



Affordable Connectivity Program – Enhancements to the Online Consumer Application

May 4, 2023

Thanks to our collective efforts, the Affordable Connectivity Program is now reaching over 17 million households.

Today, the FCC released a [public notice](#) announcing a new Affordable Connectivity Program application landing page available at [GetInternet.gov](#) to make the application and enrollment process easier for consumers. These changes build upon updates that were released on [February 13](#) and [March 30](#).

Overview of Recent Enhancements

- Transitioning the URL for the online application from [nv.fcc.gov](#) to [GetInternet.gov](#)
- Providing a new Affordable Connectivity Program application landing page with key information on the program and how to sign up
- Improving the responsiveness of the header and site navigation for mobile device users (released April 18)

These changes incorporate feedback from navigators and other stakeholders, and USAC and the FCC will continue making improvements to the ACP system based on future feedback.

Training & Resources

On May 9 at 3 p.m. ET, USAC will host office hours on the upcoming enhancements to the ACP application in the consumer portal. [Register here](#) to attend.

Find upcoming trainings and other resources on the [ACP Learn](#) page on USAC's website.

To make sure you are receiving the latest information, please sign up for [USAC's newsletter](#) and, if you would like to be an outreach partner, sign up at [fcc.gov/acp](#).

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#), and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email [ACProgram@usac.org](#) and consumers should email [ACPSupport@usac.org](#). Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.