



Universal Service
Administrative Co.

USAC

FCC Publishes Affordable Connectivity Program Report and Order in Federal Register

February 16, 2022

On February 14, 2022, the Federal Communications Commission (FCC) published the [Affordable Connectivity Program \(ACP\) Report and Order](#) in the Federal Register. The rules adopted in the Report and Order become effective March 16, 2022, with the exception of certain provisions, which are effective April 15, 2022. For details about when specific provisions become effective, refer to the FCC's [Public Notice](#).

Outreach and Trainings

USAC understands that service providers have questions about next steps and are eager to learn more about how the ACP Order will be implemented. USAC will provide information as it becomes available. Providers should direct questions to the ACProgram@usac.org email address so that we can respond and ensure information is shared in a timely manner.

USAC will continue to distribute bulletins and conduct trainings to help service providers and other program participants understand the ACP Order and its effect on current and new program processes. USAC will also continue to update its [ACP service provider web content](#) to reflect updated ACP rules and processes. Find upcoming trainings and other resources on the [ACP Learn page](#) on USAC's website.

Sign Up for Outreach

If this email was forwarded to you and you have not signed up for ACP outreach, please visit [USAC's subscription center](#) to select the ACP outreach you would like to receive.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org) and consumers should visit [ACPBenefit.org](https://www.acpbenefit.org). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.