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ACP

FCC Announces Key Dates for ACP Transparency Data Collection

August 11, 2023

Today, the Federal Communications Commission (FCC) [announced](#) key dates for the Affordable Connectivity Program Transparency Data Collection, a mandatory annual data collection for service providers who participate in the ACP. Participating providers are required to complete the annual data collection process through the ACP Transparency Data Collection (ACP Data Collection) System. This process collects data related to the price and subscription rates of providers' internet service offerings as required by [§ 54.1813](#) of the rules and the Infrastructure Investment and Jobs Act.

The 2023 annual submission window opens on **September 8, 2023**, and **all data updates and revisions must be completed by 11:59 p.m. ET on November 9, 2023.**

USAC is committed to helping service providers learn to use the ACP Data Collection System and will host the following trainings:

Training & Resources

On August 18, 2023, USAC will open the ACP Data Collection System staging environment for service providers to test the system and practice how to accurately upload, submit, and certify service plan data.

On August 22, 2023, at 3 p.m. ET, USAC will host a webinar on how to use the ACP Data Collection System. Register [here](#) to attend.

On August 29, 2023, at 3 p.m. ET, USAC will host office hours as a follow-up to the webinar. Register [here](#) to participate.

Visit USAC's [Annual Requirements](#) page for more information on the ACP Transparency Data Collection.

Service providers can also email ACPdatacollection@fcc.gov for program and policy questions or ACPdatacollection@usac.org for technical questions about the ACP Data Collection System.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org), and consumers should visit [AffordableConnectivity.gov](https://www.AffordableConnectivity.gov). Consumers can apply for the ACP at [GetInternet.gov](https://www.GetInternet.gov), and Spanish speaking consumers can apply at [AccedealInternet.gov](https://www.AccedealInternet.gov). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.