



Standard Terms and Conditions

Payment Terms & FOB Point

1. **Domestic Orders** - Payment terms are net 30 days upon approved credit. 3% fee for Credit Card.
2. **International Orders** – Advance payment is required prior to shipment. Shipping charges will be collect or prepaid and added to invoice. 3% fee for payment by Credit Card.
3. All prices listed are FOB Northridge, CA.
4. A 20% restocking fee will be charged for any cancelled orders.
5. International, Custom and Legacy product orders may not be cancelled.
6. All prices are net and subject to change without notice. All claims for shortages not due to carrier action or omission must be filed with VALIDYNE within 10 days.
7. System products (e.g., chassis, modules, etc.) are priced on a component basis. For factory assembled and tested system configurations, consult VALIDYNE for applicable charges.

Discounts

Quantity discounts apply to items with like model numbers only. Discount schedules are given for each individual quotation line item for the specific product.

Warranty

VALIDYNE ENGINEERING CORPORATION warrants equipment of its own manufacture to be free from defects in material and workmanship under normal conditions of use and service.

VALIDYNE will rework or replace any item found to be defective on its return to VALIDYNE within the time specified below:

1. Pressure transducers and pressure transmitters (including transducers supplied as part of digital manometer systems) within two (2) years of ship date of original purchase.
2. Electronics products (transducer indicators, carrier demodulators, plug-in signal conditioners, module cases, etc.) within one (1) year of ship date of original purchase.
3. OEM transducers within one (1) year of ship date of original purchase.

Buyer is requested to contact VALIDYNE for an RMA number and a customer return form prior to return of equipment under warranty. Shipment to VALIDYNE shall be at Buyer's expense, with return at VALIDYNE's expense (excludes customs duty, taxes, and brokerage fees if applicable). Investigation of NON-VERIFIED problems or malfunctions, whether warranty or not, subject to an evaluation charge. Please contact Validyne for evaluation charge.

The warranty carries no liability, either expressed or implied, beyond our obligation to the original purchaser to rework or replace, at VALIDYNE's option, the unit under the warranty. Prices, specifications, and designs are subject to change without notice. This warranty is void if the product is subjected to misuse, accident, neglect, or improper application or operation. Warranty rework will not be performed for any account past due. Warranty on repair work is 90 days or through the remainder of the original warranty period, whichever is longer.

Out of Warranty Rework

Units returned to VALIDYNE for rework which are out of warranty will be subject to the following conditions:

1. Buyer is requested to contact VALIDYNE for an RMA number & a customer return form. The return form must be completed & a purchase order/credit card with authorization for 60% of list price included.
2. If it is determined that unit is uneconomical to repair, Buyer has the option to purchase a new unit. In such an event, the evaluation charge will be waived.
3. Shipping charges in both directions are the responsibility of the Buyer for all out of warranty returns.
4. Warranty on repair work is 90 days or through the remainder of the original warranty.

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