

# ELECTRICAL SAFETY RECALL

**240V AC Powered Sliding Gate Opener Motor suitable for gates up to 1200kg  
Richmond Wheel & Castor Model GTR156**



## **IDENTIFICATION:**

The gate motor assembly is mounted on a metal frame and has a plastic housing covering the motor and electrical components.

The gate openers were sold between 01/11/2017 and 30/09/2022 at Bunnings, Richmond Wheel & Castor Co. and AdMerch. This recall does not affect any other models.

## **DEFECT:**

The main supply cord may be incorrectly wired to the power terminal block.

## **HAZARD:**

Risk of electrical shock causing serious injury or death.

## **ACTION REQUIRED:**

Consumers should open their gate and immediately discontinue use of the GTR156 powered gate opener and unplug it from the power supply. Consumers should visit the Richmond Wheel and Castor website to download instructions on how to operate their gate manually and what steps to take to confirm if their gate motor is affected. Consumers should visit our <https://www.richmondau.com/gtr156-safety-check/> to access instructions.

Consumers can obtain assistance in identifying if their gate motor is affected by this recall by uploading pictures of their gate motor at our <https://www.richmondau.com/gtr156-safety-check/> and follow the instructions as directed. A service technician will contact you once they have reviewed the images provided.

Richmond Wheel & Castor Co. will respond to all consumers confirming if their gate motor is affected or not. If affected arrangements will be made for a technician to visit consumers and carry out the necessary, repair onsite.

## **For further information**

Please contact Richmond Wheel & Castor Co by phone on 1300 474 246, email at [gatesupport@richmondau.com](mailto:gatesupport@richmondau.com) or via the website <https://www.richmondau.com>

See [www.productsafety.gov.au](http://www.productsafety.gov.au) for Australian product recall information