

Welsh Government Learning Grant Further Education 2024/25

Application Notes

We welcome applications in Welsh. If you would prefer to apply in Welsh, a Welsh version of this form is available. Applying in Welsh will not delay your application.

www.studentfinancewales.co.uk/wglgfe

How to use these notes

These notes are split into sections in the same way as the application form, so you can find the information you need faster. You should keep these notes, there's a lot of useful information in here that might come in handy throughout the year.



Where you see this icon in the application form, there's extra **information** in these notes to help you.



Where you see this icon in the application form, it means that you need to send **supporting documents**. These notes will tell you exactly what we need from you. You should send **photocopies** of your evidence unless otherwise stated. We will return any original documents.

What is the Welsh Government Learning Grant Further Education?

It provides funding to help with the costs of your education if you're aged 19 or over. If you're studying full-time you could get payments of up to £1,500 a year or, if studying part-time, you could get up to £750 a year.

Getting this grant won't affect any benefits you or your family already receive.

Who can get the Welsh Government Learning Grant Further Education?

You could get this grant if **all** the following statements apply to you:

- You're aged 19 or over on 1 September 2024.
- You meet all required nationality and residency requirements.
- You live in Wales, and didn't move there only for education purposes.
- You live in a household with an income of £18,370 or less.
- You're studying and progressing on an eligible further education course. Courses include Independent Living Skills or, if studying in England, Preparation for Adulthood.
- You're studying a course that involves at least 275 hours of study.

Additional help and information

- For the most up to date information go to www.studentfinancewales.co.uk/wglgfe
- If you need to speak to someone about the Welsh Government Learning Grant Further Education you can call us on **0300 200 4050**.
- You can get copies of any of our forms or guides in Braille, large print format or audio. If you need this, you can request these by emailing your name, address and details of the format you need to brailleandlargefonts@slc.co.uk or call **0141 243 3686**.

Anything else?

If any of your circumstances change during the academic year, you need to call us on **0300 200 4050** and let us know.

If you're applying after the start of your course and your household circumstances have changed in the meantime, please contact us on **0300 200 4050** as we may need additional income information.

Armed Forces

If you, your parent(s) or partner are serving in the armed forces, you must apply for student finance in the UK country where you were ordinarily resident when you/they enlisted unless you are permanently living in another area of the UK.

What you need to do

3 steps to getting the Welsh Government Learning Grant Further Education.



You complete and return your application.

Remember to pay the correct postage and get proof of postage.

We'll assess your application and send you a Provisional Award letter.

If your application is successful this shows how much you could get.



You sign a WGLG FE Agreement.

Once you receive your Provisional Award letter, you need to sign a WGLG FE Agreement at your school or college.

We'll send you a Final Award letter.

When your school or college tells us your WGLG FE Agreement has been signed, this confirms how much you'll get.



You attend your course and get paid.

Getting paid

You'll be paid once each term, directly into your bank, building society or credit union account. You'll need to make sure we always have your most up-to-date account details or we won't be able to pay you.



If you withdraw from your course during the academic year you need to call us. You might have to repay any grant payments you've received.

Section 1 Declarations and consent

Information Usage Summary

Student Finance Wales is the student finance service provided by the Student Loans Company Limited (SLC), funded by the Welsh Government. The Welsh Ministers have transferred certain functions relating to student finance applications to SLC.

The information provided on this form will be used for the processing of the Welsh Government Learning Grant Further Education application by the SLC and any subsequent administration relating to the funding. Each section that asks for your personal data is explained below:

- **Section 2 Student's details** - we will use the information you provide in this section to:
 - work out if you are eligible for WGLG FE based on any previous funding you may have received;
 - identify which family members need to be included in your application so we can work out your entitlement; and
 - contact you or your nominated third party if we need to.
- **Section 3 Your payment details** - we will only use the information you provide in this section if we need to make payments to you or your nominated third party.
- **Section 4 Student's school or college details** - we will use the information you provide in this section to work out if you are studying at a school/college that is eligible to receive WGLG FE.
- **Section 5 Student's nationality and residency details** - we will use the information you provide in this section to work out if you are eligible to receive WGLG FE and to confirm your identity.
- **Section 6 Student's residence history** - we will only use the information you provide in this section to work out if you are eligible to receive WGLG FE based on your residence history.
- **Section 7 Student's independence details** - we will only use the information you provide in this section to work out if you are dependent or independent. This is important because we will then be able to ask you for the specific financial information and/or evidence we need to work out if you are eligible to receive WGLG FE.
- **Section 8 Student financial details** - we will only use the information you provide in this section to work out if you are eligible for WGLG FE based on your household income. This means sharing some of the data with HMRC.
- **Sections 9 Parent(s)/Partner financial details** - we will only use the information your parent(s)/partner provide in this section to work out if you are eligible for WGLG FE based on your household income. This means sharing some of the data with HMRC.

For further details about the way your information is used, who is responsible for it and the rights you have in connection with it, please refer to our Privacy Notice available online at

www.studentfinancewales.co.uk/fe/privacy-notice

If you don't have internet access, please call us on **0300 200 4050** and we can send a copy to you.

1.2 Authorised third party



By authorised third party we mean someone who is authorised to act and/or receive payments on the student's behalf. Evidence is required such as documentation from a Local Authority or a Power of Attorney. **See 1.2 below.**

We need to see proof that you are authorised to act and/or hold funds on behalf of the student, send us:

- documentation from a public body (for example your Local Authority) or a Power of Attorney confirming that you are authorised to act and/or accept payments on the student's behalf.

Examples include:

- a statement of the student's special educational needs; **or**
- a letter showing you receive Disability Living Allowance (DLA); **or**
- a letter showing Personal Independence Payments (PIP) on behalf of the student.

Section 2 Student's details

2.4 Personal details



If your name has changed from the one shown on your documents, you'll need to also send us proof of your name change, this can be either:

- your marriage certificate; **or**
- a deed poll.

2.7 Marital status



We need proof of your new status.

If you're now separated, send us:

- your conditional order; **or**
- a letter from your solicitor confirming your status.

If you're now divorced, send us:

- your decree absolute; **or**
- your final order; **or**
- your dissolution order; **or**
- a letter from your solicitor confirming your status.

If your civil partnership is dissolved, send us:

- your conditional order; **or**
- your final order; **or**
- your dissolution order; **or**
- a letter from your solicitor confirming your status.

If you're now married, send us:

- your **original** marriage certificate.

If you're now in a civil partnership, send us:

- your **original** civil partnership certificate.

Living with a partner

If you're now living with a partner but have been divorced/separated/widowed or have had your civil partnership dissolved, send us the relevant evidence listed above.

Section 4 Student's school or college details

4.2 Course details



Independent Living Skills courses or, if studying in England, Preparation for Adulthood courses are eligible to receive funding. Courses at level 4 and above are not. Your school or college can tell you if your course is eligible.

4.3 Course start date



If you only give us the month and year that your course starts, we will put the day as being the first of the month.

4.5 Already getting an allowance?



You cannot receive this grant whilst you are currently in receipt or approved for an allowance or equivalent public funding.

If you are found to be in receipt of this grant and either of these funding sources you will have to repay any grant payments you've received.

Section 5 Student's nationality and residency details



EU and EEA nationals

An up-to-date list of all EU and EEA member countries is available at: www.homeoffice.gov.uk



Ordinarily resident

By 'ordinarily resident' we mean that you normally and lawfully live in the UK, EEA, Switzerland and Gibraltar through choice. If you have moved to the UK for education purposes, you must have been ordinarily resident in the EEA, Switzerland and Gibraltar prior to becoming ordinarily resident in the UK.



Break in residency

If you have not been ordinarily resident for the period required, you may still be eligible for funding if you can show the break was temporary and you were planning on returning to the UK. If the break in residency was due to active service in the Armed Forces, you are still considered to be resident in the UK.

Examples of acceptable temporary breaks are:

- gap year
- voluntary work overseas
- parents working abroad on a temporary contract of employment

You need to send us evidence which can include but is not limited to:

- a letter from your learning provider confirming your gap year
- a letter from the employer on headed paper confirming your temporary employment and the dates worked
- a letter from the Armed Forces if applicable
- temporary visas or work permits in addition to the above

You must also be resident in Wales on the first day of the first academic year of your course to be able to get Welsh Government Learning Grant.

If you need to send us your Biometric Residence Permit as evidence for any question in this section, be assured that we will only use it to validate your identity and residency status, no other data from it will be used or stored.

Direct descendants and direct relatives in the ascending line

A direct descendant is the child, grandchild, great-grandchild and so on, of a person. You are a direct descendant of your mother, your grandmother, your great-grandmother, and so on.

A direct relative in the ascending line is the parent, grandparent, great-grandparent and so on, of a person. You are a direct relative in the ascending line of your child, grandchild, great-grandchild, and so on.

5.1 UK national



If you hold a valid UK passport enter these details. This means you don't need to send your passport to us.

If you don't hold a valid UK passport, you need to send us your original birth certificate.

We are unable to accept an expired passport as proof of your identity.

5.2 Irish citizen



You need to send us:

- your original valid ROI passport; **or**
- your original national identity card.

We are unable to accept an expired passport as proof of your identity.

Section 5 Student's nationality and residency details (continued)

5.3 Family member of a UK national

5.4 Family member of a UK national - continued



By family member, you must be the:

- husband, wife, civil partner; **or**
- child or step-child

or other direct descendant of a UK national.

You must send your UK national family member's passport and also send proof of your relationship to the UK national. This may be:

- your marriage or civil partnership certificate; **or**
- a birth certificate showing your name and the UK national's name; and
- the marriage or civil partnership certificate if you or the UK national are a step-child.

If you are claiming student finance as the direct descendant of a UK national, you must be under the age of 21; or a dependant of the person or the person's spouse or civil partner.

You need to give us some details about your identity and residency at question **5.26**.

5.5 Settled or pre-settled status under the EU Settlement Scheme



If you have been granted settled or pre-settled status under the EU Settlement Scheme you need to give us some details about your identity and residency at question **5.26**.

5.6 Child of a Swiss national



You and your parent or step-parent must have been granted settled or pre-settled status through the EU Settlement Scheme. You must be ordinarily resident in the UK, Gibraltar, EEA or Switzerland for three years prior to the first day of your first academic year.

To get student finance as the child of a Swiss national, your Swiss national parent must be resident in the UK on the first day of the academic year of your course. We need a signed letter from your Swiss national parent stating their UK address, and that they live there on the first day of the first academic year of your course. They must also send one of the following documents:

- Bank statement
- Payslip
- Tenancy agreement/mortgage statement
- Utility bill
- Local authority correspondence
- Government department correspondence

You need to give us some details about you and your family member's identity and residency at question **5.27**.

Section 5 Student's nationality and residency details (continued)

5.7 EEA or Swiss national migrant worker



To get student finance as the family member of an EEA or Swiss national who is working, has worked or is looking for work in the UK, you and your family member must have been granted settled or pre-settled status through the EU Settlement Scheme.

As proof of the current employment status of the EEA or Swiss national who is working, has worked or is looking for work, one of the following must be provided as evidence:

- A P60 or a letter from employer if currently working.
- Audited accounts, tax returns or details of income if self-employed.
- A letter from employer confirming the intention to continue working whilst studying.
- P45, P60 or letter from previous employer if currently looking for work or previously worked in the UK.

You must also send us your birth certificate or equivalent as proof of your relationship.

If your child, son, daughter-in-law, child's civil partner or other direct descendant is the worker you must be dependent on them.

If you are the direct descendant of an EEA national, you must be under 21, or a dependant of the person or the person's spouse or civil partner. This does not apply in cases where the EEA worker parent has died or left the UK and the child is staying on in the UK to finish their education.

If you or your family member are a Frontier Worker, please send the Frontier Worker permit or equivalent evidence.

If you were granted this leave

You need to give us some details about your identity and residency at question **5.26**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.27**.

Section 5 Student's nationality and residency details (continued)

5.8 Family member of an EEA or Swiss national who entered the UK before 31 December 2020



To get student finance as the family member of an EEA or Swiss national, your family member must have settled or pre-settled status in the UK. You must have made an application to the EU Settlement Scheme within three months of arrival in the UK.

You must also send us your birth certificate or equivalent as proof of your relationship.

You need to give us some details about you and your family member's identity and residency at question **5.27**.

5.9 Afghan Relocations and Assistance Policy (ARAP) or the Afghan Citizens Resettlement Scheme (ACRS)



If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

Expiry date

If you were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

If your family member was granted this leave

You need to send evidence of your relationship to the person who holds the status if it is not you.

Expiry date

If your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

You need to give us some details about you and your family member's identity and residency at question **5.29**.

Afghan Locally Employed Staff Ex-Gratia Scheme

This scheme was for previous employees of the UK government who resigned or were made redundant from their post. Afghan nationals relocated to the UK under this scheme are not eligible for student funding.

Section 5 Student's nationality and residency details (continued)

5.10 Settled status (indefinite leave to enter or remain or right of abode)



Settled status means that you can live in the UK permanently without the Home Office placing any restrictions on how long you may remain.

You are free from any restriction if any of the following apply:

- You are a British citizen.
- You have been granted indefinite leave to enter or remain.
- You have a right of abode in the UK.

Further information about immigration issues can be obtained from the Home Office at www.homeoffice.gov.uk

You need to give us some details about your identity and residency at question **5.26**.

5.11 Discretionary leave as a result of a failed asylum application

5.12 Discretionary leave (where no application for asylum has been made)



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of someone who has been granted this status, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office. If you are claiming student finance as the husband, wife or civil partner of someone who has been granted this status, you must have been their husband, wife or civil partner at the time of their application.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted Discretionary Leave to Remain without an expiry date, you should mark the expiry date box as N/A (not applicable).

If you were granted this leave

You need to give us some details about your identity and residency at question **5.26**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.27**.

Section 5 Student's nationality and residency details (continued)

5.13 Leave to remain on the grounds of family life



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of someone who has been granted this status, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted this status, you must have been their husband, wife or civil partner at the time of their application.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

If you were granted this leave

You need to give us some details about your identity and residency at question **5.26**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.27**.

Section 5 Student's nationality and residency details (continued)

5.14 Leave to remain on the grounds of private life



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of someone who has been granted this status, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted this status, you must have been their husband, wife or civil partner at the time of their application.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

If you were granted this leave

You need to give us some details about your identity and residency at question **5.26**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.27**.

Section 5 Student's nationality and residency details (continued)

5.15 Leave to remain outside the rules on the grounds of Article 8 of the European Convention on Human Rights (ECHR), following a failed application for 'leave to enter or remain' on the grounds of family or private life



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of someone who has been granted this status, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted this status, you must have been their husband, wife or civil partner at the time of their application.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

If you were granted this leave

You need to give us some details about your identity and residency at question **5.26**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.27**.

5.16 Stateless Person



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of a person granted leave to remain as a Stateless Person, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the UK Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted leave to remain as a Stateless Person, you must have been their husband, wife or civil partner at the time of their application.

If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.29**.

Section 5 Student's nationality and residency details (continued)

5.17 Family member of a Ukraine national



If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to send evidence of your relationship to the person who holds the status if it is not you.

You must have been the spouse or civil partner of the person with leave on the date of the leave application.

If you're the child or step-child of the person with leave, you must have been the child or step-child on the date of leave application, and also under the age of 18 on that date.

You need to give us some details about you and your family member's identity and residency at question **5.29**.

5.18 Refugee Status



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or stepchild of a refugee, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of a person granted this status, you must have been their husband, wife or civil partner at the time of their application for asylum.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted this status without an expiry date you should mark the expiry date box as N/A (not applicable).

If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.29**.

Section 5 Student's nationality and residency details (continued)

5.19 Humanitarian Protection



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the child or step-child of a person granted Humanitarian Protection, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted Humanitarian Protection, you must have been their husband, wife or civil partner at the time of their application for asylum.

If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.29**.

5.20 Child of a Turkish worker



To get student finance as the child of a Turkish worker, your Turkish parent must be working in the UK on the first day of your course. You must be ordinarily resident in the UK, Gibraltar, EEA, Switzerland or Turkey for three years prior to the first day of your first academic year.

You must also send us your birth certificate or equivalent.

As proof of your parent's employment in the UK, you must send their contract of employment.

You must also send the Home Office letter confirming your parent has extended leave to remain in the UK after 31 December 2020.

You need to give us some details about you and your family member's identity and residency at question **5.27**.

5.21 Leave to remain in the UK under Section 67 of the Immigration Act 2016



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the dependent child or step-child of a person granted leave to remain in the UK under Section 67 of the Immigration Act 2016, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

You need to give us some details about your identity and residency at question **5.28**.

Section 5 Student's nationality and residency details (continued)

5.22 Calais Leave



You need to send evidence of your relationship to the person who holds the status if it is not you.

You need to give us some details about your identity and residency at question **5.28**.

5.23 Leave to enter or remain as a victim of domestic violence



You need to send evidence of your relationship to the person who holds the status if it is not you.

If you are claiming student finance as the dependent child or step-child of a person granted leave to enter or remain as a victim of domestic violence, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.29**.

5.24 Leave to enter or remain as a bereaved partner



You should send evidence of your relationship to the person who has been granted leave to enter or remain as a bereaved partner if it is not you.

If you are claiming student finance as the dependent child or step-child of a person granted leave to enter or remain as a bereaved partner, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you were granted this leave

You need to give us some details about your identity and residency at question **5.28**.

If your family member was granted this leave

You need to give us some details about you and your family member's identity and residency at question **5.29**.

Section 7 Student's independence details

7.1 If on the first day of your course you'll be aged 25 or over



You need to send us:

- your **original** birth/adoption certificate; **or**
- your **original** valid passport.

If you provided your valid UK passport details in section 5 you do not need to send us your passport.

If on the first day of your course you'll be responsible for a child

You need to send us:

- your most recent Child Benefit statement; **or**
- your child's **original** birth certificate **and** confirmation of your current address.

If on the first day of your course you'll have financially supported yourself for three or more years

You need to send us:

- your P60 dated at least 3 years ago; **or**
- your benefits statement dated at least 3 years ago.

If on the first day of your course you have not lived in the legal care of your parents

This only applies to students under 25 and we will not ask you for financial evidence.

If you'll be 25 on the first day of the next academic year of your course, we'll ask you to provide financial information.

If at any point from the age of 14 to the first day of the first academic year of your course you:

- have not been under the legal care of your parents for a combined total of at least 13 weeks; **or**
- were under a special guardianship order, in the custody or legal care of, or have been given accommodation by a Local Authority for at least 13 weeks.

If you returned to the legal care of your parents between the ages of 14 and 16 (before the start of your course), you may still be considered a care leaver.

You need to send us:

A letter from your Local Authority confirming your current address and whether you are, or have been, in care.

This letter must be on headed paper. It needs to be signed and dated by an authorised official from your Local Authority, with an official stamp.

If on the first day of your course you'll be, or have been, married or in a civil partnership or you're currently living with a partner

You need to send us:

- your **original** marriage or civil partnership certificate.

Section 7 Student's independence details (continued)



If on the first day of your course you'll be estranged from your parents

You need to send us confirmation dated within the last year from a professional person outside your family who knows about your circumstances.

You can send **one** of the following:

- a letter from your social worker; **or**
- **if you claimed Income Support, Income-related Employment and Support Allowance or Universal Credit when you were under 18** – a letter from your local Jobcentre Plus office showing that you received benefits due to your estrangement; **or**
- **if your relationship with your parents broke down when you were at school or college** – a letter from an advice worker/personal tutor/teacher confirming your circumstances.



Both your parents are deceased

You need to send us:

- both **original** death certificates or certified copies of the death certificates.

Section 8 Student financial details

Section 9 Parent(s)/Partner financial details



Parent(s)/Partner

The higher income from you or the student will be used to assess the student's entitlement.



Self assessed

If you completed an online tax return

You should refer to your saved online tax return for the income figures required in this section.

If you completed a paper tax return

There's an online guide to help you answer the questions in this section which you can download from: www.studentfinancewales.co.uk/wglgfe or if you would like a copy to be sent to you call us on **0300 200 4050**.



Data sharing

We will check the financial information that you provide with HM Revenue & Customs (HMRC). This information will be kept securely and held strictly under the provisions of the applicable data protection legislation.

If you fail to provide your National Insurance number on the application form we will ask you to provide your financial documents. If your National Insurance number is shown on any documents you send us in support of an application, we will use this information and share and check it with HMRC in order to obtain accurate financial information about you.

Part A

Financial information for tax year 2022-23

8.1/9.1 If your household income has permanently dropped since 2022-23



To be eligible to get this grant your total household income amount must be £18,370 or less. The student may be eligible for this grant if the household income has dropped below £18,370 in the current year.

We need evidence of income from both the student and their partner or the student and their parent(s). For example, if there are two parents in the household and the income has dropped for one parent, the other must also provide evidence of their earnings, as well as the student.

We need proof of your current household income; you need to send us photocopies of one of the following:

- your latest Universal Credit Award letter; **or**
- your latest Income Support letter; **or**
- your payslips for last 3 months; **or**
- **If self assessed** - a letter from your accountant on headed paper that states your last three months income. This letter must be signed and dated.

If your Universal Credit Award Notice shows any income from taxable benefits or employment, you must also send evidence of this income.

And proof to show that your household income has permanently dropped; send us photocopies of one of the following:

- your recent P45; **or**
- your redundancy letter; **or**
- a letter from your employer on headed paper that explains the permanent drop in income. This letter must be signed and dated.

Section 8 Student financial details (continued)

Section 9 Parent(s)/Partner financial details (continued)

8.5/9.4 Income from salary or wages



If as part of your salary or wages for tax year 2022-23 you received **tips and other payments** that did not show on your P60, you still need to include this figure when providing your total income amount earned from employment.



Income from taxable state benefits

Only include income received for the following benefits:

- Bereavement Allowance
- Carer's Allowance
- Contribution-based Employment and Support Allowance
- Graduated retirement benefit
- Incapacity Benefit (only include the amount received after 28 weeks of incapacity)
- Industrial Death Benefit
- Jobseekers Allowance
- Statutory Adoption Pay
- Statutory Maternity Pay
- Statutory Paternity Pay
- Statutory Sick Pay
- Widowed Parent's Allowance

8.7/9.6 Income from savings and investments



To make this question easier to answer, we have split it up into four separate parts. You may or may not have received income from every part, just tell us about the ones you did.

Only tell us about the amount of interest/income you gained from savings and investments during tax year 2022-23, not the actual amount of savings or invested sums you had.



Total interest from UK banks, building societies and unit trusts

This is gross UK interest (before tax has been deducted).

You must include interest you receive on bank, building society and other savings accounts unless it is specifically non-taxable, for example, a non-taxable Individual Savings Account (ISA) etc.

If you did not declare any savings and investment income to HMRC, refer to your bank or building society statements for these figures.

Section 8 Student financial details (continued)

Section 9 Parent(s)/Partner financial details (continued)



Total income from UK life insurance gains, securities and partnerships

This includes:

- Interest from gilt edged and other UK securities – gross amount before tax
- UK life insurance policy etc. gains on which tax was treated as paid
- UK life insurance policy etc. gains on which no tax was treated as paid
- UK life insurance policy etc. gains from voided ISAs
- Your share of taxed interest etc.
- Total untaxed savings income taxable at 20%
- Taxed income taxable at 10%
- Taxed income taxable at 20%



Total income from UK investments and dividends

This includes:

- Dividends from UK companies
- Other dividends
- Stock dividends
- Non-qualifying distributions and close company loans written off or released
- Share schemes – taxable amount



Total income from foreign investment and dividends

This includes:

- Foreign dividends
- Interest and other income from overseas savings
- Dividends from foreign companies
- Dividend income received by a person overseas

Section 8 Student financial details (continued)

Section 9 Parent(s)/Partner financial details (continued)

8.8/9.7 Taxable benefits in kind



This includes:

- Assets placed at employee's disposal (cars, property, goods or other assets)
- Payments made on behalf of employee
- Vouchers and credit cards
- Living accommodation
- Mileage allowance and passenger payments
- Total cash equivalent of all cars/vans made available
- Total cash equivalent of fuel for all cars/vans made available
- Cash equivalent of loans after deducting any interest paid by the borrower
- Private medical treatment or insurance
- Qualifying relocation expenses payments and benefits
- Services supplied
- Assets placed at employee's disposal
- Other items (including subscriptions and professional fees)
- Expenses payments made to, or on behalf of, the employee

Part B

Any other income

8.10/9.9 Income from self-employment



To make this question easier to answer, we have split it up into two parts. You may or may not have received income from both parts, just tell us about the ones you did.



Total adjusted profit from businesses

This includes:

- Total adjusted profits from this business (aggregated for multiple self employments)



Total adjusted profit from partnerships

This includes:

- Share of total taxed and untaxed income other than that taxable at 10% and 20%
- Your share of total adjusted profit from the partnerships

8.11/9.10 Income as a Minister of religion



This includes:

- Taxable income minus expenses (Ministers of religion) that are not included in your P60 or P11D

Section 8 Student financial details (continued)

Section 9 Parent(s)/Partner financial details (continued)

8.12/9.11 Any other taxable income or lump sums



This includes:

- Other taxable income – before expenses and tax taken off
- Foreign earnings not taxable in the UK
- Taxable lump sums
- Lump sums or benefits received from an Employer Financed Retirements Benefit Scheme excluding pensions
- Taxable redundancy and other lump sums and compensation payments

8.13/9.12 Income from property lettings



This includes:

- Income from UK property
- Income from foreign property or land

8.14/9.13 Income from UK trusts



This includes:

- Discretionary income payment from a UK resident trust – net amount
- Discretionary income payment from a UK resident trust – total payments from settlor-interested trusts
- Non-discretionary income entitlement from a trust – net amount of non-savings income
- Non-discretionary income entitlement from a trust – net amount of savings income
- Non-discretionary income entitlement from a trust – net amount of dividend income
- Income chargeable on settlors
- Income from UK estates
- Foreign estate income

8.15/9.14 Foreign income



This includes:

- Total taxable amount of overseas pensions, state benefits and royalties etc.
- Total taxable amount of all other income received by a person abroad and any remitted 'ring fenced' foreign income
- Gains on disposals of holdings offshore funds and discretionary income from non-resident trusts
- Benefit received from an overseas trust, company or other person
- Gains on foreign life policies (amount of gain)

Section 8 Student financial details (continued)

Section 9 Parent(s)/Partner financial details (continued)

8.16/9.15 Income from an overseas pension



This includes:

- Value of pension benefits in excess of your Available Lifetime Allowance, taken by you as a lump sum
- Amount of unauthorised payment from a pension scheme, not subject to surcharge
- Total amount of unauthorised payment from a pension scheme, subject to surcharge
- Taxable short service refund of contribution (overseas pension schemes only)
- Taxable lump sum death benefit payment (overseas pensions only)

8.17/9.16 Other overseas income and gains



This includes:

- Amount of omissions (exemptions under transfer of foreign assets)

Part C

Income deductions

8.21/9.19 Allowable expenses on which you claimed tax relief



This includes:

- Total amount of allowable expenses
- Foreign tax for which tax credit relief not claimed
- Business travel and subsistence expenses
- Fixed deductions for expenses
- Professional fees and subscriptions
- Other expenses and capital Allowance

Additional Information

When will I get paid?

Before we can make payments:

- you must agree and sign your WGLG FE Agreement with your school or college
and
- your school or college must tell us you have been in attendance.

If you attend as agreed you'll be paid once each term, directly into your bank, building society or credit union account.

You'll need to make sure we always have your most up to date account details or we won't be able to pay you.

How do I make a complaint?

Problems can usually be settled quickly and easily by simply calling, explaining your problem, and asking to have it resolved. If this doesn't resolve the problem to your satisfaction, or you believe that this approach may be inappropriate, you can make a complaint in one of the following ways:

- By phone:
0300 200 4050
- By email:
customer_complaints@slc.co.uk
- By writing to:
**Customer Relations Unit
Student Loans Company Limited
10 Clyde Place, Glasgow, G5 8DF**

Remember to quote your Customer Reference Number (if you have one) in all correspondence.

Appeals

If you want to appeal a decision about your eligibility for WGLG, you should first contact the WGLG Customer Services Team by calling 0300 200 4050.

To send an appeal, download an appeals form at:

www.studentfinancewales.co.uk/complaints-and-appeals

Send your form by email:
formal_appeals@slc.co.uk

Send your form by post:
**Student Finance Wales Formal Appeal
PO Box 220 Llandudno Junction
LL30 9GE**

Remember to quote your Customer Reference Number (if you have one) in all correspondence.