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# ACKNOWLEDGEMENTS

- Keenan Bergins - Operations Manager
- Luncedo Gadu- Maintenance Manager
- Dean Blom - Surveillance and Security Manager
- Nopinkie Timba – HR Manager
- Madeleine Strydom - Surveillance Auditor
- Michelle Jansen – Maintenance Coordinator
- Penny Reddy – Financial Controller
- Ettienne Bester- Operations Duty Manager
- Shanaaz Borman – Social Equity Coordinator
- Inge van Rensburg – Oricol Manager
- Naveen Mothilall - Financial Manager
- Tati Tsunke – General Manager The Boardwalk Casino & Entertainment World

*Without the assistance of the above-mentioned individuals, the initiatives and programmes mentioned in this report would not have been possible”*



The Boardwalk Hotel and Casino aims to be the premier destination for the Nelson Mandela Bay community and for visitors to the city. Environmentally, financially and socially responsible management of the facility is fundamental to achieving this goal.

**We are therefore committed to:**

- A management style that is based on sound environmental and social values
- Continuous improvement in environmental performance
- Provision of a stimulating, clean and secure environment for our staff and visitors
- Promotion of environmental awareness amongst our visitors, staff, suppliers, contractors and concessionaires

# SOCIAL AND ENVIRONMENTAL POLICY

## Demonstration of environmentally responsible behaviour through:

- Preventing pollution of the environment
- Conserving the use of resources such as water and energy
- Minimising waste generation

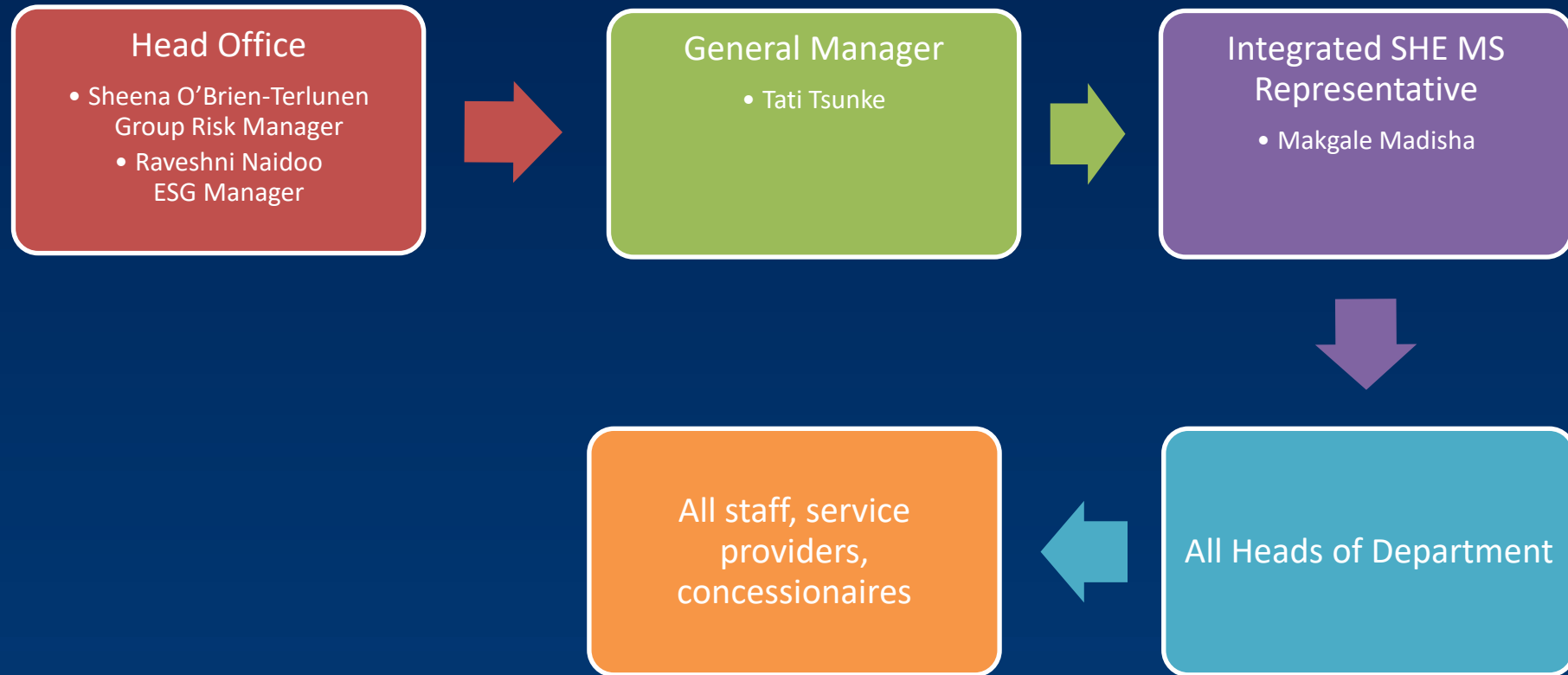
## Demonstration of socially responsible behavior through:

- Supporting and applying the responsible gambling initiative
- Involving ourselves in sustainable community projects that contribute to social upliftment
- Creating business linkages that support local enterprises
- Developing our staff to maximize their potential through training
- Protecting biodiversity and implementing a climate change response strategy



## Demonstrate good corporate governance through:

- Adopting internationally recognized King III governance standards
- Adhering to a Board Charter and Code of Ethics
- Ensuring that whistle-blowing, fraud reports or other concerns are dealt with in a non-discriminatory and confidential manner
- Monitoring performance on non—financial issues through Social and Ethics Committee
- Maintain open relations with interested and affected parties, especially the surrounding neighborhood, through communication and interaction
- Compliance with the relevant national, provincial and local health, environmental and safety legislation
- We aim to demonstrate this commitment in the appearance and operation of our facility and in the enthusiasm and dedication of our staff



- The Boardwalk Hotel and Casino is pleased to present its 22<sup>nd</sup> Annual Environmental Report.
- This 2024 edition of our Environmental Report details our efforts to promote and conserve a sustainable environment and community while reducing waste production and energy consumption.
- The report will cover the period 1 January 2024 until 31 December 2024.
- Boardwalk Hotel and Casino extended operating hours during peak seasons such as school holidays and festive season.
- We pride ourselves in recycling more waste and sending less waste to landfill sites as we step closer to zero waste to landfill. In the year 2024, less than 5% of the total waste produced was sent to the landfill.
- We have taken several initiatives to conserve water and utilize energy efficiently by the installation of aerators, completely replacing halogen lights, installation of light sensors and LED lights
- Following the granting of a water use license Boardwalk has built a Reverse Osmosis Plant for the abstraction of seepage water, thus reducing pressure on the municipal supply.
- This has contributed positively to our efforts for water conservation and is a financial investment.





- A new hotel adjacent to the Boardwalk Shopping Mall is planned to open in the first quarter of 2026, which will create additional employment and further improve the local economy.
- The increased trading hours also allowed us to improve the performance of our integrated management system objectives/targets and the small enterprise development.
- The year was full of improvements in the sustainable space, and we obtained a BBEE Level 1 rating.

- Boardwalk Sustainability Department is leading the implementation and delivery of a safety, health, and environmental management system (ISO14001 & ISO45001) in accordance with Sun International policies and industry standards. The Department supports the General Manager in his obligations as appointed in section 16.2 of the OHS Act in ensuring compliance, development, and implementation of environmental programs including monitoring of key performance environmental indicators.
- The SHE Officer ensures that all members that legally constitute the SHE Committee are appointed in writing and that the SHE Committee meetings are scheduled as per the minimum requirements. The last SHE Committee meeting was held on the 14<sup>th</sup> of November 2024. Amongst the objectives is to see continual improvement.
- To ensure that a contractor management SOP is implemented for all our partners operating within our business in various forms such as service providers, concessioners, and contractors. Effectively all types of contractors have submitted their compliance files for review and have signed section 37.2 agreements.
- The Sustainability Department is also tasked with leading various awareness and training events to ensure broad participation in the integrated management system.

Makgale Madisha- SHE Officer

- In line with Sun International's Strategy Boardwalk has adopted an integrated Safety, Health and Environmental Management System (SHE MS) that is based on best international practices (ISO14001 & ISO45001). The integrated SHE MS enables us to track, manage, and monitor our environmental impacts while working towards continual improvement.
- The Group's adopted Environmental Policy and the Health & Safety Policy set clear directives for us to identify our environmental impacts, risks, opportunities, and objectives. A system, ISOMETRIX, is used to record, track, and manage system data. The application is an internationally recognized data management application used by diverse organizations. This system is tailored to the context of our organization.
- We conduct both internal and external environmental audits. Internal unit cross-audits are conducted annually by Sun International SHE Professionals to evaluate the compliance and effectiveness of the integrated management system.
- Our external audit is conducted by an independent competent authority, Falcon Group Specialists. This audit measures our environmental legal compliance requirements as per the Casino Licence conditions.

## Integrated SHE MS Structure:

- Our General Manager (Section 16.2 appointee) is delegated by the CEO (Section 16.1 appointee). The General Manager is the custodian and is accountable for the integrated SHE Management System.
- The Boardwalk General Manager leads the Executive Officials by the provisions of the duties of the system's top leadership.
- SHE Professional is appointed within the Sustainability Department and ensures that policies and procedures are implemented for continual improvement.
- All departments have nominated SHE representative(s) that form part of the SHE Committee
- The SHE Committee holds its mandatory meetings at least once per quarter. In the meetings, amongst other things, the review of the effectiveness of the management system is conducted.

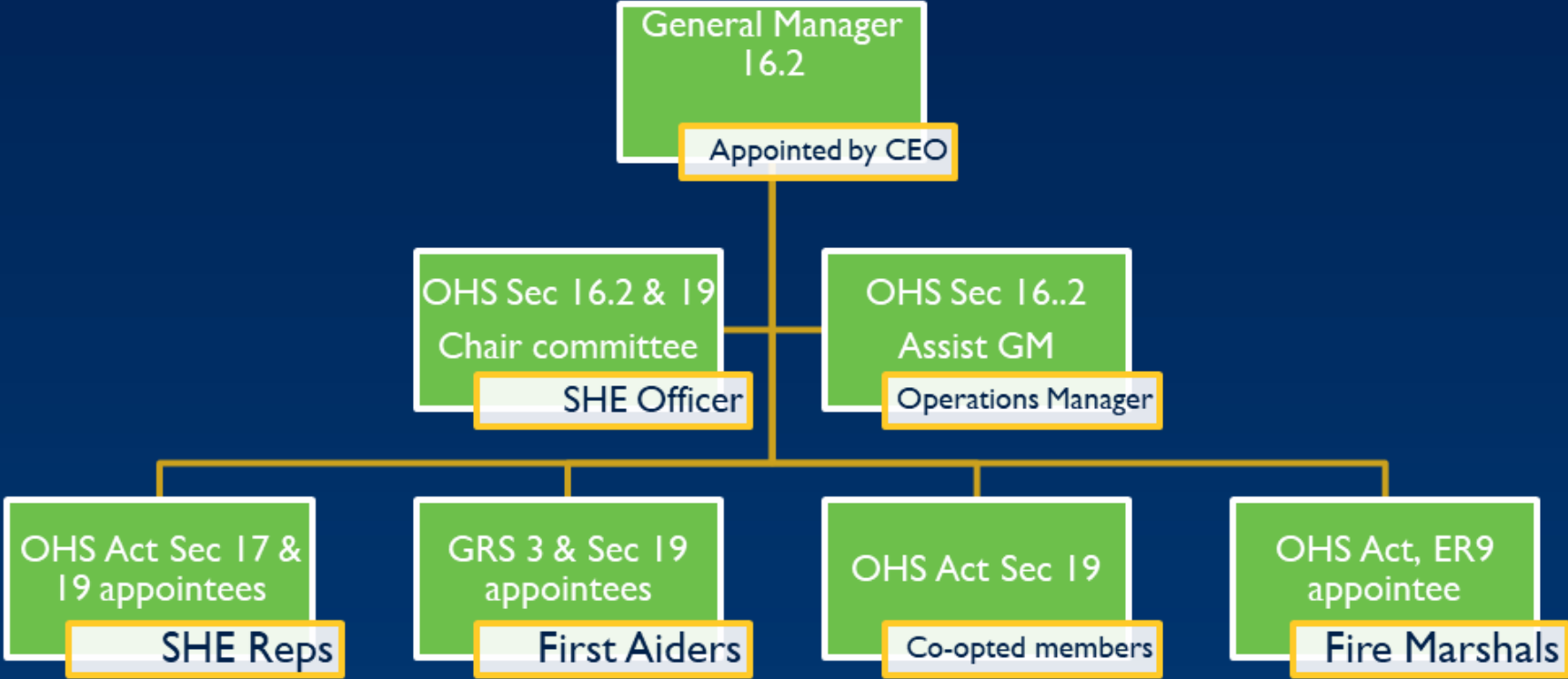
## Integrated SHE MS Structure:

- The committee helps the business to identify, assess, and mitigate the environmental impacts
- Conduct risks assessments
- Receive and process complaints, suggestions, and comments from fellow employees
- Implement various sustainability, environmental, health & safety programs
- Discuss IODs and come up with preventative measures
- The SHE Committee can help the SHE Professional to conduct investigations

## Key role players

- To clarify roles and responsibilities, the following duties have been allocated to nominated employees:
- Whilst the overall responsibility for the implementation of the INTEGRATED SHE MANAGEMENT SYSTEM is vested with the Company Directors, responsibility for the day-to-day application of the system is delegated to the key role players and their relevant departmental staff.
- Environmental Audits and Inspections – Makgale Madisha (SHE Professional)
- Internal Inspections - SHE Representatives
- Induction Training – Human Resources Manager and SHE Professional
- Waste Management – Oricol Environmental Services Site Supervisor and SHE Professional
- Noise Assessments – Makgale Madisha (SHE Professional)
- Water Consumption and Conservation – Luncedo Gadu ( Maintenance Manager) & Makgale Madisha (SHE Professional)
- Energy Consumption and Efficiency – Luncedo Gadu & Makgale Madisha (SHE Professional)

## Key role players



- An In-house program for monitoring Legal requirements has been followed and changes in legislation are updated as necessary, where relevant to the activities at The Boardwalk.
- Members of staff are provided with appropriate and suitable Environmental Awareness training and exposure that is appropriate to the work to be undertaken. In this regard, the Group has compiled an interactive and innovative Environmental Awareness Training programme which is aimed at motivating staff and creating a mind shift towards environmental consciousness behaviour.
- This awareness training was also provided free of charge to service providers and retail tenants.
- Furthermore, site-specific on-the-job training is undertaken departmentally, for example, to instruct in the use, maintenance, and storage of equipment and materials.
- All incidents of an environmental nature are reported to the SHE Professional.



The Eastern Cape Gambling Board has imposed a number of conditions on The Boardwalk as part of the licencing agreement. Our compliance to these conditions during the reporting period is tabled below:

Condition of licence	Achieved	Comments
Implementing an EMS both practical and integrated	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> <li>• Adoption of the Group Environmental Policy;</li> <li>• Adoption of the Group Health and Safety Policy;</li> <li>• Boardwalk is implementing Sun International’s adopted integrated SHE Management System (ISO14001 &amp; ISO45001)</li> </ul>
Continuous improvement of environmental matters	<input checked="" type="checkbox"/>	Annual review and reporting system performance. Clear goals measurable goals for the unit are set by central office.
Annual environmental performance report	<input checked="" type="checkbox"/>	This report details our environmental performance over the last reporting year.
EMS audits	<input checked="" type="checkbox"/>	An external EMS audit was conducted. The findings and recommendations implemented in the coming year.

**Total wages and salaries for the Boardwalk during the past financial year 1 January 2024 to 31 December 2024 amounted to R107 612 000**

**The other key areas of service provider expenditure are shown in the tables below expressed in rand:**

Municipal Services	
Property Rates	R 7 365 664.50
Electricity	R16 824 273.90
Municipal Water Withdrawals	R 1 704 206.41

Service Providers	
Makhumalo	R 5 043 038.24
Servest	R 5 891 039.99
Bambhanani Pest Control	R427 073.00
Oricol Environmental Services	R1 641 757.20
Heat Exchange	R1 947 180.60
M&G Landscaping	R818 657.26
SENTRATEK	R 838 598.77
Bidvest Security	R 5 161 673.71
Boardwalk, Sun International Payroll	R107 612 000

# KEY PERFORMANCE AREAS OF THE INTEGRATED SHE MANAGEMENT SYSTEM (SHE MS)

Objective 1 To utilize energy efficiently and reduce consumption		
Targets	Key Performance Indicators	
To maintain current energy consumption and to reduce the current usage	Energy Efficiency, Conservation and Management	
Programme	By	Person Responsible
<ul style="list-style-type: none"> <li>To ensure that daily readings are taken of all meters to monitor current usage, identify peaks and drops and have an explanation for the results recorded</li> </ul>	The Maintenance Shift Manager on duty, on a daily basis	Maintenance Manager
<ul style="list-style-type: none"> <li>Monthly consumptions are captured on Isometrix</li> </ul>	SHE Professional	SHE Professional

## KEY PERFORMANCE AREAS OF THE INTEGRATED SHE MS

Objective 2 To minimize water wastage at The Boardwalk Casino and Entertainment World		
Targets	Key Performance Indicators	
To reduce water consumption at The Boardwalk Casino and hotel relative to the visitor numbers.	Management of all water resources	
Programme	By	Person responsible
<ul style="list-style-type: none"> <li>To ensure that a Monitoring Management System is in place</li> </ul>	Monthly monitoring and reporting in place	Maintenance Manager
<ul style="list-style-type: none"> <li>To ensure that all service providers and concessionaires assist in managing water resources</li> </ul>	At all times	SHE Professional
<ul style="list-style-type: none"> <li>To ensure sufficient signage is displayed on the complex in all areas</li> </ul>	At all times	SHE Professional
<ul style="list-style-type: none"> <li>To disconnect automatic water sprinkling systems as required</li> </ul>	This has been completely disconnected due and watering of gardens done by hand to prevent wastage on walkways etc.	Maintenance Manager together with the Landscaping Contracts Manager

Objective 3 To reduce waste and increase recycling rate		
Targets	Key Performance Indicators	
Achieve zero-waste to landfill	The Boardwalk Hotel and Casino is aiming to recycling and avoid landfill disposal	
To increase the current recycling rate	Ensure that waste is separated at source and the quantity of waste recycled is increased.	
Programme	By	Person Responsible
• Separation at source	Daily	All employees
• Increased recycling rate	Daily	Waste Site Manager
• Waste handling awareness and introduction of innovative ideas	In progress	SHE Professional

Objective 4 Safe handling and disposal of hazardous waste		
Targets	Key Performance Indicators	
To ensure that no incidents occur involving hazardous substances	Hazardous Substance Management	
Programme	By	Person Responsible
<ul style="list-style-type: none"> <li>• Safe handling of hazardous substances</li> </ul>	Daily	SHE Professional.
<ul style="list-style-type: none"> <li>• To prevent and manage any incident involving hazardous substances.</li> </ul>	Daily	SHE Professional.
<ul style="list-style-type: none"> <li>• To ensure all substances are kept in the required storage and locked-up at all times. Safety data sheet are retained and easily available</li> </ul>	Daily	Contracts Managers of the Service Providers holding chemicals on complex as well as the Maintenance Manager/SHE Professional/ Boardwalk Clinic Manager

Objective 5		
To create and ensure a safe and secure environment for both staff and guests at The Boardwalk Casino & Hotel		
Targets	Key Performance Indicators	
To comply with legal requirements of the Occupational Health and Safety Act	Emergency Preparedness and Evacuation	
Programme	By	Person Responsible
• Security personnel to monitor and watch over the complex on a 24-hour basis	Daily	Security Manager
• Security personnel to monitor suspicious movements on the complex which pose a risk	Daily	Security Manager
• Security personnel to monitor the complex for any fire hazard	Daily	Security Manager
• Security personnel to monitor and ensure the safety of the property (building and guests)	Daily	Security Manager
• Security to carry out evacuation and fire drills	Every quarter	SHE Professional & Security Manager

<b>Objective 6</b>		
<b>To ensure that The Boardwalk Casino and Entertainment World assists in the upliftment of the broader community</b>		
<b>Targets</b>	<b>Key Performance Indicators</b>	
To contribute (5%) of net profit to CSI projects within the area designated by the Eastern Cape Gambling Board (ECGB)	Public and Community Interaction and Social Responsibility	
<b>Programme</b>	<b>By</b>	<b>Person Responsible</b>
<ul style="list-style-type: none"> <li>Projects identified and allocated under provisions of the CSI Policy</li> </ul>	All identified projects to be finalised by the end of the financial year	Social Equity coordinator assisted by the HR Manager and monitored by the General Manager of The Boardwalk Casino and Entertainment World
<ul style="list-style-type: none"> <li>The CSI and SHE Committee receives internal and external comments</li> </ul>	Internal and external comments are responded to and documented by SHE Committee and CSI	



## Objective 7

To maintain the cleanliness of The Boardwalk Casino and hotel in order to promote its aesthetic appeal

Targets	Key Performance Indicators	
To consistently achieve a score of (90%) or more for appearance through the Incuba guest Evaluations	Aesthetic Appearance	
Programme	By	Person Responsible
<ul style="list-style-type: none"> <li>To ensure that a consistent daily schedule is in place identifying all areas as part of a cleaning programme</li> </ul>	Daily	Cleaning Contracts Manager
<ul style="list-style-type: none"> <li>To ensure a deep clean of all ablution areas is carried out and inspected</li> </ul>	Daily	Contracts Manager
<ul style="list-style-type: none"> <li>To ensure that the cleaning management team monitor all aspects of all job executions</li> </ul>	Daily	Shift Supervisors

## Objective 8

To achieve a return of equity and maintain profit at The Boardwalk Casino & Hotel

Targets	Key Performance Indicators	
Programme	By	Person Responsible
<ul style="list-style-type: none"> <li>To ensure that the financial department manages and executes its duties correctly</li> </ul>	Daily	Financial Manager and company accountants
<ul style="list-style-type: none"> <li>All system and financial documentation are balanced daily</li> </ul>	Daily	Financial manager
<ul style="list-style-type: none"> <li>To effectively balance the books on a daily basis to ensure recordings and returns are carried out</li> </ul>	Daily and Monthly	Casino Accountant
<ul style="list-style-type: none"> <li>To effectively have quarterly audits conducted to ensure absolute correctness</li> </ul>	Quarterly	Group Internal auditors.

# KEY PERFORMANCE AREAS OF THE INTEGRATED SHE MS

## Objective 9

To promote responsible gambling at The Boardwalk Casino and hotel.

Targets	Key Performance Indicators	
To make gamblers aware of the Responsible Gambling Programme and train all the front-line staff	The Responsible Gambling Programme	
Programme	By	Person Responsible
• Be guided by the Responsible Gambling Programme	Daily	Surveillance/Security Manager
• Responsible Gambling Audits carried out	Monthly and Quarterly	Surveillance/Security Manager
• There is to be a monitoring programme in place to identify possible problem gamblers	Daily	Surveillance/Security Manager
• To ensure that Marketing and Advertising efforts relating to gambling comply with legislated stipulations and casino initiatives	Daily	Surveillance/Security Manager
• Monitor legal non-compliance until closed-out, if required	Daily	Surveillance/Security Manager

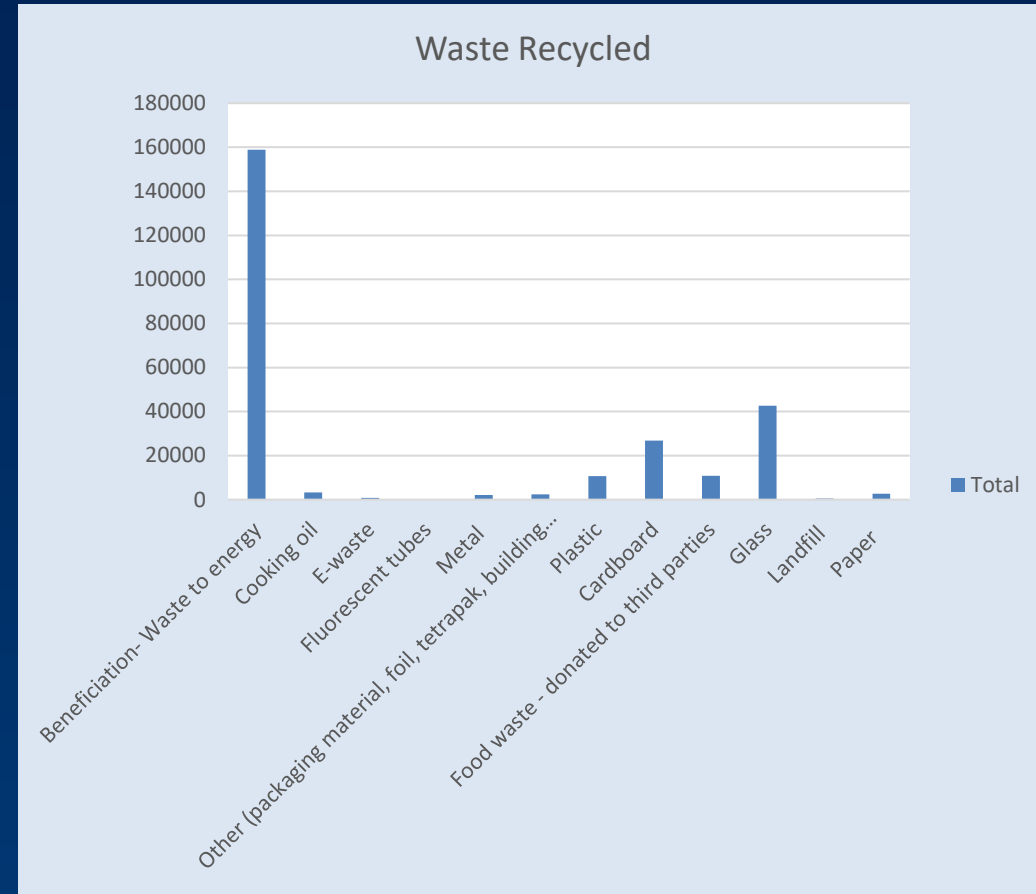
## Objective 10

To ensure that the Environmental Management Plan is properly set up at The Boardwalk Casino & Hotel

Targets	Key Performance Indicators	
To achieve all objectives set out in the Environmental Management Plan	Management of the Environmental Management System.	
Programme	By	Person Responsible
• Prepare a policy and review	Done	Boardwalk Environmental Committee
• Identify the environmental scope and set up	Done	Boardwalk Environmental Committee
• A policy and procedure manual to be in place and reviewed	Daily	Boardwalk Environmental Committee
• Incident reports to be filed and completed	On-going as per incident occurrences	Boardwalk Environmental Committee
• Implement a mitigation register which must be reviewed on an annual basis	In place	Boardwalk Environmental Committee

- Waste reduction and recycling is an important key performance indicator for Boardwalk
- The ultimate goal is to achieve zero-waste to the landfill. This can be achieved through the reduction of waste, other innovative solutions, and most importantly recycling
- Yearly targets are determined by Sun International's central office. These KPIs then form part of the integrated safety, health, and environment management system
- We managed to increase our recycling rate and take other opportunities to support local initiatives such as donating food waste to the local farmer
- Used oil is then recycled through coastal oils. The service provider collects used oil for recycling and provides discounts in new oil purchases.
- Only 500kg of waste was disposed to the landfill. This is a non-recyclable but non-toxic material.
- In the year 2024 a total of 10 782kg of food waste was donated to the local pig farmer.
- Boardwalk continues to demonstrate waste management strategies and strive for improvement in our recycling rate

Waste Type Recycled	Unit of Measure (kg)
Beneficiation- Waste to energy	158937
Cooking oil	3340
E-waste	788
Fluorescent tubes	120
Metal	2046
Other (packaging material, foil, tetrapak, building rubble)	2345
Plastic	10646
Cardboard	26782
Food waste - donated to third parties	10782
Glass	42611
Landfill	500
Paper Total	2619
<b>Total Recycled</b>	<b>261516</b>



## The Boardwalk Gardens:

- The Boardwalk Hotel and Casino gardens are maintained by the service provider M & G Landscapes.
- To protect biodiversity M & G Landscapes is eradicating any possible infestation of alien plants and replacing those plant species with indigenous plants.
- Diversity of indigenous plants is promoted to support a healthy ecosystem.
- Further to conserve water, where possible plants that require less water are planted in our gardens and indoor facilities.
- Irrigation of the gardens is conducted strategically in less windy times, and cooler times and fewer sprinklers are used to avoid loss of water.
- Reduction in garden footprint:
- With the existence of the mall, the size of the gardens has been reduced as well as the impact on garden waste to landfill.
- Materials with a drier nature suitable for mulching are also chipped and then placed in planted areas as mulch in order to slow down evaporation and thereby reduce water consumption.

## Planting of Indigenous plants

- Eradication of exotic and alien invasive plants
- Bambanani Pest Control is a registered pest controller for Boardwalk. We promote the use of environmentally acceptable and friendly chemicals for controlling pests.
- M & G Landscape uses both mechanical and chemical control of weeds. Boardwalk promotes the use of herbicides that are environmentally acceptable and friendly.
- Handling of all chemicals for control of weeds and pests must be done in a manner that is safe for the environment, aquatic ecosystems, and humans.
- We strive to prevent pollution of land and water sources.
- The compost used is completely organic so as not to affect storm water run-off from gardens.
- An important facet of The Boardwalk's Environmental Management System is stormwater monitoring because runoff from the complex is routed to a municipal stormwater drain that discharges onto the Blue Flag beach in front of the complex
- It has been established that there were no protected species of flora and fauna on site.
- Several plants and trees that were saved during the construction of the mall were relocated from a temporary nursery and reused in the Mall park.



# THE BOARDWALK GARDENS



**Our on-site clinic is managed by the service provider Medicare 24 and provides us with a professionally registered staff who support our integrated management system with the below functions. The services are available to staff, service providers and contractors**

- Primary health care (basic attention to colds, flu & minor ailments)
- IOD management & reporting
- Family planning
- HIV testing & counselling
- Medical surveillance of staff (including pre & post placement medicals as well as yearly follow-up medicals)
- Emergency management, care & liaison with ambulance services and hospitals
- The clinic staff member is co-opted into the SHE Committee
- Wellness awareness program
- Hygiene inspections
- First aid stock control
- Company GP attendance once a week
- Chronic illness monitoring & support
- General counselling & emotional support
- First aid box checks and support of skill levels in trained employees

- The service provider Medicare 24 is environmentally friendly and compliant with industry regulations.
- Medical waste is handled by industry requirements and the clinic falls in the scope of all Boardwalk compliance audits including system audits and inspections.
- The following waste containers are present in the Boardwalk Clinic:
  - Appropriate waste disposal containers are provided at the facility
- Staff (Occupational health doctor and nurse ) are registered with appropriate mandatory bodies for health professionals.
- Our on-site sister has the required capacity to dispense oral medication.
- Onsite handling of medical waste is in a manner that pollution is prevented, and exposure to health and safety risks is prevented including the spread of micro pathogens.

- We have installed posters to raise awareness of issues including prevention of pollution, good housekeeping, and employee well-being.
- We utilize internal email systems to circulate various topics for awareness purposes.
- Meetings to make employees aware of the implementation of system procedures.
- Sun International publishes its annual report which includes Sustainability data sourced from all units including Boardwalk Hotel and Casino. This data is verified by an external audit firm.
- This report is published and shared internally for awareness.
- Boardwalk Hotel and Casino participates in beach clean-up campaigns.
- We celebrate significant environmental days such as World Environment Day on the 5<sup>th</sup> of June.

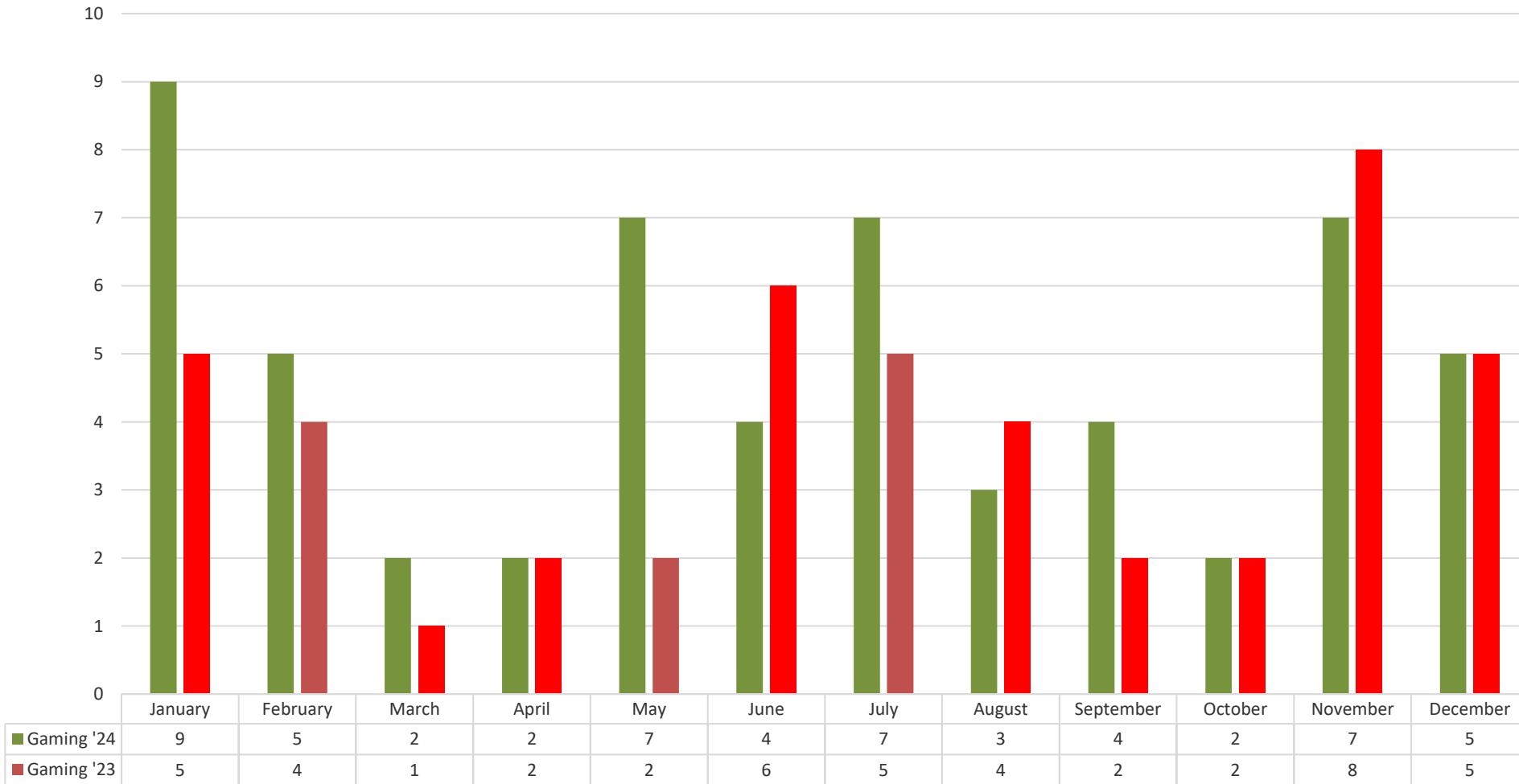


**The Boardwalk Hotel and Casino, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling amongst staff and patrons alike.**

- All Boardwalk staff are required to undergo Responsible Gambling training.
- Sun International's Group Internal Audit Department no longer performs a separate RGP Audit. Compliance with the Sun International Responsible Gambling Policy forms part of the Compliance Audit. The score obtained for Compliance for the period was rated "**Satisfactory**".
- The Boardwalk supports the National Responsible Gambling Programme and enthusiastically ensures that its staff constantly drive home the message of gambling responsibly, to ensure that its patrons know that "Winners know when to stop".

# NUMBER OF SELF EXCLUSIONS – JANUARY – DECEMBER 2024

## THE BOARDWALK SELF EXCLUSION COMPARISON



# ENERGY CONSUMPTION

Sum of Energy Usage	Month	Unit of Measurement			Grand Total	
Energy Type		-> kg	-> kWh	-> Liters		
Consumption - generators	January			19066	19066	
	March			26259	26259	
	April			4300	4300	
	May			125	125	
	June			3150	3150	
	July			1003.05	1003.05	
	September			6475	6475	
	November			898	898	
	Consumption - generators Total				61276.05	61276.05
Electricity	January		580491.27		580491.27	
	February		787219.02		787219.02	
	March		872139.13		872139.13	
	April		867754.81		867754.81	
	May		910611.84		910611.84	
	June		778255.03		778255.03	
	July		792394.01		792394.01	
	August		576774.16		576774.16	
	September		766541.5		766541.5	
	October		776863.9		776863.9	
	November		1675786.9		1675786.9	
	December		730437.52		730437.52	
Electricity Total			10115269.09		10115269.09	
Diesel Generators	February			9500	9500	
Invoice-Diesel Generators Total				9500	9500	
LPGas	January	1701			1701	
	February	858			858	
	March	1153			1153	
	April	1346			1346	
	May	1306			1306	
	June	1754			1754	
	July	1544			1544	
	September	1482			1482	
	October	0			0	
	December	517			517	
	LPGas Total		11661			11661
	Grand Total		11661	10115269.09	70776.05	10197706.14



Volume abstracted (m3)

62,95k

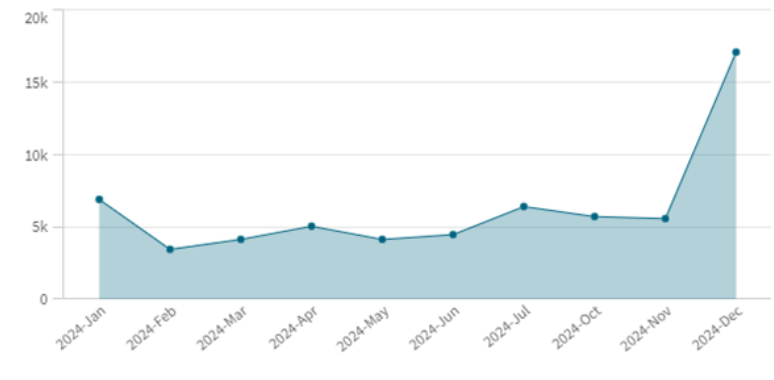
Abstracted water trends by month (m3)



Abstracted water trends by month (ZAR)

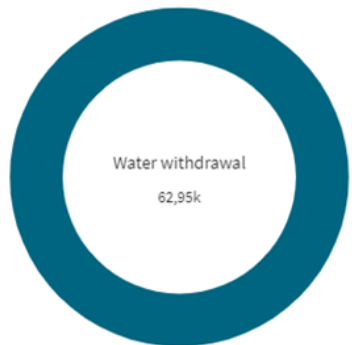


Abstracted water by monitoring period (m3)



Abstracted water by type (m3)

Water type



Water abstraction by monitoring point (m3)

Water type

BW - Unit meters



Water abstraction details

View	ID	Monit... period	Monitoring point	Unit of measure	Cost	Volume abstracted (m3)	Type of meas...	Water type
<a href="#">View</a>	722	2024-Jan	BW - Unit meters	m3	2037...	6906,7	Quantity	Water withdrawal
<a href="#">View</a>	754	2024-Feb	BW - Unit meters	m3	1017...	3447,6	Quantity	Water withdrawal
<a href="#">View</a>	848	2024-Mar	BW - Unit meters	m3	1220...	4136,7	Quantity	Water withdrawal
<a href="#">View</a>	850	2024-Apr	BW - Unit meters	m3	1488...	5045,74	Quantity	Water withdrawal
<a href="#">View</a>	852	2024-May	BW - Unit meters	m3	1220...	4135,78	Quantity	Water withdrawal
<a href="#">View</a>	859	2024-Jun	BW - Unit meters	m3	1317...	4467	Quantity	Water withdrawal
<a href="#">View</a>	942	2024-Jul	BW - Unit meters	m3	1960...	6411,02	Quantity	Water withdrawal
<a href="#">View</a>	1042	2024-Oct	BW - Unit meters	m3	2243...	5717,21	Quantity	Water withdrawal
<a href="#">View</a>	1074	2024-Nov	BW - Unit meters	m3	3337...	5577,51	Quantity	Water withdrawal
<a href="#">View</a>	1103	2024-Dec	BW - Unit meters	m3	4609...	8134	Quantity	Water withdrawal
<a href="#">View</a>	1104	2024-Dec	BW - Unit meters	m3	2435...	8967,08	Quantity	Water withdrawal
<b>Totals</b>					-	62946,34		



# BULK WATER MUNICIPAL METER READINGS

Water Type	Month	Unit of Measurement
		-> m3
Groundwater RO Plant	January	5820.87
	February	4203.55
	March	5959.68
	April	6384.39
	May	5532.95
	June	6645.67
	July	6187.67
	August	7462.01
	September	0
	November	2433
	December	2857.3
	Groundwater Total	
Municipal supplied water	January	6906.7
	February	3447.6
	March	4136.7
	April	5045.74
	May	4135.78
	June	4467
	July	6411.02
	August	5696
	September	3860
	October	10280.41
	November	5577.51
	December	8967.08
Municipal supplied water		68931.54
Grand Total		122418.63

Shanaaz Borman is The Boardwalk’s SED coordinator and is responsible for controlling and driving SED projects with the assistance and guidance from our General Manager, Mr. Tati Tsunke.

<b>SED Spend 2024</b>		
<b>Project Name</b>	<b>Category</b>	<b>Amount</b>
<b>Hope for Kids</b>	<b>Education</b>	R16,905.00
<b>Mandela Day</b>	<b>Welfare</b>	R111,338.42
<b>Yokhuselo Haven</b>	<b>GBV</b>	R10,000.00
<b>New Brighton Library</b>	<b>Education</b>	R55,070.26
<b>Keisha Ruiters</b>	<b>Education</b>	R20,000.00
<b>United Through Sport</b>	<b>Sport</b>	R67,000.00
		<b>R280,313.68</b>

# MANDELA DAY 2024

Boardwalk staff and service providers came together on Mandela Day and packed non-perishables for the less fortunate.

Total Costs = R111 338.42

250 buckets packed by staff and service providers as part of their 67 minutes for Mandela Day and donated to 5 charities..



● Gqeberha boy gets prosthetic arm thanks to Sun Wish initiative

# Overjoyed 10-year-old's life-changing moment

**Simtembile Mgidi**  
mgidis@theherald.co.za

Chocolates or flowers make for suitable gifts to show love and appreciation, but a Gqeberha boy received something much more important after being gifted a prosthetic arm through Sun International's Sun Wish initiative.

For Yamnkele Qolo, 10, it was a life-changing moment when his new prosthetic arm — valued at R150,000 — was fitted on Friday.

And it has inspired him to want to study medicine one day so that he can help other people in need.

"I am very happy today," Yamnkele said.

"I want to thank my mother, my mother's boss and my grandmother.

"My grandmother would help me to write because when I first started writing I could not write well.

"I used to feel sad that I could not count because I did not have my other hand, but my mother taught me to count

**'My grandmother would help me to write because when I first started writing I could not write well'**

with crayons. The children would ask me what happened and I would tell them I was born like this but I am really happy today."

His mother Zoliswa, who is employed by the Boardwalk, said when she submitted her application form to the Sun Wish initiative, she did not expect that her wish would be granted.

"My heart is as white as snow, I am at peace," she said.

"I do not know how I could say thank you to my boss. I never thought I would be shown such kindness.

"I want to thank God, my mother and siblings. They have supported me through this journey. I asked myself ques-

tions such as why did this have to happen to me, but I told myself that it was still God that was going to help me."

Boardwalk human resources manager Nopinkie Timba said all employees were afforded an opportunity to submit their wishes.

Qolo, who works as a waitress, submitted her application to Boardwalk general manager Tati Tsunke in January.

In February, the quotes were gathered, and in April the HR manager nationally approved the funding.

Tsunke said the Sun Wish initiative would give R3,000 "but there was a bigger amount that could be applied for through the CEO".

"I wrote to his office. I got a quick response."

MNP Orthopaedics senior orthotist Etienne Zwart and senior orthotist and director Lafras Moolman said Yamnkele would wear his prosthetic arm for two weeks to test whether it needed any adjustments.

Confident in their craftsmanship, they decided to do a final lamination, making the arm blue with soccer images as the youngster is a big soccer fan.

"We assessed what route we could follow to make a prosthetic arm that would fit him, giving the best utility of his arm growing up," Zwart said.

"We have huge experience at MNP, so we put our heads together, spoke to our suppliers, and this was the best solution for him while he is still growing."



**HAPPY TIME:** Zoliswa Qolo, of Motherwell, sees her wish come true as her 10-year-old son, Yamnkele, receives a prosthetic arm on Friday. Orthotist Etienne Zwart was involved in the project. Picture: EUGENE COETZEE

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# NEW BRIGHTON LIBRARY

- Suppliers came on board and assisted with sponsorship to get the Wi fi up and running at the New Brighton Library.
- The cost amounted to R93 600 received from Suppliers as sponsorships.
- Boardwalk Hotel and Casino contribution = R55 070.26
- **Total Project costs = R 148 670**



- Implementation of medical surveillance program
- Compliance with legal requirements
- Successful implementation of all required audits including the ECGB license condition audits.
- Boardwalk celebrated Nelson Mandela Day by creating 250 food buckets
- Utilization of Boardwalk Reverse Osmosis underground extracted water
- Boardwalk partake in the local environmental program - PNP beach clean-up

- No fines/penalties issued in 2024.
- Internal and external audits conducted as required by the Eastern Cape Gambling Board, authorizations, and applicable legislation including Nelson Mandela Bay Metropolitan Municipal by-laws.
- Corrections/mitigations implemented as per recommendations by audits and inspections.
- Applicable audits and inspections budgeted

- No fatalities reported
- Section 30 Internal and external audits were conducted as required by the Eastern Cape Gambling Board, authorizations, and applicable legislation including Nelson Mandela Bay Metropolitan Municipal by-laws.
- Corrections/mitigations implemented as per recommendations by audits and inspections.
- Management of all reported first-aid cases and medical conditions



- Incidents are reported, recorded, and investigated.
- Isometrix online platform utilized to manage data.
- An incident prevention and management program is implemented
- Trained & competent first aiders (23 ) are partaking in first aid response with the support of the on-site clinic managed by service provider MediCare24.
- Fire marshals (8) appointed to manage the emergency evacuation with the support of security service provider Bidvest and SHE Professional.
- The SHE Reps carry a critical role in the prevention of incidents through inspections, HIRA, and as members of the SHE Committee

- The Boardwalk shopping mall has been completed and is fully operational. All previously existing shops and lakes were demolished to make way for the shopping mall complex.
- The shopping centre roughly covers two-thirds of the complex and operates independently from The Boardwalk Hotel and Casino with its management.
- All water and electricity usage and waste generated are handled by the mall management and no longer form part of the Boardwalk reporting process and program.
- The reduced footprint will therefore greatly reduce resource consumption and waste generated by Boardwalk Hotel and Casino and this has been so since 2023 to date.

# BOARDWALK MALL

In addition to the Boardwalk Mall a new hotel is currently being constructed which will further boost the local economy



# WATER SAVING REVERSE OSMOSIS PLANT (RO PLANT)

- SANTRATEK is the service provider appointed to manage and treat the water.
- The water product is in line with SANS 241, which is the standard for drinking water in South Africa.
- RO plant is a water conservation initiative and an effective means to alleviate pressure on municipal water supply
- The total water consumption per annum from the RO plant equals to 52 million liters.



Please forward to Makgale Madisha at The Boardwalk: [makgale.madisha@suninternational.com](mailto:makgale.madisha@suninternational.com) or call 041 507 7731

What is your overall opinion of the report?:

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Excellent

Good

Poor

Comments :

.....

Suggestions:

.....



# Thank You