

# Customer Onboarding

Persistent's Customer Onboarding is the all-in-one to streamline, accelerate, and risk-proof the customer onboarding process all-in-one solution. The application classifies the customers into different categories, thus providing different mechanisms to capture information for each customer's classification. Accelerate the risk-profiling based on configurable risk factors and weightage for different customer categories, account types and other key factors. Auto determines Simplified Due Diligence (SDD) and Enhanced Due Diligence (EDD) for the client based on Product Type, Client Type, Channel and Geography.

## Customer Onboarding

Onboard and retain customers using the industry's most efficient solution.

### Easy to Adapt and Use

Singular view of Know Your Customer (KYC) data and document collection. Provides an integrated and singular view of customers' data and allows document collection for verification.

### Configurable Dashboard

Provides complete monitoring of the customer onboarding process with a highly configurable dashboard. Managers can drill down to any case in the dashboard. Weightage for different customer categories, account types and other key factors.

### Power of Appian

Utilizes the power of the Appian workflow engine to ensure a smooth configurable workflow. Easily configurable rules enable business users to configure workflow sequences.

### Customer Analytics

Boost data accuracy with identifying prospective customers from the existing customer database.

### Easy Integration

Easy integration with multiple sources of data for identification and verification of customers.

### On Demand Mobility

Accessible on Android and iOS devices, giving you the freedom to work from anywhere.

## About Persistent

Persistent Systems (BSE & NSE: PERSISTENT) builds software that drives our customers' business; enterprises and software product companies with software at the core of their digital transformation.

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