



Universal Service
Administrative Co.

USAC

Affordable Connectivity Program Consumer Website Live

December 22, 2021

On Monday, December 20, 2021, the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) launched [ACPBenefit.org](https://www.acpbenefit.org), the consumer website for the Affordable Connectivity Program (ACP).

Consumers can visit [ACPBenefit.org](https://www.acpbenefit.org) now to find information about the ACP. USAC will add more information to the site as the FCC issues guidance and rules for the ACP.

Beginning on December 31, the site will include an “Apply Now” button that allows consumers to apply for ACP through the National Verifier or by downloading a paper application to apply through the mail.

Need Help? Contact Us!

For questions about the Emergency Broadband Benefit Program, service providers can visit [USAC.org](https://www.usac.org) and consumers should visit [GetEmergencyBroadband.org](https://www.getemergencybroadband.org). For general program support, service providers should email EBBElection@usac.org and consumers should email EBBHelp@usac.org. Both providers and consumers may also call the Emergency Broadband Support Center at 833-511-0311 for assistance.