



Universal Service
Administrative Co.

ACP

ACP Recertification Kickoff

June 28, 2023

ACP Recertification for the 2023 calendar year began June 27. Recertification is an annual requirement for Affordable Connectivity Program (ACP) subscribers. Service providers can visit our [Recertification](#) page on USAC.org to learn more about the process.

Service providers with FCC-approved alternative verification processes or that use a school-based eligibility verification process for the national school lunch or breakfast program must conduct recertification for those subscribers. For all other ACP subscribers, USAC conducts recertification to ensure that ACP subscribers are still eligible for the benefit.

Subscribers who participate in Lifeline and ACP that **pass** the USAC-conducted Lifeline recertification process will not need to undergo a separate ACP recertification process.

Over the course of the next few months, USAC will initiate automated eligibility database checks to verify the eligibility of ACP subscribers due for recertification in 2023.

- Subscribers who **pass** the automated check will complete the 2023 recertification requirement and will not need to take any further action to confirm their continued eligibility now or later this year.
- Subscribers who **fail** the automated check will be required to recertify their continued eligibility. USAC will conduct outreach to those subscribers. Each subscriber will have a 60-day window to recertify.

For more information on ACP Recertification service providers can refer to the training held on [June 6](#). Providers can also refer to the bulletin released on [May 18](#) for further details.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#), and consumers should visit [AffordableConnectivity.gov](#). Consumers can apply for the ACP at [GetInternet.gov](#), and Spanish speaking consumers can apply at [AccedealInternet.gov](#). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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