

Social media community guidelines

These guidelines apply to those visiting and interacting on the official social media platforms of the NSW Department of Climate Change, Energy, the Environment and Water (the department):

- [Facebook](#)
- [Instagram](#)
- [LinkedIn](#)
- [X/Twitter](#)

Acceptable behaviour

Members expect a place that is respectful, reliable, relevant and safe. We may hide or delete posts that moderators consider to be:

- abusive, offensive or unlawful. Harassment, bullying or provoking other community members, swearing, derogatory language and expression of views that are racist, sexist, homophobic, predatory or sexually explicit are not acceptable.
- potentially defamatory or that violate privacy laws.
- political in nature. While we welcome the discussion of policies and initiatives, it is not the place to discuss political parties and personalities. As a public service agency, we're apolitical and unable to respond to political commentary.
- misleading information or misinformation. Information that is false, unfounded or misleading, whether intentional or not, will be removed.
- an infringement of intellectual property rights. Respect and acknowledge original creators when sharing content.
- promotional. We do not accept advertisements, requests to endorse commercial products or services or soliciting donations.
- spam or harmful. Copied and pasted, duplicated or off-topic posts will be removed. We do not tolerate posts containing links to harmful or suspicious websites or applications.

- personal details. As these are public pages, we will remove any posts that contain private information or personal details, such as email addresses or phone numbers.
- a violation of the platform's terms and conditions

If you breach any of the above guidelines, we may also block your account.

To create meaningful and valuable discussion, please stay on topic when commenting on posts to the page.

Privacy

The department is bound by the Information Privacy Principles (IPPs) under the *Privacy Act 1988* with respect to collection, use and disclosure of personal information, and we will only record your email address and personal information if you supply it to us, either by sending a message or completing and submitting a form.

These guidelines were updated in March 2024.