



USAC

Complete ACP Companies Near Me Forms

August 4, 2022

Providers have an obligation to maintain up-to-date information with USAC, including information on where they offer ACP-supported service. This information is used in USAC's [Companies Near Me](#) tool to help consumers find providers that offer service in their area. USAC encourages providers to complete and return this [template](#) to indicate the ZIP codes where they offer ACP-supported service by **September 1**. Providers that previously submitted this information for EBB should only fill out and return this template to USAC if there have been changes to the ZIP codes they serve.

However, all service providers participating in ACP should complete [this form](#) to share service plan information with USAC by **September 1**. This form asks providers to indicate if they have a non-promotional service plan that is fully covered by the ACP benefit (up to \$30) or by the ACP and Lifeline benefits (up to \$39.25). These can also be referred to as plans that cost \$0 for the consumer. This information will be used to update USAC's Companies Near Me tool that consumers use to search for providers.

The Companies Near Me tool helps consumers search for ACP providers in their area, using either a ZIP code or a city and state. Consumers can also find a list of every service provider that participates in the program for a given state. Each provider listing includes the provider's website and customer support phone number.

Providers who do not share their service area information will result in their information not being accurately displayed in the Companies Near Me tool. USAC updates the Companies Near Me tool on a regular basis to include ZIP code submissions and to ensure companies are only included in areas where they offer ACP-supported service. If any information changes once the form is submitted, the service provider must complete a new form to ensure the Companies Near Me tool is kept accurate and up-to-date for consumers.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#) and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

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