



Dear Homeowner,

Recently, the Federal Government mandated that municipalities must find out where lead services are located throughout the community to begin the process of eliminating them.

What Is a Water Service Line and Who Owns It?

A water service line is the pipe that runs from the water main to a home or building's internal plumbing. They are the pipes that carry water from the Water District's watermain in the street into homes and other buildings. In Roxbury/Grand Gorge/Denver, the water service lines are owned by the individual property owners, from the water main in the street to the water meter in the home.



Steps to Check Your Service Line

Materials Needed: Key or coin, strong magnet

- Find the water meter on your property. This can be in a basement, crawl space or other exterior wall.
- Look for the pipe that comes through the wall of your home and connects to the meter.
- Use a key or coin to gently scratch the pipe like you would scratch a lottery ticket. If the pipe is painted, use sandpaper to expose the metal first.
- Place the magnet on the pipe to see if it sticks to the pipe.
- Determine your pipe material and fill out the survey.



IF YOUR PIPE IS COPPER:

The pipe may appear dull brown on the outside but will be the color of a bright penny if gently scratched. Magnet won't stick.



IF YOUR PIPE IS LEAD:

The pipe will appear dull and soft but will turn a shiny silver color when scratched. Magnet won't stick.



IF YOUR PIPE IS GALVANIZED STEEL:

The scratched area will remain a dull gray. If you have a galvanized steel pipe, you may still have a lead gooseneck on your service line. Magnet will stick.

Questions?

Please contact the Town of Roxbury Water District Chief Operator, Chris Mattice, at 518-366-7880.

Take Our Survey

We are surveying all homes built prior to 1986 to identify existing lead service lines. Please complete a brief **Water Service Line Material** survey to determine the material composition of your water lines.

Please Fill out the Survey on the next page and either mail to:

Town of Roxbury Water Department, PO BOX 189, Roxbury NY 12474.

Or Email cmattice@lvdvoperations.com

Roxbury/Grand Gorge/Denver Service Line Material Survey

Please Fill out the Survey and either mail to:

Town of Roxbury Water Department, PO BOX 189, Roxbury NY 12474.

Or Email cmattice@lvdvoperations.com

Name: _____

Water Account # if known _____

Street Address _____

Email: _____

Phone Number: _____

Signature: _____

What is the material of your service line connected to your home?

Check the one that applies to your service line.

_____ Lead

_____ Copper

_____ Galvanized

_____ Black Plastic

_____ PEX

Would you like Water department Staff to inspect your water service line?

____ Yes ____ No