

## FCC Releases Public Notice for May 2024 Estimated Reimbursements

March 19, 2024

On March 19, the FCC released a [public notice](#) announcing the estimated ranges for May partial reimbursements. Service providers are highly encouraged to review the public notice if they are planning to seek reimbursement in May.

The FCC will release an additional public notice later in April with the finalized maximum reimbursement figures for May.

Below are the **estimated** reimbursement ranges for each ACP benefit type:

Benefit Type	Statutory Maximum	Estimated Maximum Reimbursement Range for May 2024
Non-Tribal Service Benefit	\$30 per month	\$7 - \$16
Tribal Lands Service Benefit	\$75 per month	\$18 - \$39
ACP Connected Device Benefit	\$100 per device	\$24 - \$53

**Further information on May service month reimbursements will be available after the September 2023 – January 2024 claims window on April 1, 2024, is closed.**

Providers are not required to pass through any benefits to ACP households after April 2024. Service providers can only claim the households they provided service.

If service providers decide to pass through benefits to ACP households in May 2024, they are not limited by the partial reimbursement figures announced by the FCC and can offer a discount larger than the estimated reimbursement. However, service providers will not be reimbursed beyond the final partial reimbursement figures that the FCC will announce in April.

The public notice directed providers to fill out a survey indicating their intent to claim reimbursement for benefits passed through in May 2024. USAC will follow up with instructions on completing that survey separately. This survey will be sent directly to service providers and service providers will have two weeks to complete the survey after receipt.

**Service providers offering ACP-supported service and devices in May 2024 are still required to comply with all ACP rules. Providers cannot bill ACP households more than what they would pay if the full ACP benefit was applied to the households' bill, without the mandatory opt-in of the household.**

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org), and consumers should [AffordableConnectivity.gov](https://www.AffordableConnectivity.gov) . For general program support, service providers should email [ACProgram@usac.org](mailto:ACProgram@usac.org) and consumers should email [ACPSupport@usac.org](mailto:ACPSupport@usac.org). Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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