ACP Transparency Data Collection System Issues

November 7, 2023

USAC is aware that users are experiencing issues in the ACP Data Collection System, and we sincerely apologize for the inconvenience. We are actively working to resolve these issues as soon as possible and are working to ensure that everyone will have an opportunity to file.

USAC will notify users once issues within the ACP Data Collection System have been resolved.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit USAC.org, and consumers should visit AffordableConnectivity.gov. Consumers can apply for the ACP at GetInternet.gov, and Spanish-speaking consumers can apply at AccedeaInternet.gov. For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org . Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.