



Universal Service  
Administrative Co.

USAC

## ACP and Lifeline Support Center P.O. Box Transition

---

March 28, 2023

The ACP and Lifeline Support Centers will be transitioning their P.O. Box mailing address for both ACP and Lifeline to a new address on **March 28, 2023**. Mail sent to the old P.O. Box mailing address will continue to be forwarded for a period of time to ensure that there is no interruption in application/document processing. However, please begin using the new P.O. Box as soon as possible.

### New P.O. Box Mailing Address

ACP/Lifeline Support Center  
P.O. Box 9100  
Wilkes-Barre, PA 18773-9100

USAC will update all materials that contain the P.O. Box mailing address, including the ACP and Lifeline paper applications and all website content. USAC will also include reminders about the P.O. Box transition in upcoming monthly newsletters.

Service providers should update their consumer outreach materials that contain the current ACP and Lifeline Support Centers' mailing address. They should also inform consumers and agents of this change so that there is no interruption in application/document processing.

### Need Help? Contact Us!

For questions about the Affordable Connectivity Program, email [ACProgram@usac.org](mailto:ACProgram@usac.org). For questions about the Lifeline program, email [LifelineProgram@usac.org](mailto:LifelineProgram@usac.org).

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing, or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.