



ABN 84 146 596 821

### **PRIVACY POLICY**

Rangeland Quality Meats is strongly committed to protecting the privacy of our customers. This statement explains our policy on the processing of our customers' personal information.

We will hold your personal details on our internal system. We do our best to ensure the security of your details by using up to date industry practices to guard against unauthorised access, use, disclosure or loss.

It is possible to view our site without providing any personal details. However, without registering your details you will not be able to order from us.

We will only ask for personal information from you where it is necessary for us to provide our service to you. We will only collect information where it is specifically and knowingly provided by you. For example, we will ask for your name, email and delivery address, telephone number and payment card details when you register with us or place an order. We will use this information to process your order and payment. If you default on payments, we may disclose your relevant details to debt collection agencies.

We may also review the products you buy using our online service to enable us to give you information about products and services that you may be interested in.

We keep a record of your emails to us to assist in our management of your account with us.

The only other circumstances when we may provide details, from which you are identifiable, to third parties, are where we are required to do so by law, in order to administer your order to our suppliers who process data on our behalf.

We may occasionally need to contact you to enable us to fulfill your order correctly. On such an occasion, we will normally try to reach you by telephone or email.

From time to time, we may also send you a letter, email or other communication, telling you about new products or special offers offered by us. We may ask for your feedback to improve our products and services. If we send you emails about products and services, we will provide a link that you can click on to change your preferences and to "unsubscribe" from promotional emails. If you do any of these things, we will honour your preference.

More information on Privacy Legislation is available from the Federal Policy Commissioner at [www.privacy.gov.au](http://www.privacy.gov.au)