

## 500-301<sup>Q&As</sup>

Cisco Cloud Collaboration Solutions

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**QUESTION 1**

Which option do you use to set alternate hosts in your Cisco WebEx Personal Room?

- A. You can allow anyone with a host account on your site to be alternate hosts or no one.
- B. You can specify one or more individuals to be alternate hosts, or you can allow anyone with a host account on your site to be alternate hosts.
- C. You can specify anyone to be alternate hosts, whether or not they have a host account on your site.
- D. You can specify only one or more individuals to be alternate hosts.

Correct Answer: B

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**QUESTION 2**

Which Spark endpoint works in rooms with up to 14 people?

- A. Cisco Spark Room Kit Plus
- B. Cisco DX80
- C. Cisco 8865
- D. Cisco IX5000

Correct Answer: A

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**QUESTION 3**

Which alias do you dial from the video endpoint to start a Cisco WebEx Personal Room meeting?

- A. @
- B. /join/
- C. @WebEx.com
- D. /meet/

Correct Answer: A

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**QUESTION 4**

Which option do you select in the WebEx toolbar in Outlook to invite people to your Personal Room?

- A. Select Schedule Personal Room Meeting.
- B. Select Schedule WebEx Meeting
- C. Select Invite and Remind
- D. Select Meet Now

Correct Answer: A

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**QUESTION 5**

Which manager tools option is available in the Cisco WebEx Support Center?

- A. Set up queues with rules-based routing, by availability or skill set.
- B. Provide notification when a customer is in your queue.
- C. Send out a post-survey and notes
- D. Allow technicians to reboot and reconnect.

Correct Answer: A

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**QUESTION 6**

In which ways can your Cisco WebEx account be accessed?

- A. WebEx productivity tool and email client plug-ins
- B. web portal, WebEx productivity tool, and email client plugins
- C. web portal and email client plug-ins
- D. web portal only

Correct Answer: B

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**QUESTION 7**

How can you invite people to your Personal Room?

- A. From within your Personal Room, select the Schedule WebEx Meeting button and follow the prompts.
- B. From within your Personal Room, select the Schedule Personal Room Meeting button and follow the prompts.
- C. From within your Personal Room, select the invite and Remind button and follow the prompts.
- D. From within your Personal Room, select the Meet Now button and follow the prompts.

Correct Answer: C

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## QUESTION 8

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

- A. 10
- B. 5
- C. 2
- D. 25

Correct Answer: D

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## QUESTION 9

Which statement best describes Cisco WebEx Meeting Center?

- A. It supports high-definition video at 1080p30 resolution using the H.264 codec.
- B. It is a premium cloud-based product in the Cisco portfolio
- C. The audio connection can be deployed only with a dedicated phone using the dial-in feature across the Public Switched Telephone Network.
- D. It is an on-premises Software-as-a-Service solution.

Correct Answer: A

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## QUESTION 10

Which setting helps the OLTP systems to handle the heavy I/O workloads by allowing the execution of multiple threads per CPU core?

- A. Hyper-Threading
- B. Speedstep
- C. Direct Cache Access
- D. Inter Turbo Boost

Correct Answer: A

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## QUESTION 11

Which option is a component of Cisco Spark?

- A. scheduling
- B. polling questions
- C. calling
- D. whiteboard sharing

Correct Answer: C

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## QUESTION 12

Which option is an important advantage to using Cisco WebEx Event Center?

- A. You can track results and send follow-up emails automatically.
- B. You can host personal one-on-one sessions.
- C. You can engage participants with breakout sessions.
- D. You can offer support with the click of a button.

Correct Answer: A

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## QUESTION 13

Which connector in a Cisco Spark Hybrid deployment can create a Cisco Spark room and WebEx Scheduled Meeting simply by adding @Spark and @WebEx in the "location" field of the meeting window?

- A. calendar connector
- B. call connector
- C. directory connector
- D. management connector

Correct Answer: A

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## QUESTION 14

Which function of the attentiveness tool on WebEx Training Center is true?

- A. The attentiveness tool forces the WebEx app to the forefront of the student computer when the host selects it.

- B. The attentiveness tool allows the host(s) to see the desktop of the students while connected to the meeting session.
- C. The attentiveness tool provides a percentage of time the student navigates away from the WebEx app on their computer.
- D. The attentiveness tool indicates whether students are viewing the WebEx app or another app that is open on their computer.

Correct Answer: D

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## QUESTION 15

Which feature is offered in Web Ex Training Center that is not offered in Web Ex Meeting Center?

- A. annotation tools
- B. breakout sessions
- C. polling question
- D. desktop, application and content sharing

Correct Answer: C

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