

## FCC Application Window Opens for ACP Pilot Programs

---

November 22, 2022

On November 18, the FCC released a [public notice](#) announcing the opening of the application window for the Your Home, Your Internet and Affordable Connectivity Program (ACP) Navigator Pilot Programs. The application filing window opened **November 21, 2022**, and will **close on January 9, 2023 at 9:00 p.m. EST**.

The Pilot Programs are designed to increase awareness of and facilitate enrollment in the ACP by providing targeted assistance with the ACP application. The FCC will accept applications from eligible entities who would like to participate in one or both Pilot Programs.

Entities eligible to apply for the Your Home, Your Internet Pilot Program include federal agencies and state, local, and Tribal housing agencies (including housing authorities), as well as tenant associations, and non-profit and community-based organizations working with federal housing assistance recipients that partner with an eligible agency. The ACP Navigator Pilot is open to public, and state, local and Tribal government entities. Examples of entities eligible to participate in the ACP Navigator Pilot include, but are not limited to, state and local institutions of higher learning, state veterans affairs offices, state and community libraries, and Tribal schools and libraries. Broadband service providers are not eligible to participate in the ACP Pilot Programs.

There is a single application for both Pilot Programs and eligible entities may apply to one or both of the Pilot Programs. Some application questions will vary depending on the Pilot Program(s) for which the applicant is applying.

### Process for Submitting Pilot Program Applications

1. [Register](#) - To complete an application, applicants will first need to register for the Affordable Connectivity Pilot Program [Application Portal](#).
2. [Submit Application](#) - Once applicants complete the registration process, they will need to start an application by logging into the [Application Portal](#). Applicants are encouraged to use the Pilot Program [application instructions](#) to complete the application. In addition to the instructions, a video walkthrough of the application and answers to FAQs about the Pilot Programs, as well as resources regarding the Pilot Program Outreach Grants, are posted on the FCC [ACP Pilots page](#).

For more information on how to successfully submit the application, refer to the [public notice](#) announcing the application window.

The FCC will review all submissions and select participants for each of the Pilot Programs. Applications that target a broad geographic area or a large number of people in the target audiences for ACP outreach, incorporate effective tracking and performance measurements to provide valuable information to the FCC, and encourage participation by those in the applicant's target communities that have low participation in the ACP will be prioritized.

If prospective applicants have questions about the Pilot Programs, they can send an email to [ACPilots@fcc.gov](mailto:ACPilots@fcc.gov). If applicants experience technical issues or have issues accessing or submitting an application they can email [ACProgram@usac.org](mailto:ACProgram@usac.org).

**Need Help? Contact Us!**

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org) and consumers should visit [AffordableConnectivity.gov](https://www.AffordableConnectivity.gov). For general program support, service providers should email [ACProgram@usac.org](mailto:ACProgram@usac.org) and consumers should email [ACPSupport@usac.org](mailto:ACPSupport@usac.org). Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing, or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.

USAC | 700 12th Street NW, Suite 900 | Washington, DC 20005  
[www.usac.org](https://www.usac.org) | © 1997- 2022 USAC | All Rights Reserved | [USAC Privacy Policy](#)