

Affordable Connectivity Program Elections Open on December 27

December 16, 2021

USAC will begin accepting new service provider election notices to participate in the Affordable Connectivity Program (ACP) on December 27, 2021. USAC will send a bulletin detailing the election process, necessary documentation and ACP election form on that day.

Service providers who currently participate in the EBB Program do not need to send a new election notice to participate in the ACP.

End of Emergency Broadband Benefit Program Elections

USAC will stop accepting Emergency Broadband Benefit (EBB) Program service provider elections on December 20, 2021. At that time, USAC will remove EBB Program election information from the USAC website

Existing EBB Providers

EBB Program participating providers will automatically transition to the ACP on December 31, 2021. At that time, existing providers can offer their EBB Program service plans and any of their other internet service offerings on a voluntary basis to households enrolling in the ACP in their approved EBB Program jurisdictions. To begin providing ACP service on December 31, 2021, existing providers do not need to submit documentation or otherwise update information with USAC. However, USAC and the FCC may require additional election information from existing providers after the enactment of final program rules.

If an existing EBB provider would like to offer ACP service in additional service areas or add new connected devices to their EBB election notice, they must submit an ACP election form.

Existing EBB providers who do not want to participate in ACP should email EBBElection@usac.org to inform USAC of their withdrawal from the program.

Need Help? Contact Us!

For questions about the Emergency Broadband Benefit Program, service providers can visit [USAC.org](https://www.usac.org) and consumers should visit [GetEmergencyBroadband.org](https://www.getemergencybroadband.org). For general program support, service providers should email EBBElection@usac.org and consumers should email EBBHelp@usac.org. Both providers and consumers may also call the Emergency Broadband Support Center at 833-511-0311 for assistance.