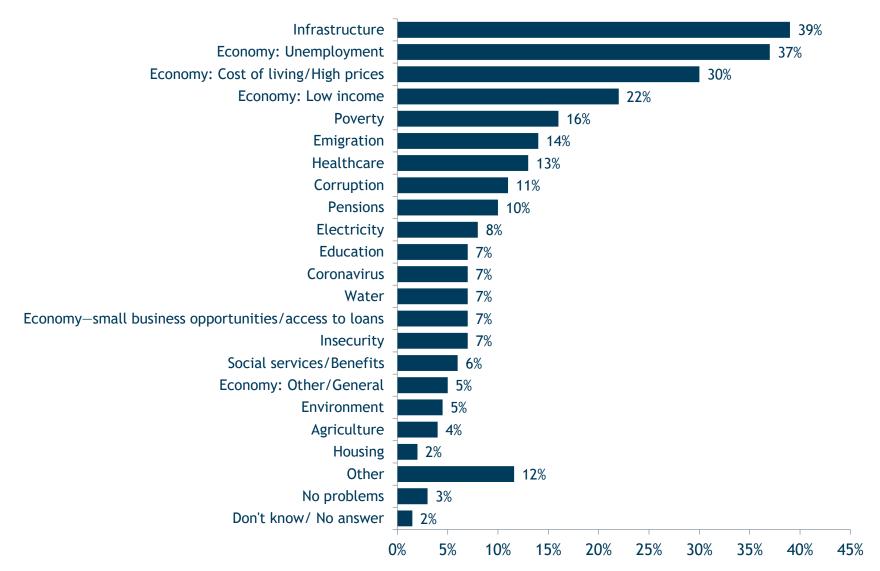
October 2021	1	16%	48%				8% 25%			5%	<b>2</b> %
December 2019	5%			47%		7	7%		38%		3%
June 2019	6%		45%				,		<b>2</b> %		
December 2018	10%		46%				10%	33%			<b>1%</b>
October 2018	7%		49%				7%	35%			<b>2</b> %
June 2018	7%		52%				7%	32%			<b>2</b> %
February 2018	5%		44%						<b>2</b> %		
October 2017	4%		48%				%	39%			<b>2</b> %
March 2017	10%		45%				<b>9</b> %	33%			3%
September 2016	3%		38%		7%			<b>49</b> %			3%
March 2016	4%		31%		15%			46%	, )		4%
October 2015	<mark>1</mark> %		30%		15%		50%				4%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

What is the most important problem facing Moldova today? (Respondents permitted to supply three spontaneous answers; problems mentioned by at least 2 percent of respondents are displayed)



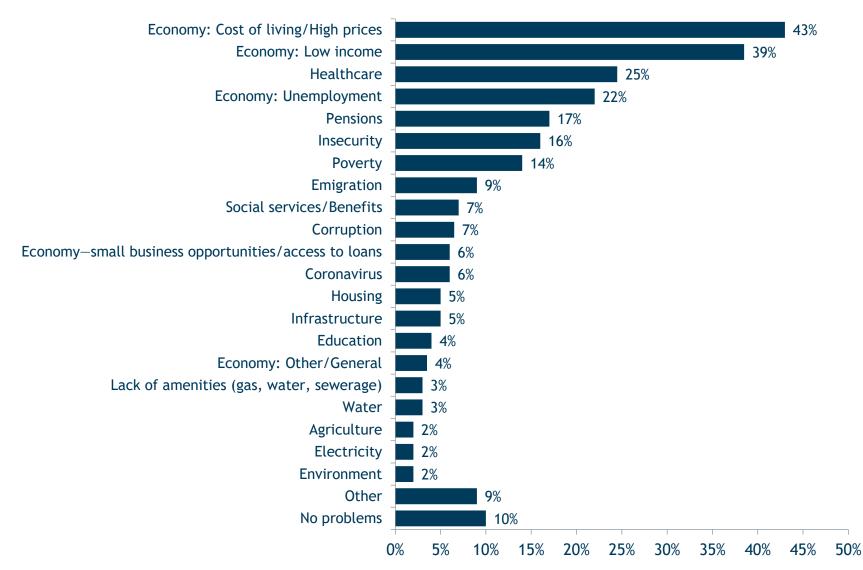
# What is the most important problem facing your town/village today?

### (Respondents permitted to supply three spontaneous answers; problems mentioned by at least 2 percent of respondents are displayed)



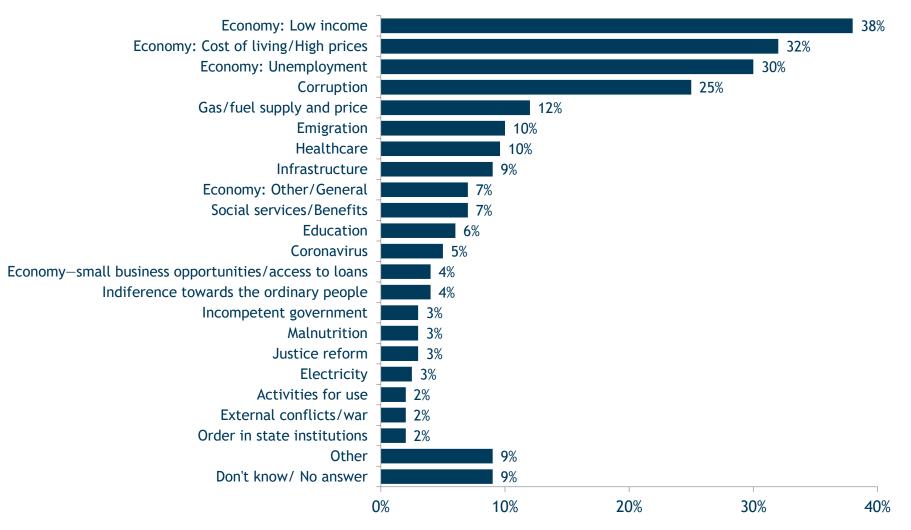
#### What is the most important problem facing your household today?

### (Respondents permitted to supply three spontaneous answers; problems mentioned by at least 2 percent of respondents are displayed)



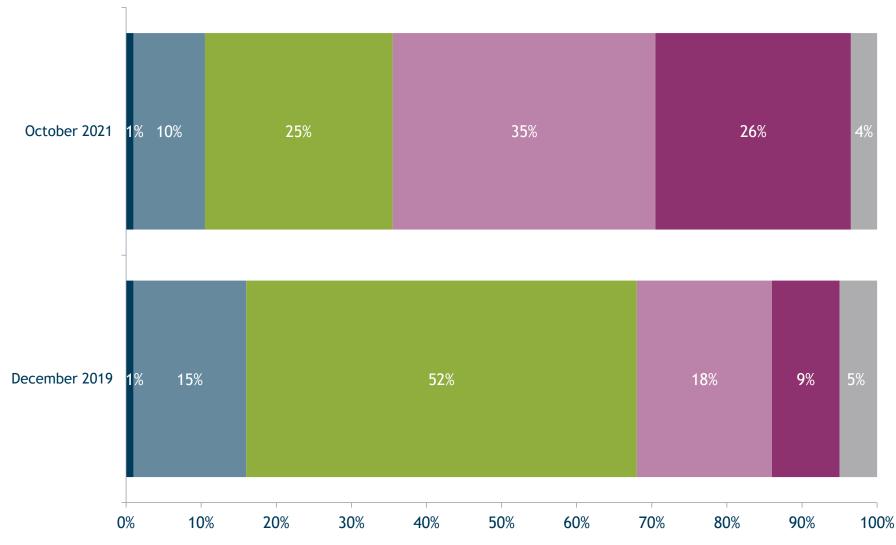
# What specific issues should be the top priority for the new government to address?

(Respondents permitted to supply three spontaneous answers; problems mentioned by at least 2 percent of respondents are displayed)

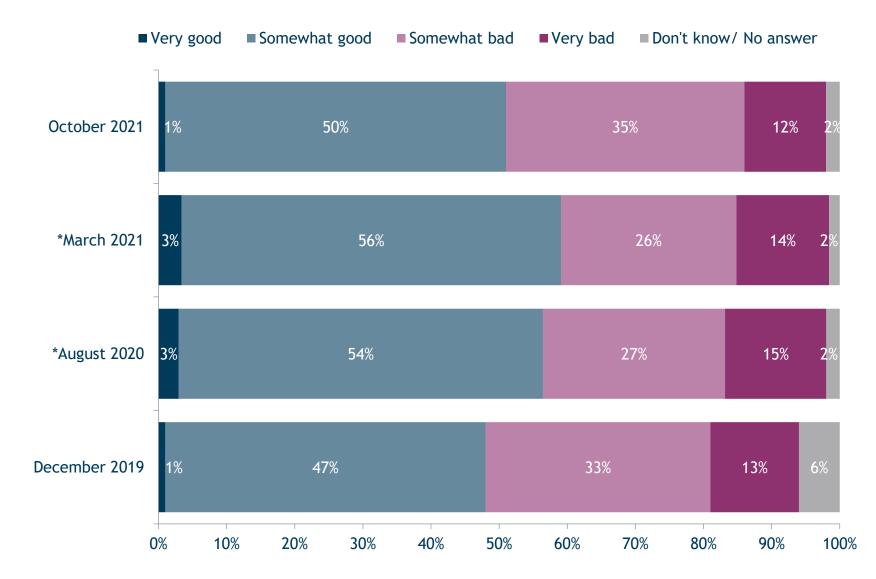


## Over the last 12 months, how has the economic situation in Moldova changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Don't know/No answer

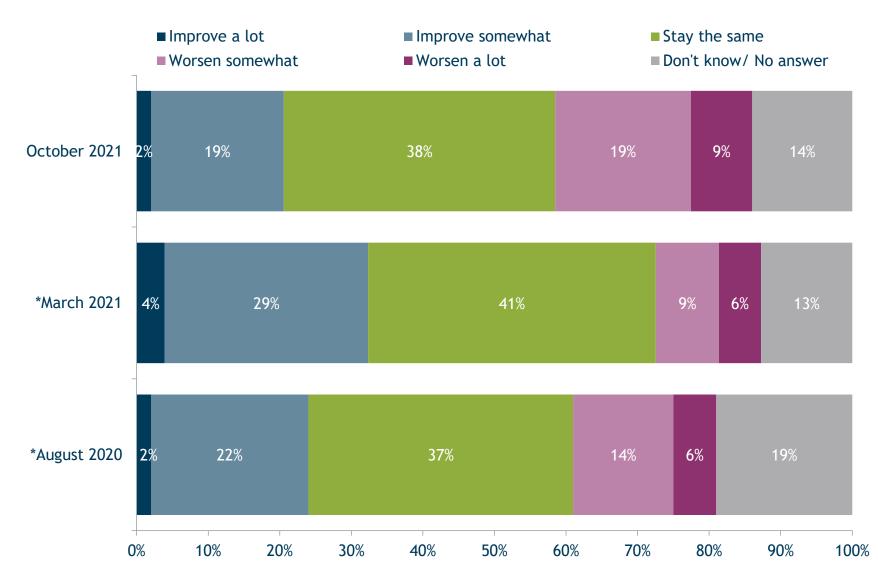


### How would you describe the current economic situation of your household?



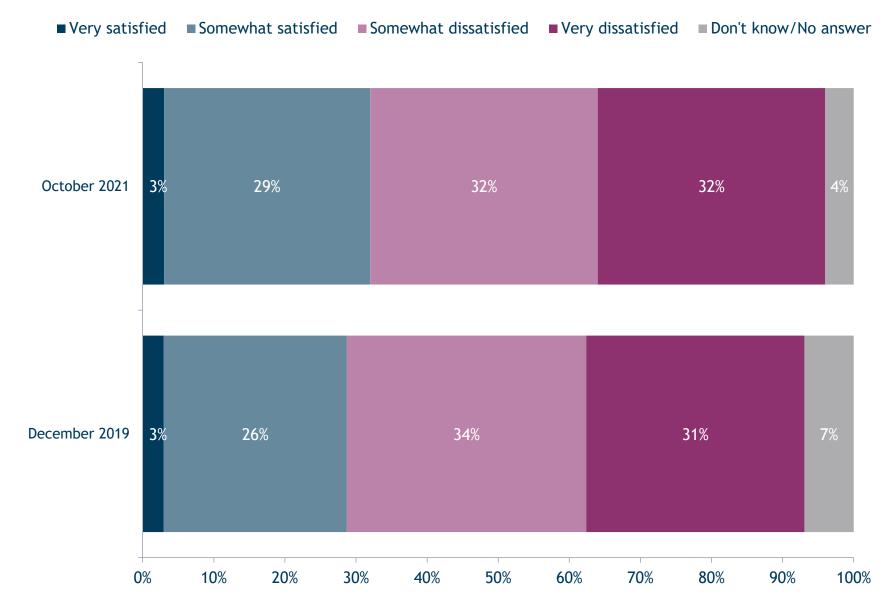
\* Interviews for the August 2020 and March 2021 surveys were done via computer-assisted phone interviews (CATI). All other polls were conducted through face-to-face interviews.

## In the coming 12 months, how do you expect the economic situation of your household to change?

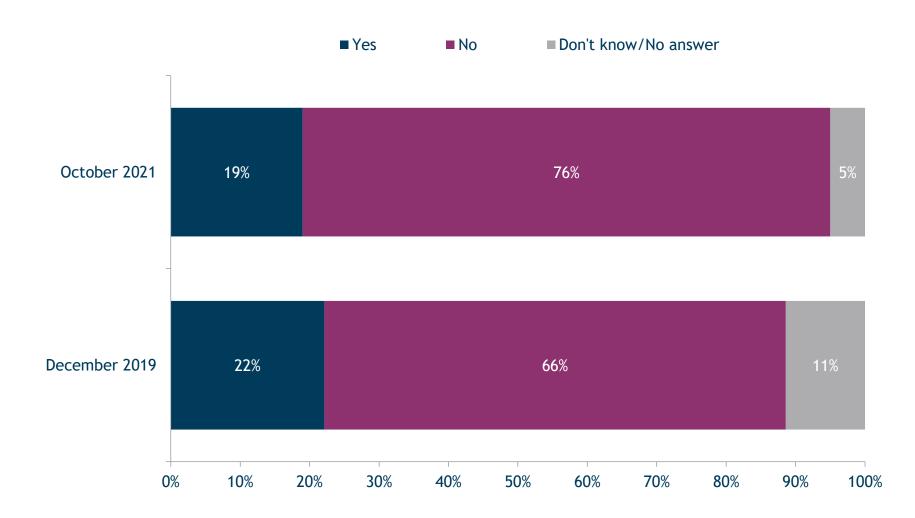


\* Interviews for the August 2020 and March 2021 surveys were done via computer-assisted phone interviews (CATI). October 2021 poll was conducted through face-to-face interviews.

### How satisfied or dissatisfied are you with the way democracy is developing in our country?



# Do you think that today's generation of young people has a good future in Moldova or not?



### **Views on Corruption**



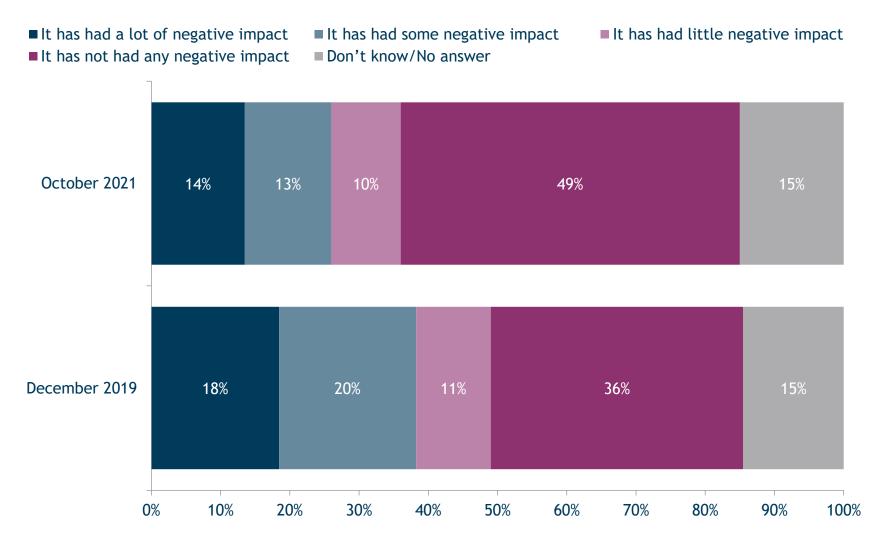
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# Do you consider our country to be governed in the interest of the majority of people or in the interest of some groups?

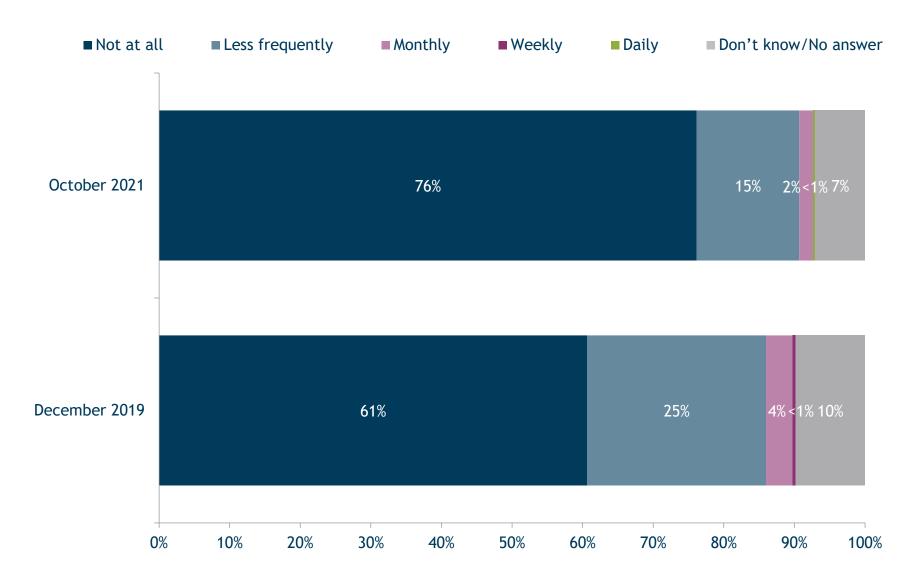


Now I would like to discuss corruption with you. When I say corruption, I mean having to do a favor, give a gift or pay a bribe because someone misuses their position for personal gains.

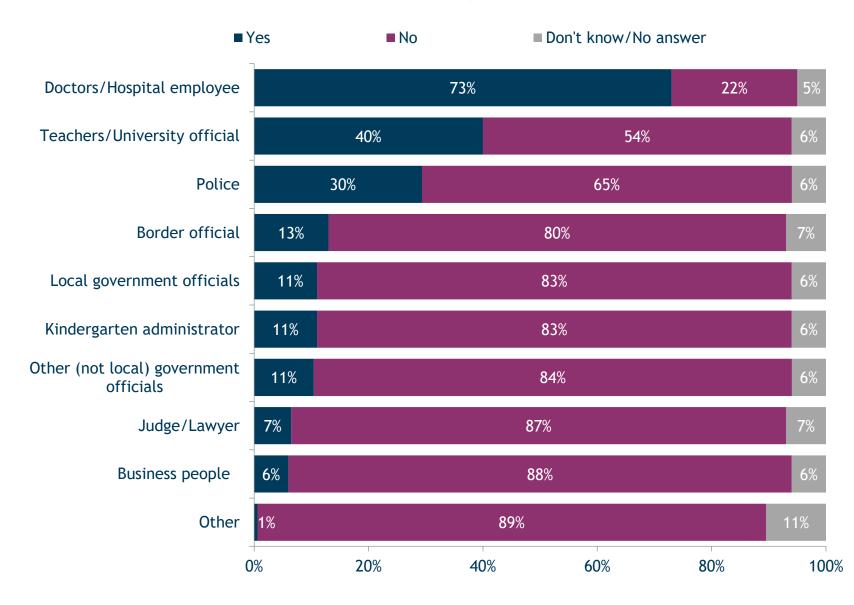
#### To what extent, if any, has corruption had a negative impact on you?



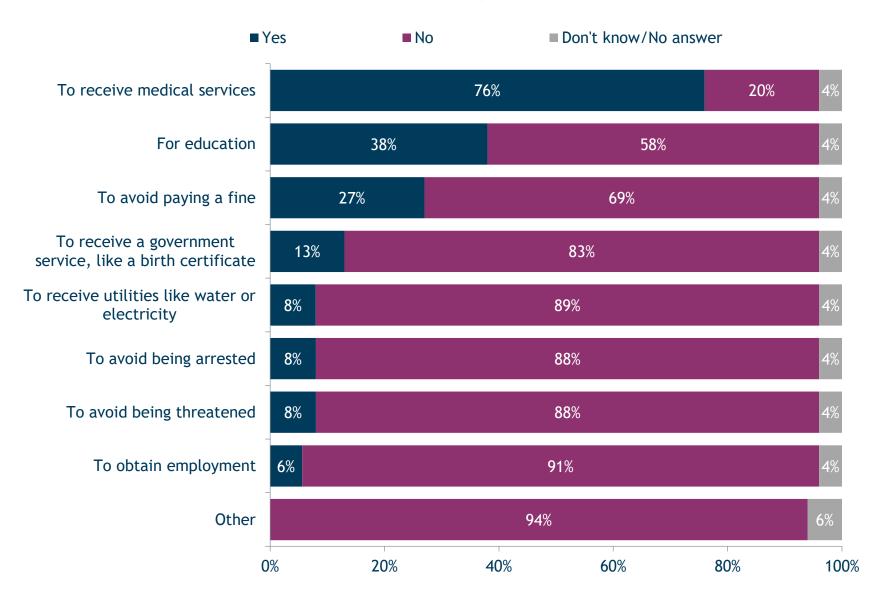
### In the past 12 months, how often, if at all, have you had to do a favor, give a gift or pay a bribe?



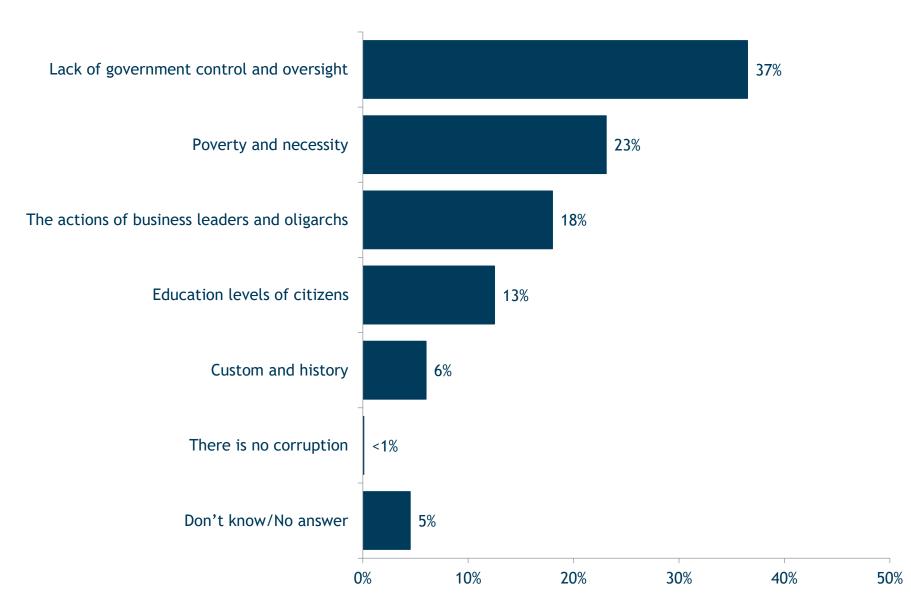
### Whom did you have to do favors for, give gifts or pay bribes to? (Respondents who had to do a favor, give a gift or pay a bribe in the past 12 months, n=274)



### Why did you have to do favors, give gifts or pay bribes? (Respondents who had to do a favor, give a gift or pay a bribe in the past 12 months, n=274)



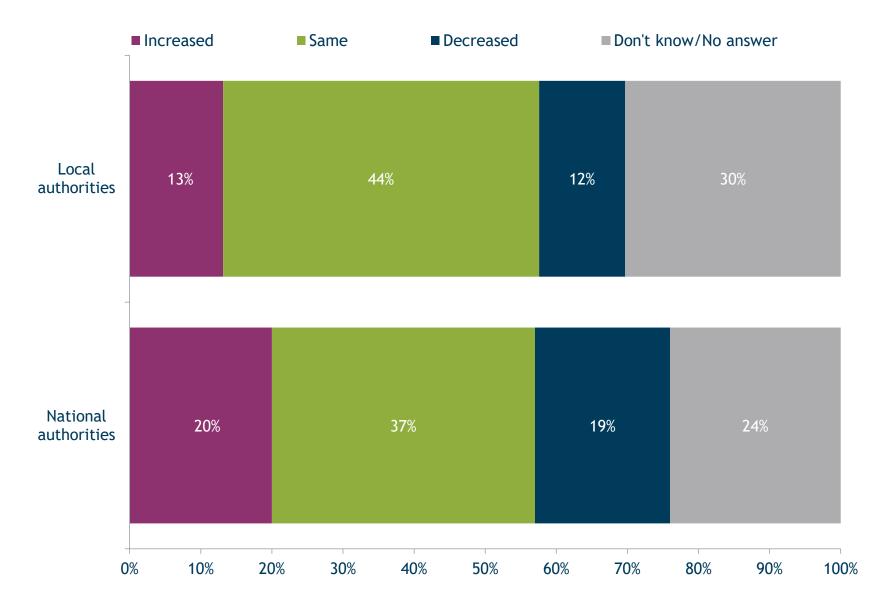
### What, in your opinion, is the greatest cause of corruption in our country?



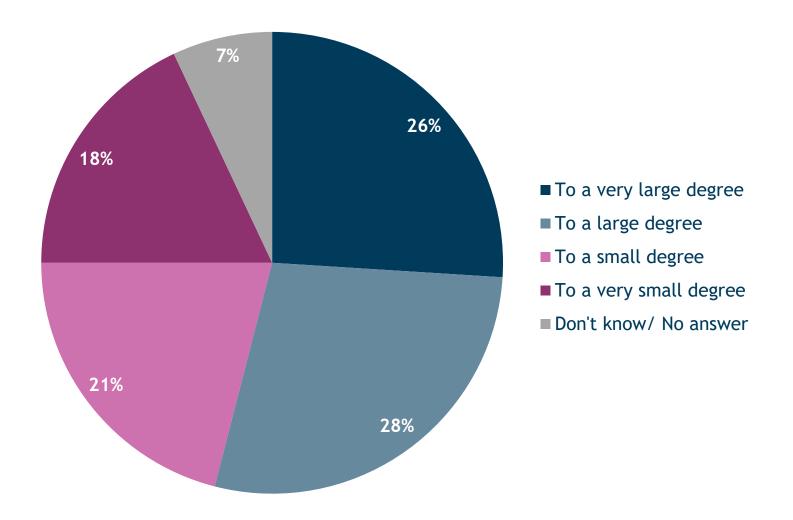
## In your opinion, how effective are authorities in addressing corruption?



## Over the past 12 months, has corruption among authorities increased, decreased or stayed the same?



## To what degree is it the responsibility of citizens to address corruption?

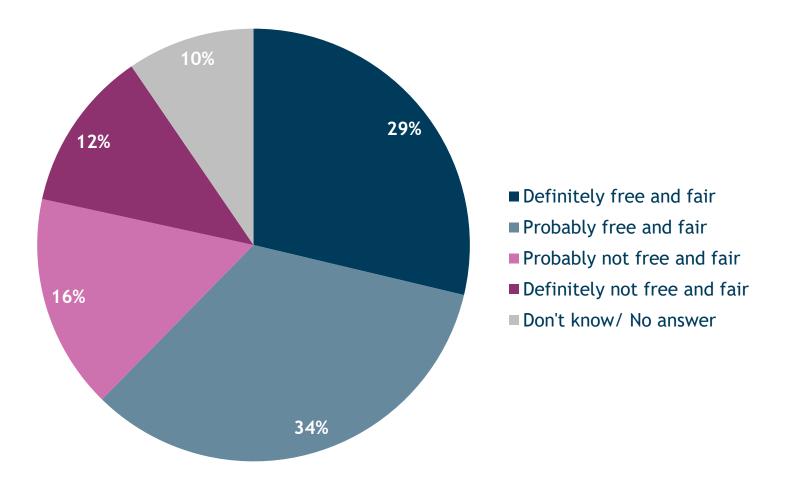


### **Elections - Past and Future**

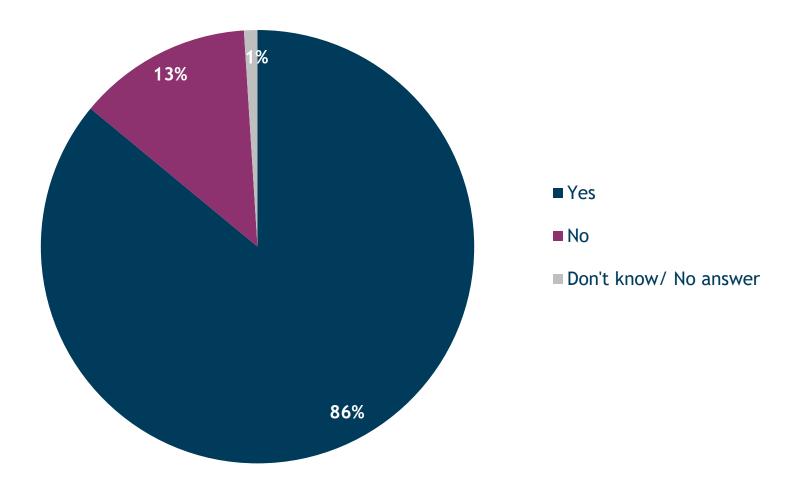


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## Do you think that the early parliamentary elections on July 11, 2021 were free and fair?

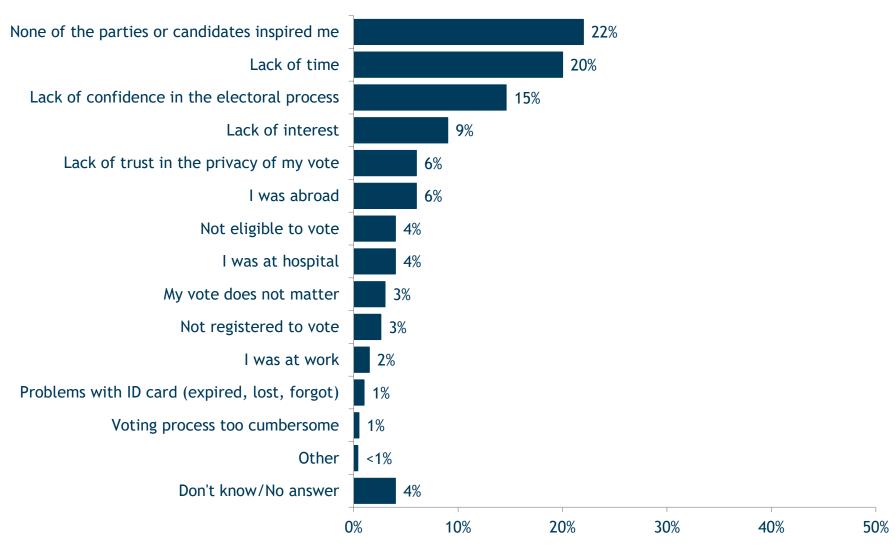


### Did you vote in the July 11 parliamentary elections?



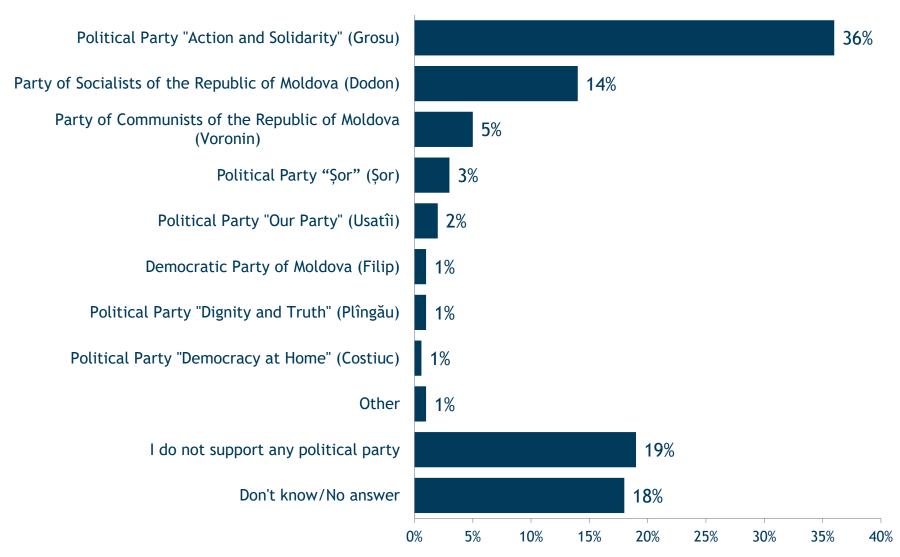
## What is the primary reason you did not vote in the July 11 parliamentary elections?

(Respondents supplied a spontaneous answer; Respondents who did not vote in the July 11 parliamentary elections, n=217)



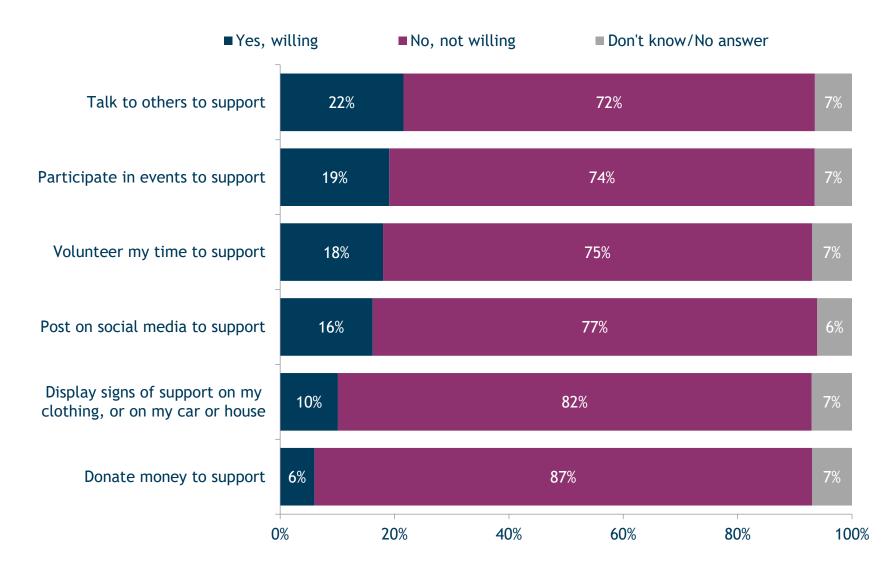
### Which political party if any, do you currently support? I would like to remind you that your response is confidential.

(Respondents supplied a spontaneous answer)



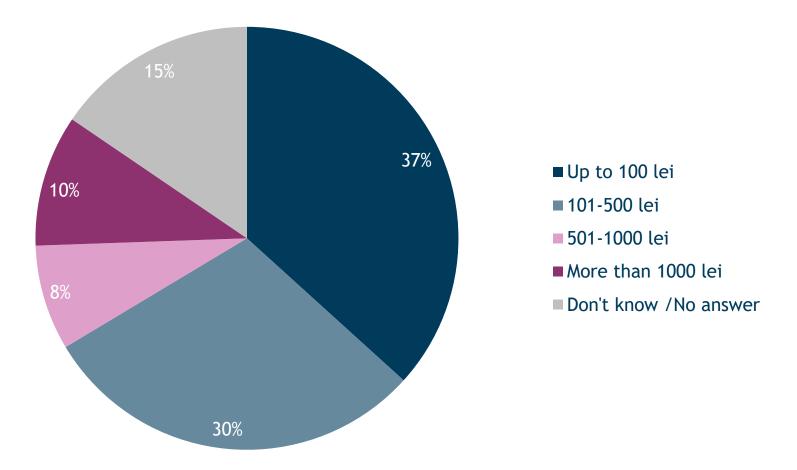
\*Some parties that received <1% were united under the category "Other"

# Would you be willing to engage in any of the following support activities for a political party or political movement you support?



#### If you would be willing to donate to the political party or political movement you support, how much would you be willing to give?

(Respondents willing to donate money to support, n=102)



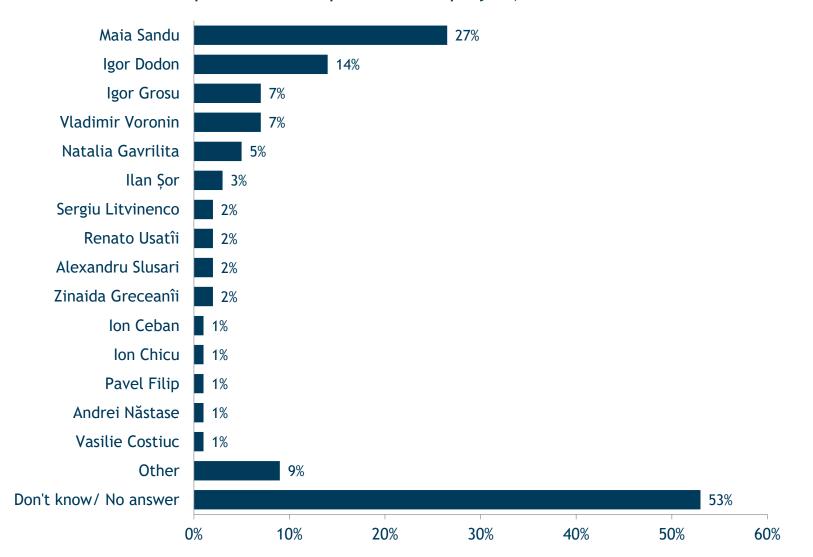
### **Politicians**



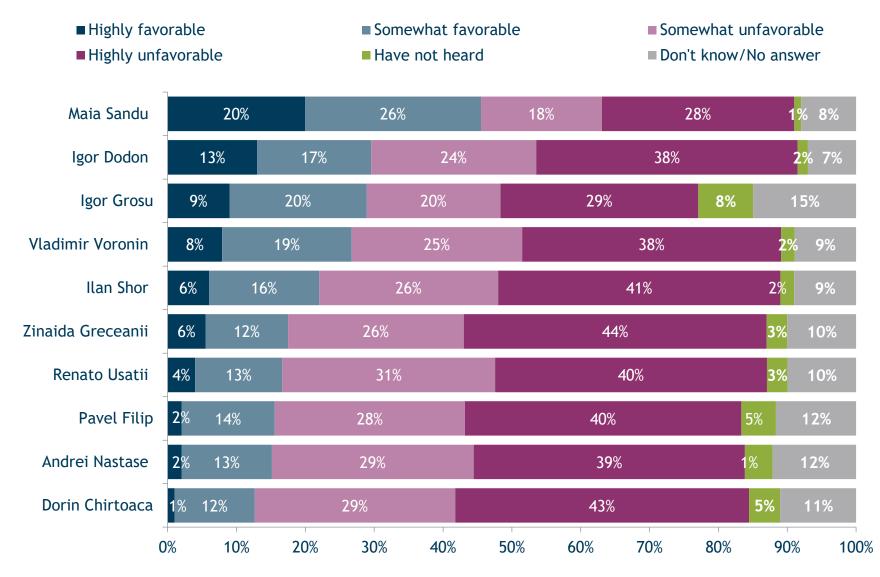
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#### Which politician or public person do you trust the most?

(Respondents permitted to supply three spontaneous answers; persons mentioned by at least 1 percent of respondents displayed)



For each name, please tell me if you have a highly favorable, somewhat favorable, somewhat unfavorable or highly unfavorable opinion of this individual. If you have not heard of this person please tell me.



For each name, please tell me if you have a highly favorable, somewhat favorable or highly unfavorable opinion of this individual. If you have not heard of this person please tell me.

<ul><li>Highly favorable</li><li>Highly unfavorable</li></ul>			<ul><li>Somewhat favorable</li><li>Have not heard</li></ul>					<ul><li>Somewhat unfavorable</li><li>Don't know/No answer</li></ul>				
Natalia Gavrilita	7%	20	)%	10%	14%		28%		21%			
Sergiiu Litvinenco	6%	15%	<b>9</b> %	7%	43		43%		21%			
Ala Nemerenco	5%	17%	11	% 1	0%		37%			21%		
Andrei Spinu	3%	12%	8% 72	%		48%	6			22%		
Ana Revenco	3%	13%	8%	7%		45%	6			23%		
Vladislav Kulminski	3%	10% 7%	7%			51%				23%		
Nicu Popescu	<mark>2</mark> %	12% 8	<b>6%</b>			50%				23%		
Anatolie Topala	<mark>2</mark> % 1	0% 9%	6%			51%				23%		
Iurie Turcanu	<mark>2</mark> % 1	0% 7%	6%			53%				23%		
Marcel Spatari	<mark>2</mark> % 9	0% 7%	6%			54%				23%		
Anatolie Nosatii	1% 9	0% 8%	6%			53%				23%		
Iuliana Cantaragiu	- 1% 99	% 7%	6%			54%				24%		
Sergiu Prodan	<mark>1</mark> % 99	% 7%	6%			54%				23%		
Viorel Gherciu	- 1% 9%	% 7%	6%			54%				23%		
Dumitru Budianschi	- 1% 8%	<b>8</b> %	6%			55%				23%		
Sergiu Gaibu	- 1% 8%	% <b>8</b> %	5%			54%				23%		
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	

### Institutions



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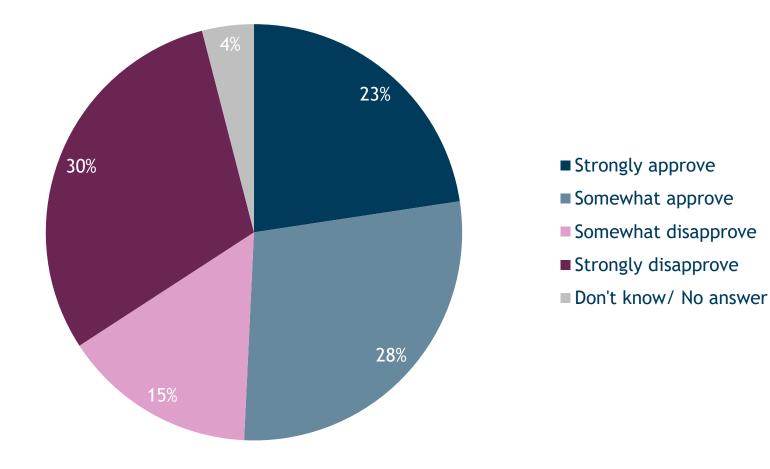
### What is your opinion of each of the following institutions?

Very positive	Somewhat positive	e ■ S	Somewhat negative		Very negative		e ∎D	Don't know/No answer			
	Local authorities	14	%	46%				18%		10%	
	President's office	9%	36%			23%		22%		11%	
	Moldovan Mitropoly	8%	36%			21%		14%		2%	
	Prime Minister's office	7%	32%			28%		23%		11%	
	Education system	7%	39%			25%		15%		14%	
	Bessarabian Mitropoly	6%	34%			20%	14%	6	26%		
	Army	5%	34%			20%	.0% 16%		26%		
	Healthcare system	4%	30%		33%			25%		8%	
Non-governmental	organizations (NGOs)	4%	25%		19% 18%		%	34%		%	
Central	Electoral Commission	4%	32%		24%		19	19%		22%	
	Parliament	4%	33%		30%			23%		11%	
	Police	3%	31%		28%			21%		17%	
	Moldovan media	<mark>3%</mark>	34%			31%		20%	20%		
	Prosecutor's office	2%	19%	3	32%		27%		2	0%	
	Political parties	2%	23%	23%		35%		24%		16%	
	Courts of justice	- 2 <mark>%</mark>	19%	19% 3			29%		2	0%	
		0%	20%		40%	e	50%	80%	%	100	

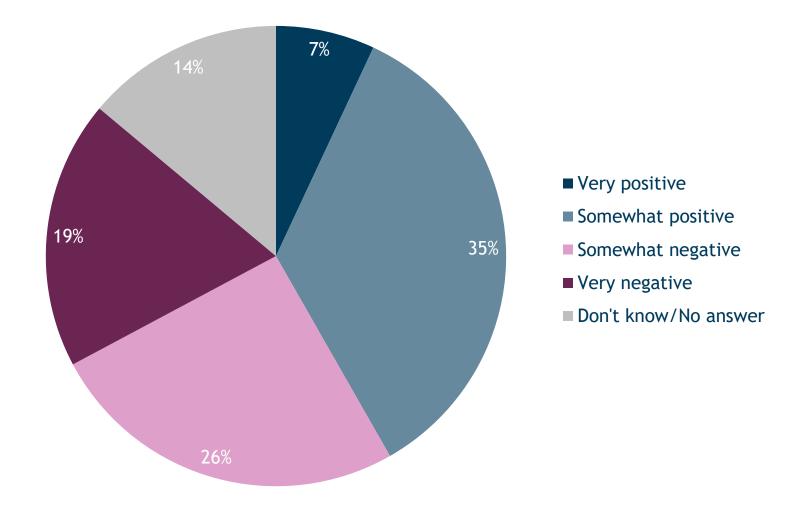
### Attitudes Toward the President, Government and Local Authorities



### Do you approve or disapprove of the activities of the President of Moldova, Maia Sandu?

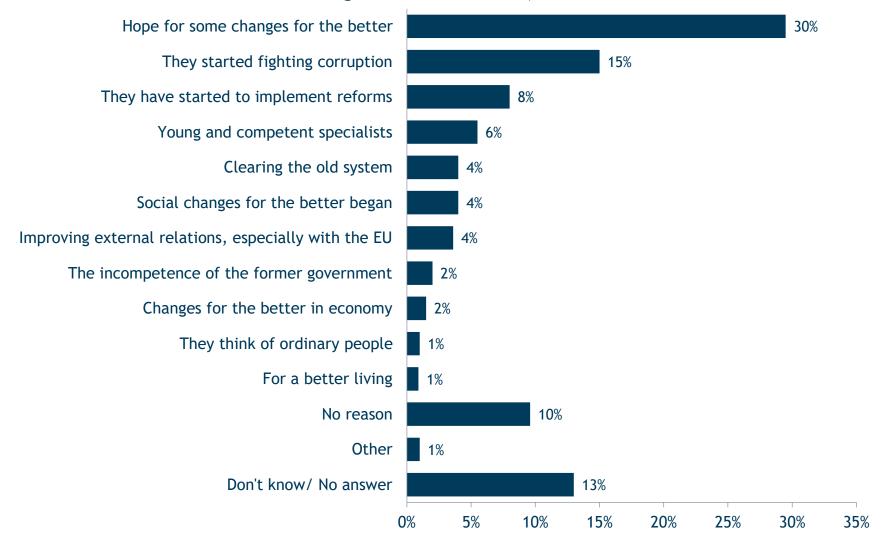


### How do you view the recent change in government?



### What is the most important reason why you view the change in government as positive?

(Respondents provided a spontaneous answer; Respondents positively evaluating change in government, n=680)

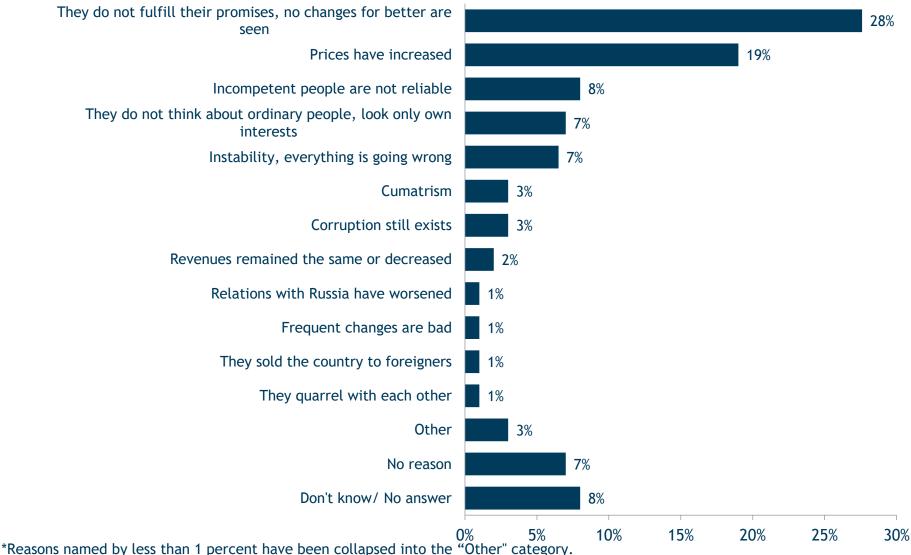


\*Reasons named by less than 1 percent have been collapsed into the "Other" category

## What is the most important reason why you view the change in government as negative?

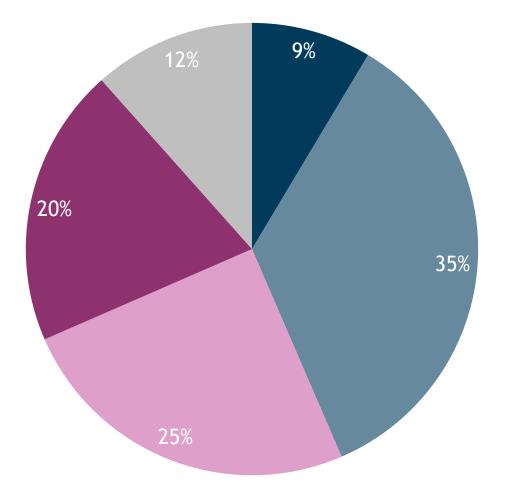
(Respondents provided a spontaneous response; Respondents negatively evaluating change

in government, n=717)



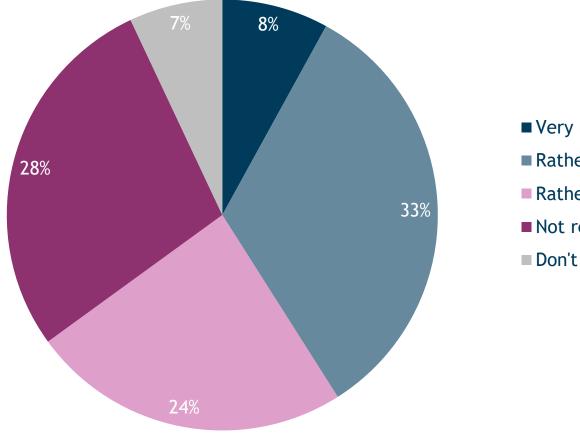
\*The term *cumătrism* refers to the use of informal networks in the Republic of Moldova. It has a pejorative connotation and describes the 42 unmerited promotion of a candidate to a certain position, based on kinship relations to someone with status

### What is your opinion of the new government team?



- Very favorable
- Somewhat favorable
- Somewhat unfavorable
- Very unfavorable
- Don't know/ No answer

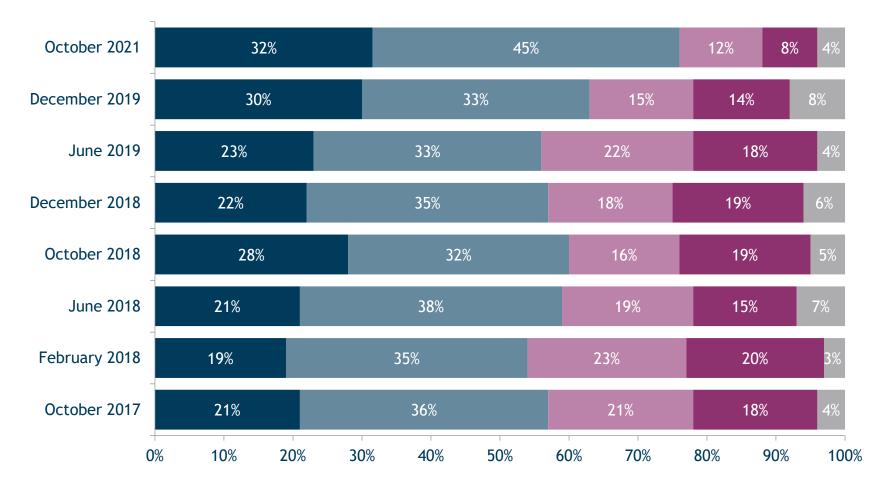
Do you think the new Moldovan Parliament will be responsive or not responsive to the needs of voters like you?



- Very responsive
- Rather responsive
- Rather not responsive
- Not responsive at all
- Don't know/ No answer

# Do you approve or disapprove of the activities of your local government (i.e. mayor, local councilors and *raion* councilors)?

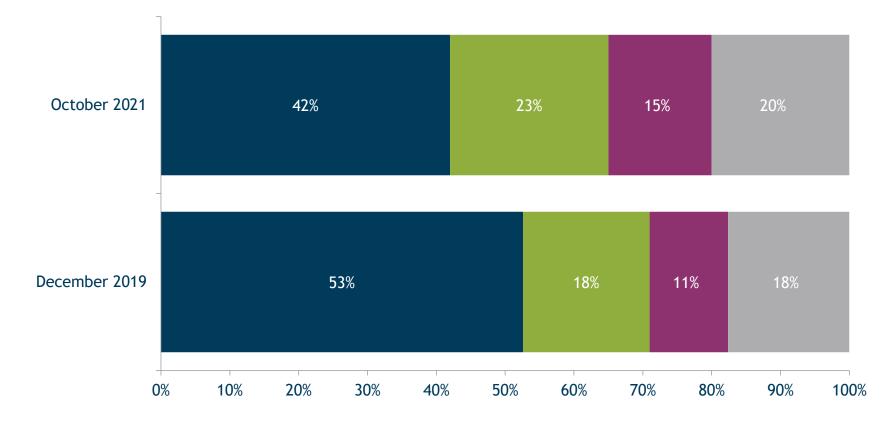
Strongly approve Somewhat approve Somewhat disapprove Strongly disapprove Don't know/No answer



\*Below the central government, Moldova is divided administratively into 3 municipalities, 2 autonomous regions and 32 districts which are referred to as *raions*. The *raions* are governed by a locally-elected council.

## Do you believe that democracy is the best possible form of government for our country or not?

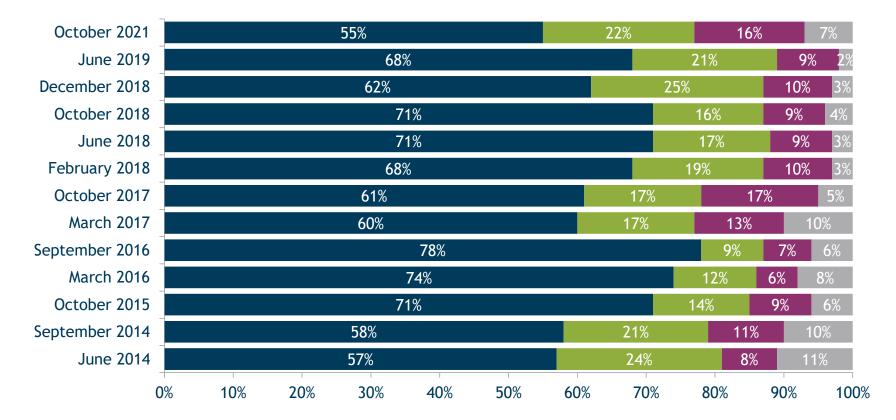
- Yes, it is the best possible form of government for our country
- No, there are other forms of government that could be equally good for our country
- No, there are other forms of government that are better than democracy
- Don't know/No answer



#### Which of these statements is closest to your own point of view?

• Our society needs serious reforms (structural and systemic change)

- Our society needs gradual reforms which preserve the existing system
- Our society has to be protected from the forces who want to change the current order
- Don't know/No answer

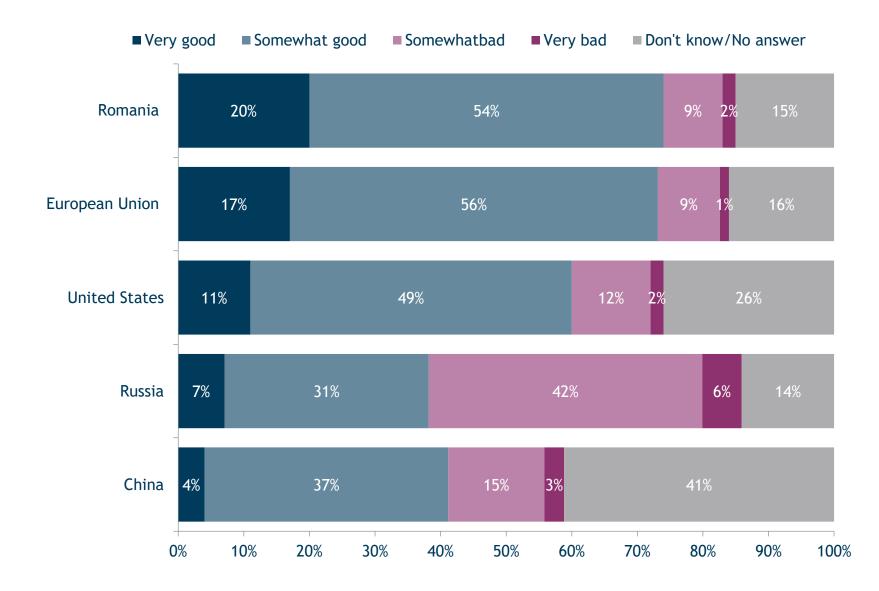


### **International Relations**



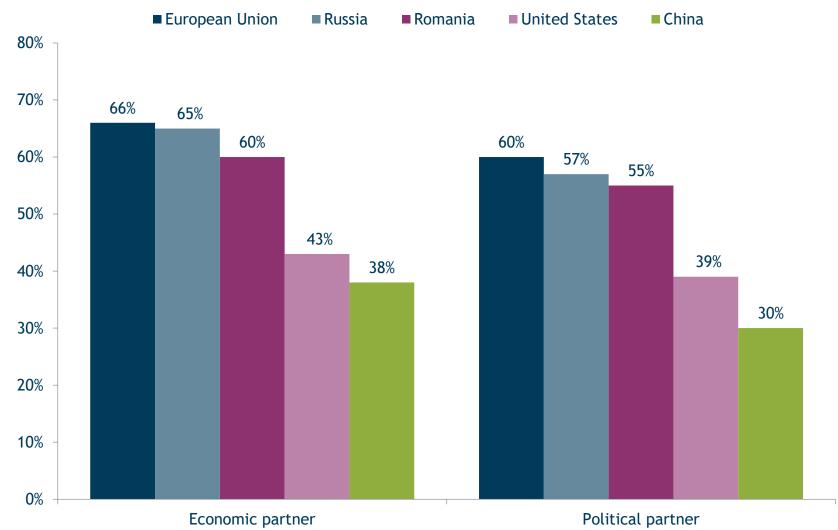
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### How would you rate the current relations between Moldova and...

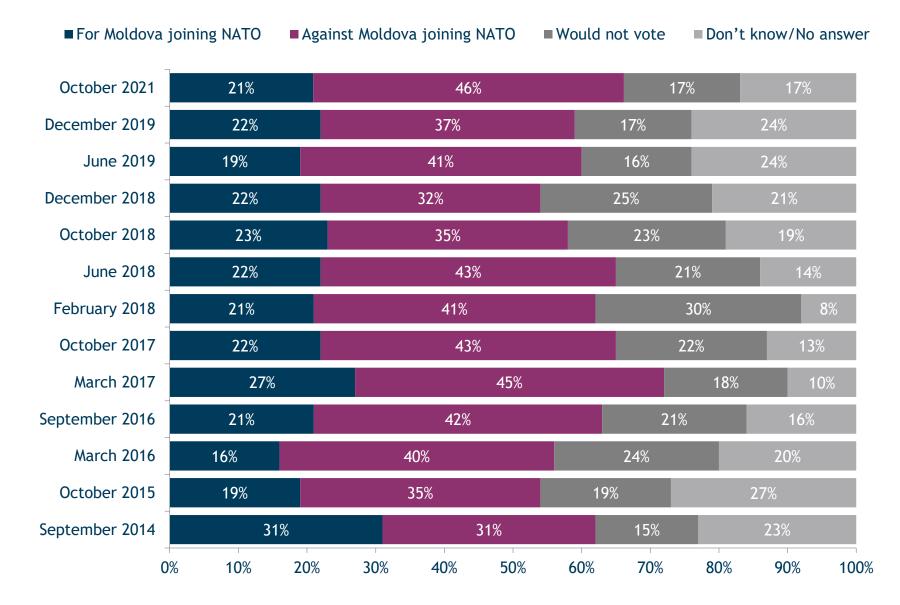


# Which of these countries do you consider to be the most important economic partner(s) and political partner(s) for our country?

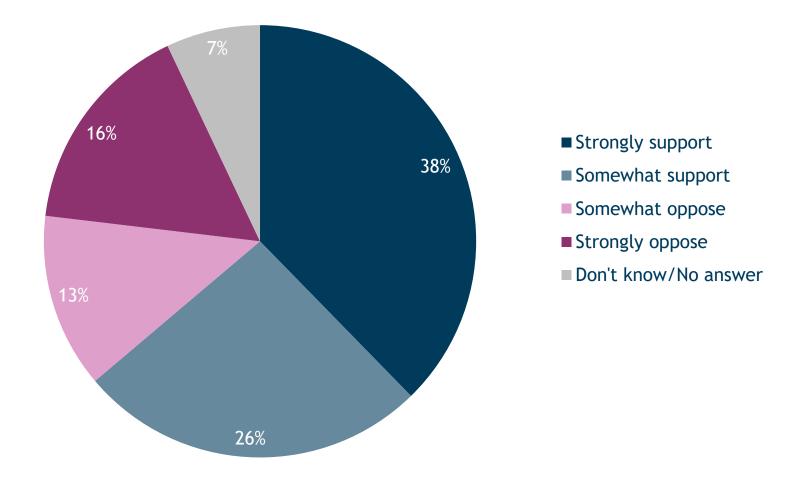
(Respondents evaluated each country/organization separately as to whether they were among the most important or not)



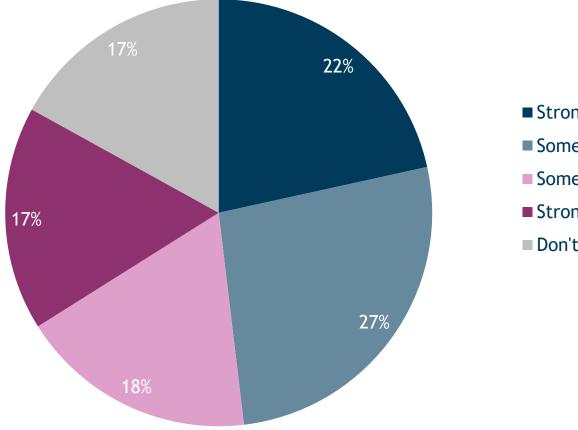
## If a referendum was held today on Moldova joining NATO, how would you vote?



# Do you support or oppose Moldova becoming a member of the European Union in the future?



Do you support or oppose Moldova becoming a member of the Customs Union/Eurasian Union in the future?



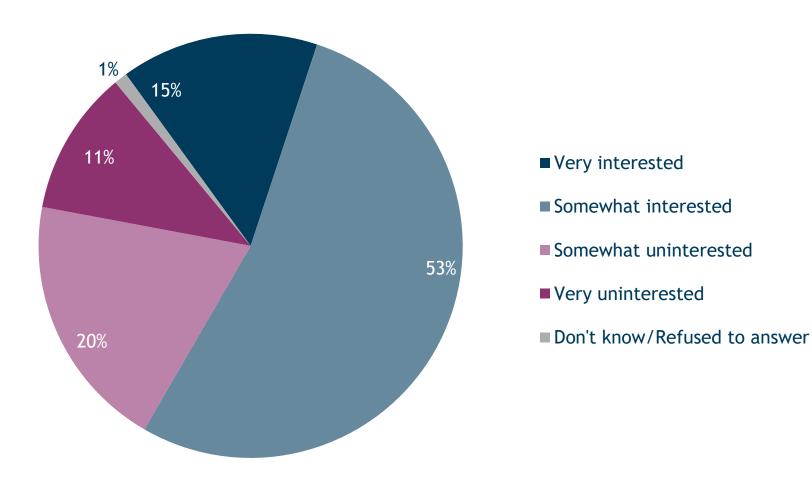
- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know/ No answer

### Sources of Information



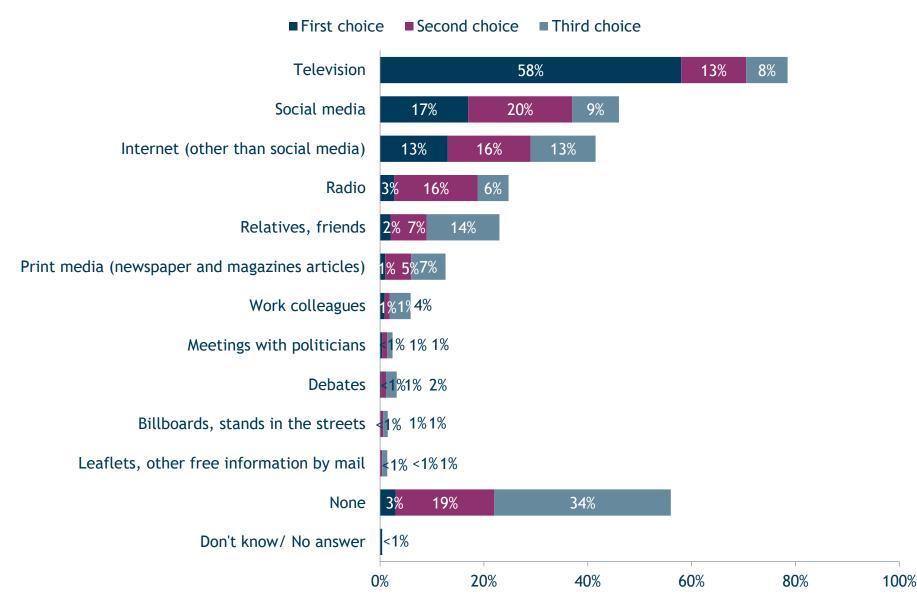
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## How interested or uninterested are you in political news and information?

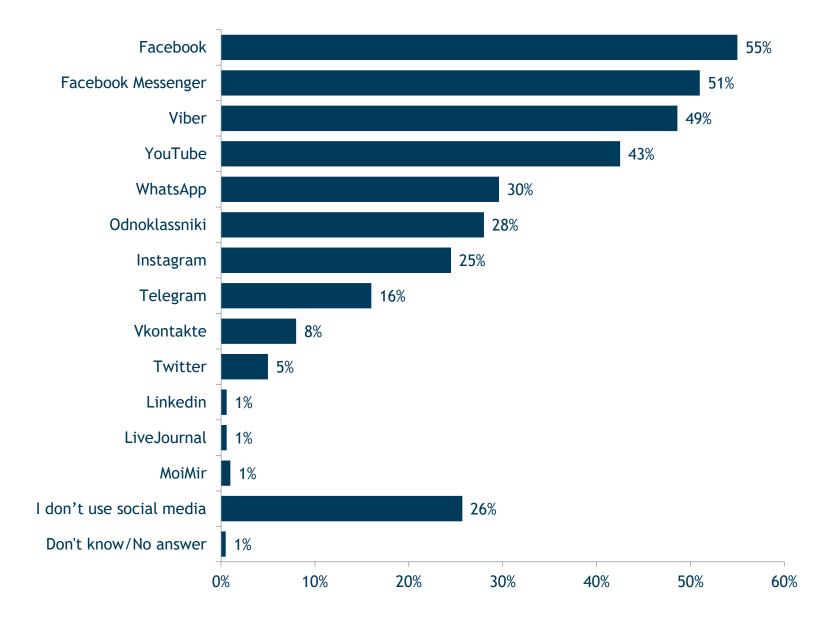


# Which sources of information do you use most frequently to gain political news and information?

(Respondents permitted to supply three answers)

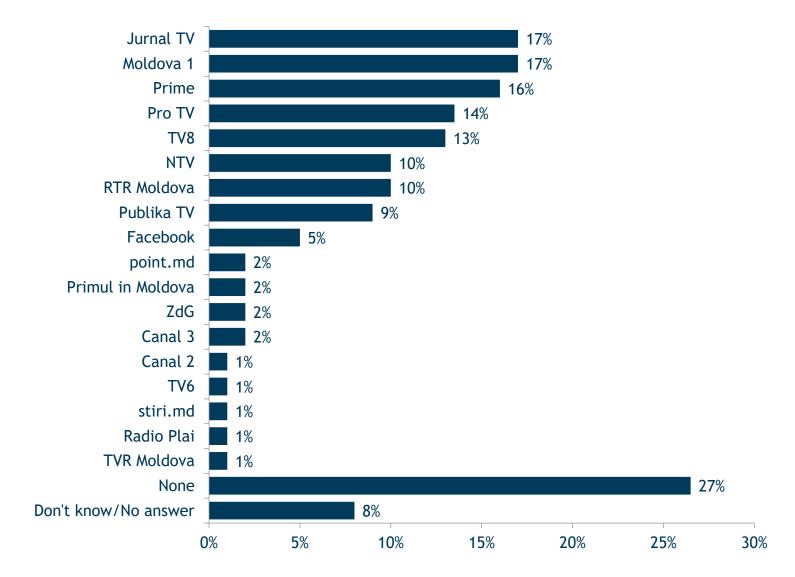


### Do you use any of the following social media sites?



# Which specific media outlets, such a specific TV channel, radio station, newspaper, website etc. do you consider most trustworthy for political news and information?

(Respondents permitted to supply three spontaneous answers; media outlets mentioned by at least 1 percent of respondents are displayed)

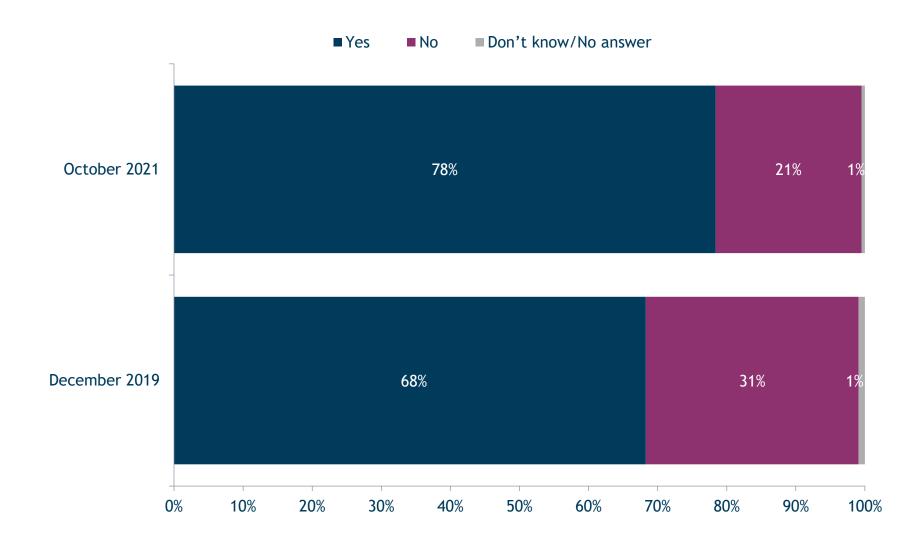


#### How often do you use the internet?

■ Every day ■ 5-6 days a week ■ 3-4 days a week ■ 1-2 days a week ■ Less often ■ Never ■ Don't know/No answer

October 2021	64%							61 <mark>%3</mark> %	18%	1%	
December 2019		49%			1	16% 4%1 <mark>% 6% 24</mark> %			24%		
June 2019		49%				3% 5% <mark>3% 5%</mark> 35%					
December 2018		47%					4% 7% 33%				
October 2018		43% 42						34%		1%	
June 2018		49%					%	32%	/ 0		
February 2018		49%				<mark>% 2% 4%</mark> 36%					
October 2017		46%				<b>3% 5% 38%</b>					
March 2017		40%		8%	6% 3%	6%		37%			
September 2016		38%		6%	5% 3% 5%			42%		1%	
March 2016	3	5%	6	% 6%	3% 8%			41%		1%	
October 2015	34	4%	6%	6%	4% 4%		4	46%			
September 2014	33	8%	6%	6%	4% 3%		47	%		1%	
June 2014	32	%	6%	6% 4	4% 3%		48	%		1%	
January 2012	23%	4%	4% 4%	11%			52%			2%	
December 2011	23%	4%	4% 4%	8%			56%			2%	
August 2011	18%	6%	7% 6%	14%	6		45%			4%	
February 2011	17%	6% 8	<b>3% 5%</b>	12%			51%			1%	
September 2010	18%	5% 5%	6%	11%			51%			3%	
May 2010	13% 5%	8%	7%	13%			52%			2%	
February 2010	15%	5% 7%	6%	12%			48%			6%	
November 2009	12% 2% 4	% 6%	12%				5 <b>9</b> %			4%	
0	% 10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	

#### Do you own a smartphone that you use to access the internet or apps such as Facebook and WhatsApp?



### Demographics

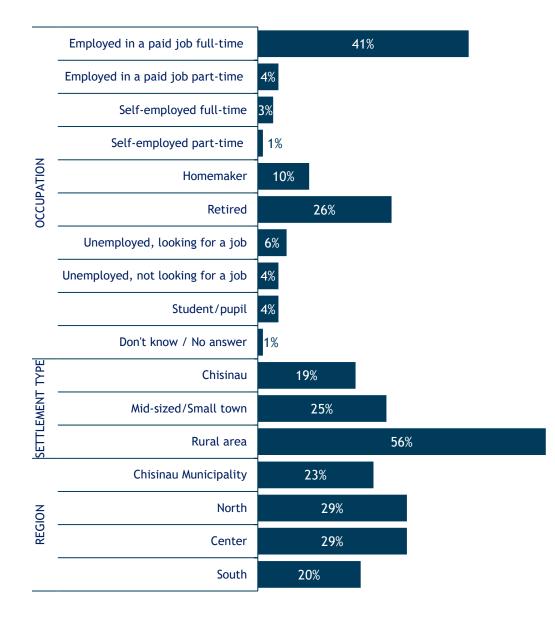


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### Demographics

GENDER	Male		47%	
GEN	Female		53%	
	18-29 years	18%		
AGE	30-49 years	3	37%	
	50 years and older		46%	
	No formal education	<1%		
	Primary school (4 grades)	1%		
	Incomplete secondary school / gymnasium (5-9 grades / former 7-8 grades)	12%		
	Complete secondary school / lyceum (10-12 grades / former 10 grades)	18%		
	Secondary professional (college, med. Schools)	18%		
	Secondary special (professional schools, PTUs)	23%		
	Incomplete higher education (bachelor - 3 years)	22%		
	Complete higher education (master)	5%		
	PhD, post PhD	<1%		
	Don't know / No answer	<1%		

### Demographics



### Center for Insights in Survey Research 202.408.9450 | info@iri.org www.IRI.org | @IRIglobal





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