



**Volcano Monitoring and Eruption
Prediction Division (VMEPD)**

External Services



11. Catalogue: Volcano Information

This refers to volcanological data that include, but are not limited to, processed geophysical, geodetic and geochemical data generated by the Volcano Monitoring and Eruption Prediction Division (VMEPD).

Office or Division:	Volcano Monitoring and Eruption Prediction Division (VMEPD)			
Classification:	Simple			
Type of Transaction:	G2C - Government to Citizen			
Who may avail:	All			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Filled-out Request Form		Third Floor, Room 308, Volcano Monitoring and Eruption Prediction Division (VMEPD)		
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CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Fill-out a request form.	1. Check request form if all fields are filled-up 1.1 Start processing the request	No charges for data request Audited volcano monitoring data is also freely available via the online database. Local Active Volcanoes Archive or LAVA	Three (3) working days	Maricel L. Capa, Senior Science Research Specialist, Volcano Data Management Section
2. On the 3 rd working day, claim the Volcano Information, showing the Official Receipt as proof that the claimant is the requesting party or its authorized	2. Issue the document requested to the client 2.1 Give the Stakeholder Satisfaction Form to the client			



representative				
3. Fill out the Stakeholder Satisfaction form and submit.	3. Receive and check if the Stakeholder Satisfaction Form is properly and completely filled-out			
	TOTAL		Three (3) working days	



12. Certification: Volcano Current Status, Others

Short-term Volcanic Hazards-these are hazards posed by volcanoes which are showing signs of growing unrest or is erupting. As the volcano's status is raised from Alert Level 0 to Alert Level 1 or higher, the Volcano Monitoring and Eruption Prediction Division (VMEPD) regularly issues volcano bulletins or advisory as needed.

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1. Filled-out Request Form		Third Floor, Room 308, Volcano Monitoring and Eruption Prediction Division (VMEPD)		
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CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Fill-out a request form	1. Check request form if all fields are filled-out. 1.1 Start processing the request	No charges are imposed for volcano status certifications.	Three (3) working days	Ma. Antonia Bornas, Chief SRS
2. Claim the Certification showing the Official Receipt as proof that the claimant is the requesting party or its authorized representative	2. Issue the document requested to the client 2.1 Give the Stakeholder Satisfaction Form to the client.			
3. Fill-out the Stakeholder Satisfaction form and submit	3. Receive and check if the Stakeholder Satisfaction Form is properly and completely filled-out			