

BILLING for <u>ANESTHESIA PROFESSIONAL SERVICES of HOUSTON</u> Provided by ALLCARE CLINICAL

Dear Patient:

This letter is to inform you of AllCare Clinical (AllCare) billing practices on behalf of Anesthesia Professional Services of Houston at Medical Center Endoscopy, LLC. Your Anesthesia Provider will accompany you throughout your entire procedure and ensure your comfort and safety by customizing your anesthesia plan based on your physical status. AllCare will bill for these Anesthesia Provider services separately from Medical Center Endoscopy, LLC, the Gastroenterologist performing your procedure, and possibly other healthcare providers involved in your care.

As a courtesy, AllCare will bill your primary and/or secondary insurance company for your anesthesia services and make every effort to get your charges paid. However, if your insurance company deems the anesthesia charges or the services of the anesthesia provider not medically necessary or non-covered according to its policies, you will be billed at the current self-pay rate.

For all in-network carriers AllCare will receive payment with an Explanation of Benefits (EOB), which will explain any co-payments or deductibles owed by you in accordance with your insurance carrier. You will be responsible for paying the co-pays and deductibles as required by your insurance carrier.

For all out-of-network claims, AllCare cannot determine the payment your carrier will make and therefore is unable to accurately quote the portion of the payment for which you will be responsible. AllCare will make every effort to collect all the payments directly from your insurance company. As soon as the EOB is received, AllCare will be able to make that determination and will invoice you the amount you owe according to the EOB. Sometimes for out-of-network claims, the insurance carrier may send the payment and EOB for your anesthesia services directly to you. If the payment is sent directly to you, please call AllCare at 800-692-6428 for instructions about how to send the payment to AllCare to clear your account.

Patients with no insurance coverage will be billed at the current self-pay rate. If you wish to pay for services and not submit a claim to your insurance carrier, please contact AllCare at 800-692-6428 to discuss payment options.

If you are classified as indigent-status, please send AllCare (at the address below) a copy of the letter from your State authority indicating your indigent-status. Any amounts owed by you under the EOB will be assessed and adjusted as appropriate.

If you have any questions concerning your <u>Anesthesia Professional Services of Houston</u> bill for procedures at Medical Center Endoscopy, LLC, please contact AllCare's billing office at **800-692-6428**.

Please mail payments, EOBs, and correspondence to:

AllCare Clinical PO Box 301715 Dallas, TX 75303-1715