



Universal Service  
Administrative Co.

USAC

## Consumer Fee Field - June 3 Deadline

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May 20, 2022

On April 29, USAC released a [bulletin](#) announcing the extension of the May 1 deadline to backfill the consumer fee field in the National Lifeline Accountability Database (NLAD). The extension was granted due to connectivity issues in NLAD that are now resolved. The new date to complete the consumer fee field is **Friday, June 3**. For more details on completing the consumer fee field, please refer to the bulletins released on [April 21](#) (which includes a detailed guide on updating subscribers enrolled prior to March 31) and [March 30](#).

### Outreach & Trainings

USAC will continue to distribute bulletins and conduct trainings to help service providers and other program participants understand the ACP Order and its effect on current and new program processes. USAC will also continue to update its [ACP service provider web content](#) to reflect updated ACP rules and processes. Find upcoming trainings and other resources on the [ACP Learn page](#) on USAC's website.

### Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#) and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email [ACProgram@usac.org](mailto:ACProgram@usac.org) and consumers should email [ACPSupport@usac.org](mailto:ACPSupport@usac.org). Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

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