



Universal Service  
Administrative Co.

USAC

## Update to ACP Claims Certifications

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February 15, 2023

On February 14, USAC released updated certification language in the Affordable Connectivity Claims System (ACCS) related to reimbursement claims for connected devices.

The following certification has been updated to better align with the language in the rules ([47 CFR 54.1808\(e\)\(8\)](#)).

- If seeking reimbursement for a connected device, the connected device meets the Commission's requirements, the representations regarding the devices made on the provider's website and promotional materials are true and accurate, that the reimbursement claim amount **does not exceed** the market value of the connected device less the amount charged to and paid by the eligible household, and the connected device has been delivered to the household;

This change does not affect claims that providers have already certified.

### Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#) and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email [ACProgram@usac.org](mailto:ACProgram@usac.org) and consumers should email [ACPSupport@usac.org](mailto:ACPSupport@usac.org). Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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