

POAM-ELECTRONICS WARRANTY CERTIFICATE

POAM Electronics products are guaranteed for 12 (twelve) months against defects in material or workmanship. The warranty runs from the purchase/delivery date. During the warranty period, **POAM-Electronics** will repair or replace, free of charge, defective parts due to defects in material or manufacturing. All repairs, alternations and/or replacements shall be carried out at **POAM-Electronics** plant or at the authorized aftersales service centers at the following conditions:

- a) Transport, packing and freight costs are at buyer's charge. The product shall be returned to **POAM-Electronics** or to the authorized after-sales service center, carriage free, duly packed. The product is carried at buyer's risk.
- b) The warranty does not apply to products which have been disassembled, repaired or tampered with by not authorized personnel, or when the serial number has been forged or removed.
- c) No compensation or indemnity under any kind will be acknowledged for damage resulting from negligence or misuse, for injury and damage due to use or misuse of the product, for poor operation of the appliances connected to **POAM-Electronics** product or for immediate or indirect damage caused to the powered equipment. No compensation will be as well acknowledged for damage caused to the buyer due to production stops.
- d) The spare parts are available to buyer for all the equipment supplied by us for a period of at least ten (10) years or more after delivery.
- e) All disputes arising out of or in connection with the present terms shall be finally settled under the Rules of Arbitration of the Chamber of Commerce of United Kingdom, by one or more arbitration appointed in accordance with the said Rules.