



## **Notice of Non-Discrimination and Accessibility Statement Discrimination is Against the Law**

**TSAOG Orthopaedics & Spine** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) **TSAOG Orthopaedics & Spine** does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

**TSAOG Orthopaedics & Spine** provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

**TSAOG Orthopaedics & Spine** provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids, services, or language assistance services, please contact your physician's office at:

**By phone:** 210-804-5400

**By Email:** <https://www.tsaog.com/contact-us/>

If you believe that **TSAOG Orthopaedics & Spine** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax, or email with:

**Tiffany Samson**

*Director of Compliance*

19138 US-281 N

San Antonio, Texas 78258

Ph: 210-804-5429 / Fax: 210-804-5411

Email: [tsamson@tsaog.com](mailto:tsamson@tsaog.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights at:

**Complaint Portal at:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

**By Email at:** [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)

**By Phone at:** 1-800-368-1019, 800-537-7697 (TDD)

**By Mail at:** Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Print and mail the completed complaint and consent forms to:

Centralized Case Management Operations  
U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

This notice is available at **TSAOG Orthopaedics & Spine** website: <https://www.tsaog.com/for-patients/>.