



MANAKIN
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BIOSECURITY AND SELFCARE


COVID 19 - SARS COV 2



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COVID-19 O SARS-CoV

The coronavirus 2019 (COVID -19) is a respiratory disease caused by the SARS-CoV virus. It has spread around the world, generating an impact in terms of mortality, morbidity and the response capacity of the health system. Likewise, it could affect every aspects of daily life, social and economic activities as well, including travel, tourism, food supplies, culture, and finance markets among others. In order to reduce the impact of COVID-19 outbreak on tourist activities, it is important that we all incorporate the following prevention measures:



Daily testing of all participants: we will keep daily record of body temperature using a digital thermometer and we will ask some questions, please let us know if you feel any symptoms.

Remember to wash or disinfect your hands at least every 2 hours. At your arrival in the country, Manakin Nature Tours will give you a biosafety kit that includes glycerinated alcohol, antibacterial gel, face masks and antibacterial wet towels. However his highly recommended to always carry your personal kit once the tour begins.

Hand washing and disinfection should be done after contact with any surface that might be contaminated for example: door handles, handrails, door locks, doors, tables, counters, corridors, televisions, phones, desks, computers, after using the bathroom or handling money.

In addition, wash hands with soap and water when the are visibly dirty, before and after using the toilet, before and after eating, after sneezing or coughing, before and after wearing a mask and before touching your face.

The use of a face mask is mandatory at all times. It is required in places such as: airports, transportation, social areas at hotels, restaurants, bathrooms, supermarkets, stores and shopping centers among other public places.

Your equipment is for personal use and you must avoid lending or exchanging them. In the case of the ground telescope, the guide in charge will frequently sanitize it as it is for shared use.

Avoid handshakes or hugs when you arrive somewhere. Remember that everyone needs to practice the same social distancing rules.

Social distancing should be practiced as much as possible. Our guide will choose isolated paths and remote places with as little traffic as possible for our activities. Remember to always use your face mask.

The guides constantly promote that clients and service providers comply with biosafety protocols and hygiene practices (social distancing, use of face mask and constant disinfection of equipment and elements that are manipulated) during tour activities.

Promote good breathing habits including covering your mouth when coughing and sneezing (coughing etiquette) during the tour activities.

If you recommend other hygiene and disinfection measures, please suggest it to the provider at any time.

Remember that every place and/or services have their own protocols, which we must follow. The Manakin Nature Tours leader will be reporting on any particular change in the conditions.

CORRECT USE OF THE FACE MASK



Make sure your hands are clean before wearing the face mask.



You must completely cover the mouth and nose.



Avoid touching mask while wearing it



You must take it off from the side elastics.



Save it and wash with soap to re-use



Wash your hands after throwing it away.

RECOMMENDATIONS

- Do not touch the mask during use. In case it is required to do so, please wash your hands before and after handling
- The mask should be removed and discarded if it is torn, dirty or wet.
- Keep the mask in its original packaging or sealed bag before use.
- the face mask is reusable after washing and disinfection.

Remember that masks are effective only if combined with a frequent and rigorous hand washing for at least 40 seconds.

CLOTH FACE MASK

- 1 Remember that it is for personal use.
- 2 Always use it in the same orientation, do not swap sides.
- 3 Wash it before each use.
- 4 When removing it, grab only the elastic bands that hold it and push it forward.
- 5 Immediately wash your hands with soap and water rigorously for at least 40 seconds.



For both clinical and fabric masks, avoid leaving them unprotected in bags or pockets, or on any surface such as tables, shelves, among others, as they can become contaminated or damaged.

RECOMMENDATIONS

- *Should not be use by: children under 2 years of age, people with respiratory problems, people unable to remove it without assistance.*
- *After use, it should be kept in a closed bag until washing. It is recommended that it be done regularly, using soap and water.*
- *Can be washed and dried without affecting its shape*
- *Can be used throughout the day.*

IF SOMEONE HAS SYMPTOMS

What happens if a participant, the guide or the driver presents symptoms or is suspect for COVID-19 during the tour?

Report the situation immediately to the Manakin Nature Tours guide.

1

The suspected person must carry out preventive isolation in the lodging in which he/she is located, as well as the rest of the group that was in close contact.

2

The guide will immediately report the situation to the health and insurance providers.

3

The guide will arrange with the insurance company a medical assistance video call to determine the need to verify the client's diagnosis.

4

If during the medical assistance video call, the doctor determines that the test for COVID-19 should be made, the nearest medical assistance center will be located to perform a house test if possible. While the result is determined, the client and the group should remain isolated.

5

The customer's emergency contact provided in the trip database will be notified.

6

IN CASE THAT THE SUSPECT IS POSITIVE FOR COVID 19

The protocol of the health authorities of the area must be performed for the respective health service and immediate isolation.

All providers with whom the client has had contact will be informed to establish an epidemiological fence with the health secretariat of the zone.

There will be total isolation in the lodging place and movement restrictions for the whole group.

The rest of the clients in the group will be monitored on their health status and the mandatory quarantine will be applied.

Rapid COVID diagnostic tests will be suggested for each client and all personnel involved in the operation of the tour.

Logistical support and advice will be given to meet the particular needs that the patient requires.

Customer support will be provided in rescheduling services and their health progress will be monitored.

PRIOR TO THE TOUR

Manakin Nature Tours has designed a 13 step protocol to be followed at the time of our client's arrival, which would be carried out as follows

1

Prior to the client's arrival in Colombia, a virtual meeting will be held to explain biosafety protocols and their handling. They will be sent an informative company brochure about the measures to be taken in each place and the Contagious Preventive Diagnosis Form (CPDF) for customer's prior visit to the country, which must be completed by each of the passengers.

2

The passenger must have a PCR test with a negative diagnosis within 96 hours from the collection of the sample that must be delivered to Migración Colombia upon arrival in the country. For this test, you must take into account the time of arrival in Colombia and its passage through customs, so that the test does not exceed the 96 hours established by the Colombian National Government. It is very important that the test be prepared by an authorized laboratory in your country that provides you with an official document with the result issued by this laboratory.

3

The passenger must compulsorily fill out, prior entering the immigration control posts, the pre-registration 'Check-Mig', which can be found on the website www.migracioncolombia.gov.co The process can be done 24 hours in advance and up to 1 hour before the trip.

4

For domestic flights, you must take into account the following regulations:
The use of a mask is mandatory from the entrance to the airport, during the flight, and at the port of arrival, regardless of the duration of the entire journey.
For medium and long duration flights (more than 2 hours) it is recommended to have multiple masks to replace them during the journey. For short flights, a single mask is enough.

The Ministry of Health or where appropriate the Health Secretariats, will always be able to carry out specific epidemiological measures according to the risks that exist, this will depend on the evolution of the pandemic in Colombia and the country of origin.

The passengers must remain in their assigned seat throughout the flight.

The full version resolution can be consulted at www.minsalud.gov.co

5 The guide that receives the group will meet previously with the assigned transporter. The testing methods and temperature taken with digital thermometer will be applied and the data will be recorded in the Daily Health Condition Report Format (DHCF).

6 The guide will verify the biosafety protocols compliance in the transport vehicle, checking that it has the respective signaling elements on chairs to guarantee social distancing, and to check the cleaning and disinfection record prior to service.

7 At the welcoming, the guide will disinfect hands and shoes with glycerinated alcohol (minimum 70% and maximum 95% concentration). Before boarding the vehicle, the temperature will be taken and everyone will be asked about his or her health status to immediately be recorded in Daily Health Condition Report Format (DHCF).

8 The carrier will disinfect the luggage with a 0.5% concentration hypochlorite solution, by spraying before placing it in the trunk or luggage carrier.

9 Everyone will board the vehicle and proceed with the transfer to the hotel. During the tour, the instructions on biosecurity measures during transport will be reiterated. A review of the documents provided by the carrier in each vehicle will take place as well.

10

In the vehicle there will be a reminder about the logistics and biosafety protocols of transport, accommodation and the check-in procedure. The guide will ask if you have read the information leaflet for compliance of biosafety protocols that has been previously sent to you and will resolve doubts and questions about it.

11

Upon arrival at the accommodation, the protocols of the establishment will be followed and all clients will be summoned to the welcome orientation, which will be held in one of the safe social areas provided by the accommodation establishment.

12

The guide will deliver the disinfection kit, which includes: face masks in sealed individual packaging, glycerinated alcohol in spray bottle (minimum 70% maximum 95% concentration), antibacterial gel in personal bottle, single-use towels and disposable disinfectant wipe sachet with alcohol-based antiseptic solution (isopropanol 70%). Each client must be responsible for the biosafety kit. However, it is recommended to carry your own biosafety kit.

13

We carry out our usual welcome orientation where, as an extraordinary measure, we make a detailed reminder of all the biosecurity measures. We give indications of the next day's activities and we invite you to enjoy in a safe manner the wonder of Colombia and our birds.

FIELD PROTOCOLS

Manakin Nature Tours has designed a 10-Step protocol to be performed when carrying out field activities and a series of recommendations that will ensure the safety of clients and operational personnel:

1 At the first meeting of the day, the guide will perform the self-examination and then take the temperature of the clients, the carrier and him or herself, which will be immediately record in the Daily Health Condition Report Format (DHCF).

The guide will fill out the vehicle's cleaning record form and verify that it is disinfected and in optimal conditions so that the group can board.

3 The conveyor will disinfect the luggage and other items that customers and operations personnel bring with them to the hold, by spraying with hypochlorite at 0.5% concentration. You must have glycerinated alcohol (between 70% and 95% concentration) and some disposable towels only for this disinfection. Clean the equipment with an alcohol-based antiseptic solution (isopropanol 70%), disposable disinfectant wipe and carry out the disinfection at minimum three times a day.

Hands and shoes will be disinfected with glycerinated alcohol at a minimum of 70% maximum at 95% concentration before boarding the vehicle. A general reminder of the biosecurity measures will be made. It will be reported whether complementary measures need to be taken at the places we visit and it will be verified that all participants have their respective PPE.

5

When arriving at the place where activities take place, the established biosafety protocols will be followed. If it is a place with an infrastructure, the guide will do the respective check of compliance with the security protocols, which will be recorded in Protocol Compliance Verification Format (PCVF); If the place does not have any physical plants, the activity is carried out directly.

6

At snack time in the field, each participant will be given an individual pack of food previously disinfected and prepared under the correct biosecurity measures.

7

Each time the participants board the vehicle, their hands and shoes will be disinfected with glycerinated alcohol at a minimum of 70% maximum at 95% concentration solution.

8

When eating food in restaurants, the guide will make sure that all the disinfection protocols are performed on the participants and that all biosecurity measures are guaranteed. In the same way, the guide will verify the establishment's protocols that will be immediately registered in the Protocol Compliance Verification Format (PCVF)

9

Upon returning to the hotel or arriving at the place of lodging, the establishment's protocols will be followed and the guidelines to be followed during the rest of the day will be given.

10

The day will come to an end with the participants leaving their rooms and disposing of the presumably dangerous waste in the place that the hotel has for it.

BIOSECURITY MEASURES



Constantly sterilizing our equipment.



Having an appropriate distancing with others.



Avoiding hand contact.



Constantly monitoring symptoms.



Using a mask as a mandatory measure.



Frequently sanitizing hands.

At Manakin Nature Tours we have designed these recommendations based on national and local regulations, by following them you will help us have a safe and unforgettable trip At Manakin we care about you.



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