

ACP Enhanced Tribal Benefit

December 5, 2022

The Affordable Connectivity Program (ACP) provides a monthly discount on internet services and a one-time device discount for qualifying low-income households. The ACP also provides an **enhanced Tribal benefit** of up to \$75/month for qualifying households.

A household qualifies for the enhanced Tribal benefit if they meet the following conditions:

1. The household is located on [qualifying Tribal lands](#) as defined by the [FCC AND](#)
2. The household income is at or below 200 percent of the [federal poverty guidelines](#) **OR** any member of the household:
 - o Participates in one of the following Federal programs:
 - Lifeline program
 - Supplemental Nutrition Assistance Program (SNAP)
 - Medicaid
 - Supplemental Security Income
 - Federal Housing Assistance
 - Veterans and Survivors Pension Benefit
 - Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
 - Federal Pell Grant in the current award year
 - Free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision **OR**
 - o Participates in one of several **Tribal specific programs**:
 - Bureau of Indian Affairs General Assistance
 - Tribal Head Start (only households meeting the relevant income qualifying standard)
 - Tribal Temporary Assistance for Needy Families (Tribal TANF)
 - Food Distribution Program on Indian Reservations **OR**
 - o Meets the eligibility criteria for a participating provider's existing low-income program, and that provider received FCC approval for its eligibility verification process

Enrolling a Tribal Subscriber

When [enrolling a Tribal subscriber](#) in the National Lifeline Accountability Database (NLAD), service providers must select "Yes" for the "ACP Tribal Benefit" field (also referred to as the "Tribal Benefit flag"). This ensures that the subscriber will receive the enhanced Tribal benefit, and that the service provider will receive the correct reimbursement amount when the provider files their claims.

If a consumer's address information is insufficient or shows the consumer's address is not on Tribal lands, the representative performing the NLAD transaction will receive an error when attempting to enroll, update, or transfer the consumer with the enhanced support. Review the [NLAD Error Descriptions](#) for more information on the Tribal error codes.

If a service provider attempts to perform an **update transaction** for any Tribal subscribers, they must mark the Tribal Benefit flag. If they do not mark the Tribal Benefit Flag on an update transaction, the system will remove the Tribal flag and the consumer will receive the standard \$30 discount instead of the enhanced benefit.

Providers are reminded of their obligation under the [FCC's rules](#) to make available the ACP benefit, including the enhanced Tribal benefit, to eligible households, and to publicize the availability of the ACP.

Tribal Benefit Resources

Please refer to the below resources to find more information about the ACP enhanced Tribal benefit:

- [Enhanced Tribal Benefit](#) page on AffordableConnectivity.gov
- [ACP Tribal Flyer](#)
- [FCC Tribal Benefit FAQs](#)
- [ACP Enhanced Tribal Benefit – Tribal Leader Bulletin](#)

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#) and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

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