



Universal Service
Administrative Co.

USAC

Collection of ACP Connected Device Specifications

March 18, 2022

Under the Affordable Connectivity Program (ACP), service providers may offer a one-time device discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50) to subscribers.

Beginning today, March 18, 2022, providers need to complete the [ACP Device Information Form](#) for each unique device it offers to consumers or intends to offer consumers through the ACP. USAC will review all forms and reach out to service providers with any additional questions. USAC will not send a confirmation or approval for devices, but will reach out to providers if a submitted device is ineligible to be claimed for the one-time device benefit. Providers are expected to complete the form by May 1 in order to claim those connected devices.

Device Requirements

For each device that a provider would like to offer through the ACP they must also submit the device specifications of at least one comparable device. Every device offered must support the following:

1. Video Conferencing Platforms
2. Software essential to ensure full participation in online learning
3. Wi-Fi enabled
4. Video and Camera functions
5. Accessible by those with disabilities

Providers cannot offer devices from a manufacturer on the [List of Equipment and Services Covered by Section 2 of the Secure Networks Act](#).

Form Requirements

Instructions on how to complete the form can be found [here](#). Please complete all required fields on the form, select the device type (laptop, desktop, or tablet), include the device information, and submit additional documentation for the comparable devices. For example, a screenshot from a major retailer showing price and device specification information. The price information for at least one comparable device shall be available from a major retailer. Where possible, all retail prices should come from direct sales of recognized retailers.

Device Information

Service providers must complete the following data points on the form under the Device Information section:

- Make (Brand)
- Model Name
- Model Number
- Processor Speed
- GB of Memory (RAM)
- GB of Storage (ROM)
- Camera Resolution (Tablets only)
- Market Value

Once all of the required fields have been completed for both the offered device and three comparable devices, documentation must be uploaded to verify the comparable device information.

Providers who offer multiple devices must submit a separate form for each unique device that is offered and send it to ACProgram@usac.org. For example if three different devices are offered then three forms must be completed and submitted. Each unique device a provider offers must have a form submission; providers may not substitute similar devices in place of a separate form submission.

Sign Up for Outreach

Sign up to get program updates and information on upcoming trainings. If this email was forwarded to you and you have not signed up for ACP outreach, please visit [USAC's subscription center](#) to select the ACP outreach you would like to receive.

USAC will also continue to update its [ACP service provider web content](#) to reflect updated ACP rules and processes. Find upcoming trainings and other resources on the [ACP Learn page](#) on USAC's website.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org) and consumers should visit [ACPBenefit.org](https://www.acpbenefit.org). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

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