FCC & USAC Launch Affordable Connectivity Program

December 31, 2021

The Affordable Connectivity Program (ACP) has launched. Consumers can now apply for the program by visiting ACPBenefit.org and service providers can enroll consumers for the benefit through the National Lifeline Accountability Database (NLAD).

USAC completed system changes to the Lifeline National Eligibility Verifier (National Verifier) and NLAD to transition the systems from the Emergency Broadband Benefit Program (EBB Program) to the ACP. To learn more about system changes, visit USAC.org.

EBB Program Enrollments Closed

National Lifeline Accountability Database enrollments into the Emergency Broadband Benefit Program ended on December 30, 2021 and the EBB Program has officially transitioned to the Affordable Connectivity Program.

All pre-existing EBB applications, except those that do not qualify through an ACP eligibility program (i.e., substantial loss of income), have rolled over and are eligible for ACP enrollment.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit USAC.org and consumers should visit ACPBenefit.org. For general program support, service providers should email ACPProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at 877-384-2575 for assistance.