Driving test scheduling principles

How we manage driving test applications

■ In the interest of fairness, driving test appointment invitations will be issued in the following **order**:

1. **Critical frontline workers:** priority customers whose request as a [critical frontline worker](#) has been accepted.
2. **Re-tests:** customers who have failed their test and reapplied. There's a minimum six-week gap between failing your test and being invited for a retest.
3. **Eligibility and application date:** the earlier a customer applied, the sooner they will get an appointment, provided they were [eligible to sit a test](#) at the time they applied.

■ Customers invited to book a test have 10 days to select an appointment. If they're not ready to sit a test, they can hold off booking and re-add themselves to the invitation queue at a later stage.

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