



Dehumidifier 2002 - United States | Canada

Date: January 31, 2002

Name of Product:

Manufacturer: Whirlpool, Kenmore and ComfortAire

Hazard: Whirlpool has received 13 reports of the dehumidifiers overheating and causing fires, three of which resulted in extensive property damage. No injuries have been reported.

Incidents/Injuries: 13 reports of overheating and causing fires.

Description:

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Whirlpool Corp., of Benton Harbor, Mich., is voluntarily recalling about 1.4 million dehumidifiers. The dehumidifiers can overheat, posing a fire hazard.

The recalled dehumidifiers were sold under the Whirlpool, Kenmore and ComfortAire brand names. The dehumidifiers are white plastic, about 2-feet high and have a front-mounted water bucket. They have serial numbers that begin with QG, QH, QJ, QK or QL. The serial number can be found on a label located on the wall behind the water bucket.

Department and appliance stores nationwide sold the dehumidifiers from February 1997 through December 2001 for between \$130 and \$260. Consumers should stop using these dehumidifiers and unplug them immediately. Contact Whirlpool to arrange for a free repair at (866) 640-7139 Monday - Friday 8am - 8pm EST.

Dehumidifiers with water buckets located in back are not involved in the recall.



CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting www.saferproducts.gov

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

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