

Revenue Cycle Optimization

Manage referrals, pre-authorization, eligibility verification and claims submission.

Healthcare systems face significant Revenue Cycle Management challenges, especially with revenue leakage due to missed referrals, lack of prior authorizations, incorrect claims verifications, delays in the approval process, and data inconsistency. These are leading to delays in collections, write-offs, additional adjudication efforts impacting the bottom-line. These issues originate from disjointed process workflow, poorly designed processes, legacy systems, and manual operations.

Persistent and Appian have partnered to offer a simple solution to automate and optimize your revenue cycle process for patient referral, eligibility check, and prior authorization. Revenue Cycle Optimization (RCO) solution is helping health systems save millions in radiology, high-value medication.

Solutions, Benefits and Business Impact

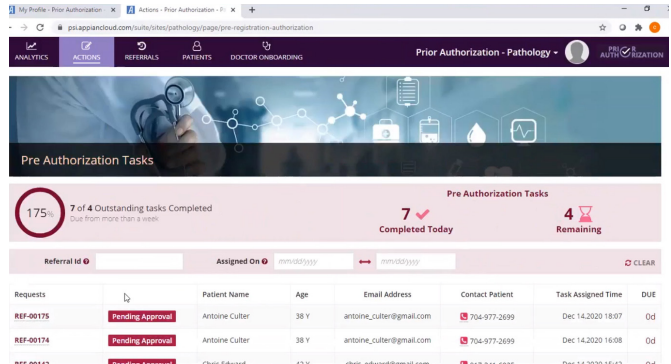
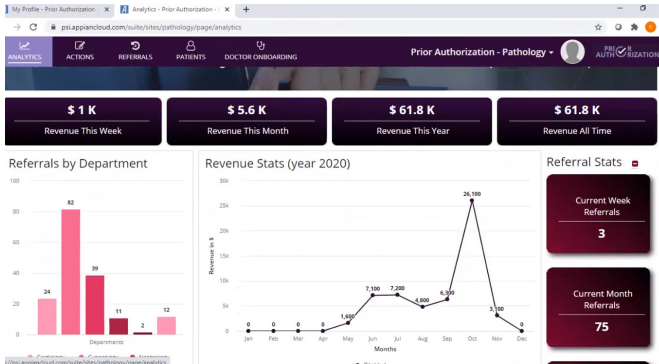
Solutions	Benefits	Business Impact	
Automated Patient Referral	Manage all referrals from a single dashboard	3x Increase in referral conversions	100% Automated workflow
Prior Authorization	Reduced denial or delay of payments	50%+ Faster payments	3x Reduced wait time
Automated Claims and Clearance	Automate end-to-end claims and clearance process	< 5% Reduced denials	95% Reduced rework
Appointment Scheduling and Management	Self Service appointment booking and rescheduling with reminders	100% Automated	

Value Proposition

Easy to use interface for health system team to interact with primary care provider and patient

Deliver better experience with automated eligibility checks, medical necessity checks

Simple and automated end-to-end process flow to manage referrals, pre-authorization and schedules for your health system



Revenue Cycle Optimization build on Appian

PoC and Timeline



Ready to explore how we can transform your revenue cycle optimization needs quickly and efficiently? Visit persistent.com and request a demo and ROI assessment for your organization

About Persistent

With 12,000+ employees around the world, Persistent Systems (BSE & NSE: PERSISTENT) is a global solutions leader delivering digital business acceleration, enterprise modernization, and next-generation product engineering across industries and geographies. Uniquely combining technology innovation with process transformation, we drive transformational programs with industry leaders to deliver patient-centric care.

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